

RA

CC 4 AXA 180 14182, N/A3/1

LAA
IDAC

Naz

DOI:

ASSIGNMENT
11818

Date / Time:

31/7/2018

Registered in Merit:

31/7/2018

Pre-assign / CCU / FTE



Insured Vehicle No.

SHB 9967 X

Name of Insured

WMS-ATB SERVICES P/L

Insured Tel No.

HP

Excess Sec II : \$5

5,000.00

D.O.A

29/7/2018

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

CHEN BOON GONG

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

C0474166

Policy No. :

VPX/P1680520

Make / Model :

R. Intende

Place of Accident :

WOLSKEL ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHC 4902 K



INSRS:

WSP:

Tel :

Liability :

RMKS:

SMART, W



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date / Time	STAGE	DATE / PIC
2/8	Non-Reporting ltr (1st):	
2/8	Non-Reporting ltr (2nd):	
2/8	Non-Reporting ltr (Final):	
2/8	Notification ltr (if non-pickup):	
2/8	Call OI:	
2/8	After call ltr to OI:	
2/8	Documentation Check List:	
2/8	Notification ltr (if non-pickup):	
2/8	After call ltr to OI:	
2/8	Authorisation To Act:	
2/8	Release Voucher:	
2/8	Final Repair Bill:	
2/8	Car Rental Invoice:	
2/8	Towing Invoice:	
2/8	LTA / GIA:	
2/8	Medical Bill:	
2/8	PIR:	
2/8	Mandate/Reject Instruction:	
2/8	LOD:	
2/8	Payment Breakdown Form:	
2/8	Post-Repair Photos:	
2/8	Others:	

PRELIMINARY ADVICE Date/Time: 6/8 Sent By: [Signature]

FINALIZATION Date/Time: 1/8 Confirm with: [Signature] Confirm by: NAZ

Repair Cost: P/P \$5208.77 (1 days) Reduction: \$1210.89 % 85 Email [] Call []

FINAL SETTLEMENT Date/Time: 1/8 Confirm with: [Signature] Email [] Call []

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: N/A

Repair Cost: \$5208.77

Loss of Rental (LOR): \$528.98 (2 days) x \$114.49 (w/gst)

Loss of Use (LOU): \$528.98 (3 x days)

Loss of Income (LOI): \$528.98 (3 x 50 x 2 days)

LOR only [] LOU only [] LOR + LOU [] LOR + LOI [] [Tick only one]

GIA/LTA Search: \$528.98

Medical: \$528.98

Disbursement: \$528.98 (e.g. Tow/ Independent)

Legal Cost: \$528.98

Total: \$528.98 Global Sum \$528.98

FINAL PAYMENT Date/Time: 1/8 Confirm with: [Signature] Email [] Call []

Payee 1: \$528.98 Name 1: SMRT TAXIS PTE LTD.

Payee 2: (Strike if N/A) \$528.98 Name 2:

Payee 3: (Strike if N/A) \$528.98 Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$3501-

SMRT Accident Vehicle Repair Estimates

P/P

G17

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4902K
 Ref. No : TAX/07/18/2142
 Reg. Date : 06/11/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : RAMACHANDRAN S/O SITARENGAN
 Type of Accident : CHAIN COLLISION
 Date / Time of Accident : 29/07/2018 02:30:00 PM
 Accident Reported Date / Time : 30/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097294
 Special Instruction to ARC, if any :
 SHB9967X(TRANSCAB)
 Prepared Date : 30/07/2018 12:02:51 PM



LKK Auto Consultants hereby certify
 the Repairer of the following:
 • To resurvey before after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary part(s) must be resurveyed and
 approved for final approval from Insurance Company

Signature of Repairer

Date

Stamp

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U405766628

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 0.00	0.00
Total Spray Painting Charges	: 180.00	0.00
Total Material Charges	: 1,119.64	1,119.64
Other Charges	: 120.00	0.00
TOTAL	: 1,419.64	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 2.00	0.00 1.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 30/07/2018 06:36:47 PM	



Prepared / Adjusted Date :

Remarks :

Prepared Date : 30/07/2018 06:35:25 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part-1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour		

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY VIEW MIRROR	180.00	0.00
Total Spray Painting & Panel Beating	180.00	0.00 100

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE AND REFIX WING MIRROR	120.00	0.00
Total Other Costs	120.00 50	0.00 50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

NA2 LKK
1/8/18 1615
P/P
AFTER REPAIR PHOTO
~~2 DAYS~~
1 Day

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
87910-47330		6505600	MIRROR ASSY, RH	1	1,307.10	25.00	980.32	Replace	Replace	No X <i>SVC</i>
81730-52090		6505466	MIRROR LAMP RH	1	65.30	10.00	58.77	Replace	Replace	No <i>CRK</i>
879157-4010		6505598	COVER, OUTER MIRROR, RH	1	107.40	25.00	80.55	Replace	Replace	No <i>XR</i>
TOTAL MATERIALS								1,119.65	1,119.64	
TOTAL MATERIALS(Discounted)								1,119.64	1,119.64	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Date: 28/7/2018

Our Ref. No.:

Letter of Authorisation

I, S. Ramachandran (NRIC No.: SG901629-D) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC 4902 K hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SHB 9967 X happened on 29/7/18 time 1430 along JAT WOLSEL ROAD

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : S. Ramachandran Signature:

NRIC No. : SG901629-D

Tel No. : 8541 5721

Address : APT BUK 421 CHOA CHU KANG AVE 4
#04-220 S'PORE 680421.

30/7/2018
Shan

Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 31/07/2018 09:18
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Subject: RE:SHC4902K - Survey (AXA)
Attachments: SHC4902K.pdf; 2142 - 4902.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4902K** within 48 hours according to GIA guide line, involving your insured **SHB9967X**

● Vehicle in **Woodlands SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180900293
Date : 20.09.2018
Vehicle No. : SHC4902K
Your Ref No. : TAX/07/18/2142
Our Ref No. : 24097294
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
MIRROR ASSY, REAR VIEW: RH, TOYOTA PRIUS	0.00	\$1307.10	(25.00)	\$ 0.00	\$ 0.00
LAMP, SIGNAL: SIDE MIRROR, RH, TOYOTA PRIUS	1.00	\$ 65.30	(10.00)	\$ 6.53	\$ 58.77
MIRROR: OUTER REAR VIEW, RH, TOYOTA PRIUS	1.00	\$ 107.40	(100.00)	\$ 107.40	\$ 0.00
Sub-Total					\$ 58.77
Others					
TO REMOVE AND REFIX WING MIRROR	1.00	\$ 50.00	(0.00)	\$ 0.00	\$ 50.00
TO RESPRAY VIEW MIRROR	1.00	\$ 100.00	(0.00)	\$ 0.00	\$ 100.00
GRAND TOTAL					\$ 208.77

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 29.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd

Print Received Message

This mail is associated with :

***SHC4902K (C0474166)**
[SHB9967X]

TP

SMRT TAXIS PTE LTD

Jul 29 2018 2:00PM

[TRANS-CAB SERVICES PTE LTD]

SMRT Automotive Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 21/06/2019 13:48 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$537.75) - SHC4902K - Claim Handler: Richard Ang

Approved:537.75:a) COR: \$208.77 b) LOR: \$228.98 c) LOI: \$100.00 (2days) Total: \$537.75 *No LTA search inv in attachment

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 24 June 2019 8:44 AM
To: Cecilia Chong (LKK Auto)
Subject: URGENT / 2nd REMINDER Re: Accident on 29/7/2018 involving SHC 4902K & SHB 967X (AXA's insured) Our Ref: TAX/7/18/2142/lg *** LKK REF: CC4/AXA18014182/Nwa3

Dear Cecilia,

There is no LTA search done on your principal's insured vehicle. We apologised for the error.

We re-quantify our claim as follows:-

Cost of Repair	\$208.77
Loss of Rental	\$343.47 (3 days x \$114.49)
Loss of Income	\$180.00 (3 days x \$60.00)
Total	\$732.24

Please let us have your offer by **1st July 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]

Sent: 21/06/2019 15:32

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vivian Lau (LKKAuto)

Subject: RE: URGENT / 2nd REMINDER Re: Accident on 29/7/2018 involving SHC 4902K & SHB 967X (AXA's insured)
Our Ref: TAX/7/18/2142/lg *** LKK REF: CC4/AXA18014182/Nwa3

Without Prejudice

Dear Tan,

Kindly forward us your LTA search invoice for mandate approval.

As LOD stated you are claiming for the LTA search, however no invoice attached.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Tuesday, 30 April 2019 10:08 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: URGENT / 2nd REMINDER Re: Accident on 29/7/2018 involving SHC 4902K & SHB 967X (AXA's insured) Our Ref: TAX/7/18/2142/lg *** LKK REF: CC4/AXA18014182/Nwa3

URGENT
2ND REMINDER

Dear Vivian,

Please let us have your offer by **7th May 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 19/11/2018 15:22

To: Vivian Lau

Subject: URGENT / REMINDER Re: Accident on 29/7/2018 involving SHC 4902K & SHB 967X (AXA's insured) Our Ref: TAX/7/18/2142/lg *** LKK REF: CC4/AXA18014182/Nwa3

URGENT
REMINDER

Dear Vivian,

Video footage is not available.

Our driver stopped his taxi to pick up 3 passengers. While his passengers were boarding, your insured tried to squeeze through the narrow gap along the single lane (as proven from the attached scene photo). The accident would not have occurred if your insured had waited patiently for a short while.

Please let us have your offer by **26th November 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: 05/10/2018 10:36

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Vivian Lau (LKKAuto)

Cc: Admin A; Thin Thin (LKKAuto)

Subject: RE: Accident on 29/7/2018 involving SHC 4902K & SHB 967X (AXA's insured) Our Ref: TAX/7/18/2142/lg ***
LKK REF: CC4/AXA18014182/Nwa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/AXA18014182/Nwa3	Vivian - 6841 825

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Friday, 5 October, 2018 10:34 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 29/7/2018 involving SHC 4902K & SHB 967X (AXA's insured) Our Ref: TAX/7/18/2142/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$208.77
Loss of Rental	\$343.47 (3 days x \$114.49)
Loss of Income	\$180.00 (3 days x \$60.00)
LTA Search Fee	\$7.00

Total	\$739.24
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We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

We have notified AXA of PRS on 31/7/2018 at 9.18am and our taxi was surveyed on 1/8/2018 at 4.50pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 8 May, 2019 2:22 PM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHB 9967X AND SHC 4902K AT/WOLSKEL RD ON 29/07/2018

TRANS-CAB SERVICES PTE LTD
SINGAPORE

Dear Sir/Madam,

OUR REF : CC4/AXA18014182/Nwa3
YOUR REF : P1680520 (SHB 9967X)

ACCIDENT INVOLVING SHB 9967X AND SHC 4902K AT/WOLSKEL RD ON 29/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **SMRT Automotive Services Pte Ltd** acting on behalf of the owner of SHB 9967X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / vivianlau@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at vivianlau@lkkauto.com .

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT

We, SMRT TAXIS PTE LTD ("the third party claimant") of No. 60 Woodlands Industrial Park E4, Singapore 757705 (address), owner of SHC 4902K (vehicle no.) hereby authorize SMRT Automotive Services Pte Ltd ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. SHC 4902K was damaged pursuant to the accident which occurred on 29/7/2018 (date) along Toh Tuck Avenue (location) involving vehicle no/s. SHB 9967 X ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Oct (month) 2019 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 996TX	(insd veh)	Model: TOYOTA PRIUS
	SHC 4802K	(TP veh)	
Date of Accident/ Time:	25/07/2018 / 14:40		

Repair Estimate	: \$	1,177.80	
Final Repair Cost	: \$	208.77	
Loss of use / INCOME	: \$	100.00	2 days at \$50.00 per day
Rental (if any)	: \$	226.98	2 days at \$114.49 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	537.75	
Payee Name: SMRT TAXIS PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: yes No BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf on this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Tan Lee Gek</u> Date: <u>03 OCT 2019</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Ashlene Lee</u> Date: <u>03 OCT 2019</u>
 Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: Date: <u>21/10/19</u>	



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/07/18/2142
Date: 06/08/2018

**ACCIDENT ON 29/07/2018 INVOLVING SHC 4902K & SHB 9967X
ALONG 247 WOSKEL ROAD**

This is to confirm that the daily rental rate for SHC 4902K is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4902K Accident Case No. : TAX/07/18/2142

Make / Model : TOYOTA PRIUS Ref. No. : 24097294

Date and Time Vehicle off-road for Accident Repair : 30.07.2018 10:06:00

Date and Time Repair Completed : 02.08.2018 15:26:26

Remarks :

Generated by : POHSUAN

Printed on : 04.08.2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jul 2018		31 Jul 2018 16:05 Edit Adj Rpt	S\$208.77 Edit Estimates	S\$208.77 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4902K	Date of Loss:	29/07/2018 14:00 - :59 [32 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0474166	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHB9967X	Policy No. (Claimant):	D-18090213MFSH						
		Excess:	S\$5,000.00						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Lynn Khong - 6880 4892]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 10/08/2018]								
Driver/Customer (Insured):	CHEO BOON LEONG (), NRIC: S1665789A, Tel: +6587202260 Email:								
Adj Asg. Remarks:	Please attend to the PR1. Thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AXA_SG (21/06/2019): Alert - Adj Mandate Approved (S\$537.75) - SHC4902K - Claim Handler: Richard Ang									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4902K (C0474166)
[SHB9967X]
TP
SMRT TAXIS PTE LTD
Jul 29 2018 2:00PM
[TRANS-CAB SERVICES PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
2	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
3	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
4	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
5	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
6	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
7	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
8	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	
9	21/06/19 10:20	General View		Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print	
1	31/07/18 10:42	EMAIL FROM WORKSHOP		Load PDF		
2	31/07/18 10:42	ESTIMATE		Load PDF		
3	31/07/18 10:42	SHB9967X INSD GIA		Load PDF		
4	31/07/18 10:42	SHC4902K TP GIA		Load PDF		

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	05/08/18 22:51	TP ESTIMATE-MARKED		Load PDF		
2	21/06/19 10:05	RENTAL RECEIPT		Load PDF		
3	21/06/19 10:05	RENTAL MILEAGE		Load PDF		
4	21/06/19 10:05	LETTER TO OI		Load PDF		
5	21/06/19 10:24	LOD AND OTHER DOCUMENTS		Load PDF		
6	08/10/19 07:18	PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM		Load PDF		
7	08/10/19 07:18	AUTHORISATION TO ACT FORM		Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18014182/NGA3Q2

Date: 08/10/2019

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant	SHC4902K	Insured Vehicle No :	SHB9967X
Vehicle No :			
Date of Loss:	29/07/2018	Nature of Claim:	TP
		Claim No:	C0474166

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC4902K	Engine No:	2ZR1648896
Make & Model:	TOYOTA PRIUS, 1.8 (A)	Chassis No:	JTDKN36U405766628
Reg. Date:	06/11/2015 (Man. Year: 2015)	Odometer:	414346 km
Colour:	Brown		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Achilles 5 mm	Rear Left Side:	Achilles 5 mm
Front Right Side:	Achilles 5 mm	Rear Right Side:	Achilles 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,479.80	58.77	1,421.03	96.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	300.00	150.00	150.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,779.80	208.77	1,571.03	88.27
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$114.49/day) (S\$)		228.98		
Nett Liability (S\$)		537.75		

INSPECTION

Date of Assignment:	31/07/2018	
Date Inspected:	01/08/2018 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	1.0 days	

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jun 2019)
Parts:	144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC4902K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MIRROR LAMP RH (DISC 10%)	Cracked	65.30 F	*58.77 F
2	1		*MIRROR ASSY ,RH	Serviceable	1,307.10 F	*- F
3	1		*COVER ,OUTER MIRROR, RH	Repair	107.40 F	*- F
				Total Parts (S\$)	1,479.80	58.77

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINT	New	180.00	100.00
2	TO REMOVE AND REFIX WING MIRROR	New	120.00	50.00
Gross Labour Cost (\$\$)			300.00	150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >