

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 11 April 2019 7:56 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2 [External Confidential]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$2,100.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 April 2019 3:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Kindly proceed as proceed.

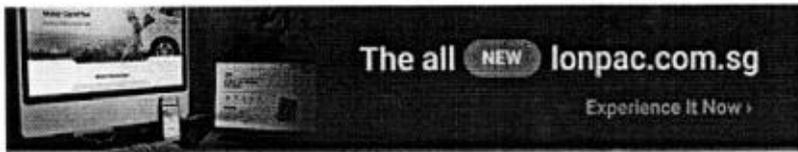
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 2 April, 2019 10:42 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; KKLau; Olivia Lau (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2

Lonpac Ref: 18/18/18/VP05/020799
LKK Ref: CC4/LPC18014188/T1pa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 06/08/20018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYS AUTOMOBILE SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,432.27	\$ 1,605.00
2. Loss of Rental (7days x \$100.00)	\$ 700.00	\$ 600.00(6days x \$100)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,134.27	\$ 2,207.00

**05days recommendation for repair + 1sunday = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 14 January 2019 9:19 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto)

<olivialau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2

Dear Hsiao Tong,

As spoken, kindly revert with your findings as soon as possible.

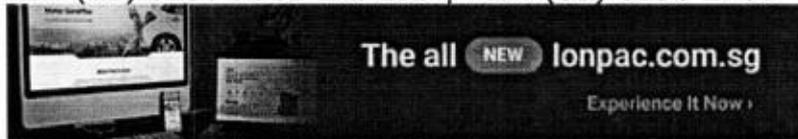
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 10 January, 2019 10:05 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; KKLau; Olivia Lau (LKKAuto); Investigation

Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2

Dear Gerald,

Thank you for your email.

We will look into it and get back to you asap.

3. Surveyor (Lonpac Insurance Bhd)

Please study and find out more about my vehicle SLU7056R attached photos to you Lonpac (L/I/Bhd) at last years July 2018 record that year car shop send to you Lonpac.

my vehicle damages parts is front top and the lorry all parts is below parts of the lorry.

please the height between my vehicle was accidents to the thirds party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 10 January 2019 9:10 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; KKLau <kklau@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018

Dear Hsiao Tong,

Kindly look into point (3) raised by our insured and let us have your findings at the earliest convenience.

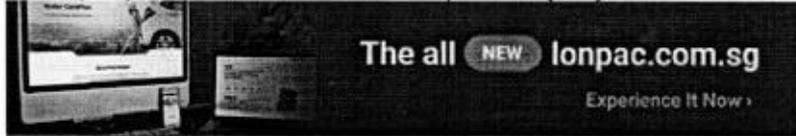
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Bernard Tan [<mailto:jaytance@gmail.com>]

Sent: Thursday, 10 January, 2019 2:07 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018

Hi.Mr Poh

For your attached photos of the damaged vehicle(lorry GZ6718D) will inspection by yours surveyor is under Lonpac Insurance Bhd

1. Vehicle(lorry GZ6718D) is only a minimal & no major parts of replacement as your surveyor said's

2. All parts of claimed item to damages arising is out of a direct impact to claim from the third party please look proper-ly & an acceptable way(surveyor>) that the damages parts of the item showing. Please make it clear that the attached 6 photos was shows is not damages under to SLU7056R & GZ6718D the date at 28/july/2018 and all damaged parts(<surveyor>) is stack of dirty dishes was damages by a long time.

3. Surveyor (Lonpac Insurance Bhd)

Please study and find out more about my vehicle SLU7056R attached photos to you Lonpac (L/I/Bhd) at last years July 2018 record that year car shop send to you Lonpac.

my vechicle damages parts is front top and the lorry all parts is below parts of the lorry. please the height between my vehicle was accidents to the thirds party.

Best Regards

Bernard Tan

On Wed, Jan 9, 2019 at 3:30 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Our Ref : 18/18/18/VP05/020799

Dear Mr Tan,

We attached photos of the damaged vehicle at the time of inspection for your attention.

The damages to the third party vehicle was minimal and no major parts were replaced.

The parts claimed were confined to damages arising out of a direct impact from your vehicle.

Notwithstanding that the workshop submitted estimates which may includes pre-existing items, our surveyor had rejected them.

The adjusted repair costs comes up to about \$1,700.00.

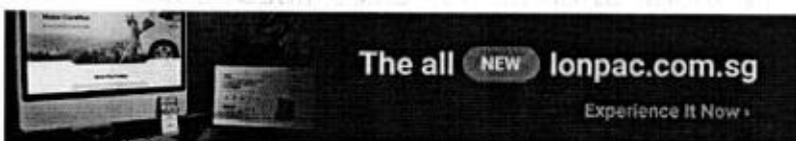
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref: GZ6718D
Your Ref: 18/18/18/VP05/020799

17 April 2019

IMMEDIATE ATTENTION
BY POST & EMAIL ONLY

Lonpac insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Ms Ong LiLi, Motor Claims Department

Dear Ms,

ACCIDENT INVOLVING GZ6718D AND SLU7056R ALONG CTE TOWARDS PIE ON 28 JULY 2018

We act for Messer Tehc International Pte Ltd, the owner of vehicle registration no. GZ6718D.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 28 July 2018 at 18:00pm along CTE towards PIE involving our client's vehicle registration number GZ6718D and vehicle registration number SLU7056R driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 1,605.00
Rental Charges (7days x S\$100.00)	\$ 700.00
GIA/ LTA Fees	\$ 2.00
TOTAL	<u>\$ 2,307.00</u>

Our Ref : GZ6718D
Your Ref : 18/18/18/VP05/020799
Date : 28 February 2019

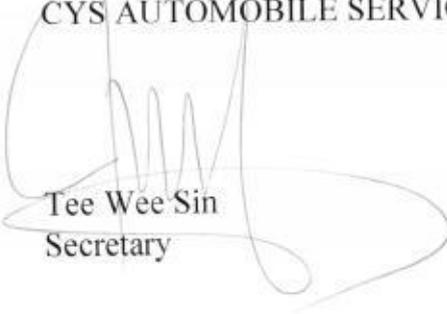
2

We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Tax Invoice no 7790 for the sum of S\$1,605.00;
2. CYS Car Rental Pte Ltd's Rental Receipt no 1376 for the sum of \$700.00;
3. CYS Car Rental Pte Ltd's Rental Agreement no 3431 for the sum of \$700.00;
4. GIA/ LTA report on vehicle no SLU7056R dated 28 July 2018 for the sum of S\$2.00;
5. Discharge Voucher; and
6. Letter of Authority;

Please acknowledge receipt and let us have your reply within fourteen days (14) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD


Tee Wee Sin
Secretary

RE: ACCIDENT INVOLVING VEHICLE NO G26718D and SLU7056R
on 28-7-18 along CTE towards PIE

I/we, Tehc International Pte Ltd NRIC No 199103344G
of (Address) 34 Woodlands Ind. Park East Spore 757447 the
owner of motor vehicle No. G26718D hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 1-8-18



Owner Signature
Name : Tehc International Pte Ltd



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 75700
Name : Tel Wee
Tel: 2098 3115 Fax: 6219 2096

Witness's Signature



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020799

DATE : 11 APRIL 2019

DISCHARGE VOUCHER

I/We, Tehc International Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLU7056R the sum of Singapore Dollar Two Thousand One Hundred Only (\$2,100.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GZ6718D and SLU7056R on 28 July 2018 along CTE towards PIE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BERNARD TAN SOO KAY AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYS AUTOMOBILE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



 23/4/19

.....
Signature of vehicle owner/Date

 23/4/19
.....
Name of vehicle owner /Date



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

TAX INVOICE

Invoice No 7790

M/S LONPAC INSURANCE BERHAD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
ATTN: MOTOR CLAIMS DEPT.

POLICY NO : THIRD PARTY CLAIM
OUR REF : TP 5925
VEHICLE NO : GZ 6718 D
MAKE/MODEL : NISSAN CABSTAR
DATE OF ACCIDENT : 28-Jul-18
DATE : 17-Apr-19

SURVEY BY

TO AGREE AT THE SUM AT

	S\$	1,500.00
GST 7%		105.00
	<u>S\$</u>	<u>1,605.00</u>

SIN DOLLARS: ONE THOUSAND SIX HUNDRED AND FIVE ONLY

YOURS FAITHFULLY,


FOR CYS AUTOMOBILE SERVICES PTE LTD

CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C
#01-582 HOUGANG AVE 3 SINGAPORE 539186
TEL: 6382 0801
BUSINESS REG. NO. 201205697K

No. 1376

DATE 8.8.18

OFFICIAL RECEIPT

RECEIVED FROM Telic International Pte Ltd

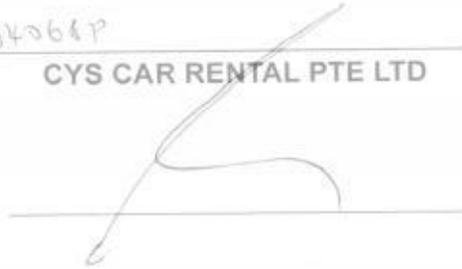
THE SUM OF DOLLARS Seven hundred only

\$ 700 00

CASH/CHEQUE NO.

BEING PAYMENT OF rental charges for October

CYS CAR RENTAL PTE LTD

A handwritten signature in black ink, consisting of a large, stylized 'K' shape, is written over a horizontal line.

CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C
 #01-582 HOUGANG AVE 3 SINGAPORE 539186
 TEL: 6287 0750 H/P: 9752 1101
 BUSINESS REG. NO: 201205697K

NO: 3431

RENTAL AGREEMENT

Hirer Tehe International Pte Ltd		Car Regn No. Gy 4068P		Make & Model NISSAN CABSTAR	
Address No 11 Woodlands Close #10-30/31		OUT	IN	Expected Return	
Woodlands 11 Spine 737853		Date	1/8/18	8.8.18	
Occupation	Office 67909790	Home Phone	Time	1.15pm	4pm
Driving Licence No.	Date of Expiry	Place of Issue	Form of Payment	Cash	Cheque Credit Card
NRIC/Passport No.	Date of Birth	Place of Issue	Deposit	Prepayment	

Driver Gurjinder Singh		Hour	@\$	
Address No 11 Woodlands Close #10-20/21		7 Day \$	@\$ 100	700
Woodlands 11 Spine 757853		Week	@\$	
Occupation	Office	Home Phone	Month	@\$
Driving Licence No. G1360532X	Date of Expiry	Place of Issue	By initialing Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)	
NRIC/Passport No. 92360532X	Date of Birth 16.9.1981	Place of Issue Singapore	Rental Charge	

Important Notes		Delivery Fee					
1 This rental Vehicle is used within Singapore only.		Collection Fee					
2 Hirer is liable to pay first \$ 300.00 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair.		Sub Total					
3 When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged.							
4 No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence.							
5 For Usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate.							
6 Please notify our office should there be any accident involving this hired vehicle within 24 hrs		Per Day					
7 No refund will be given for petrol left in vehicle.							
8 Hirer is liable to pay all parking fee and traffic summonses.		Total Charge	700				
9 Vehicles to be return during office hour only.							
E X T	DO MM YY	Cash	Receipt No	DD MM YY	Cash	Receipt No	Amount Due / Refund

Remarks: I Herely acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

Hirer's Signature 





 CYS CAR RENTAL PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-116341

Date of Request: 30/07/2018

Your Ref No:

Online Purchase

 CYS Automobile Services Pte Ltd
 38 Woodlands Industrial Park East 1
 #07-17, Admiralty Industrial Park
 Singapore 757700

Dear Sir/Madam,

 Enquiry Date 30/07/2018
 Enquiry By LIM XING SU, ESTHER
 TP Vehicle No. SLU7056R
 Accident Date 28/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU7056R	Lonpac Insurance Bhd	20/04/2018-28/04/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-116341

Date of Request: 30/07/2018

Your Ref No:

Online Purchase

CYS Automobile Services Pte Ltd
 38 Woodlands Industrial Park East 1
 #07-17, Admiralty Industrial Park
 Singapore 757700

Dear Sir/Madam,

Enquiry Date 30/07/2018
 Enquiry By LIM XING SU, ESTHER
 . P Vehicle No. SLU7056R
 Accident Date 28/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque