

INS CASE OWNER

CL

cc 4, Arm 18014203, G fa3

LKK:
IDAC:

61414

ASSIGNMENT

DOI: 8/8/2018

3/8/2018

Acc. in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SLQ 5479M
 Name of Insured : OPT RENOVATION CONTRACTOR
 Insured Tel No. : HP: 11812018
 Excess Sec II : S5 D.O.A: 11812018
 Is driver the owner? (YES / NO) Nature of Accident :
 If NO, Driver Name / Age : Ong Pany Tee
 Driver Tel No. : 9685 7807 (V/L: YES / NO)

Claim No. : S8M000 & op
 Policy No. : GA262862
 Make / Model : BMW 730 L
 Place of Accident : Hongkong Ave 3 to VK1
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability : % Final ? Yes / No

SLJ 1280 G



INSRS:
WSP: volkswagen
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):
 Non-Reporting ltr (2nd):
 Non-Reporting ltr (Final):
 Notification ltr (if non-pickup):
 Call OI:
 After call ltr to OI: 5/10/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)		
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	✓	
Towing Invoice:		
LTA / GIA:	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD:	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

8/8/2018 klu assignment paper, call OI.
 15/8/18 spoke to CIP, (continued accident statement (BOLA 27) informed)
 TP claim and HCP (use: update to GTH and update HCP (use
 send letter to OI.
 IA and remarks (included) - Approved
 pass file to finalize ✓
 initial LID ✓

RECEIVED 22 OCT 2018

Letter sent photo ✓

PRELIMINARY ADVICE

Date/Time:

Sent By:

15/8/18

CPC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ 3,997.07 (3 days) Reduction: 52 % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Steven Chee

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (w/ b) S\$ 4,276.86

Loss of Rental (LOR): S\$ 321.00 (3 days) X \$100.00 + 17% bty

Loss of Use (LOU): S\$ - (5 x days)

Loss of Income (LOI): S\$ - (5 x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 2.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 4,599.86

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 4,599.86

Name 1: Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.)

Name 2:

Payee 3: (Strike if N.A.)

Name 3:

COPY SENT 22/10/18

Xxl.

REF:

ASM (AXA)

Gfa3 (F)

8063H

ASSIGNMENT

From: Date: 08082016

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLJ 1280G

at Workshop with:

Volkswagen

of: 1 Kampong Ampet off Macpherson Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection

Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lump Sum:

1.5%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time:

Action / Instruction:

V-4116

SLJ 1280G

11 Page: 29 Nov 2016

Type: Motor / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Sports Van 1.4 1395

Colour:

Silver

At: Insured / Std / NI / NA

Sp. Reading:

33796

Ti Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW888 AU 8G W568778

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size:

F:

225/45ZR17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MICH / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

Survey held at:

w/s

08-08-18 10AM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

p/p 12.9907 (Red) \$4,531.58 / 5270

Enrolment File Pass Val:

☐

Preli. Report

ID:

☐

Final Report

Date/Time File Back to:

ID:

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech. Insp: \$

☐

Writing: \$

Report Format:

Lump Sum / LB 1: \$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Completion:

1 - 2 - 3 - 4

1 - 2 - 3 - 4

1 - 2 - 3 - 4

1 - 2 - 3 - 4

1 - 2 - 3 - 4

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	8063H

Vehicle Details

Vehicle No.:	SLJ1280G
Vehicle to be Exported:	No
Intended De-registration Date:	10 Aug 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SPORTSVAN 1.4 AT AM13HZ CL
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	CZC511619
Chassis No.:	WVWZZZAUZGW568778
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$22,057.00
Original Registration Date:	29 Nov 2016
First Registration Date:	29 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$17,880.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Nov 2026
PARF Rebate Amount:	\$13,410.00

Intended COE Rebate Details

COE Expiry Date:	28 Nov 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,668.00
COE Rebate Amount:	\$43,714.00
Total Rebate Amount:	\$57,124.00

The information contained herein is correct as at 10 Aug 2018.

OK

PDI TUAS

3 Days.

before paint photos.

Guo Qiang - 82880282

08/8/18.

