

CC4 / LPC 180 14195 / 6 ea3nz

LKK:
IDAC:

Surveyor:

XWR

DOI:

18/18

Date / Time:

31/12/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Ym 9180 P

Name of Insured:

KISHING IND. P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 11/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

AHEW KOAH CHEN
91735211

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

18/18/18/VC05/020806

Policy No.:

218VC05000198

Make / Model:

M4.

Place of Accident:

Mann Garden Dr.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKW 6886 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans.
Europcar.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

18/12/18

SKW 6886 U
Ym 9180 PNA/LPC180/14195/24 ; DOA: 11/8/18
- 153/18111019790/Kgfm ; DOA: 25/9/11

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: VERIFY SYSTEM.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: X60

Repair Cost:

PIP SS12,590.10

(

6 days)

Reduction:

80

%

Email

Call

FINAL SETTLEMENT

Date/Time: 09.1.19

Confirm with: J64

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

0/151

SS13,471.41

DID REVERSED H/T TP.

Loss of Rental (LOR):

SS -

(

days)

Loss of Use (LOU):

SS 1,620.00

(\$ 150

x 9

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS15,093.41

Global Sum SS:

FINAL PAYMENT

Date/Time: 09.1.19

Confirm with: J64

Email

Call

Payee 1:

SS15,093.41

Name 1:

TRANS EUROKARS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

15/12/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

450



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VC05/020806
Our ref: CC4/LPC18014195/Gea3

Date: 21.08.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKW 6886U

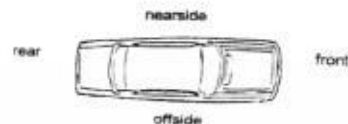
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.08.2018 at the premises of M/s Trans Eurokars Pte Ltd - Ubi have the following to report:-

Workshop Estimate Amount	: S\$	22,513.59
Revised Estimate Amount	: S\$	12,055.53
"Check" Items Amount	: S\$	3,037.47
Total (Including Check Items)	: S\$	15,093.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6~7 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Business
Owner ID:	6002E

Vehicle Details

Vehicle No.:	SKW6886U
Vehicle to be Exported:	No
Intended De-registration Date:	17 Aug 2018
Vehicle Make:	MAZDA
Vehicle Model:	CX-5 5-DOOR WAGON 2.5L SP.6EAT
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	PY30288674
Chassis No.:	JM6KE1031E0225810
Maximum Power Output:	138.0 kW (185 bhp)
Open Market Value:	\$26,666.00
Original Registration Date:	30 Dec 2013
First Registration Date:	30 Dec 2013
Transfer Count:	3
Actual ARF Paid:	\$24,333.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2023
PARF Rebate Amount:	\$18,249.00

Intended COE Rebate Details

COE Expiry Date:	29 Dec 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$87,910.00
COE Rebate Amount:	\$47,168.00
Total Rebate Amount:	\$65,417.00

The information contained herein is correct as at 17 Aug 2018

OK



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
ESTIMATE COST OF REPAIRS



LONPAC INSURANCE BHD 100 BEACH ROAD #19-00, SHAW TOWER SINGAPORE 189702 ATTN : MOTOR CLAIMS FAX :		NAME : One Kian ADDRESS : 27 Ewe Boon Road #09-01 Singapore 259330 TEL : 96640990		WIP : 21079 EXCESS : DATE: 2-Aug-18	
VEH NO :	SKW6886U	DATE IN :		CONTACT PERSON :	Vion 63957877
CHASSIS NO :	JM6KE1031E0225810	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	CX5	DATE REG.:	30-Dec-13	POLICY NO. :	
NATURE OF WORKS					
Parts Description					
NO	QTY		REVISED	PRICES	
1	FRONT BUMPER	1		\$	974.30
2	FOAM, FROMT BUMPER	1		\$	94.30
3	FASTENER, FOAM	2		\$	11.80
4	FRONT REINFORCEMENT	1		\$	584.80
5	CLIP, FRONT BUMPER	2		\$	5.40
6	CLIP, FRONT BUMPER	6		\$	21.00
7	PLATE SET CENTER	1		\$	15.10
8	BRACKET TOP, GRILLE	1		\$	58.20
9	RETAINER TOP, GRILLE	1		\$	45.40
10	RIVET, GRILLE	5		\$	27.00
11	RIVET, GRILLE	2		\$	7.60
12	MASCOT, FRONT	1		\$	68.00
13	GRILLE,RADIATOR KE	1		\$	647.40
14	COVER LHS, FRONT GRILLE	1		\$	21.60
15	COVER RHS, FRONT GRILLE	1		\$	21.60
16	PIN LOCATOR, FRONT GRILLE	2		\$	5.40
17	GROMMET, FRONT GRILLE	2		\$	5.40
18	FASTENER, FRONT GRILLE	6		\$	18.00
19	FRONT PANEL UPPER	1		\$	136.80
20	FRONT SUPPORT PANEL	1		\$	516.40
21	PLATE SET, SUPPORT PANEL	1		\$	87.30
22	FASTENER, PLATE SET	3		\$	9.00
23	STAY LOCK	1		\$	38.80
24	CONDENSER	1		\$	1,101.70
25	RING, A/C DISCHARGE HOSE	1		\$	10.10
26	RING, A/C SUCTION HOSE	1		\$	6.70
27	RADIATOR	1		\$	1,011.50
28	FAN COWLING	1		\$	347.60
29	RADIATOR SPARE TANK	1		\$	65.80
30	LABEL, CAUTION	1		\$	3.30

31	LABEL, CAUTION / <i>mc</i>	1	MPE01-15-031		\$ 3.30
32	BONNET / <i>BT</i>	1	MKDY3-52-31XA		\$ 1,169.20
33	HINGE LHS, BONNET <i>X</i> <i>mc</i>	1	MKD53-52-420A		\$ 41.90
34	HINGE RHS, BONNET <i>X</i> <i>mc</i>	1	MKD53-52-410A		\$ 41.90
35	WEATHERSTRIP, BONNET / <i>mc</i>	1	MKD53-56-770		\$ 74.60
36	INSULATOR, BONNET / <i>mc</i>	1	MKD62-56-681A		\$ 149.70
37	FASTENER, BONNET / <i>mc</i>	11	MTD11-56-694		\$ 27.50
38	LOCK, BONNET / <i>BT</i>	1	MKD77-56-620B		\$ 223.70
39	HEADLAMP LHS <i>= 4cc</i>	1	MKH24-51-041D		\$ 2,104.70
40	HEADLAMP RHS	1	MKD78-51-031C		\$ 2,484.50
41	HID CONTROL UNIT <i>X</i>	2	MBHN3-51-0H3		\$ 1,791.00
42	GASKET, CONTROL UNIT <i>X</i> <i>mc</i>	2	MC236-51-0B2		\$ 27.20
43	CLIP, HEADLAMP / <i>mc</i>	4	MDR61-50-133		\$ 24.40
44	RIVET, HEADLAMP / <i>mc</i>	2	MB092-51-833		\$ 6.60
45	RADIATOR COOLANT <i>mc</i>	5			\$ 68.50
46	AIR DUCT <i>mc</i>	1	MPY2V-13-200B		\$ 126.90
47	AIR RESONATOR <i>mc</i>	1	MPE01-13-195A		\$ 88.40
48	CLIP, RESONATOR <i>mc</i>	2	ML33X-13-209		\$ 5.60
49	AIR CLEANER LOWER CASE <i>mc</i>	1	MPY1A-13-3AY		\$ 88.20
TOTAL PARTS					\$ 14,515.10
LESS 10%					\$ 1,451.51
TOTAL PARTS COST					\$ 13,063.59

