



**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer (93891677) Koh Shau Jiunn  
NRIC S74380634 insured of vehicle SLJ12806 against  
your insured vehicle number SL 25479m. ( AXA )  
On the accident dated on 1/8/18 (ddmmyyyy) along  
Hougang Ave 3.

Dated this 3 (day) of 8 (month) 20 18.



Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

**PDI TUAS**

PDI TUAS

KOH SHAW JIUNN  
(XU SHAOJUN)  
374 HOUGANG STREET 31  
#11-71  
Singapore, 530374  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV035648  
Quote No. SER/QUO/1801231  
QuoteDate 01/08/18  
Salesperson Michelle Lee  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	30,105	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLJ1280G	WVWZZZAUZGW568778	29/11/16	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 511619	AM13HZ

SPRAY REAR BUMPER  
LABOUR TO REPLACE REAR BUMPER  
APPROX 3 - 4 WORKING DAYS

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	<b>Sum Labor</b>				<b>5,680.00</b>
P 510945106	RHR REFLECTOR	1	Pieces		55.94
P 510807394A	RHR TAILLIGHT BRACKET	1	Pieces		75.84
P 510807394C	RHR BUMPER BRACKET	1	Pieces		74.52
P 510807417M GRU	REAR BUMPER	1	Pieces		1,388.00
	Predecessor 510807417J GRU				
P 510807441A GRU	TOW COVER	1	Pieces		25.46
P 510807863A	REAR BUMPER CENTRE BRACK	1	Pieces		62.25
P 510945096R	RHR TAILLIGHT TAILIGHT	1	Pieces		176.83
P 5G6807568D 9B9	SPOILER	1	Pieces		322.86
	Use Predecessor 5G6807568D				
P 5G9807305A	REINFORCEMENT	1	Pieces		460.18
P WHT005263	POP-RIVET	4	Pieces		6.78
	<b>Sum carried forward</b>				<b>8,328.65</b>

Payments to: - BBN: - Acc.-No..:

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KOH SHAW JIUNN  
(XU SHAOJUN)  
374 HOUGANG STREET 31  
#11-71  
Singapore, 530374  
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Phone No.  
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	1T	CZC 511619	AM13HZ
Continued			8,328.65
Sum Item			2,648.65
Sum Labor			5,680.00
Sum Item			2,648.65
Total SGD			8,328.65
7% GST			583.02
Total SGD Incl. GST			8,911.67

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BBN: - Acc.-No..:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	01/08/2018 18:59
Date Of Accident	01/08/2018 08:40
Exact Location Of Accident	ALONG HOUGANG AVE 3
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ1280G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KOH SHAW JIUNN
NRIC No	S7438063H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93891677
Alternative Phone No	OTHERS-93891677

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SPORTSVAN 1.4 AT AM13HZ CL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D17MTPV01015711
Cover Note Number	N.A

### Driver

Name of Driver	KUAH GEOK HONG
NRIC No	S7833215H
Date Of Birth	05/11/1978
Occupation	INDOOR
Date Of Driving Pass	11/02/1999
Driving Experience	19 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93891677
Fax Number	
Contact Number	
EEmail Address	JANETKUAH@GMAIL.COM

Address	HDB HOUGANG, 374 HOUGANG STREET 31 #11-71
Postcode	530374
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHERMAINE KOH GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I (SLJ1280G) was driving along Hougang Ave 3 on the most left lane when suddenly a car (SLQ5479M) hit me from the back. No injuries involved.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ5479M
Vehicle Make/Model/Colour	BMW 730LI AT / BLK
Details Of Properties	NIL
Vehicle Category	PRIVATE CAR
Name of Driver	ONG PANG TEE
NRIC/Passport Number	S7143744B
Contact Number	96857807
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

**IMPORTANT NOTICE**

- [illegible]

VERIFIED BY AJAX MARS  
REPORTING OFFICER  
MOHAMMAD SULHANDI BIN  
MOHD AFFANDI

Policyholder's Signature / Date & Time	Driver's Signature (If driver is not the policyholder) / Date & Time	Witnessed by Reporting Centre Personnel
--	--	---

### Sketch Plan

5CD 12900

10/6/09 MVE 5

5UR5479M

**ACCIDENT STATEMENT (2000 characters)**

I (SLJ1280G) was driving along Hougang ave 3 on the most left lane when suddenly a car (SLQ5479M) hit me from the back. No injuries involved.

Taxi Voucher No.:

**DECLARATION**

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD SULHANDI BIN MOH AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

1 August 2018 at 3:45 PM

Date/Time:

1 August 2018 at 3:45 PM



IDENTITY CARD NO. S7833215H



Name  
KUAH GEOK HONG  
(KE YUFENG)  
柯玉凤

Race  
CHINESE

Date of birth  
05-11-1978

Sex  
F

Country of birth  
SINGAPORE

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7438063H



Name  
KOH SHAW JIUNN  
(XU SHAOJUN)  
许邵郡

Race  
CHINESE

Date of birth  
11-11-1974

Sex  
M

Country of birth  
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7833215H

Name  
KUAH GEOK HONG  
(KE YUFENG)

Birth Date: 05 Nov 1978

Issue Date: 15 Dec 2003



001051546H

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7438063H

Name  
KOH SHAW JIUNN  
(XU SHAOJUN)

Birth Date: 11 Nov 1974

Issue Date: 14 Oct 2016



002619602K

4310548



NRIC No. S7833215H



Date of issue  
20-11-2008

Address  
APT BLK 374 HOUGANG STREET 31  
#11-71  
SINGAPORE 530374

3637013



NRIC No. S7438063H



Date of issue  
17-11-2004

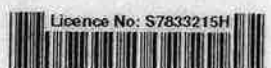
Address  
APT BLK 374 HOUGANG STREET 31  
#11-71  
SINGAPORE 530374

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	11 Feb 1999

NP 428A

Licence No: S7833215H




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg	30 Aug 1995

NP 428A

Licence No: S7438063H





**Certificate of Insurance****MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES,1960  
ROAD TRANSPORT ACT,1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES,1959 (MALAYSIA)**

**Cert No./Policy No.** : D17MTPV01015711  
**Insured** : KOH SHAW JIUNN  
**Motor Car (Registration No.)** : SLJ1280G  
**Cover** : Comprehensive - ExcelDrive PRESTIGE  
**Policy Commencement Date** : 29 NOVEMBER 2017 00:00  
**Policy Expiry Date** : 28 NOVEMBER 2018 23:59  
**Maximum Liability (Section I)** : Market value at time of loss  
**Excess\*** : \$400 - Section I  
(Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)  
**Voluntary Excess\*** : N.A  
**Windscreen Excess\*** : S\$100.00 - Waived if Repair at ExcelDrive Workshop  
**Loss of Use** : Per Policy Schedule  
\* Subject to GST wherever applicable

**Persons or Classes of Persons entitled to drive\***

1. The Insured.
2. Any other person who is driving on the Insured's order or with his permission.
3. In the event of the death of the insured,
  - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
  - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the Insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

**Limitations As To Use**

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

**ExcelDrive Workshops and Accident Reporting**

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at [www.sompo.com.sg](http://www.sompo.com.sg) or call our Emergency Hotline: (65) 6226 3323.

I/We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP.27

**Sompo Insurance Singapore Pte. Ltd.**

  
SCARPO

**Authorised Signatory**

Date/Time of Issue : 27 OCTOBER 2017 11:08

**IMPORTANT NOTICE**

- o Keep the Certificate in your Motor Car;
- o Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act;
- o On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189);
- o This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.