PDI TUAS

KOH SHAW JUINN
(XU SHAOJUN)
374 HOUGANG STREET 31
#11-71

Singapore, 530374
Singapore

Auto Consultants hence notify
the Repairer of the following:

- To return before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035648
Quote No. SER/QUO/1801231
QuoteDate 01/08/18
Salesperson Michelle Lee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen **Model Description** SPORTSVAN 1.4 TSI CL
Passeng
License No. SLJ1280G **VIN** WVWZZZAUZGW568778
Engine Code 1T

Mileage 30,105
Initial Registration 29/11/16
Engine No. CZC 511619

Service Advisor Tang Shu Shi
Sales Advisor Michelle Lee
Model Code AM13HZ

SPRAY REAR BUMPER
LABOUR TO REPLACE REAR BUMPER
APPROX 3 - 4 WORKING DAYS

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00 ✓
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00 ✓
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00 ✓
	Sum Labor				5,680.00
P 510945106	RHR REFLECTOR	1	Pieces		55.94 X
P 510807394A	RHR TAILLIGHT BRACKET	1	Pieces		75.84 X
P 510807394C	RHR BUMPER BRACKET	1	Pieces		74.52 X
P 510807417M GRU	REAR BUMPER Predecessor 510807417J GRU	1	Pieces		1,388.00 ✓
P 510807441A GRU	TOW COVER	1	Pieces		25.46 ✓
P 510807863A	REAR BUMPER CENTRE BRACK	1	Pieces		62.25 X
P 510945096R	RHR TAILLIGHT TAILLIGHT	1	Pieces		176.83 ✓
P 5G6807568D 9B9	SPOILER Use Predecessor 5G6807568D	1	Pieces		322.86 X
P 5G9807305A	REINFORCEMENT	1	Pieces		460.18 X
P WHT005263	POP-RIVET	4	Pieces		6.78 ✓
	Sum carried forward				8,328.65

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KOH SHAW JIUNN
(XU SHAOJUN)
374 HOUGANG STREET 31
#11-71
Singapore, 530374
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV035648
Quote No. SER/QUO/1801231
QuoteDate 01/08/18
Salesperson Michelle Lee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	30,105	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLJ1280G	WVWZZZAUZGW568778	29/11/16	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 511619	AM13HZ
Continued			8,328.65
Sum Item			2,648.65
Sum Labor			5,680.00
Sum Item			2,648.65
Total SGD			8,328.65
7% GST			8,328.65 583.02
Total SGD Incl. GST			8,911.67

Explanations

P = Proportionately Charged

Payment Terms No Credit

Service Order Confirmation

SERVICE ORDER NO.: 18IP2185

CUSTOMER NO.: CV035648

CUSTOMER NAME: KOH SHAW JIUN

TELEPHONE NO.:

ADDRESS: 374 HOUGANG STREET 31 #11-71
Singapore

VEH No.: SLJ1280G

Order Date: 23/08/18

Reg Date: 29/11/16

KM: 34,821

VIN NO.: WYWZZZAUZGW568778

ENGINE NO:

SA: Tang Shu Shi

MODEL: SPORTSVAN 1.4 TSI CL

MODEL NO.: AM13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P MACP LABOUR LABOUR	1	UNIT	840		840
4	B&P MACP PAINT SPRAY PAINT	1	UNIT	800		800
5	EKT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EKT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	510807417M GRU REAR BUMPER	1	PCS	1,388.00		1,388.00
8	510807441A GRU TOW COVER	1	PCS	25.46		25.46
9	WHT005263 POP-RIVET	4	PCS	1.70		6.78
10	510945096R RHR TAILLIGHT TAILIGHT	1	PCS	176.83		176.83

Remarks : AXA DIRECT SETTLEMENT

DOA: 01/08/2018

TP VEHICLE: SLQ5479M

SURVEY BY: GUO QIANG (LKK)

Service Order Confirmation

SERVICE ORDER NO.: 18IP2185

CUSTOMER NO.: CV035648

CUSTOMER NAME: KCH SHAW JIUNH

TELEPHONE NO.:

ADDRESS: 374 HOUGANG STREET 31 #11-71
Singapore

VEH No.: SLJ1280G

Order Date: 23/08/18

Reg Date: 29/11/18

KM: 34,821

VIN NO.: WVGZZZAUZGW568778

ENGINE NO:

SA: Tang Shu Shi

MODEL: SPORTSVAN 1.4 TSI CL

MODEL NO.: AM13HZ

<u>NO.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	3,997.07
GST AMOUNT	279.79
TOTAL AMOUNT	4,276.86

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 15 October 2018 4:30 PM
To: 'Chee, Steven (VWG Singapore)'
Cc: 'Tang, Shu Shi (VWG Singapore)'
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK
REF: CC4/ASM18014203/fa3
Attachments: DV SLJ 1280G.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18014203/Gfa3
Your Ref: SLJ 1280G

Dear Steven,

Apologies for late reply.

Thank you for your acceptance on this matter.

Please duly sign the DV attached and return for payment processing.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Sent: Friday, 5 October 2018 2:59 PM
To: Poh Kin (LKKAUTO); Tang, Shu Shi (VWG Singapore)
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK REF: CC4/ASM18014203/fa3

Dear Poh Kin,

Offer accepted.

Best Regards,

Steven Chee
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<http://www.vw.com.sg>



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Friday, 5 October, 2018 2:09 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: Hsiao Tong (LKKAUTO); Chee, Steven (VWG Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK REF: CC4/ASM18014203/fa3
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18014203/Gfa3

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 5 October 2018 2:09 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Hsiao Tong (LKKAuto); 'steven.chee@vw.com.sg'
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK
REF: CC4/ASM18014203/fa3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18014203/Gfa3
Your Ref: SLJ 1280G

Dear Shu Shi,

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (\$3,997.07 + 7% GST)	S\$ 4,276.86
2. Loss of Rental (\$100.00 x 3 days)+7%gst	S\$ 321.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 4,599.86</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 4 October 2018 10:14 AM
To: Ong, Germaine (VWG Singapore)
Cc: Guo Qiang (LKKAUTO); Tang, Shu Shi (VWG Singapore); steven.chee@vw.com.sg
Subject: RE: FINALISATION SLJ1280G

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18014203/Gfa3

Your Ref: SLJ 1280G

Dear Sir/Madam,

REQUEST FOR "CHECK ITEM" PHOTO

We refer to the above matter.

kindly furnish us a copy of the damage photo for item "RHR TAILLIGHT TAILIGHT" for our necessary action.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

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From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Wednesday, 29 August 2018 5:47 PM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: FINALISATION SLJ1280G

Poh Kin (LKKAUTO)

From: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, 3 October 2018 6:28 PM
To: Poh Kin (LKKAUTO); Cheong, Pearlyn (VWG Singapore)
Cc: Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore); Rasul (LKKAUTO)
Subject: RE: OFFER + DV REQUEST- ACCDT INVOLVING SKQ1810C & SDN990X ON 4.7.18 ***
LKK REF: CC4/ASM18012318/fa3
Attachments: IMG_3276.JPG; IMG_3277.JPG; IMG_3278.JPG; IMG_3280.JPG; IMG_3281.JPG; IMG_3282.JPG; IMG_3283.JPG; IMG_3284.JPG; IMG_3285.JPG; IMG_3286.JPG; IMG_3271.JPG; IMG_3272.JPG; IMG_3273.JPG; IMG_3274.JPG; IMG_3275.JPG; IMG_3276.JPG

Dear Poh Kin,

For your kind reference, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Wednesday, October 03, 2018 4:34 PM
To: Cheong, Pearlyn (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore); Rasul (LKKAUTO)

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 23 August 2018 1:20 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Hsiao Tong (LKKAuto); Admin A; 'steven.chee@vw.com.sg'
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK
REF: CC4/ASM18014203/fa3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18014203/fa3
Your Ref: SLJ 1280G

Dear Shu Si,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SLQ 5479M AND SLJ 1280G ON 01/08/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 21 August 2018 1:37 PM
To: Tang, Shu Shi (VWG Singapore)
Cc: Admin A; Admin-D (LKKAuto); assignments; steven.chee@vw.com.sg
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK REF: CC4/ASM18014203/fa3

Our Ref: CC4/ASM18014203/fa3
Your Ref: SLJ 1280G

Dear Shu Shi,

We refer to the above matter.

