

Bennie

C.04, AIG 180 14193, K pa3

IKK: IDA:

Surveyor: KSL DOI: 3/8/2018 (SM) Date / Time: 3/7/2018 Registered in Merimen: 5/8/2018

Pre-assign / CCU / FTE



Insured Vehicle No.: SGQ 82865 Claim No.: 80133974356
Name of Insured: Toy King Hon Policy No.: 200497562
Insured Tel No.: HP: 97359761 Make / Model: Mit Lancer 1.6 (A)
Excess Sec II :SS D.O.A.: 3/7/2018 Tus. Place of Accident: KPE
Is driver the owner? (YES / NO) Nature of Accident:

Cox

If NO, Driver Name / Age: SKZ 8988E Driver Tel No.: (V/L: YES / NO) OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability: % Final? Yes / No



INSRS: WSP: C.S. Ong
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
<u>2/8/18</u>	Non-Reporting ltr (1st)	
<u>2/8/18</u>	Non-Reporting ltr (2nd)	
<u>2/8/18</u>	Non-Reporting ltr (Final)	
<u>2/8/18</u>	Notification ltr (if non-pickup)	
<u>2/8/18</u>	Call OI:	<u>24/7 23/2/18</u>
<u>2/8/18</u>	After call ltr to OI:	
<u>2/8/18</u>	Documentation Check List:	Handler Typist
<u>2/8/18</u>	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
<u>2/8/18</u>	After call ltr to OI:	<input checked="" type="checkbox"/>
<u>2/8/18</u>	Authorisation To Act	<input checked="" type="checkbox"/>
<u>2/8/18</u>	Release Voucher:	<input checked="" type="checkbox"/>
<u>2/8/18</u>	Final Repair Bill:	<input checked="" type="checkbox"/>
<u>2/8/18</u>	Car Rental Invoice:	<input checked="" type="checkbox"/>
<u>2/8/18</u>	Towing Invoice	<input checked="" type="checkbox"/>
<u>2/8/18</u>	LTA / GIA :	<input checked="" type="checkbox"/>
<u>2/8/18</u>	Medical Bill:	<input type="checkbox"/>
<u>2/8/18</u>	PIR:	<input type="checkbox"/>
<u>2/8/18</u>	Mandate/Reject Instruction:	<input type="checkbox"/>
<u>2/8/18</u>	LOD	<input type="checkbox"/>
<u>2/8/18</u>	Payment Breakdown Form:	<input type="checkbox"/>
<u>2/8/18</u>	Post-Repair Photos:	<input type="checkbox"/>
<u>2/8/18</u>	Others:	<input type="checkbox"/>

RECEIVED 20 SEP 2018

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: _____ %

FINAL SETTLEMENT Date/Time: 26/9/18 Confirm with: Mr Ong Email Call

Final Liability: % 100 (Agreed / Disputed) BOLA S/N No: 27. If NO or B 28, Ass. Lia: _____

Repair Cost: M/GA \$S 4066.00

Loss of Rental (LOR): \$S _____ (_____ days)

Loss of Use (LOU): \$S 450.00 (S 100 265 days)

Loss of Income (LOI): \$S _____ (S _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$S 7.45

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/ Independent)

Legal Cost: \$S _____

Total: \$S 4523.45 Global Sum \$S: 4520.00

FINAL PAYMENT Date/Time: 20/9/18 Confirm with: Mr Ong Email Call

Payee 1: \$S 4520.00 Name 1: C.S. Ong Auto Pte Ltd

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

26/09/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: Op
- 3) Survey fee: \$320 + \$20

REF: A761

ASSIGNMENT

Form Date: 03082018

Unit No: SKZ 8988E Yr Regn: 05 13

Estimated Cost:

Type: Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or:

To inspect Vehicle No: SKZ 8988E

Make: BMW ^M 7476 CC: 2939

at Workshop no: C.S. Ong Auto.
of: Blk 10 AMK Ind Park 2A #03-11

Colour: M Black A/C: Insured / Std / NI / NA

Gp Reading: 85710 T-Radio: Insured / Std / NI / NA

Insured:

Eng No:

Policy No:

C/No: WBA YE 4201000 87319

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

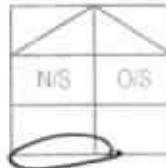
Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 245/45ZR19

R: 275/40ZR19

Remark: The veh had commenced its repair at the time of inspection.



BS / DON / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value

Front

Rear

IDAC Accident Report Consistent? Yes or No

R/Bal: 4 mm

R/Bal: 5 mm

GIA / PR Seen Consistent? Yes or No

L/Bal: 4 mm

L/Bal: 5 mm

Est. Repair: 4-5 days Res: Yes or No

D.O.A: 3/17/18

D.O.I: 3/18/18

Lump Sum: 20 % 3 Val: Yes or No

Survey held at

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date Person Contacted:

Vehicle IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

6/8 File pass to Nivita

45% \$3800 cred \$983.70 / 72%

Date/Time File Path

: Prelim. Report

Days Of Repair:

Date/Time File Path

: Final Report

Resurvey No. of Trip:

Survey Fee

Date/Time File Path

Add Fee: Site Insp: \$

Intercom: \$

Techn. Insp: \$

Workshop: \$

Report Format:

Lump Sum / L.B. / S

Large empty rectangular box for notes or additional information.

Not Auth'd
 L1 Sm @ 3800
 Resurvey After Paint
 4 - days

C. S. ONG AUTO PTE. LTD.

Business.Reg.No.: 201408916W
 GST Reg.No.: 201408916W
 10, Ang Mo Kio Ind. Park 2A, #02-16 AMK Autopoint, Singapore (568047).
 Tel: 6484 1933 Fax: 6484 1922
 E-Mail: csongauto@yahoo.com.sg

To: Motor Claims Department,
 AIG Asia Pacific Insurance Pte Ltd

Date: 31-07-2018

Accident Involving Vehicles SKZ8988E & SGQ82865 [Your Insured] on 31/07/2018 @
 0715hrs along KPE TOWARDS ECP

Estimate For SKZ8988E [BMW740] WBAYE42010DD87319

1Pc	Rear Bumper		\$	1,896.35	✓
2Pcs	Rear Bumper Side Guide LH/RH @ \$198.15 Each	all part	\$	396.30	✓
2Pcs	Rear Bumper Reflector RH & LH @ \$55.20	all part	\$	110.40	✓
1Pc	Rear Bumper Lower Exhaust Diffuser		\$	254.45	✓
1Pc	Rear Bumper Centre Guide		\$	65.50	X
1Pc	Rear Bootlid		\$	2,107.90	X
1Pc	Rear Bootlid "740 LI" Emblem		\$	72.55	✓
1Pc	Rear "BMW" Logo		\$	79.50	✓
1Pc	Rear Tailgate Inner Weatherstrip Rubber		\$	208.65	X
2Pcs	Rear Tailgate Inner Lamp RH & LH @ \$526.15 Each		\$	1,052.30	X
2Pcs	Rear Tailgate Outer Lamp RH & LH @ \$810.50 Each	all part	\$	1,621.00	X
2Pcs	Rear Tailgate Inner Lamp Chrome RH & LH @ \$87.10 Each		\$	174.20	X
1Pc	Rear Tailgate Centre Chrome		\$	93.65	X
1Pc	Rear Bumper Tow Hook Cover		\$	60.65	X
2 Pcs	Rear Bumper Reverse Sensor @ \$256.85 Each	show	\$	1,027.40	✓
1Pc	Rear Bumper Reinforcement with Holder		\$	910.80	X
4pcs	Rear Bumper Reverse Sensor "O" Ring @ \$10.00 Each		\$	40.00	✓
1Set	Rear Bumper Clips		\$	150.00	✓
1Pc	Rear Exhaust Pipe Chrome Tip		\$	208.65	✓
	Parts Sum:		\$	10,530.25	
	Parts Less 5%:		\$	526.51	
	Parts Total:		\$	10,003.74	

