

Hsiao Tong (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 April 2019 3:40 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Kindly proceed as proceed.

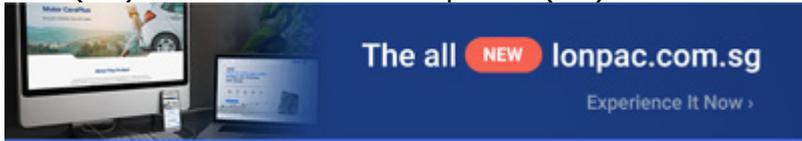
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 2 April, 2019 10:42 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; KKLau; Olivia Lau (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2

Lonpac Ref: **18/18/18/VP05/020799**

LKK Ref: CC4/LPC18014188/T1pa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 06/08/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYS AUTOMOBILE SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,432.27	\$ 1,605.00
2. Loss of Rental (7days x \$100.00)	\$ 700.00	\$ 600.00(6days x \$100)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,134.27	\$ 2,207.00

**05days recommendation for repair + 1sunday = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 14 January 2019 9:19 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2

Dear Hsiao Tong,

As spoken, kindly revert with your findings as soon as possible.

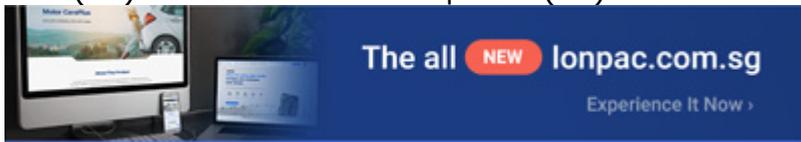
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 10 January, 2019 10:05 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; KKLau; Olivia Lau (LKKAuto); Investigation

Subject: RE: ACCIDENT INVOLVING SLU7506R & GZ6718D ON 28.7.2018 *LKK REF: CC4/LPC18014188/T1pa3q2

Dear Gerald,

Thank you for your email.

We will look into it and get back to you asap.

3. Surveyor (Lonpac Insurance Bhd)

Please study and find out more about my vehicle SLU7056R attached photos to you Lonpac (L/I/Bhd) at last years July 2018 record that year car shop send to you Lonpac.
my vechicle damages parts is front top and the lorry all parts is below parts of the lorry.
please the height between my vehicle was accidents to the thirds party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 10 January 2019 9:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; KKLau <kklau@lkkauto.com>
Subject: FW: ACCIDENT INVVOLVING SLU7506R & GZ6718D ON 28.7.2018

Dear Hsiao Tong,

Kindly look into point (3) raised by our insured and let us have your findings at the earliest convenience.

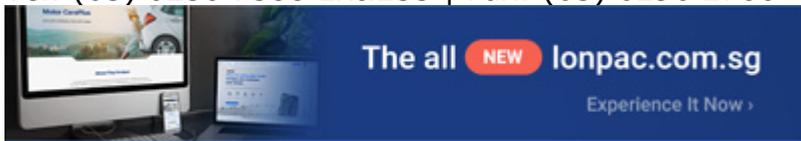
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Bernard Tan [<mailto:jaytance@gmail.com>]
Sent: Thursday, 10 January, 2019 2:07 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: ACCIDENT INVVOLVING SLU7506R & GZ6718D ON 28.7.2018

Hi.Mr Poh

For your attached photos of the damaged vehicle(lorry GZ6718D) will inspection by yours surveyor is under Lonpac Insurance Bhd

1. Vehicle(lorry GZ6718D) is only a minimal & no major parts of replacement as your surveyor said's

2. All parts of claimed item to damages arising is out of a direct impact to claim from the third party please look proper-ly & an acceptable way(surveyor>) that the damages parts of the item showing, Please make it clear that the attached 6 photos was shows is not damages under to SLU7056R & GZ6718D the date at 28/july/2018 and all damaged parts(<surveyor>) is stack of dirty dishes was damages by a long time.

3. Surveyor (Lonpac Insurance Bhd)

Please study and find out more about my vehicle SLU7056R attached photos to you Lonpac (L/I/Bhd) at last years July 2018 record that year car shop send to you Lonpac. my vechicle damages parts is front top and the lorry all parts is below parts of the lorry. please the height between my vehicle was accidents to the thirds party.

Best Regards
Bernard Tan

On Wed, Jan 9, 2019 at 3:30 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Our Ref : 18/18/18/VP05/020799

Dear Mr Tan,

We attached photos of the damaged vehicle at the time of inspection for your attention.

The damages to the third party vehicle was minimal and no major parts were replaced.

The parts claimed were confined to damages arising out of a direct impact from your vehicle.

Notwithstanding that the workshop submitted estimates which may includes pre-existing items, our surveyor had rejected them.

The adjusted repair costs comes up to about \$1,700.00.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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