Please be informed that we are still pending Direct Settlement instruction from our principal.

Reminder had been sent.

Shall revert to you once our principal approved.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Tuesday, 21 August 2018 12:55 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SLJ1280G & SLQ5479M ON 01/08/2018 *** LKK REF: CC4/ASM18014203/fa3

Dear claims,

This claim is almost 3 weeks, may I know if we can proceed with DS?



PROCEED DS

Type

🔍 Question

Message

MANDATE APPROVED

23/8/2018

Reply



<Immediate Attention> RE: Request for Direct Settlement Instruction< S8M00QOP >

Type

🔗 Question

Message

Hi, we refer to the above matter. Kindly be informed that we managed to speak to Insured driver (Mr Ong), confirmed accident statement, Bola 27, front to rear collision. Kindly advise if we may proceed with Direct Settlement as third party repairer(Volkswagen Centre Singapore) chasing for Liability. thank you - Pohkin
21/08/2018

Reply



< S8M00QOP> IA with mandate uploaded

Type

🔔 Question

Message

Liability: Insured driver collided to rear of third party vehicle. Front to rear collision. Liability is down against our insured driver. We did clarify with insured driver the nature of the accident and agreed to settle and aware NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is between \$ 4,595.15 to \$5,910.16. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention and instruction. Thank you-Pohkin 15/08/2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/8/2018

Survey Details:

Date of loss	1-Aug-18
Date of appointment	3-Aug-18
Date of survey	8-Aug-18
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLJ1280G
Make and Model	VOLKSWAGEN SPORTSVAN 1.4 AT AM13HZ CL - 1395cc
Date of registration	29-Nov-16
Excess	
Market Value	\$ 88,000.00
Part Rebate	\$ 55,544.00
Nett Loss	\$ 32,456.00

Repair details:

Initial Estimate	8,328.65
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,420.24
Check items (estimate)	\$ 1,228.42
Labour	\$ 2,400.00
Total	\$ 5,048.66
Lump Sum(if applicable)	\$ -

Number of days for repair	03 day
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256356 FAX : (065) 62564315

Remarks:

estimate rental: \$100 x 5 days= \$500.00

Mandate:

Liability(TP)	100%	
	with check item	no check item
Proposed repair cost(w/gst)	\$ 5,402.67	\$ 4,087.66
Loss of use	\$ -	\$ -
Loss of rental (estimate)	\$ 500.00	\$ 500.00
Loss of income	\$ -	\$ -
LTA search fees	\$ 7.49	\$ 7.49
Others	\$ -	\$ -
Proposed Total	\$ 5,910.16	\$ 4,595.15



LETTER OF DEMAND

Your Ref: SLQ 5479M

Our Ref: SLJ 1280G

To: AXA-INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SLJ 1280G & SLQ 5479M ON 1.08.18

We are claiming on behalf of our client KOH SHAW JENN

owner of vehicle number SLJ 1280G involved in accident on 1.08.18

with vehicle SLQ 5479M along/at Hougang Ave 3

Description of claims:

Cost of Repairs \$ 4,276.86 (incl 7% GST)

Loss of Use/Rental \$ 120 x 3 Days = \$ 360 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 4,638.86 (incl 7% GST)

We are claiming in full and final settlement of \$ 4,638.86
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg



14 SEP 2018

Dated this

81030002



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15th August 2018

OPT RENOVATION CONTRACTOR

3006 Ubi Road 1,
#03-396,
Singapore 408700.

Attn: Mr Ong Pang Tee

Dear Sir/Madam,

OUR REF : CC4/ASM18014203/Gfa3

YOUR REF : SLQ 5479M

ROAD TRAFFIC ACCIDENT INVOLVING SLQ 5479M AND SLJ 1280G ON 11.08.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Volkswagen Centre Singapore, acting on behalf of the owner of SLJ 1280G against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear of Third Party vehicle SLJ 1280G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLJ1280G and SLQ5479M on 1/8/2018
Own vehicle's number Other vehicle's number Date of accident
along Hougang Ave 3
Accident location

BY THE LETTER OF AUTHORITY, I/we, Koh Shaw Jiunn
Name of Policy Holder & IC / Passport number
of S7438063H owner of Vehicle Registration

Number SLJ1280G hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number DIA MTPV01015711 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 1 of the month 9 Year 18.

