

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 26 September, 2019 1:49 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Returned of DV Re: Accident on 27/7/2018 involving SHB 5332D & SKL 2222U (AIG's insured) Our Ref: TAX/07/18/2133/lg *** LKK REF: CC3/AIG18014190/T1ha3
Attachments: img-926101822-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$10,040.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: 24/09/2019 12:06
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: URGENT / REMINDER Re: Accident on 27/7/2018 involving SHB 5332D & SKL 2222U (AIG's insured) Our Ref: TAX/07/18/2133/lg *** LKK REF: CC3/AIG18014190/T1ha3

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we propose a global sum of \$10,040.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA an forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 24 September, 2019 11:38 AM

To: Vic (LKKAuto)

Subject: URGENT / REMINDER Re: Accident on 27/7/2018 involving SHB 5332D & SKL 2222U (AIG's insured) Our Ref: TAX/07/18/2133/lg *** LKK REF: CC3/AIG18014190/T1ha3

Dear Vic,

We have submitted our LOD 5 months ago and this is a clear cut chain collision so we do not understand why your insurer is taking so long to provide their mandate.

We have already settled both the TPBI and TPPD claims from the front vehicle but to-date we are still waiting for your offer.

Please let us have your offer by **2nd October 2019**, otherwise we will write direct to AIG. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 05/09/2019 17:45

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD Re: Accident on 27/7/2018 involving SHB 5332D & SKL 2222U (AIG's insured) Our Ref: TAX/07/18/2133/lg *** LKK REF: CC3/AIG18014190/T1ha3

Without Prejudice

Der Lee Gek,

We refer to your below email and the contents were noted.

Please be informed that we are currently pending for mandate approval.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: Mei Kwan (LKKAuto)

Sent: Thursday, 25 April, 2019 7:38 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vivian Lau (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: LOD Re: Accident on 27/7/2018 involving SHB 5332D & SKL 2222U (AIG's insured) Our

Ref: TAX/07/18/2133/lg *** LKK REF: CC3/AIG18014190/T1wa3

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18014190/T1wa3	Vivian – 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Wednesday, 24 April, 2019 2:31 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 27/7/2018 involving SHB 5332D & SKL 2222U (AIG's insured) Our Ref: TAX/07/18/2133/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$7760.65
Loss of Rental	\$1600.99 (14.25 days x \$112.35)
Loss of Income	\$855.00 (14.25 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$10,223.64

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

