

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 17 September, 2018 10:22 AM
To: 'Boyogan, Joane'
Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE
Attachments: RE: RE: RE: Accident involving our client SLV732M against your insured SLK3042J on 26/07/2018 *** LKK REF: CC6/LCR18014127/Awa3

Dear Joane,

We refer to the email below,

Please be informed that TP claimant withdrawn the claim from our Insured.(enclosed email)

In view of above, we will submit W/P report to your office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boyogan, Joane [mailto:Joane.Boyogan@aig.com]
Sent: Thursday, 13 September, 2018 11:59 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE

Dear Vivian,

Third party's video footage uploaded in Merimen

Kindly let me know once surveyor has seen the said video

Thank you

Regards,

Joane Boyogan

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191898 | Fax +68357416

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, August 07, 2018 2:01 PM

To: insurance@lioncityrentals.com.sg

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Boyogan, Joane

Subject: ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE

Our Ref: CC6/LCR18014127/Awa3

07 August 2018

Dear Sirs,

ACCIDENT INVOLVING SLK 3042J AND SLV 732M ON 26/07/2018 (08:55 Hrs) ALONG SIMEI AVE

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Yours faithfully,

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.