Labour & MISC Charges

1	To remove all rear interior upholstery items on all rear affected areas & to replace it back once repair is done.	nn	\$	500.00	X
2	To cut and remove all damaged panels, replace new parts, refit & realign all of the above.		\$	1,500.00	600
3	To putty & respray new paintwork on all affected areas.		\$	1,500.00	800
4	To refit & retest new rear sensors on new bumper.		\$	150.00	60
5	To conduct a check on all wiring systems.		\$	150.00	20
		nn	\$	200.00	X

Labour & MISC Charges Total: \$ 3,650.00
 Parts Total: \$ 10,003.74
 Labour & MISC Charges Total: \$ 3,650.00
 Grand Total: \$ 13,653.74

LKK Auto Consultants hence notify
 the Topply of the affected areas.
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Not Authorized
 6/1/2018 @ ?
 Presurvey After Paint
 4-5 days

C. S. ONG AUTO PTE. LTD.

Business.Reg.No.: 201408916W
 GST Reg.No.: 201408916W
 10, Ang Mo Kio Ind. Park 2A, #02-16 AMK Autopoint, Singapore (568047).
 Tel: 6484 1933 Fax: 6484 1922
 E-Mail: csongauto@yahoo.com.sg

To: Motor Claims Department,
 AIG Asia Pacific Insurance Pte Ltd

Date: 31-07-2018

Accident Involving Vehicles SKZ8988E & SGQ8286S [Your Insured] on 31/07/2018 @
 0715hrs along KPE TOWARDS ECP

Estimate For SKZ8988E [BMW740] WBAYE42010DD87319

1Pc	Rear Bumper		\$	1,896.35	✓
2Pcs	Rear Bumper Side Guide LH/RH @ \$198.15 Each	ALJ DIS	\$	396.30	✓
2Pcs	Rear Bumper Reflector RH & LH @ \$55.20	ALJ Part	\$	110.40	✓
1Pc	Rear Bumper Lower Exhaust Diffuser	CRS/DU	\$	254.45	✓
1Pc	Rear Bumper Centre Guide		\$	65.50	?
1Pc	Rear Bootlid		\$	2,107.90	?
1Pc	Rear Bootlid "740 LI" Emblem	me	\$	72.55	✓
1Pc	Rear "BMW" Logo	me	\$	79.50	✓
1Pc	Rear Tailgate Inner Weatherstrip Rubber	me	\$	208.65	X
2Pcs	Rear Tailgate Inner Lamp RH & LH @ \$526.15 Each	su	\$	1,052.30	X
2Pcs	Rear Tailgate Outer Lamp RH & LH @ \$810.50 Each	ALJ ?	\$	1,621.00	
2Pcs	Rear Tailgate Inner Lamp Chrome RH & LH @ \$87.10 Each		\$	174.20	X
1Pc	Rear Tailgate Centre Chrome		\$	93.65	X
1Pc	Rear Bumper Tow Hook Cover		\$	60.65	X
2 Pcs	Rear Bumper Reverse Sensor @ \$256.85 Each	short	\$	1,027.40	✓
1Pc	Rear Bumper Reinforcement with Holder		\$	910.80	?
4pcs	Rear Bumper Reverse Sensor 'O' Ring @ \$10.00 Each		\$	40.00	✓
1Set	Rear Bumper Clips		\$	150.00	✓
1Pc	Rear Exhaust Pipe Chrome Tip	me	\$	208.65	✓
	Parts Sum:		\$	10,530.25	
	Parts Less 5%:		\$	526.51	
	Parts Total:		\$	10,003.74	

Labour & MISC Charges

1	To remove all rear interior upholstery items on all rear affected areas & to replace it back once repair is done.	\$	500.00	?
2	To cut and remove all damaged panels, replace new parts, refit & realign all of the above.	\$	1,500.00	600
3	To putty & respray new paintwork on all affected areas.	\$	1,500.00	800
4	To refit & retest new rear sensors on new bumper.	\$	150.00	60
5	To conduct a check on all wiring systems.	\$	150.00	20
	LKK Auto Consultants hence notify			
	to apply anti-rust on all affected areas.	\$	200.00	?

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour & MISC Charges Total:	\$	3,650.00
Parts Total:	\$	10,003.74
Labour & MISC Charges Total:	\$	3,650.00
Grand Total:	\$	13,653.74

Hsiao Tong (LKKAuto)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Monday, 3 September 2018 12:44 PM
To: Hsiao Tong (LKKAuto)
Subject: LOD SKZ8988E
Attachments: LOD SKZ8988E.pdf

Hi Hsiao Tong,

Attached file LOD for SKZ8988E, Kindly get back to us ASAP. Thanks.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

C. S. ONG AUTO PTE. LTD.

Business Reg. No. 201408619W
10, Ang Mo Kio Ind. Park 2A, #02-16 AMK AutoPoint, Singapore (568047)
Tel: 6484 1933 Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

LETTER OF DEMAND FOR VEHICLE NO. SKZ8988E

To: Motor Claims Dept.
AIG ASIA PACIFIC INSURANCE PTE LTD

Date: 03 Sep 2018

Dear Sir/ Madam,

We are the workshop acting on behalf for the owner of vehicle No. SKZ8988E
Our surveyor has finalize the cost of repair with us.
Our claim for property damaged is as shown below:

Repair Cost With GST		\$ 4,066.00
LTA Search	<i>12</i>	\$ 7.45
Loss Of Used (04 DAYS @ \$150.00 PER DAY)		\$ 600.00 <i>yes</i>
Total Claim Amount:		\$ 4,673.45

Note: Kindly revert within the next 7 working days or we will hand over
this case to our law firm without further notice. Thank You.

Regards,

Kh. 

C. S. ONG AUTO PTE LTD

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 2376F

Vehicle Details

Vehicle No.: SKZ8988E
Vehicle to be Exported: No
Intended Deregistration Date: 14 Sep 2018
Vehicle Make: B.M.W.
Vehicle Model: 740LI AT SR LED D5C NAV HUD
Primary Colour: Black
Manufacturing Year: 2013
Engine No.: 12538481N55B30A
Chassis No.: WBAYE42010DD87319
Maximum Power Output: 235.0 kW (315 bhp)
Open Market Value: \$91,134.00
Original Registration Date: 14 May 2013
First Registration Date: 14 May 2013
Transfer Count: 0
Actual ARF Paid: \$91,134.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 13 May 2023
PARF Rebate Amount: \$63,793.00

Intended COE Rebate Details

COE Expiry Date: 13 May 2023
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$94,890.00
COE Rebate Amount: \$43,317.00
Total Rebate Amount: \$107,110.00

The information contained herein is correct as at 14 Sep 2018

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 14 September 2018 3:20 PM
To: 'C. S. ONG AUTO PTE. LTD.'
Subject: RE: LOD SKZ8988E *LKK REF:CC4/AIG18014193/Kpa3

Without Prejudice

Hi Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,066.00
2. Loss of Use (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	\$ 4,473.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Monday, 3 September 2018 12:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: LOD SKZ8988E

Hi Hsiao Tong,

Attached file LOD for SKZ8988E, Kindly get back to us ASAP. Thanks.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,

Hsiao Tong (LKKAuto)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Tuesday, 18 September 2018 12:05 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: RE: LOD SKZ8988E *LKK REF:CC4/AIG18014193/Kpa3

Hi Mdm,

Loss Of Use able to revise to \$120.00 per day?

Warmest Regards,

#480

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

On Friday, 14 September 2018, 3:20:23 PM GMT+8, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,066.00
2. Loss of Use (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 4,473.45</u>

Please confirm acceptance.

4523.45

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 September 2018 2:50 PM
To: 'C. S. ONG AUTO PTE. LTD.'
Subject: RE: RE: LOD SKZ8988E *LKK REF:CC4/AIG18014193/Kpa3

Without Prejudice

Hi,

We refer to your below email.

We are prepared to improve our offer at a global sum of **S4,520.00(all-in)**.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Tuesday, 18 September 2018 12:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: RE: LOD SKZ8988E *LKK REF:CC4/AIG18014193/Kpa3

Hi Mdm,

Loss Of Use able to revise to \$120.00 per day?

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

Hsiao Tong (LKKAuto)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Wednesday, 19 September 2018 3:27 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: RE: RE: LOD SKZ8988E *LKK REF:CC4/AIG18014193/Kpa3

Accept with thanks.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

On Wednesday, 19 September 2018, 2:50:16 PM GMT+8, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$4,520.00(all-in)**.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563501 FAX : (065) 62564315

Our Ref: CC4/AIG18014193/Kpa3

28 AUG 2018

TAY KENG HON
BLK 903 TAMPINES AVE 4
#08-296
SINGAPORE 520903

Dear Sir/Madam,

ACCIDENT INVOLVING SGQ 8286S & SKZ 8988E ON 31/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKZ 8988E against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORISATION TO ACT

I/We NG TIAN CHONG (the third party claimant) of 21 LIAC WALK
Singapore (508154) (address), owner of SK78988E (vehicle no.) hereby
authorize C.S-ONG AUTO PTE LTD ("the workshop") to act for me with respect
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.
SK78988E that was damaged pursuant to the accident which occurred on 31-07-18 (date)
along KPE TOWARDS ECP (location) involving
vehicle no/s SGQ 8286S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 14 (day) of AUG (month) 20 18 (year)

X 

Signed by "the third party claimant"
(with company stamp if applicable)

Signed by "the workshop"
(with company stamp)

WITHOUT PREJUDICE TO
INJURY CLAIMS

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, C. S. ONG AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,520.00 (Global Sum) for vehicle no. SKZ 8988E that was damaged pursuant to the accident which occurred on 31/07/2018 (date) along KPE TOWARDS ECP involving vehicle no/s SGQ 8286S.

This is pursuant to the inspection conducted on 03/08/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG TIAN CHIONG ("the third party claimant") of vehicle no. SKZ 8988E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKZ 8988E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of September (month) 2018 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



C. S. ONG AUTO PTE. LTD.
Co. Reg No: 201408916W
GST. Reg No: 201408916W
10, Ang Mo Kio Ind Park 2A, #02-16 AMK
Auto Point Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
Email: csongauto@yahoo.com.sg

Tax Invoice
IN-20187306
03/09/2018

Billing To
Motor Claims Department AIG Asia Pacific
Insurance Pte Ltd

Reg. No: SKZ8988E
Car Model: BMW 740i
Mileage:
Sale Type: Claims

	Product	Quantity	Price	Total
1.	Third Party Claim Involving Vehicle No. Skz8988E & Sgq8286S Your Insured On 31/07/18 At 0715 Hrs Along Kpe Twds Ecp	0.00	0.00	0.00
2.	Repair Cost Recommended By Your Recommended Surveyor Firm Lkk Auto For Vehicle No.skz8988E	1.00	3,800.00	3,800.00
3.	Lou 4 Working Days	0.00	0.00	0.00
		Sub Total		\$ 3,800.00
		GST 7%		\$ 266.00
		Total		\$ 4,066.00
		Amount Due:		\$ 4,066.00

Terms

All Cheques should be crossed and made payable to "C.S. ONG AUTO PTE LTD"
Interest Rate of 1.5% per month will be imposed on Overdue Account's.

FOR C.S. ONG AUTO

*This is a computer generated invoice and no signature is required

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Jul 2018 Edit Reg		31 Jul 2018 00:00 Edit Adj Rpt	S\$3,800.00 Edit Estimates	S\$3,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAY KENG HON , ID: S70990981								
Main Claimant:	NG TIAN CHIONG , ID: S1202376F								
Vehicle Reg. No.:	SKZ8988E	Date of Loss:	31/07/2018 07:00 - :59 [62 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8013339743SG	Policy/Cover Note No.:	2100497562 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGQ82865	Policy No. (Claimant):	MP302780						
		Excess:							
Repairer:	C. S. Ong Auto Pte Ltd (HQ) BLK 10 ANG MO KIO IND PARK 2A, #02-16 AMK AUTOPOINT, 568047 Ang Mo Kio - Tel: 64841933								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 15/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (15/08/2018): Re: Request for OI GIA report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKZ8988E (8013339743SG)
 [SGQ82865]
 TP
 NG TIAN CHIONG
 Jul 31 2018 7:00AM
 [TAY KENG HON]
 C. S. Ong Auto Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	15/08/18 09:17	Accident Statement From:OD - Reg. No: SGQ82865, Claimant: TAY KENG HON							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	14/09/18 15:10	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
3	14/09/18 15:10	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
4	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
5	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
6	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
7	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
8	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
9	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
10	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
11	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
12	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
13	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
14	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
15	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
16	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
17	14/09/18 15:10	General View							Load JPG	<input checked="" type="checkbox"/>	
18	14/09/18 15:11	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
19	14/09/18 15:11	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	05/08/18 18:43	ACKNOWLEDGEMENT EMAIL TO AIG DD 31.07.2018							Load PDF		
2	05/08/18 18:43	EMAIL FROM AIG DD 31.07.2018							Load PDF		
3	05/08/18 18:43	LTA SEARCH							Load PDF		
4	05/08/18 18:43	NOTIFICATION FROM WORKSHOP							Load PDF		
5	05/08/18 18:43	TP GIA REPORT							Load PDF		
6	10/08/18 00:47	TP ESTIMATE - MARKED							Load PDF		
7	12/10/18 09:27	WORKSHOP INVOICE							Load PDF		
8	12/10/18 09:27	AUTHORISATION TO ACT FORM							Load PDF		
9	12/10/18 09:27	Release Voucher							Load PDF		
10	12/10/18 09:27	LTA SEARCH							Load PDF		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
11	12/10/18 09:27	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGQ8286S (Insd veh)	Model:	BMW 740LI 3.0 SR LED (A)
	SKZ8988E (TP veh)		
Date of Accident:	31/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	14,984.00
Final Repair Cost	:	\$	4,520.00
Loss of Use	:	\$	4.50 days at \$100.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,520.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	C. S. Ong Auto Pte Ltd	:	\$ 4,520.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Oct
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18014193/KPA3Q2

Date: 12/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100497562
Claimant Vehicle No : SKZ8988E	Insured Vehicle No :	SGQ8286S
Date of Loss: 31/07/2018	Nature of Claim:	TP Claim No: 8013339743SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKZ8988E	Engine No:	12538481N55B30A
Make & Model:	BMW 740LI, 3.0 SR LED (A)	Chassis No:	WBAYE42010DD87319
Reg. Date:	14/05/2013 (Man. Year: 2013)	Odometer:	85710 km
Colour:	Metallic Black		
Engine Capacity:	2979 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/45Z R17	Rear Tyre Size:	275/40Z R19
Front Left Side:	Dunlop 4 mm	Rear Left Side:	Dunlop 5 mm
Front Right Side:	Dunlop 4 mm	Rear Right Side:	Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,003.74	3,295.12	6,708.62	67.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,000.00	1,480.00	2,520.00	63.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,003.74	4,775.12	9,228.62	65.90
Approved Total (Overridden) (S\$)		3,800.00		
(S\$)	14,003.74	3,800.00	10,203.74	72.86
+ GST 7.00/7.00% (S\$)	980.26	266.00	714.26	72.86
Nett Amount (S\$)	14,984.00	4,066.00	10,918.00	72.86
+ Loss of Use (4.5 x S\$100.00/day) (S\$)		450.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,523.45		
Global Sum Settlement (S\$)		4,520.00		

INSPECTION

Date of Assignment: 31/07/2018
Date Inspected: 03/08/2018 Inspected At:

C. S. Ong Auto Pte Ltd (HQ)
BLK 10 ANG MO KIO IND PARK 2A, #02-
16 AMK AUTOPOINT
Singapore 568047

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	1,896.35 FL	*1,896.35 FL
2	1		*REAR BUMPER SIDE GUIDE LH/RH	N/S Distorted	396.30 FL	*198.15 FL
3	1		*REAR BUMPER REFLECTOR RH & LH	N/S Missing	110.40 FL	*55.20 FL
4	1		*REAR BUMPER LOWER EXHAUST DIFFUSER	Cracked / Dented	254.45 FL	*254.45 FL
5	1		*REAR BUMPER CENTRE GUIDE	Serviceable	65.50 FL	*- FL
6	1		*REAR BOOTLID	Repair	2,107.90 FL	*- FL
7	1		*REAR BOOTLID 740 LI EMBLEM	Necessary	72.55 FL	*72.55 FL
8	1		*REAR BMW LOGO	Necessary	79.50 FL	*79.50 FL
9	1		*REAR TAILGATE INNER WEATHERSTRIP RUBBER	Serviceable	208.65 FL	*- FL
10	2		*REAR TAILGATE INNER LAMP RH & LH	Serviceable	1,052.30 FL	*- FL
11	2		*REAR TAILGATE OUTER LAMP RH & LH	Serviceable	1,621.00 FL	*- FL
12	2		*REAR TAILGATE INNER LAMP CHROME RH & LH	Serviceable	174.20 FL	*- FL
13	1		*REAR TAILGATE CENTRE CHROME	Serviceable	93.65 FL	*- FL
14	1		*REAR BUMPER TOW HOOK COVER	Serviceable	60.65 FL	*- FL
15	1		*REAR BUMPER REVERSE SENSOR (4 PCS)	Shorted (2 PCS ONLY)	1,027.40 FL	*513.70 FL
16	1		*REAR BUMPER REINFORCEMENT WITH HOLDER	Repair	910.80 FL	*- FL
17	4		*REAR BUMPER REVERSE SENSOR O RING	Necessary	40.00 FL	*40.00 FL
18	1		*SET REAR BUMPER CLIPS	Necessary	150.00 FL	*150.00 FL
19	1		*REAR EXHAUST PIPE CHROME TIP	Dented	208.65 FL	*208.65 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	10,530.25	3,468.55
- List Item Discount on L Items 5.00/5.00% (S\$)	526.51	173.43
Total Parts (S\$)	10,003.74	3,295.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE ALL REAR INTERIOR UPHOLSTERY ITEMS ON ALL REAR AFFECTED AREAS & TO REPLACE IT BACK ONCE REPAIR IS DONE	New	500.00	0.00
2	TO CUT AND REMOVE ALL DAMAGED PANELS ,REPLACE NEW PARTS ,REFIT & REALIGN ALL OF THE ABOVE	New	1,500.00	600.00
3	TO PUTTY & RESPRAY NEW PAINTWORK ON ALL AFFECTED AREAS	New	1,500.00	800.00
4	TO REFIT & RETEST NEW REAR SENSORS ON NEW BUMPER	New	150.00	60.00
5	TO CONDUCT A CHECK ON ALL WIRING SYSTEMS	New	150.00	20.00
6	TO APPLY ANTI RUST ON ALL AFFECTED AREAS	New	200.00	0.00
Gross Labour Cost (S\$)			4,000.00	1,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >