

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 20 August 2018 3:06 PM
To: 'Johnson Chua'
Cc: Patricia Tan - Tan Lim Motor Pte Ltd; sam@tlmotor.com.sg; 'Wei Shong'; caymen@tlmotor.com.sg; KKLau
Subject: RE: Check Liability & Dispute in Quantum - TLM Ref: TP038072018; LKK Ref: CC4/AXA18014148/ea3; Accident involving SKZ9098S (TLM) & SHD930A (AXA) on 27.07.2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Monday, 6 August 2018 4:59 PM
To: KKLau <kklau@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; sam@tlmotor.com.sg; 'Wei Shong' <wei.shong@tlmotor.com.sg>; caymen@tlmotor.com.sg
Subject: Check Liability & Dispute in Quantum - TLM Ref: TP038072018; LKK Ref: CC4/AXA18014148/ea3; Accident involving SKZ9098S (TLM) & SHD930A (AXA) on 27.07.2018
Importance: High

Hi Mr Lau,

We refer to our email below.

While waiting for your principal to give mandate to your office on the insured's liability, our client would like to know the reason(s) for additional of 50% deduction of the cost of repair under lump sum.

Please clarify.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
51 Defu Lane 10
Singapore 539216
<http://www.tlmotor.com.sg>

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]
Sent: Friday, 3 August 2018 5:19 PM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>
Cc: Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlmotor.com.sg>; 'caymen@tlmotor.com.sg' <caymen@tlmotor.com.sg>
Subject: Check Liability - TLM Ref: TP038072018; LKK Ref: TBA; Accident involving SKZ9098S (TLM) & SHD930A (AXA) on 27.07.2018 *** LKK REF: CC4/AXA18014148/ea3
Importance: High

Dear Mei Kwan & Asher,

We refer to your email below.

Our client would like you to agree direct settlement at 100% liability in writing prior to survey.

Based on the accident video footage and screenshots of the video, it shows that the driver of SHD930A is the proximate cause of the accident.

As such, please reply within **five** (5) days whether AXA is agreeable to direct settle with us at 100% liability on this matter.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 3 August 2018 5:06 PM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; caymen@tlmotor.com.sg; assignments <assignments@lkkauto.com>
Subject: RE: Check Liability - TLM Ref: TP038072018; LKK Ref: TBA; Accident involving SKZ9098S (TLM) & SHD930A (AXA) on 27.07.2018 *** LKK REF: CC4/AXA18014148/ea3

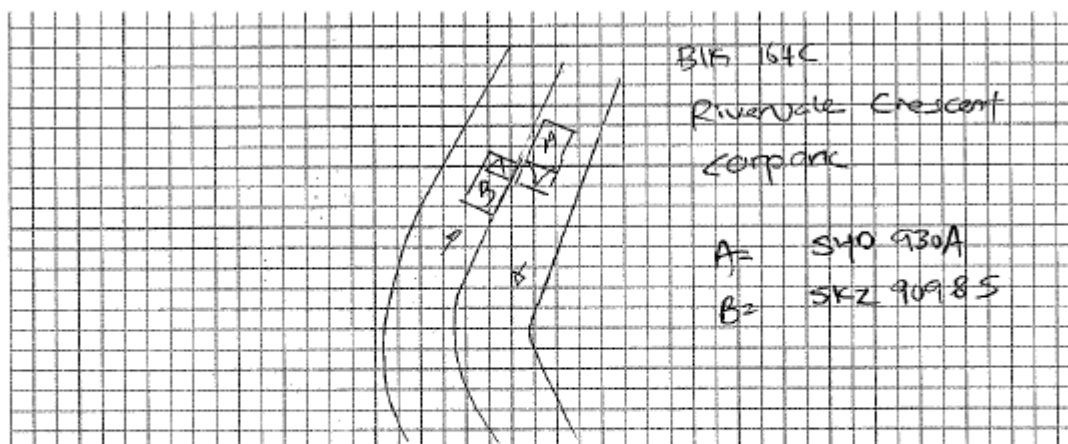
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls see attach G.A Report

Circumstances of Accident

On 24.07.2018 at about 0935 hours, I was heading towards Blk 164C Rivervale Crescnet carpark exit after picking up my passenger. Suddenly I felt an impact. Vehicle B (SKZ9098S) which was travelling so closed on my right and hit onto my taxi's right side front portion.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Friday, 3 August, 2018 1:25 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; caymen@tlmotor.com.sg

Subject: Check Liability - TLM Ref: TP038072018; LKK Ref: TBA; Accident involving SKZ9098S (TLM) & SHD930A (AXA) on 27.07.2018

Importance: High

Dear Mei Kwan,

We refer to the above matter.

As per requested, we enclose a copy of the accident video footage and also 2 screenshots to prove that the driver of SHD930A swerved lane and caused the accident.

Therefore, please reply within **five** (5) days whether AXA is agreeable to direct settle with us at 100% liability on this matter.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

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