

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 7 August 2018 11:18 AM
To: 'vion.lim@eurokars.com.sg'
Subject: RE: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

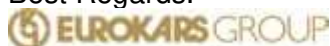
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: vion.lim@eurokars.com.sg <vion.lim@eurokars.com.sg>
Sent: Tuesday, 7 August 2018 10:54 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Morning Asher,

As spoken, please assist to revert the liability. Thank you.

Best Regards.

 **EUROKARS GROUP**

Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Vion Lim

Sent: Tuesday, August 7, 2018 9:54 AM

To: 'geraldpoh@lonpac.com' <geraldpoh@lonpac.com>

Subject: FW: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Good Morning Gerald,

Please assist to revert the liability for the above.

Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 7877 **H:** (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg

From: Samuel Ng

Sent: Thursday, August 2, 2018 8:20 PM

To: geraldpoh@lonpac.com; Vion Lim <vion.lim@eurokars.com.sg>

Cc: Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>; Jess Francis <jess.francis@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Vion for survey arrangement.

Best Regards,

Samuel Ng

Insurance Claim Officer

