

Surveyor:

Pre-assign / CCU / FTE

Naz

DOI:

ASSIGNMENT

21/8/2018

Date / Time:

21/8/2018

Registered in Merimen:

5/8/2018



Insured Vehicle No.:

SLT 7047 Y

Name of Insured:

Neo Poh Kim

Insured Tel No.:

HP:

Excess Sec II : S\$

D.O.A.:

28/7/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Low Wai Kat; 19

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

972397580456

Policy No.:

1700075188

Make / Model:

KIA CARENS.

Place of Accident:

PIONEER ROUNDABOUT.

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHB 5760 B



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMDT, W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/8
809SHB 5760 B. 42/11/17 10:30 AM. 10/8/2018
- 03/11/2017 10:30 AM. 10/8/2018
SLT 7047 Y. X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

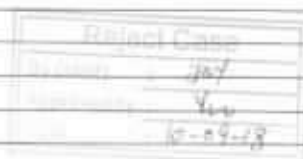
Post-Repair Photos:

Others: EM TO TP

4-9-18 CONFLICTING. EMAIL TO SMDT
FOR VIDEO SENT.

TP VIDEO - TP DOWN.

RECEIVED 10 SEP 2018



PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

136

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal (Reject) Private Settle

2) Report Format:

3) Survey fee:

\$ 320

SMRT Accident Vehicle Repair Estimates

AIG PIP

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5760B
 Ref. No : TAX/07/18/2141
 Reg. Date : 12/12/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : TAI KIAN HAN
 Type of Accident : HEAD TO SIDE
 Date / Time of Accident : 28/07/2018 11:20:00 PM
 Accident Reported Date / Time : 30/07/2018 12:00:00 AM
 Surveyor is Required? : No
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 29/07/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097295
 Special Instruction to ARC, if any :
 TOWED \$60 / This case OD change to BP case.
 Prepared Date : 30/07/2018 12:03:33 PM



Chassis No : JTDKB3FU903575842

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges : 1,014.00

0.00

Total Spray Painting Charges : 2,052.00

0.00

Total Material Charges : 5,269.43

5,269.43

Other Charges : 1,357.76

0.00

TOTAL : **9,693.19**

0.00

Lum Sum Total : **0.00**

0.00

No. of Repair Days : 6.00

0.00 4.00

Prepared / Adjusted By :

Arc / Surveyor Sign Off Date : 31/07/2018 02:36:26 PM

31/07/2018 04:14:24 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/07/2018 02:31:27 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/31/2018 2:31:40 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,014.00	0.00
Total Labour	1,014.00	0.00 800

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO RESPRAY FRONT DOOR LH	378.00	0.00 200
TO RESPRAY REAR DOOR LH	378.00	0.00 200
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 50
TO RESPRAY REAR FENDER LH	378.00	0.00 200
RESPRAY WHEEL CAP	180.00	0.00 50
TO RESPRAY CENTER PILLAR LH	180.00	0.00 100
Total Spray Painting & Panel Beating	2,052.00	0.00 1,000

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	84.00	0.00 50
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	593.76	0.00 / N/A
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0.00 50
TO TRANSFER DOOR MECHANISM	240.00	0.00 100
TO REPLACE SUNDRY PARTS	100.00	0.00 X 77
TO WASH AND VACUUM	60.00	0.00 X 77
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 50
Total Other Costs	1,357.76	0.00

NA2 LKK
2/8/18 1130
PIP
4 DAYS

BEFORE PAINT PHOTO

- Auto Consultants hence notify
Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be provided and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7586047900			MOULDING ASSY, BODY ROCKER PANEL, LH	1	576.00	25.00	432.00	Replace	Replace	No <i>XR</i>
6700247162			PANEL SUB-ASSY, FRONT DOOR LH	1	1,249.60	25.00	937.20	Replace	Replace	No <i>DT</i>
8572047140			DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR, LH	1	768.60	10.00	691.74	Replace	Replace	No <i>X SUC</i>
6980221010			DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	1	230.80	25.00	173.10	Replace	Replace	No <i>X SUC</i>
6700447210			PANEL SUB-ASSY, REAR DOOR, LH	1	1,243.90	25.00	932.93	Replace	Replace	No <i>XR</i>
6789647010			WEATHERSTRIP, REAR DOOR, NO.2, LH	1	33.20	25.00	24.90	Replace	Replace	No <i>X SUC</i>
6878052031			HINGE ASSY, REAR DOOR, LOWER LH	1	73.30	25.00	54.98	Replace	Replace	No <i>X SUC</i>
6876020122			HINGE ASSY, REAR DOOR, UPPER LH	1	83.30	25.00	62.48	Replace	Replace	No <i>X SUC</i>
6863047050			CHECK ASSY, REAR DOOR	1	153.50	25.00	115.13	Replace	Replace	No <i>X SUC</i>
6160247160			PANEL SUB-ASSY, FENDER REAR LH	1	824.80	25.00	618.60	Replace	Replace	No <i>XR</i>
4260247180			CAP SUB-ASSY, WHEEL	1	175.80	25.00	131.85	Replace	Replace	No <i>X SUC</i>
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No <i>/ NUC</i>
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace	No <i>/ NUC</i>
5380247100			FENDER SUB-ASSY, FR, LH	1	933.10	25.00	699.82	Replace	Replace	No <i>XR</i>
7537447140			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No <i>/ NUC</i>
6131247040			PILLAR, CENTER BODY, OUTER LH	1	313.40	25.00	235.05	Replace	Replace	No <i>XR</i>
TOTAL MATERIALS								5,269.44	5,269.43	
TOTAL MATERIALS(Discounted)								5,269.43	5,269.43	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
38024710		FENDER SUB-ASSY, FR, LH	1	933.10	25.00	699.82	Replace	Replace	No
53744710		EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No
13124700		PILLAR, CENTER BODY, OUTER LH	1	313.40	25.00	235.05	Replace	Replace	No
TOTAL SUPPLEMENTARY MATERIALS						974.54			

6.8.18/12.40
6.8.18/16.40 - ADV
7.8.18/11.40

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5760B
Ref. No : TAXI/07/18/2141
Reg. Date : 12/12/2017
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS4
Name of Driver : TAI KIAN HAN
Type of Accident : HEAD TO SIDE
Date / Time of Accident : 28/07/2018 11:20:00 PM
Accident Reported Date / Time : 30/07/2018 12:00:00 AM
Surveyor is Required? : No Yes - LKK
Survey by : Naz
Vehicle is Towed Back? : Yes
Towed Back Date/Time : 29/07/2018
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097295
Special Instruction to ARC, if any : K14 P/P



TOWED \$60 / This case OD change to BP case / SURVEYOR LKK SURVEY ON 02/08/2018 - 11:40AM
BEFORE PAINT PHOTO AND PART BY PART REPAIR, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR Muhd Nazril (LKK) & Email naz@lkkauto.com HP:98804220 TEL:62563561

Prepared Date : 30/07/2018 12:03:33 PM

Recording Camera

☒ ☐

Radio Antenna

☒ ☐

1st witness

Date 2.8.18

2nd witness

Date

E 1/2 F
KM 63868

Vehicle to be repaired: 2/8
Time for repair: 16.30
Date: 08/08/18
Vehicle sent to SMRT for repair: 7.08.18
Time for: 11.12
Driver: LKK
Received by (SMRT):

QC 7/8/18 13.20 pass

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FU903575842

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	800.00
Total Spray Painting Charges	: 2,052.00	1,000.00
Total Material Charges	: 1,096.87	1,096.87
Other Charges	: 1,357.76	853.76
TOTAL	: 5,520.63	3,750.63
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 6.00	5.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 31/07/2018 02:36:26 PM	31/07/2018 04:14:24 PM

F

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/07/2018 02:31:27 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1808-0213

Invoice No :

Quotation Date : 10/8

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/31/2018 2:31:40 PM

1096.87 /
+ 800.00 /
+ 1853.76 /

3750.63 / 50 / PIP

CONFIRMED.

YJ
16/8/18

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,014.00	800.00
Total Labour	1,014.00	800.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	200.00
TO RESPRAY FRONT DOOR LH	378.00	200.00
TO RESPRAY REAR DOOR LH	378.00	200.00
TO RESPRAY ROCKER PANEL MOULDING	180.00	50.00
TO RESPRAY REAR FENDER LH	378.00	200.00
RESPRAY WHEEL CAP	180.00	50.00
TO RESPRAY CENTER PILLAR LH	180.00	100.00
Total Spray Painting & Panel Beating	2,052.00	1,000.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	84.00	60.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	593.76	593.76
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	50.00
TO TRANSFER DOOR MECHANISM	240.00	100.00
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	50.00
Total Other Costs	1,357.76	853.76

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7586047900			MOULDING ASSY, BODY ROCKER PANEL, LH	R 1	576.00	100.00	0.00	Replace	Repair	No R
6700247162			PANEL SUB-ASSY, FRONT DOOR LH	✓ 1	1,249.60	25.00	937.20	Replace	Replace	No ✓
8572047140			DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR, LH	X 1	768.60	10.00	691.74	Replace	Check	No X
6980221010			DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	X 1	230.80	25.00	173.10	Replace	Check	No X
6700447210			PANEL SUB-ASSY, REAR DOOR, LH	R 1	1,243.90	100.00	0.00	Replace	Repair	No R
6789647010			WEATHERSTRIP, REAR DOOR, NO.2, LH	X 0	33.20	25.00	0.00	Replace	Not given	No X
6878052031			HINGE ASSY, REAR DOOR, LOWER LH	X 0	73.30	25.00	0.00	Replace	Not given	No X
6876020122			HINGE ASSY, REAR DOOR, UPPER LH	X 0	83.30	25.00	0.00	Replace	Not given	No X
6863047050			CHECK ASSY, REAR DOOR	X 1	153.50	25.00	115.13	Replace	Check	No X
6160247160			PANEL SUB-ASSY, FENDER REAR LH	R 1	824.80	100.00	0.00	Replace	Repair	No R
4260247180			CAP SUB-ASSY, WHEEL	R 1	175.80	100.00	0.00	Replace	Repair	No R
			STICKER DECAL SMRT (DOOR)	✓ 1	60.00	0.00	60.00	Replace	Replace	No ✓
			PIXEL STICKER	✓ 1	60.00	0.00	60.00	Replace	Replace	No ✓
3380247130			FENDER SUB-ASSY, FR, LH	R 1	933.10	100.00	0.00	Replace	Repair	No R
7537447110			EMBLEM, SIDE PANEL (HYBRID)	✓ 1	52.90	25.00	39.67	Replace	Replace	No ✓
3131247010			PILLAR, CENTER BODY, OUTER LH	R 1	313.40	100.00	0.00	Replace	Repair	No R
TOTAL MATERIALS								2,076.84	1,096.87	
TOTAL MATERIALS(Discounted)								2,076.83	1,096.87	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
38024713		FENDER SUB-ASSY, FR, LH	1	933.10	100.00	0.00	Replace	Repair	No
33744713		EMBLEM, SIDE PANEL (HYBRID)	1	52.90	25.00	39.67	Replace	Replace	No
313124703		PILLAR, CENTER BODY, OUTER LH	1	313.40	100.00	0.00	Replace	Repair	No
TOTAL SUPPLEMENTARY MATERIALS						39.67			



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2141

From: SMRT Taxis Pte Ltd

Date: 06/08/2018

**ACCIDENT ON 28/07/2018 INVOLVING SHB 5760B & SLT 7047Y
ALONG PIONEER CIRCUS**

This is to confirm that the daily rental rate for SHB 5760B is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180800390
Date : 18.08.2018
Vehicle No. : SHB5760B
Your Ref No. : TAX/07/18/2141
Our Ref No. : 24097295
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	(Discount) Amount	Amount
Parts					
MOULDING ASSY, BODY ROCKER PANEL, LH	1.00	\$ 576.00	(100.00)	\$ 576.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1249.60	(25.00)	\$ 312.40	\$ 937.20
DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR, LH	0.00	\$ 768.60	(10.00)	\$ 0.00	\$ 0.00
DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	0.00	\$ 230.80	(25.00)	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, REAR DOOR, LH	1.00	\$1243.90	(100.00)	\$1243.90	\$ 0.00
WEATHERSTRIP, REAR DOOR, NO.2, LH	0.00	\$ 33.30	(25.00)	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR, LOWER LH	0.00	\$ 73.30	(25.00)	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR, UPPER LH	0.00	\$ 83.30	(25.00)	\$ 0.00	\$ 0.00
CHECK ASSY, REAR DOOR	0.00	\$ 153.50	(25.00)	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
CAP SUB-ASSY, WHEEL	1.00	\$ 175.80	(100.00)	\$ 175.80	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	(0.00)	\$ 0.00	\$ 60.00
PIXEL STICKER	1.00	\$ 60.00	(0.00)	\$ 0.00	\$ 60.00
FENDER SUB-ASSY, FR, LH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.67
PILLAR, CENTRE BODY, OUTER LH	1.00	\$ 313.40	(100.00)	\$ 313.40	\$ 0.00
Sub-Total					\$ 1096.87
Labour					
TO REPAIR LH PORTION	1.00	\$ 800.00	0.00	\$ 0.00	\$ 800.00
Others					
TOWING CHARGE	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO PROVIDE LABOUR & MATERIAL FOR	1.00	\$ 593.76	0.00	\$ 0.00	\$ 593.76

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180800390
Date : 18.08.2018
Vehicle No. : SHB5760B
Your Ref No. : TAX/07/18/2141
Our Ref No. : 24097295
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
ADVERTISEMENT STICKER(PRINT)					
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FEND. MOLDING	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY REAR FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
RESPRAY WHEEL CAP	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY CENTER PILLAR LH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
GRAND TOTAL					\$ 3,750.63

Remark :

Make/Model : PRIMO
Accident Date : 28.08.2018

N.B. Payment by cheque should be crossed and
made payable to "SMRT Automotive Services Pte Ltd".
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. :	SHS5760B	Accident Case No. :	TAX/07/23/2141
Make / Model :	TOYOTA PRIUS GEN4	Ref. No. :	24097295

Date and Time Vehicle Accessed for Accident Repair : 28.07.2018 23:20:00

Date and Time Repair Completed : 07.08.2018 13:26:23

Remarks :

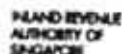
Generated by : NGSIU CHING

Printed on : 07.08.2018

ORCID iD

● 2010年10月10日

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55 Newton Road
Revenue House
Singapore 307087
Tel: 1800-350 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

	STORE (S)	OTHER	TOTAL (S)
Net sales	30,000.00		30,000.00
Cost of goods sold	(10,000.00)		10,000.00
Gross profit	20,000.00		20,000.00
Operating expenses	(5,000.00)		5,000.00
Operating income	15,000.00		15,000.00
Interest expense		(1,000.00)	1,000.00
Income before taxes		1,000.00	1,000.00
Taxes		(200.00)	200.00
Net income		800.00	800.00
Dividends			16,500.00
Retained earnings			18,500.00
Total assets			20.00

1. Your tax assessment is based on information given by you through e-Filing on 18 Apr 2018.

2. Your total outstanding income tax balance is shown in the Statement of Account which is attached / will be sent to you shortly. As your total outstanding income tax is less than \$10, the amount will be carried forward to the next bill.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTaxPortal.

1891



Date: 30/3/2018

Our Ref. No.:

Letter of Authorization

I, THE LIAW HAN (NRIC No.: 57265633D) the registered driver / relief driver / contract hirer of SMRT taxi registration number SHB 5760 hereby authorise SMRT Automotive Services Pte Ltd ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SCT 70477 happened on 28/7/2018 at 11.30pm along SCT 70477, Pagar circles (the "accident"), on my behalf, including but not limited to instituting and any claims or proceedings against any party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceedings or claim arising out of the accidents, including but not limited to signing any documents or signing the Discharge Voucher on my behalf.

Name: THE LIAW HAN Signature: [Signature]
NRIC No.: 57265633D
Tel: 9733 8888
Address: 3A, Pagar Road #10-50 5676443

Joy Irene (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Sunday, 9 September 2018 6:11 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: RE: 9723975804SG-003 (SLT7047Y AND SHB5760B ON 28.07.2018)

Hi Joy

Referring to your email below.

Please proceed to reject TP claim under BOLA scenario 13b.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, September 07, 2018 2:23 PM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: 9723975804SG (LCR SLT 7047Y AND SHB 5760B ON 28.07.2018)

AIG: 9723975804SG

Dear Bennie,

We refer to the subject and video attached.

We observed that TP SMRT taxi is exiting the roundabout from the inner lane whilst our insured driver was moving along the outer lane without intent to exit the roundabout.

In view of this, we are of the opinion that TP is more to be blamed for the collision.

Kindly let us have your view / opinion and instruction please.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 10 September 2018 5:06 PM
To: 'Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)'
Cc: Admin A
Subject: RE: Accident on 28/7/2018 involving SHB 5760B & SLT 7047Y (AIG's insured) Our Ref: TAX/07/18/2141/lg

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to the subject.

We have reviewed your video and observed that your taxi was exiting the roundabout from the inner lane whilst our insured driver was moving along the outer lane without intent to exit to Pioneer Road North.

In relation to BOLA 13(b) scenario, we are of the opinion that your taxi exiting should exercise greater caution and should do it at the outer lane.

As such, we regret to inform you that we are instructed to deny liability.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Thursday, 6 September 2018 2:05 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident on 28/7/2018 involving SHB 5760B & SLT 7047Y (AIG's insured) Our Ref: TAX/07/18/2141/lg

Dear Joy,

We attach the video footage as requested.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Aug 2018 Edit Reg		02 Aug 2018 00:00 Edit Adj Rpt	S\$3,740.63 Edit Estimates	S\$3,740.63 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NEO POH KHIM , ID: S1716253E									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB5760B		Date of Loss: 28/07/2018 23:00 - :59 [7 Months and 16 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 9723975804SG		Policy/Cover Note No.: 1700075188 (Comprehensive)							
Vehicle Reg. No. (Insured): SLT7047Y		Policy No. (Claimant): D-18090213MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 15/08/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (15/08/2018): Re: Request for OI GIA report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB5760B (9723975804SG)**
[SLT7047Y]
TP
SMRT TAXIS PTE LTD
Jul 28 2018 11:15PM
[NEO POH KHIM]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	07/09/18 14:12	Video - Accident TP VIDEO						1	Load MP4		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print	
1	09/09/18 18:04	OI Video - Accident (Front)						1	Load MP4		
2	09/09/18 18:06	OI Video - Accident (Rear)						1	Load MP4		
Assessment Reports										1 per page 1	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print	
1	15/08/18 09:19	Accident Statement From: SC - Reg. No: SLT7047Y, Claimant: NEO POH KHIM						1	Load HTM		
Photos/Images										3 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	16/08/18 22:54	Reinspection Photo						1	Load JPG	☒	
2	16/08/18 22:54	Reinspection Photo						1	Load JPG	☒	
3	16/08/18 22:55	Reinspection Photo						1	Load JPG	☒	
4	16/08/18 22:56	General View						1	Load JPG	☒	
5	16/08/18 22:56	General View						1	Load JPG	☒	
6	16/08/18 22:56	General View						1	Load JPG	☒	
7	16/08/18 22:56	General View						1	Load JPG	☒	
8	16/08/18 22:56	General View						1	Load JPG	☒	
9	16/08/18 22:56	General View						1	Load JPG	☒	
10	16/08/18 22:56	General View						1	Load JPG	☒	
11	16/08/18 22:57	General View						1	Load JPG	☒	
12	16/08/18 22:57	General View						1	Load JPG	☒	
13	16/08/18 22:57	General View						1	Load JPG	☒	
14	16/08/18 22:57	General View						1	Load JPG	☒	
15	16/08/18 22:57	General View						1	Load JPG	☒	
16	16/08/18 22:57	General View						1	Load JPG	☒	
17	16/08/18 22:57	General View						1	Load JPG	☒	
18	16/08/18 22:57	General View						1	Load JPG	☒	
19	16/08/18 22:57	General View						1	Load JPG	☒	
20	16/08/18 22:57	General View						1	Load JPG	☒	
21	16/08/18 22:57	General View						1	Load JPG	☒	
22	17/08/18 11:27	Reinspection Photo						1	Load JPG	☒	
23	17/08/18 11:27	Reinspection Photo						1	Load JPG	☒	
24	17/08/18 11:27	Reinspection Photo						1	Load JPG	☒	
Documentation										1 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	

Video			1 per page	☒
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	05/08/18 21:34	TP ESTIMATE-MARKED		Load PDF
2	05/08/18 21:34	TP GIA REPORT		Load PDF
3	10/09/18 17:09	MANDATE TO REJECT		Load PDF
4	10/09/18 17:09	EMAIL REJECTION TO TP		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18014186/NJA3Q2

Date: 19/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700075188
Claimant Vehicle No : SHB5760B **Insured Vehicle No :** SLT7047Y
 Date of Loss: 28/07/2018 Nature of Claim: TP Claim No: 9723975804SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB5760B**
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZRS110599
 Reg. Date: 12/12/2017 (Man. Year: 2017) Chassis No: JTDKB3FU903575842
 Colour: Brown Odometer: 63401 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Yokohama 5 mm
 Front Right Side: Falken 6 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,425.96	1,690.63	5,735.33	77.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,830.00	2,050.00	1,780.00	46.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	11,255.96	3,740.63	7,515.33	66.77
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 02/08/2018
 Date Inspected: 02/08/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL SUB -ASSY FRONT DOOR LH (DISC 25%)	Dented	1,249.60 F	*937.20 F
2	1		*EMBLEM ,SIDE PANEL (HYBRID) (DISC 25%)	Necessary	52.90 F	*39.67 F
3	1		*STICKER DECAL SMART (DOOR) (SN)	Necessary	60.00 F	*60.00 F
4	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
5	1		*ADVERTISEMENT STICKER (SN)	Necessary	593.76 F	*593.76 F
6	1		*MOULDING ASSY ,BODY ROCKER PANEL ,LH	Repair	576.00 F	*- F
7	1		*PANEL SUB-ASSY ,REAR DOOR ,LH	Repair	1,243.90 F	*- F
8	1		*PANEL SUB-ASSY,FENDER REAR LH	Repair	824.80 F	*- F
9	1		*CAP SUB-ASSY WHEEL	Repair	175.80 F	*- F
10	1		*FENDER SUB-ASSY ,FR ,LH	Repair	933.10 F	*- F
11	1		*PILLAR ,CENTER BODY,OUTER LH	Repair	313.40 F	*- F
12	1		*DOOR FRONT MOTOR ASSY ,POWER WINDOW REGULATOR ,LH	Serviceable	768.60 F	*- F
13	1		*DOOR FRONT WINDOW REGULATOR SUB-ASSY ,LH	Serviceable	230.80 F	*- F
14	1		*WEATHERSTRIP,REAR DOOR ,NO.2,LH	Serviceable	33.20 F	*- F
15	1		*HINGE ASSY ,REAR DOOR ,LOWER LH	Serviceable	73.30 F	*- F
16	1		*HINGE ASSY ,REAR DOOR ,UPPER LH	Serviceable	83.30 F	*- F
17	1		*CHECK ASSY ,REAR DOOR	Serviceable	153.50 F	*- F
Total Parts (S\$)						<u>7,425.96 1,690.63</u>

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	1,014.00	800.00
2	SPRAY PAINT	New	2,052.00	1,000.00
3	TOWING CHARGE	New	84.00	50.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	200.00	50.00
5	TO TRANSFER DOOR MECHANISM	New	240.00	100.00
6	TO REPLACE SUNDRY PARTS	New	100.00	0.00
7	TO WASH AND VACUUM	New	60.00	0.00
8	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	50.00
Gross Labour Cost (S\$)			3,830.00	2,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >