

INS. CASE OWNER:

Joann

cc 6, LOR 180 (4127), Awa3 9

21X
BAC

Surveyor:

UMP

DOI:

ASSIGNMENT

31/7/2018

Date / Time:

31/7/2018

Registered in Merimen:

31/8/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 3042J

Claim No.:

050336087656

Name of Insured:

LEPP PL

Policy No.:

0999994759

Insured Tel No.:

HP:

Make / Model:

7-Hybrid

Excess Sec II :SS

D.O.A.:

26/7/2018

Place of Accident:

57MB Ave

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLV 732M



INSRS:

WSP:

Tel:

Liability:

RMKS:

6t Antwork



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

Date/ Time	STAGE	DATE / PIC
7/8/18	Non-Reporting ltr (1st)	
7/8/18	Non-Reporting ltr (2nd)	
7/8/18	Non-Reporting ltr (Final)	
7/8/18	Notification ltr (if non-pickup)	
7/8/18	Call OI:	
7/8/18	After call ltr to OI:	
7/8/18	Documentation Check List: Handler	
7/8/18	Documentation Check List: Typist	
14/9/18	Notification ltr (if non-pickup)	
14/9/18	After call ltr to OI:	
14/9/18	Authorisation To Act:	
14/9/18	Release Voucher:	
14/9/18	Final Repair Bill:	
14/9/18	Car Rental Invoice:	
14/9/18	Towing Invoice:	
14/9/18	LTA / GIA :	
14/9/18	Medical Bill:	
14/9/18	PIR:	
14/9/18	Mandate/Reject Instruction:	
14/9/18	LOD:	
14/9/18	Payment Breakdown Form:	
14/9/18	Post-Repair Photos:	
14/9/18	Others:	

RECEIVED 13 SEP 2018

PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by:

FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: \$5 (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call Final Liability: % (Agreed / Assessed) BOLA S/N No.: If NO or B 28, Ass. Lia:

Repair Cost: \$5 Loss of Rental (LOR): \$5 (days) Loss of Use (LOU): \$5 (\$ x days) Loss of Income (LOI): \$5 (\$ x days) LOR only LOU only LOR + LOU LOR + LOI [Tick only one] GIA/LTA Search: \$5 Medical: \$5 Disbursement: \$5 (e.g. Tow/ Independent) Legal Cost: \$5 Total: \$5 Global Sum \$5: 1) Claim status: Normal/Reject/Private Settle 2) Report Format: 3) Survey fee: \$250.00

FINAL PAYMENT Date/Time: Confirm with: Email Call Payee 1: \$5 Name 1: Payee 2: (Strike if N.A.) \$5 Name 2: Payee 3: (Strike if N.A.) \$5 Name 3:

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

Repair Estimate

Date : 31/7/2018

Reference: SLV732M
OPEL ASTRA
Make: ST 1.0 AT

To Whom It May Concern

Dear Sir,

RE: VEHICLE .SLV732M
CHASSIS NO.:W0LBE8EA3H8077287
ENGINE NO.:B1170827HRXX0738

Name of insured : CHONG KIM FA
Date of accident.: 26/07/2018

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	Rear Bumper Upper <i>Repis</i>	\$ 1,700.00 ✕
2	1	Rear Bumper Lower Moulding	\$ 450.00 ✕
3	1	Rear Bumper Towing Cover	\$ 86.00 ✓
4	1	LHF Bumper Reflector	\$ 80.00 ✓
5	1	RHF Bumper Reflector	\$ 80.00 ✕
6	1	Rear Bumper Absorber	\$ 145.00 ✕
7	1	Rear Bumper Reinforment Bar	\$ 450.00 ✕
8	1	Rear Tailgate WeatherStrip	\$ 180.00 ✕
9	1	Rear End Panel <i>NP</i>	\$ 953.00 ✕
10	1	Rear End Panel Trim <i>rep</i>	\$ 135.00 ✕
11	1	Rear Bumper Centre Bracket, Guide	\$ 65.00 ✕
12	1	LHR Bumper Bracket, Guide	\$ 75.00 ✕
13	1	RHR Bumper Bracket, Guide	\$ 75.00 ✕
14	1	LHR Lower Bumper Bracket	\$ 40.00 ✕
15	1	RHR Lower Bumper Bracket	\$ 40.00 ✕
16	1	Rear Tailgate Sensor	\$ 180.00 ✕
17	1	Rear Number Plate Lamp	\$ 60.00 ✕
18	1	Rear Bumper Air Ventilator	\$ 120.00 ✕

Parts Total: \$ 4,914.00
Less 10%: \$ 491.40
Total : \$ 4,422.60

Labour

Labour Description

No. Price (SGD)

Rear portion

<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$650 per day)	\$ 2,600.00	325
<u>2</u>	Carry out spray painting on accident affected area (\$550 per panel)	\$ 2,200.00	550
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00	*
<u>4</u>	To remove and refix reverse sensor and conduct test	\$ 80.00	50
<u>5</u>	To remove and refix reverse camera and conduct test	\$ 80.00	*
<u>6</u>	To conduct water leakage test after repairs of vehicle	\$ 80.00	*

925

Labour Total : \$ 5,070.00

Others

Other Description

<u>No.</u>	<u>Qty</u>	<u>Rear portion</u>	<u>Price (SGD)</u>
1	1	Rear number plate	\$ 45.00
2	10	Rear bumper clip	\$ 65.00
3	6	Rear end panel trim clip	\$ 39.00
4	1	Reverse sensor 1 set	\$ 600.00
5	1	Rear reverse camera	\$ 550.00
6	1	Rear end panel insulation seal	\$ 120.00

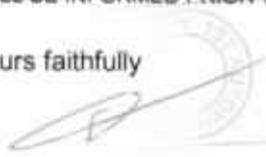
}
Mec

Other Total: \$ 1,419.00

GRAND TOTAL: \$ 10,911.60

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

Yours faithfully



Suhaimi Ong

Service Executive
Suhaimi Ong
HP : 8298 8933 Fax:6844 5185

Adrian Lij
P/P 31/07/18.
02 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No like or modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

acknowledged by Repairer

Signature: _____

Date: _____

total: 925 (P/P)

Vivian Lau (LKKAuto)

From: Suhaimi <suhaimi@firstautoworks.com.sg>
Sent: Friday, 14 September, 2018 5:35 PM
To: Vivian Lau (LKKAuto)
Cc: Adrian Ling (LKKAuto); Thin Thin (LKKAuto)
Subject: RE: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Hi Vivian,
Thank you for your updates. I've spoken to the owner and he has decided to pull out this 3rd party claim.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Sent: Friday, 14 September, 2018 5:28 PM
To: "suhaimi@firstautoworks.com.sg" <suhaimi@firstautoworks.com.sg>
Cc: "Adrian Ling (LKKAuto)" <adrianling@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>
Subject: RE: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

WITHOUT PREJUDICE

Your Ref: SLV 731M
Our Ref: CC6/LCR18014127/Awa3

Dear Sir/Madam,

Accident involving our client SLV732M & SLK3042J on 26/07/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both party, the liability is **unclear** for the above mentioned case.

Our insured driver reported no contact.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]

Sent: Thursday, 13 September, 2018 1:25 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: fw: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK
REF: CC6/LCR18014127/Awa3

Hi Vivian,

Any luck in getting your OI GIA report? Have your insured made the accident report as of today?

Thanks & Regards

Suhaimi Ong

Service Executive

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4,

#04-01 (South Wing)

S'pore 415933

Tel : 6844 1985

Fax : 6844 5185

From: "Suhaimi" <suhaimi@firstautoworks.com.sg>

Sent: Tuesday, 11 September, 2018 10:50 AM

To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Subject: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF:
CC6/LCR18014127/Awa3

Hi Vivian,

Any luck in getting your OI GIA report? HAs your insured made the accident report as of today?

Thanks & Regards

Suhaimi Ong

Service Executive

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4,

#04-01 (South Wing)

S'pore 415933

Tel : 6844 1985

Fax : 6844 5185

From: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Sent: Monday, 3 September, 2018 11:20 AM

To: "suhaimi@firstautoworks.com.sg" <suhaimi@firstautoworks.com.sg>

Subject: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Without prejudice,

Dear Suhaimi,

We refer to the below email.

Please be informed that we are currently **pending for our OI GIA report**

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]

Sent: Monday, 3 September, 2018 10:49 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: fw: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Hi Vivian,

Have your insured made any reporting? Any news pertaining to the liability for this accident case? The owner is chasing after me for an answer.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Suhaimi" <suhaimi@firstautoworks.com.sg>

Sent: Wednesday, 29 August, 2018 10:23 AM

To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Hi Vivian,

Any news pertaining to the liability for this accident case?

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>

Sent: Tuesday, 21 August, 2018 11:40 AM

To: "suhaimi@firstautoworks.com.sg" <suhaimi@firstautoworks.com.sg>

Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Without prejudice,

Dear Suhaimi,

We refer to the below email.

Please be informed that we are currently **pending for our OI GIA report**

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]

Sent: Tuesday, 21 August, 2018 11:08 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Hi Vivian,

Is there any news regarding the liability for this accident case? Is it in my client's favour?

Thanks & Regards

Suhaimi Ong
Service Executive

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Suhaimi" <suhaime@firstautoworks.com.sg>
Sent: Monday, 20 August, 2018 12:36 PM
To: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Hi Vivian,
Is there any news regarding the liability for this accident case? Is it in my client's favour?

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Sent: Monday, 13 August, 2018 11:24 AM
To: "suhaime@firstautoworks.com.sg" <suhaime@firstautoworks.com.sg>
Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

WITHOUT PREJUDICE

Dear Suhaimi

We refer to the above matter.

Please be informed that we are currently pending for our insured's report.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]
Sent: Monday, 13 August, 2018 10:50 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Hi Vivian,
Can you help me to check whether liability is in our client's favour.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>
Sent: Friday, 3 August, 2018 3:43 PM
To: "suhaimi@firstautoworks.com.sg" <suhaimi@firstautoworks.com.sg>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Cc: "Admin A" <admin-a@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>
Subject: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OIGIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suhaimi <suhaimi@firstautoworks.com.sg>
Sent: Friday, 3 August, 2018 11:59 AM
To: Admin A <admin-a@lkkauto.com>
Subject: fw: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018

Hi,
I would like to know who the OIC is for this accident case as I would like to check the liability.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933

Tel : 6844 1985
Fax : 6844 5185

From: "Suhaimi" <suhaimi@firstautoworks.com.sg>

Sent: Thursday, 2 August, 2018 1:32 PM

To: admin-a@lkkauto.com

Subject: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018

Hi,
I would like to know who the OIC is for this accident case as I would like to check the liability.

Thanks & Regards

Suhaimi Ong
Service Executive
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 17 September, 2018 10:22 AM
To: 'Boyogan, Joane'
Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE
Attachments: RE: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Dear Joane,

We refer to the email below,

Please be informed that TP claimant withdrawn the claim from our Insured.(enclosed email)

In view of above, we will submit W/P report to your office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boyogan, Joane [mailto:Joane.Boyogan@aig.com]
Sent: Thursday, 13 September, 2018 11:59 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE

Dear Vivian,

Third party's video footage uploaded in Merimen

Kindly let me know once surveyor has seen the said video

Thank you

Regards,

Joane Boyogan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191898 | Fax +68357416

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, August 07, 2018 2:01 PM
To: insurance@lioncityrentals.com.sg
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Boyogan, Joane
Subject: ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE

Our Ref: CC6/LCR18014127/Awa3

07 August 2018

Dear Sirs,

ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Yours faithfully,

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Aug 2018 Edit Reg		31 Jul 2018 00:00 Edit Adj Rpt	S\$925.00 Edit Estimates	S\$925.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Main Claimant:	CHONG KIM FA, ID: S2586251A								
Vehicle Reg. No.:	SLV732M	Date of Loss:	26/07/2018 08:00 - :59 [7 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0503360876SG	Policy/Cover Note No.:	0999994759 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLK3042J	Policy No. (Claimant):	MPC17A00644100						
		Excess:							
Repairer:	1st Autoworks Pte Ltd (HQ) 23 Kaki Bukit Ave 4, #04-01, 415933 Kaki Bukit - Tel: 68441985								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Boyogan, Joane] Joane.Boyogan@aig.com								
Claimant's Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (06/08/2018): No OI GIA Report (SLK3042J VS SLV732M)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV732M (0503360876SG)
[SLK3042J]
TP
CHONG KIM FA
Jul 26 2018 8:00AM
[LCRF PTE LTD]
1st Autoworks Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser v		
Video															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail	Print			
1	13/09/18 11:57	Video - Accident Third party rear-cam vid												Load MP4			
Assessment Reports															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail	Print			
1	07/09/18 11:16	Accident Statement From: SC - Reg. No: SLK3042J, Claimant: LCRF PTE LTD												Load HTM			
Photos/Images															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
2	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
3	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
4	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
5	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
6	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
7	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
8	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
9	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
10	13/09/18 11:55	General View												Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print			
1	05/08/18 22:23	TP GIA REPORT												Load PDF			
2	05/08/18 22:23	TP POLICE REPORT												Load PDF			
3	07/08/18 14:02	Email non reporting letter ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26.07.2018 (0855 Hrs) ALONG												Load PDF			
4	17/09/18 10:23	Email to AIG, TP withdraw claim from OI 17.9.18												Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18014127/AWA3Q2
Date: 28/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994759
Claimant Vehicle No : SLV732M	Insured Vehicle No :	SLK3042J
Date of Loss: 26/07/2018	Nature of Claim:	TP
	Claim No:	0503360876SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV732M	Engine No:	B1170827HRXX0738
Make & Model:	OPEL ASTRA ST, 999cc (A)	Chassis No:	W0LBE8EA3H8077287
Reg. Date:	21/12/2017 (Man. Year: 2017)	Odometer:	12852 km
Colour:	Bronze		
Engine Capacity:	999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,841.60	0.00	5,841.60	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,070.00	925.00	4,145.00	81.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,911.60	925.00	9,986.60	91.52
+ GST 7.00/7.00% (S\$)	763.81	64.75	699.06	91.52
Nett Amount (S\$)	11,675.41	989.75	10,685.66	91.52
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment:	31/07/2018	Inspected At:	1st Autoworks Pte Ltd (HQ) 23 Kaki Bukit Ave 4, #04-01 Singapore 415933
Date Inspected:	31/07/2018		
Estimated Period of Repair:	2.0 days		

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER UPPER	Repair	1,700.00 FL	*- FL
2	1		*REAR BUMPER LOWER MOULDING	Not Necessary	450.00 FL	*- FL
3	1		*REAR BUMPER TOWING COVER	Not Necessary	86.00 FL	*- FL
4	1		*LHF BUMPER REFLECTOR	Not Necessary	80.00 FL	*- FL
5	1		*RHF BUMPER REFLECTOR	Not Necessary	80.00 FL	*- FL
6	1		*REAR BUMPER ABSORBER	Not Necessary	145.00 FL	*- FL
7	1		*REAR BUMPER REINFORCEMENT BAR	Serviceable	450.00 FL	*- FL
8	1		*REAR TAILGATE WEATHER STRIP	Not Necessary	180.00 FL	*- FL
9	1		*REAR END PANEL	Not Necessary	953.00 FL	*- FL
10	1		*REAR END PANEL TRIM	Not Necessary	135.00 FL	*- FL
11	1		*REAR BUMPER CENTRE BRACKET ,GUIDE	Not Necessary	65.00 FL	*- FL
12	1		*LHR BUMPER BRACKET ,GUIDE	Not Necessary	75.00 FL	*- FL
13	1		*RHR BUMPER BRACKET ,GUIDE	Not Necessary	75.00 FL	*- FL
14	1		*LHR LOWER BUMPER BRACKET	Not Necessary	40.00 FL	*- FL
15	1		*RHR LOWER BUMPER BRACKET	Not Necessary	40.00 FL	*- FL
16	1		*REAR TAILGATE SENSOR	Not Necessary	180.00 FL	*- FL
17	1		*REAR NUMBER PLATE LAMP	Not Necessary	60.00 FL	*- FL
18	1		*REAR BUMPER AIR VENTILATOR	Not Necessary	120.00 FL	*- FL
19	1		*REAR NUMBER PLATE	Not Necessary	45.00 FS	*- FS
20	10		*REAR BUMPER CLIP	Not Necessary	65.00 FS	*- FS
21	6		*REAR END PANEL TRIM CLIP	Not Necessary	39.00 FS	*- FS
22	1		*SET REVERSE SENSOR	Not Necessary	600.00 FS	*- FS
23	1		*REAR REVERSE CAMERA	Not Necessary	550.00 FS	*- FS
24	1		*REAR END PANEL INSULATION SEAL	Not Necessary	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	6,333.00	0.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	491.40	0.00
Total Parts (\$\$)	5,841.60	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE /RENEW THE ACCIDENT DAMAGED PORTION ,TO PANEL BEATING ,RESHAPE ,STRAIGHTEN ,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS	New	2,600.00	325.00
2	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA	New	2,200.00	550.00
3	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS ,RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR	New	30.00	0.00
4	TO REMOVE AND REFIX REVERSE SENSOR AND CONDUCT TEST	New	80.00	50.00
5	TO REMOVE AND REFIX REVERSE CAMERA AND CONDUCT TEST	New	80.00	0.00
6	TO CONDUCT WATER LEAKAGE TEST AFTER REPAIRS OF VEHICLE	New	80.00	0.00
Gross Labour Cost (S\$)			5,070.00	925.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >