

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 10 September 2018 5:06 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Admin A
Subject: RE: Accident on 28/7/2018 involving SHB 5760B & SLT 7047Y (AIG's insured) Our Ref: TAX/07/18/2141/lg

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to the subject.

We have reviewed your video and observed that your taxi was exiting the roundabout from the inner lane whilst our insured driver was moving along the outer lane without intent to exit to Pioneer Road North.

In relation to BOLA 13(b) scenario, we are of the opinion that your taxi exiting should exercise greater caution and should do it at the outer lane.

As such, we regret to inform you that we are instructed to deny liability.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Thursday, 6 September 2018 2:05 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident on 28/7/2018 involving SHB 5760B & SLT 7047Y (AIG's insured) Our Ref: TAX/07/18/2141/lg

Dear Joy,

We attach the video footage as requested.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: 04/09/2018 17:39
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A
Subject: RE: Accident on 28/7/2018 involving SHB 5760B & SLT 7047Y (AIG's insured) Our Ref: TAX/07/18/2141/lg

WITHOUT PREJUDICE

Dear Lee Gek,

We would like to request for your video for our viewing.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Thursday, 30 August 2018 5:55 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident on 28/7/2018 involving SHB 5760B & SLT 7047Y (AIG's insured) Our Ref: TAX/07/18/2141/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3750.63
Loss of Rental	\$1,113.11 (9.5 days x \$117.17)
Loss of Income	\$936.98 (9.5 days x \$98.63)
LTA Search Fee	\$7.00
Total	\$5807.72

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report

- 5) LTA search
- 6) Hirer's Notice of Assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