Labour Description

1	MZ-BR-FRONT4	TO REPLACE FRONT BUMPER, FRONT REINFORCEMENT, GRILLE TOP AND BONNET. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	1980	\$ 3,300.00
2	MZ-SP-SFRT04	TO RESPRAY FRONT BUMPER, FRONT REINFORCEMENT, GRILLE TOP AND BONNET.	1260	\$ 3,150.00
3	MZ-BR-PANEL1	TO REMOVE & INSTALL RADIATOR, RADIATOR FAN AND FRONT SUPPORT PANEL. TO CONDUCT PRESSURE TEST & PERFORM LEAK TEST.	330	\$ 660.00
4	MZ-BR-TOP-UP	TO REMOVE & INSTALL CONDENSOR, AIR COND PIPE AND TOP-UP GAS COOLING SYSTEM.	330	\$ 660.00
5		TO TRANSFER FRONT WASHER JET AND WASHER PIPE.	NN X	\$ 660.00
6	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE.	✓	NETT \$ 70.00
7	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	NN X	\$ 250.00
8	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150	\$ 250.00
9	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180	\$ 350.00

10	MZ-BR-SUNDRI	SUNDRIES.	20 ✓	NETT	\$ 100.00	nec
				TOTAL LABOUR	\$ -	\$ 9,450.00
				TOTAL PARTS	\$ -	\$ 13,063.59
				TOTAL	\$ -	\$ 22,513.59
				LESS EXCESS	\$ -	\$ -
				TOTAL AFTER EXCESS	\$ -	
				GST 7%	\$ -	\$ -
				GRAND TOTAL	\$ -	\$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

22704.57

Authorised Signature

6-7 Days.
refac paint photos.
Euro Qw ap - 82880282
15/8/18.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

32	BONNET	1	MKDY3-52-31XA	\$ 1,169.20	\$ 1,169.20
33	HINGE LHS, BONNET	1	MKD53-52-420A		\$ 41.90
34	HINGE RHS, BONNET	1	MKD53-52-410A		\$ 41.90
35	WEATHERSTRIP, BONNET	1	MKD53-56-770	\$ 74.60	\$ 74.60
36	INSULATOR, BONNET	1	MKD62-56-681A	\$ 149.70	\$ 149.70
37	FASTENER, BONNET	11	MTD11-56-694	\$ 27.50	\$ 27.50
38	LOCK, BONNET	1	MKD77-56-620B	\$ 223.70	\$ 223.70
39	HEADLAMP LHS	1	MKH24-51-041D	\$ 2,104.70	\$ 2,104.70
40	HEADLAMP RHS	1	MKD78-51-031C	\$ 2,484.50	\$ 2,484.50
41	HID CONTROL UNIT	2	MBHN3-51-0H3		\$ 1,791.00
42	GASKET, CONTROL UNIT	2	MC236-51-0B2		\$ 27.20
43	CLIP, HEADLAMP	4	MDR61-50-133	\$ 24.40	\$ 24.40
44	RIVET, HEADLAMP	2	MB092-51-833	\$ 6.60	\$ 6.60
45	RADIATOR COOLANT	5			\$ 68.50
46	AIR DUCT	1	MPY2V-13-200B		\$ 126.90
47	AIR RESONATOR	1	MPE01-13-195A		\$ 88.40
48	CLIP, RESONATOR	2	ML33X-13-209		\$ 5.60
49	AIR CLEANER LOWER CASE	1	MPY1A-13-3AY		\$ 88.20
	SUPPLEMENTARY ITEM				
1	PROTECTOR, BONNET LOCK	1	MKD53-56-627	\$ 10.80	\$ 10.80
2	COVER UNDER, FRONT BUMPER	1	MKD53-56-11YA	\$ 201.40	\$ 201.40
			TOTAL PARTS	\$ 9,189.00	\$ 14,727.30
			LESS 10%	\$ 918.90	\$ 1,472.73
			TOTAL PARTS COST	\$ 8,270.10	\$ 13,254.57
Labour Description					
1	MZ-BR-FRONT4	TO REPLACE FRONT BUMPER, FRONT REINFORCEMENT, GRILLE TOP AND BONNET. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		\$ 1,980.00	\$ 3,300.00
2	MZ-SP-SFRT04	TO RESPRAY FRONT BUMPER, FRONT REINFORCEMENT, GRILLE TOP AND BONNET.		\$ 1,260.00	\$ 3,150.00
3	MZ-BR-PANEL1	TO REMOVE & INSTALL RADIATOR, RADIATOR FAN AND FRONT SUPPORT PANEL. TO CONDUCT PRESSURE TEST & PERFORM LEAK TEST.		\$ 330.00	\$ 660.00
4	MZ-BR-TOP-UP	TO REMOVE & INSTALL CONDENSOR, AIR COND PIPE AND TOP-UP GAS COOLING SYSTEM.		\$ 330.00	\$ 660.00
5		TO TRANSFER FRONT WASHER JET AND WASHER PIPE.			\$ 660.00
6	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE.		\$ 70.00	\$ 70.00
7	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.			\$ 250.00
8	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		\$ 150.00	\$ 250.00
9	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		\$ 180.00	\$ 350.00
10	MZ-BR-SUNDRI	SUNDRIES.		\$ 20.00	\$ 100.00
			TOTAL LABOUR	\$ 4,320.00	\$ 9,450.00
			TOTAL PARTS	\$ 8,270.10	\$ 13,254.57
			TOTAL	\$ 12,590.10	\$ 22,704.57
			LESS EXCESS	\$ -	\$ -
			TOTAL AFTER EXCESS	\$ 12,590.10	
			GST 7%	\$ 881.31	\$ -
			GRAND TOTAL	\$ 13,471.41	\$ -

