Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Friday, 24 August, 2018 11:28 AM **To:** ONG LI LI; GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene

(LKKAuto)

Subject: RE: Our ref: 18/18/18/VC05/020806 RE: YOUR REF: YM9180P / OUR REF:

SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT

SETTLEMENT)

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/020806 LKK REF: CC4/LPC18014195/Gea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKW 6886U

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair

Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < llong@lonpac.com>
Sent: Monday, 6 August, 2018 10:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com> **Cc:** MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>

Subject: Our ref: 18/18/18/VC05/020806 RE: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 6 August, 2018 10:33 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

WITHOUT PREJUDICE

Your ref: 18/18/18/VC05/020806 LKK ref: CC4/LPC18014195/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 3 August, 2018 9:56 AM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com >; assignments < assignments@lkkauto.com >

Cc: 'MT_Claim_SG' < <mt_claim@lonpac.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 3 August 2018 9:52 AM

To: admin-d@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>; jess.francis@eurokars.com.sg

Subject: FW: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

Our Ref : 18/18/18/VC05/020806

Dear Nivitha,

Kindly proceed to liaise with the workshop for the survey

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: samuel.ng@eurokars.com.sq]

Sent: Thursday, 2 August, 2018 8:20 PM

To: GERALD POH WEE BIN; vion.lim@eurokars.com.sq

Cc: catherinechua@eurokars.com.sq; jess.francis@eurokars.com.sq; ronald.yap@eurokars.com.sq

Subject: YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A

DIRECT SETTLEMENT)

YOUR REF: YM9180P / OUR REF: SKW6886U THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Vion for survey arrangement.

Best Regards, Samuel Ng Insurance Claim Officer

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www.avg.com