



# JACK CARS

DRIVE WITH ASSURANCE

Our Ref : JC / 2018 / SLU3332U

Your Ref : SLM9841U

02<sup>ND</sup> MAY 2020

AXA Insurance Pte Ltd

8 Shenton Way

#27-01/02

AXA Tower

Singapore 068811

Attn: Motor Claims Dept

**WITHOUT PREJUDICE**

Dear Sir/Madam,

**CLAIMANT: HOANG HONG HA**

**ACCIDENT INVOLVING SLU3332U & SLM9841U ON 29<sup>TH</sup> JULY 2018 AT B/20 GHIM MOH MARKET CARPARK**

We act for **HOANG HONG HA** who was involved in the accident mentioned above.

On demand for an amicable settlement, we are pleased to offer as follows:

Cost of Repairs : S\$ 11,819.22 (Including 7% GST)

Loss of Use (Rental) : S\$ 8,120 (S\$ 280 x 29 days)

Towing Fee : S\$ 170

GIA Search Fee : S\$ 2

Total (all in) : S\$ 20,111.22

Kindly revert on the acceptance.

*Yours sincerely,*

*S.Thanaletchumi*

*Claims Manager*

*Jack Cars Enterprise Pte Ltd*

*Motor Claims Dept*

*Tel: 67488824 Fax: 67488834*

*Email: [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)*





# JACK CARS

DRIVE WITH ASSURANCE

Jack Cars Enterprise Pte Ltd

Motor Claims

Blk 3007 Ubi Road 1, #01-450

Singapore 408701

Tel: 67488824 Fax: 67488834

## LETTER OF AUTHORIZATION

I (Name) Hoang Hong Ha

(NRIC No:) S 8679749F

(Address) B/416 Clementi Avenue 1 #22-275 S(120418)

hereby authorise Jack Cars Enterprise Pte. Ltd to act on my behalf as the repairer

of my vehicle SLU3332U which was involved in an accident on 29/07/2018

along 20 Ghim Moh Market carpark

with sum9841U

Jack Cars Enterprise Pte Ltd had repaired the damaged vehicle in a professional manner.

I hereby authorize Axa Insurance Pte Ltd

to make the payment in favour of Jack Cars Enterprise Pte Ltd for the repair cost.

Sincerely,

Name: Hoang Hong Ha

Date: 30/07/2018





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLM 9841U (Insd veh)	Model: HONDA ODYSSEY
	SLU 3332U (TP veh)	
Date of Accident/ Time:	29/07/2018	

Repair Estimate	: \$		
Final Repair Cost	: \$	11,819.22	(W/GST)
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	1,560.00	13 days at \$ 120.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	170.00	TOWING
	: \$		
Final Settlement Sum	: \$	13,551.22	
Payee Name : JACK CARS ENTERPRISE PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del>	BOLA Scenario No: 27
	BOLA Liability: (%)	Assessed Liability (*): (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			






#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Bernard Lim</u> Date: <u>14/9/2020</u>   LUP	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>S. Tharalethum</u> Date: <u>14/9/2020</u> 
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>16/09/2020</u>	





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## TAX INVOICE

<b>VEHICLE :</b> <i>SLU3332U</i>
<b>MAKE &amp; MODEL :</b> <i>HONDA ODDYSEY</i>
<b>INSURANCE :</b> <i>AXA INSURANCE</i>
<b>TAX INVOICE :</b> <i>JC/20180729/3332</i>

PARTS		COST
1.	REAR BOOT	\$ 1210
2.	REAR BOOT GARNISH - UPPER	\$ 275
3.	REAR BOOT GARNISH - LOWER	\$ 215
4.	REAR BOOT LOCK	\$ 305
5.	REAR BOOT WEATHER STRIP	\$ 126
6.	TAIL LAMP – OUTER LEFT	\$ 821
7.	TAIL LAMP – OUTER RIGHT	\$ 821
8.	TAIL LAMP – INNER LEFT	\$ 398
9.	TAIL LAMP – OUTER RIGHT	\$ 398
10.	REAR BUMPER	\$ 725
12.	REAR BUMPER CHROME LINING - RIGHT	\$ 152



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13.	REAR BUMPER BRACKET - RIGHT	\$ 40
14.	REAR RIGHT SIDE PAD	\$ 115
15.	REFLECTOR - RIGHT	\$ 70
16.	REAR END PANEL	\$ 685
17.	REAR END PANEL TOP COVER	\$ 180
18.	REAR BOOT INNER HANDLE	\$ 75
19.	REAR BOOT INNER COVER	\$ 580
20.	REAR RIGHT FENDER INNER COVER	\$ 779
21.	REAR END PANEL SPEAKER	\$ 135
22.	REAR END PANEL SENSOR	\$ 110
23.	REAR RIGHT SEAT BELT	\$ 750
24.	REAR AIRCON BLOWER	\$ 980
	<b>SPECIAL NETT</b>	
1.	REVERSE SENSOR	\$ 200
2.	WINDSCREEN MOULDING	\$ 120
3.	CLIPS	\$ 30



# JACK CARS

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	<b>LABOUR</b>	
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	\$ 1200
2.	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	\$ 1200
3.	TO CHECK WIRING & REWIRE	\$ 30
4.	TO REMOVE AND REINSTALL REAR BOOT UPHOLSTERY	\$ 80
5.	TO REMOVE AND REINSTALL REAR WINDSCREEN	\$ 120
6.	TO REMOVE & REINSTALL REVERSE SENSOR	\$ 50
7.	ANTI RUST TREATMENT	\$ 60
	<b>PARTS - 20%:</b>	\$ 7,956
	<b>SPECIAL NETT :</b>	\$ 350
	<b>LABOUR :</b>	\$ 2,740
	<b>TOTAL :</b>	\$ 11,046
	<b>7% GST :</b>	\$ 773.22
	<b>GRAND TOTAL :</b>	\$ 11,819.22



# MATCHING CARS SERVICES

## LEASING AGREEMENT (TERMS & CONDITION)

1. The vehicle is restricted to Singapore use only. In the event the hirer wished to enter Malaysia, he/she shall prior to entering Malaysia inform MATCHING CARS SERVICES & sign up for the appropriate insurance & shall be liable to the terms & conditions set out by MATCHING CARS SERVICES.
2. Hirer's Responsibilities :
  - a) The Hirer shall be responsible to pay for the first \$3,000 to \$10,000 damages or cost of repair for each & every accident the Hirer is involved in with the vehicle.
  - b) The Hirer shall be responsible for any loss of earnings by MATCHING CARS SERVICES for the duration the damaged vehicle is undergoing repair.
  - c) The Hirer should note that the Insurance Policy covers only claims from 3<sup>rd</sup> Parties.
  - d) The Hirer shall be liable for all claims and/or damages arising from the use of the vehicle involving any illegal activity, driving whilst under the influence of alcohol or any other immoral or illegal activity that is not covered by the motor insurance policy taken by MATCHING CARS SERVICES.
  - e) The Hirer shall bear all liability if it is found that he/she had hired the vehicle through fraud, or imposter or sub-leasing.
  - f) The Hirer shall bear all costs incurred in case of a breakdown for all the parts that are not covered under the Insurance wear & tear,  
Eg. Flat battery or flat tyre.
  - g) There shall be no replacement of a vehicle in the event of a breakdown.
  - h) There should not be any sub-leasing of the vehicle to anyone during the rental as long as the vehicle is rented from MATCHING CARS SERVICES.  
If the Hirer is found sub-leasing the vehicle to another person during the rental, the Hirer shall bear full responsibility for all claims and/or damages arising from use of the vehicle involving any illegal activity.
3. The Hirer shall bear all ERP charges, parking fees & traffic fines.  
The Hirer shall bear responsibility in the event a traffic offence is committed whilst the is on hire.
4. Any traffic fines & parking charges or any other fees paid on behalf of the Hirer by MATCHING CARS SERVICES will have a surcharge of \$30 as a service charge & be claimable from the Hirer.
5. Extension of Leasing Period :
  - a) The Hirer has to give one day's notice prior to the extension of the leasing period & must first sign the extension form.
  - b) Extension of lease is subject to the availability of the vehicle.
6. A surcharge of \$30 per hour shall be levied on any vehicle returned after the stipulated returning time.
7. MATCHING CARS SERVICES shall not be responsible for any injuries, loss of life or damage of any kind to any person or thing involving the vehicle during the term of the lease. The Hirer alone shall be responsible for all such events.
8. The Hirer admits or has sought parental consent before renting the car from MATCHING CARS SERVICES should he/she be below 21 years of age.

I/We, hereby undertake to abide by the terms and conditions as per the Leasing Agreement by MATCHING CARS SERVICES, as listed above, on the use of the above mentioned vehicle during the leasing terms.  
All payments made to MATCHING CARS SERVICES are non-refundable.

THE COMPANY

Authorized Signature

Name : Tee Zi Wei



LESSEE

Authorized Signature

Name : Hee Yin Ming Regan





Matching Cars Services

Co.Reg No.:53253668A

210, Turf Club Road

Lot A35 Singapore 287995

Tel & Fax:6463 3727

<http://www.matchingcars.com.sg/>

**OFFICIAL RECEIPT**

DATE : 27-08-2018

NAME : Hoang Hong Ha

ROC NO : S8679749F

C/O : Jack Cars Enterprise Pte Ltd

ADDRESS : B/416 Clementi Avenue 1 #22-275 S(120418).

REGISTRATION NUMBER : SLX4131K

VEHICLE MAKE / MODEL : TOYOTA VELLFIRE 2.4Z G-EDITION CVT 2WD 5DR SR

ACCIDENT  
SLU3332U

PERIOD	PAYMENT	REMARKS
29-07-2018 TO 27-08-2018	\$ 8,120.00	\$280 PER DAY

AMOUNT : \$8,120.00

PAYMENT BY : CHEQUE NO \_\_\_\_\_



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-119350

Date of Request: 03/08/2018

Your Ref No:

Online Purchase

Jack Cars Enterprise Pte Ltd  
61 Ubi Avenue 2  
#01-20 Automobile Megamart  
Singapore 408898

Dear Sir/Madam,

Enquiry Date 03/08/2018

Enquiry By Thanaletchumi Santerashigarm

TP Vehicle No. SLM9841U

Accident Date 29/07/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLM9841U	AXA Insurance Pte Ltd	19/04/2017-18/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-119350

Date of Request: 03/08/2018

Your Ref No:

Online Purchase

Jack Cars Enterprise Pte Ltd  
61 Ubi Avenue 2  
#01-20 Automobile Megamart  
Singapore 408898

Dear Sir/Madam,

Enquiry Date 03/08/2018

Enquiry By Thanaletchumi Santerashigarm

TP Vehicle No. SLM9841U

Accident Date 29/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque





Reg No: 52977287 J

**CASH SALE/WORK ORDER**

迅速拖車服務

**SPEEDWAY RECOVERY SERVICE**

Singapore Post Centre Post Office P.O. Box 201 Singapore 914007

Tel: 6841 0080

No: H 15600

Date: 30/7/18

Name/Company

CASH

ACCIDENT  
SLU 3332U

Vehicle No.

SLU 3332U

Model

odyssey

From

CLEMENTI AVE 1

To

JACK CAR UR1



Remarks

BY:

CASH

- ☐ Jump Start  
☐ Tyre Replacement  
☒ Accident/Breakdown  
☐ Multi/Basement  
☐ With Load/Cargo Box  
☐ King Dolly  
☐ Transport Charge  
☐ Low Body Kit  
☐ Door Opening Service  
☐ Crane Up/Winch Out  
☐ Collect Doc/Key  
☐ Repo Payment  
☐ Trips

Time:

		:			-			:			-			:		
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Amount

\$170

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misadventure to your vehicle whilst being towed.

K

24 HRS TOWING SERVICE

6841 0080

Tow Truck

[www.speedwayrecovery.com](http://www.speedwayrecovery.com)  
 Email: [speedwaytowing@gmail.com](mailto:speedwaytowing@gmail.com)

Received By





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 JULY 2019

**CHIANG SEE POH  
37 FABER WALK  
SINGAPORE 128969**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18014206/Aga3  
YOUR REF : SLM 9841U  
ACCIDENT INVOLVING SLM 9841U & SLU 3332U ALONG/AT 20 GHIM MOH ROAD  
CAR PARK ON 29/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **JACK CARS ENTERPRISE PTE LTD** acting on behalf of the owner of **SLU 3332U** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter & Relationship with driver
- ADDEMDUM FORM TO BE SIGN & RETURN
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at [6749 4274](tel:67494274) or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com)

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)



English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



## Re:RE: Hi, Pls call me at 68804897 to discuss on the LOU-VO

Type

🔗 Question

Message

Hi Pls proceed, tks-VO

[Reply](#)