REMARKS:

7 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
FINALISED COST OF REPAIRS



LONPAC INSURANCE BHD 100 BEACH ROAD #19-00, SHAW TOWER SINGAPORE 189702 ATTN : FAX :		NAME : One Kian ADDRESS : 27 Ewe Boon Road #09-01 Singapore 259330 TEL : 96640990		WIP : 21079 EXCESS : DATE: 2-Aug-18	
VEH NO : SKW6886U		DATE IN :		CONTACT PERSON : Vion 63957877	
CHASSIS NO : JM6KE1031E0225810		MILEAGE :		TYPE OF CLAIM : THIRD PARTY CLAIM	
MODEL : CX5		DATE REG.: 30-Dec-13		POLICY NO. :	
NATURE OF WORKS					
Parts Description					
NO	QTY		REVISED	PRICES	
1	FRONT BUMPER	1		\$ 974.30	\$ 974.30
2	FOAM, FROMT BUMPER	1		\$ 94.30	\$ 94.30
3	FASTENER, FOAM	2		\$ 11.80	\$ 11.80
4	FRONT REINFORCEMENT	1			\$ 584.80
5	CLIP, FRONT BUMPER	2		\$ 5.40	\$ 5.40
6	CLIP, FRONT BUMPER	6		\$ 21.00	\$ 21.00
7	PLATE SET CENTER	1		\$ 15.10	\$ 15.10
8	BRACKET TOP, GRILLE	1		\$ 58.20	\$ 58.20
9	RETAINER TOP, GRILLE	1		\$ 45.40	\$ 45.40
10	RIVET, GRILLE	5		\$ 27.00	\$ 27.00
11	RIVET, GRILLE	2		\$ 7.60	\$ 7.60
12	MASCOT, FRONT	1		\$ 68.00	\$ 68.00
13	GRILLE,RADIATOR KE	1		\$ 647.40	\$ 647.40
14	COVER LHS, FRONT GRILLE	1			\$ 21.60
15	COVER RHS, FRONT GRILLE	1			\$ 21.60
16	PIN LOCATOR, FRONT GRILLE	2		\$ 5.40	\$ 5.40
17	GROMMET, FRONT GRILLE	2		\$ 5.40	\$ 5.40
18	FASTENER, FRONT GRILLE	6		\$ 18.00	\$ 18.00
19	FRONT PANEL UPPER	1		\$ 136.80	\$ 136.80
20	FRONT SUPPORT PANEL	1		\$ 516.40	\$ 516.40
21	PLATE SET, SUPPORT PANEL	1			\$ 87.30
22	FASTENER, PLATE SET	3		\$ 9.00	\$ 9.00
23	STAY LOCK	1		\$ 38.80	\$ 38.80
24	CONDENSER	1			\$ 1,101.70
25	RING, A/C DISCHARGE HOSE	1			\$ 10.10
26	RING, A/C SUCTION HOSE	1			\$ 6.70
27	RADIATOR	1			\$ 1,011.50
28	FAN COWLING	1			\$ 347.60
29	RADIATOR SPARE TANK	1			\$ 65.80
30	LABEL, CAUTION	1		\$ 3.30	\$ 3.30
31	LABEL, CAUTION	1		\$ 3.30	\$ 3.30

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 3 August 2018 9:52 AM
To: admin-d@lkkauto.com
Cc: MT_Claim_SG; jess.francis@eurokars.com.sg
Subject: FW: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)
Attachments: DL & IC.pdf; RPT.pdf; SKW6886U TP LONPAC (TP).pdf

9.55am @ 3/8/18
vehicle not in
person @ vion

Our Ref : 18/18/18/VC05/020806

Dear Nivitha,

Kindly proceed to liaise with the workshop for the survey

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: samuel.ng@eurokars.com.sg [mailto:samuel.ng@eurokars.com.sg]
Sent: Thursday, 2 August, 2018 8:20 PM
To: GERALD POH WEE BIN; vion.lim@eurokars.com.sg
Cc: catherinechua@eurokars.com.sg; jess.francis@eurokars.com.sg; ronald.yap@eurokars.com.sg
Subject: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Vion for survey arrangement.

Best Regards,
Samuel Ng
Insurance Claim Officer

Mei Kwan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 6 August, 2018 10:37 AM
To: Mei Kwan (LKKAUTO); GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: Our ref: 18/18/18/VC05/020806 RE: YOUR REF: YM9180P / OUR REF: SKW6886U
THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)
Attachments: YM9180P 010818.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 6 August, 2018 10:33 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

WITHOUT PREJUDICE

Your ref: 18/18/18/VC05/020806
LKK ref: CC4/LPC18014195/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

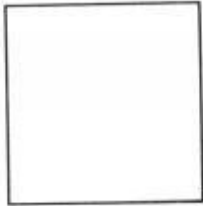
LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Vion for survey arrangement.

Best Regards,
Samuel Ng
Insurance Claim Officer



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 7 August 2018 11:18 AM
To: 'vion.lim@eurokars.com.sg'
Subject: RE: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: vion.lim@eurokars.com.sg <vion.lim@eurokars.com.sg>
Sent: Tuesday, 7 August 2018 10:54 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Morning Asher,

As spoken, please assist to revert the liability. Thank you.

Best Regards.

 EUROKARS GROUP

Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 H: (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Vion Lim

Sent: Tuesday, August 7, 2018 9:54 AM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Subject: FW: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Good Morning Gerald,

Please assist to revert the liability for the above.

Thank you.

Best Regards,

 **EUROKARS GROUP**

Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 H: (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Samuel Ng

Sent: Thursday, August 2, 2018 8:20 PM

To: geraldpoh@lonpac.com; Vion Lim <vion.lim@eurokars.com.sg>

Cc: Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Jess Francis <jess.francis@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

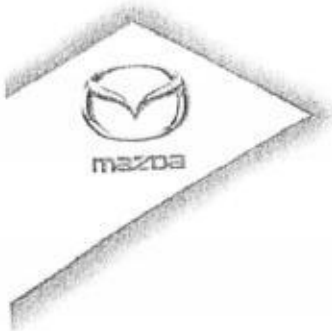
Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Vion for survey arrangement.

Best Regards,

Samuel Ng

Insurance Claim Officer



DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned repairers my/our vehicle No: SKW6886U which has been repaired to my satisfaction and I/we admit that the payment for such repairs by Trans Eurokars Pte Ltd is in full and final discharge of my claim under policy number: _____ in respect of damage caused to the said vehicle as a result of an accident that occurred on 1/8/18 at GARDENS BY THE BAY OPEN CARPARK

Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel: 6363 3003 / 6749 4333
Fax: 6746 0660

Witnessed by Repairers

24/8/18

Date

[Signature]

Signature by Insured

24/8/18

Date



Corporate Head Office

Showroom & Service Centre :

Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

23 Leng Kee Road Singapore 159095
Sales Hotline : 6603 6118 Service Hotline : 6603 6128
Sales Fax : 6476 7073 Service Fax : 6476 7417
5 Ubi Close Singapore 408605
Sales Hotline : 6395 8888 Service Hotline : 6395 8899
Sales Fax : 6846 1700 Service Fax : 6744 9402

2007-2008



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18014195/Gea3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 18-02-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YM 9180P	Veh. Inspected	SKW 6886U
Policy No.	Z18VC05000198	Coverage (\$)	0.00
Claim No.	18/18/18/VC05/020806	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	03/08/2018

2. Vehicle Particulars & Condition

Make & Model	MAZDA CX-5	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	JM6KE1031E0225810	Colour	SILVER
Odometer	236646	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R19	KUMHO	6 mm
L/H Front Tyre	225/55 R19	KUMHO	6 mm
R/H Rear Tyre	225/55 R19	KUMHO	6 mm
L/H Rear Tyre	225/55 R19	KUMHO	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	01/08/2018	Inspection Date	15/08/2018
Survey held at	TRANS EUROKARS PTE LTD NO 5 UBI CLOSE SINGAPORE 408605		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKW 6886U

Qty	Description of Parts	Condition	Initial Surveyor (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	DEFORMED	974.30	974.30
1	FOAM,FRONT BUMPER	CRACKED	94.30	94.30
2	FASTENER,FOAM	NECESSARY	11.80	11.80
1	FRONT REINFORCEMENT	NOT NECESSARY	584.80	-
2	CLIP,FRONT BUMPER	NECESSARY	5.40	5.40
6	CLIP,FRONT BUMPER	NECESSARY	21.00	21.00
1	PLATE SET CENTER	NECESSARY	15.10	15.10
1	BRACKET TOP,GRILLE	BENT	58.20	58.20
1	RETAINER TOP,GRILLE	NECESSARY	45.40	45.40
5	RIVET,GRILLE	NECESSARY	27.00	27.00
2	RIVET,GRILLE	NECESSARY	7.60	7.60
1	MASCOT,FRONT	NECESSARY	68.00	68.00
1	GRILLE,RADIATOR KE	NECESSARY	647.40	647.40
1	COVER LHS,FRONT GRILLE	NOT NECESSARY	21.60	-
1	COVER RHS,FRONT GRILLE	NOT NECESSARY	21.60	-
2	PIN LOCATOR,FRONT GRILLE	NECESSARY	5.40	5.40
2	GROMMET,FRONT GRILLE	NECESSARY	5.40	5.40
6	FASTENER,FRONT GRILLE	NECESSARY	18.00	18.00
1	FRONT PANEL UPPER	BENT	136.80	136.80
1	FRONT SUPPORT PANEL	BROKEN	516.40	516.40
1	PLATE SET,SUPPORT PANEL	NOT NECESSARY	87.30	-
3	FASTENER,PLATE SET	NECESSARY	9.00	9.00
1	STAY LOCK	BENT	38.80	38.80
1	CONDENSER	NOT NECESSARY	1,101.70	-
1	RING,A/C DISCHARGE HOSE	NOT NECESSARY	10.10	-
1	RING,A/C SUCTION HOSE	NOT NECESSARY	6.70	-
1	RADIATOR	NOT NECESSARY	1,011.50	-
1	FAN COWLING	NOT NECESSARY	347.60	-
1	RADIATOR SPARE TANK	NOT NECESSARY	65.80	-
1	LABEL,CAUTION	NECESSARY	3.30	3.30
1	LABEL,CAUTION	NECESSARY	3.30	3.30

Report Ref No. CC4/LPC18014195/Gea3n2



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Qty	Description of Parts	Condition	Initial Surveyor (\$)	Our Adjusted (\$)
1	BONNET	BENT	1,169.20	1,169.20
1	HINGE LHS,BONNET	NOT NECESSARY	41.90	-
1	HINGE RHS,BONNET	NOT NECESSARY	41.90	-
1	WEATHERSTRIP,BONNET	TWISTED	74.60	74.60
1	INSULATOR,BONNET	DEFORMED	149.70	149.70
11	FASTENER,BONNET	NECESSARY	27.50	27.50
1	LOCK,BONNET	BENT	223.70	223.70
1	HEADLAMP LHS	DEFORMED	2,104.70	2,104.70
1	HEADLAMP RHS	DEFORMED	2,484.50	2,484.50
2	HID CONTROL UNIT	NOT NECESSARY	1,791.00	-
2	GASKET,CONTROL UNIT	NOT NECESSARY	27.20	-
4	CLIP,HEADLAMP	NECESSARY	24.40	24.40
2	RIVET,HEADLAMP	NECESSARY	6.60	6.60
5	RADIATOR COOLANT	NOT NECESSARY	68.50	-
1	AIR DUCT	NOT NECESSARY	126.90	-
1	AIR RESONATOR	NOT NECESSARY	88.40	-
2	CLIP,RESONATOR	NOT NECESSARY	5.60	-
1	AIR CLEANER LOWER CASE	NOT NECESSARY	88.20	-
1	PROTECTOR,BONNET LOCK (ADDITIONAL)	NECESSARY	10.80	10.80
1	COVER UNDER,FRONT BUMPER (ADDITIONAL)	CRACKED	201.40	201.40
	LESS 10% DISCOUNT		-1,472.73	-918.90
			13,254.57	8,270.10
	<u>SPECIAL NETT ITEMS</u>			
1	SUNDRIES (SN)	NECESSARY	100.00	20.00
			100.00	20.00
	<u>LABOUR</u>			
	TO REPLACE FRONT BUMPER,FRONT REINFORCEMENT,GRILLE TOP AND BONNET.REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		3,300.00	1,980.00
	TO RESPRAY FRONT BUMPER,FRONT REINFORCEMENT,GRILLE TOP AND BONNET.		3,150.00	1,260.00
	TO REMOVE & INSTALL RADIATOR,RADIATOR FAN AND FRONT SUPPORT PANEL TO CONDUCT PRESSURE TEST & PERFORM LEAK TEST.		660.00	330.00

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Qty	Description of Parts	Condition	Initial Surveyor (\$)	Our Adjusted (\$)
	TO RMEOVE & INSTALL CONDENSOR,AIR COND PIPE AND TOP-UP GAS COOLING SYSTEM.		660.00	330.00
	TO TRANSFER FRONT WASHER JET AND WASHER PIPE.	NOT NECESSARY	660.00	-
	TO SUPPLY NUMBER PLATE.		70.00	70.00
	TO CARRY-OUT BODY CAVITY PRESERVATION.	NOT NECESSARY	250.00	-
	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		250.00	150.00
	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		350.00	180.00
			9,350.00	4,300.00
	GRAND TOTAL		22,704.57	12,590.10
	RECOMMENDED COST OF REPAIRS		0.00	12,590.10

Report Ref No. CC4/LPC18014195/Gea3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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