Signed & Delivered By:

Policy Holder
Witness By:





DISCHARGE VOUCHER

I/We Koh Shaw Jiunn (Passport No. S7438063H) the
owner of vehicle number SLJ1280G hereby accept from
AXA (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLJ1280G & SLQ5479M along Hougang Ave 3
on 1/8/2018.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
Koh Shaw Jiunn.

Dated this on 1/9/18 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : Koh Shaw Jiunn

NRIC No. : S743806311

Date : 1 Sep 2018



redefining / insurance



CLAIM REF : 58M00QOP
INSURED : OPT RENOVATION CONTRACTOR

DISCHARGE VOUCHER

We/I KOH SHAW JIUNN, NRIC No. 57438063/H hereby agree to accept the sum of dollars [four thousand five hundred ninety-nine and cents eighty-six only] (S\$ 4,599.86) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLQ 5479M as a result of an accident along on 1st August 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLJ 1280G.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLQ 5479M in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said Insurer, owner and/or driver of vehicle no. SLQ 5479M.

Dated this 17 day of 10 2018

Claimant's Signature : [Signature]

NRIC no. / Company Stamp : 57438063H

Occupation/ Business : Facilities Director

Address : Blk 374 Hougang St 31 #11-71 SCS30374

Telephone No. : 93891677

Witness's Name : Chee Tiow Chuan

Witness's Signature : [Signature]

Witness's NRIC No. : G8536607L



Volkswagen Centre Singapore

Service Tax Invoice No. SV18P37848



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2185

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SLJ1280G

DATE: 29/08/18 Pickup:
VIN NO.: WVVZZZAUZGW568778 KM: 34,821
GEARBOX CODE: Engine No.:
MODEL: SPORTSVAN 1.4 TSI CL
SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AXA DIRECT SETTLEMENT					
DOA: 01/08/2018					
TP VEHICLE: SLQ5479M					
SURVEY BY: GUO QIANG (LKK)					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
7	REAR BUMPER	1.00	PCS	1,388.00	1,388.00
8	TOW COVER	1.00	PCS	25.48	25.48
9	RHR TAILLIGHT TAILIGHT	1.00	PCS	178.83	178.83
10	PDP-RIVET	4.00	PCS	1.70	6.78

GST (7%) AMOUNT: 279.80

TOTAL AMOUNT: 4,276.86

For Volkswagen Group Singapore Pte Ltd



14 SEP 2018

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch:
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 12996

13/1/19

RENTAL DETAILS		INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Jetta	Vehicle No:	Sg91010	Singapore
Date/Time Out:	29/08/18 9am.	SS 2500	SS 3500	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Per Accident	Per Accident	Signature
Date/Time In:	11/9/18 11.30 pm	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Months @ \$	Per Month	
Change Over 1:	Date: Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date: Initial:	3 Days @ \$ 112.15	Per Day	\$336.45
KM Out:	87494	Hour @ \$	Per Hour	
KM In:		87724	Sub-Total	
Named Hirer		Less Discount %		
Name:	Koh Shaw Junn	Rental Charges		
Address:	Blk 374 Hwang Street 31	CDW @ \$	per day / week / month	
	#11-71	PAI @ \$	per day / week / month	
	S(530374)	Petrol Top-Up		
Identity Card No:	S7438063H	Misc Charges		
Date of Birth:	11 NOV 1974	GST		\$23.25
Driving License:	S7438063H	Total		\$360.00
Country of Issue:	Sin	VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 93891677 (10)	Pre-Payment		
Nationality:	Sin	Downpayment and Deposit	NA	
Effective Date:	14 Oct	Amount Refunded/ Due		
Additional Hirer		Signature of Refund		
Name:	Kuan Geok Hong	Remarks:	Shushi	
Address:	Blk 374 Hwang St 31	Invoice No:	Ref. No:	
	#11-71	Checked Out By:	Checked In By:	Checked By:
	S(570374)			
Identity Card No:		Sales-In Charge:		
Date of Birth:	05-11-1978	Miro/L		
Driving License:	S783215H	Past 3 years accidents: YES <input type="checkbox"/> NO <input type="checkbox"/>		
Country of Issue:	Sin			
Tel:	(HP) (10)			
Nationality:	Sin			
Effective Date:	15 Dec 2007			

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Automotive Pte Ltd

Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 6891
www.mova.com.sg

Workshop Dept:
Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 188904033G
GST Reg. M2-0088854-2

Tax Invoice

30th August 2018

KOH SHAW JIUNN
BLK 374 HOUGANG STREET31
#11-71
SINGAPORE 530374

Veh # :- SKN9101D / RK139139
Inv # :- RK728343
RA # :- B12996 0/0
From :- 29/08/2018
To :- 01/09/2018
Terms :- C.O.D
Remarks :- MICHELLE-VW

Attention > MS SHUSHI

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 29/08/2018 TO 01/09/2018 VW JETTA: SKN9101D RENTAL AGREEMENT : B12996 DRIVEN BY :KUAH GEOK HONG YOUR REF: VW/KA-SLJ1280G	3 DAY	112.15	336.45

PAID
29 AUG 2018

BY: VISA BATCH 1307 - \$ 360.00

Singapore Dollars :

Three Hundred Sixty Only

Thank you for your continuous support.

AMOUNT S\$	336.45
GST @ 7 %	23.55
AMOUNT DUE S\$	360.00

MOVA AUTOMOTIVE PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-119076

Date of Request: 03/08/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 03/08/2018
Enquiry By Tang Shu Shi
TP Vehicle No. SLQ5479M
Accident Date 01/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ5479M	AXA Insurance Pte Ltd	31/08/2017-30/08/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-119076

Date of Request: 03/08/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 03/08/2018
Enquiry By Tang Shu Shi
TP Vehicle No. SLQ5479M
Accident Date 01/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ 5479M (Insd veh)	Model:	VOLKSWAGEN
	SLJ 1280G (TP veh)		SPORTSVAN 1.4
Date of Accident:	01/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,911.67
Final Repair Cost	:	\$	4,276.86
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	321.00 3 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	4,599.86

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown		
1)	VOLKSWAGEN GROUP SINGAPORE PTE LTD	\$ 4,599.86

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

25/10/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18014203/Gfa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH			Date : 25-10-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 5479M	Veh. Inspected	SLJ 1280G	
Policy No.	GA262862	Coverage (\$)	0.00	
Claim No.	S8M00QOP	Excess (\$)	0.00	
Assign From		Assign Date	03/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN SPORTSVAN 1.4	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WWWZZZAUZGW568778	Colour	SILVER	
Odometer	33796	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
R/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/08/2018	Inspection Date	08/08/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 1280G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RHR REFLECTOR (SN) (CONSISTENT)	NOT NECESSARY	55.94	-
1	RHR TAILLIGHT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	75.84	-
1	RHR BUMPER BRACKET (SN) (CONSISTENT)	NOT NECESSARY	74.52	-
1	REAR BUMPER (SN) (CONSISTENT)	CUT	1,388.00	1,388.00
1	TOW COVER (SN) (CONSISTENT)	CUT	25.46	25.46
1	REAR BUMPER CENTRE BRACK (SN) (CONSISTENT)	NOT NECESSARY	62.25	-
1	RHR TAILLIGHT TAILLIGHT (SN) (CONSISTENT)	BROKEN	176.83	176.83
1	SPOILER (SN) (CONSISTENT)	NOT NECESSARY	322.86	-
1	REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	460.18	-
4	POP-RIVET (SN) (CONSISTENT)	NECESSARY	6.78	6.78
			2,648.66	1,597.07
	LABOUR			
	LABOUR.		2,520.00	840.00
	SPRAY PAINT.		2,400.00	800.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS ,ECU ,S .		280.00	280.00
			5,680.00	2,400.00
	GRAND TOTAL		8,328.66	3,997.07

RECOMMENDED COST OF REPAIRS			3,997.07
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Report Ref No. CC4/ASM18014203/Gfa3q2

XING GUO QIANG**M.MATAI, AMSAE-A****Automotive Assessor****HO LEONG CHUAN****Automotive Assessor**

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