

REF:

cc3/AIG18014122/A9d3S2

ASS. REC. BY: Adrian Ling

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100493897-01

Claims No.

943407648356

Sum Insured:

Excess:

600 06/8/18

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

98K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLJ4886P

Yr Regn:

2016 Dec

Type:

M.Car

M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

C.C 1395

Colour

Bronze

A/C: Insured / Std / NI / NA

Sp. Reading

19554

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZ8V9G1063729

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17

R:

225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

03/08/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.

06/08/18 @ 1.56pm informed George ex: \$600 by email.

21/8/18 @ 8.54am checked with George, the vehicle has not yet start repair as the owner involved another accident, the owner may withdraw or claim.

21/9/18 @ 3.11pm George informed that the owner decided to withdraw or claim.

21/9/18 Submit Preli report.

RECEIVED 21 SEP 2018

Date/Time, File Pass to?



Preli. Report

Days Of Repair:

1) 21/9 12.15pm



Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

S + RS. 31

Photos

Others

TOTAL

Report Format:

Lump Sum / L.B.I. (%)

Shiau Chan (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 21 September 2018 3:11 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: claims@premiumauto.com.sg
Subject: RE: OD claim for SLJ 4886 P on 28/07/2018
Attachments: SAS2475756.PDF

Dear Ms. Shiau Chan,

Kindly be informed, Owner decided to withdraw OD claim.

Attached is the Amendment of GIA .

Thank you

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293

e.claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, August 15, 2018 9:27 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD claim for SLJ 4886 P on 28/07/2018

Dear George,

Any updates of below email?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 8 August 2018 2:51 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD claim for SLJ 4886 P on 28/07/2018

Dear George,

Please refer to the below email and kindly explain it to insured.



Reply Reply All

: SLJ4886P OD / 9434076483SG

From: Loo, Tong Shing
To: SUR
Cc:
Sent: 8/8/2018 2:34:06 PM

Hi LKK,

OI would like to know is his vehicle authorize to repair?

If so, what will be the actual repair cost? Appreciate if you could forward this email to w/s PIC to follow up with C

Thank you.

Loo Tong Shing
AIG

Express Claims Adjuster
Claims Operations | AIG Shared Services

TongShing.Loo@aig.com | www.aig.com

IMPORTANT NOTICE:



Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Monday, 6 August 2018 1:56 PM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD claim for SLJ 4886 P on 28/07/2018

Dear George,

Please be informed that the excess of above vehicle is \$600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 6 August 2018 1:18 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SLJ 4886 P on 28/07/2018

Good afternoon all,

Any updates for the above mentioned case ?

Best Regards,

George wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 30 July 2018 7:26 PM

To: 'SUR'

Cc: 'Claims'

Subject: RE : OD claim for SLJ 4886 P on 28/07/2018

Good evening all ,

Here are the GIA reports & estimate attachments for your kind reference .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 – 17:00
UEN: S665400296 / GST Reg. No: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

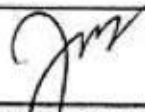
(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA118097919 Vehicle Registration No: SLJ 4886 P
Name (as shown in NRIC) : JOSHUA ONG JING HUI NRIC/FIN/Passport No : S8412402H
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 108 SELETAR HILLS DRIVE Singapore(807124)
Contact (Tel) : 98284919 Mobile No. : _____
Email Address : joshong84@gmail.com
Date of Accident : 28/7/2018 Time of Accident : 20:00
Place of Accident : JUNCTION OF PUNGGOL FIELD & PUNGGOL ROAD
Insurance Company: AIG AISA PACIFIC INSURANCE PTE.LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

TO CONVERT OD CLAIMS TO REPORTING ONLY.


Policyholder / Driver's Signature
Date: 17/09/18


Reporting Centre Personnel's Signature
Name: WONG KHONG SENG, GEORGE
NRIC/FIN No.: G2987143X
Date: 17/09/18

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 6 August 2018 1:56 PM
To: 'Claims Dept'; SUR
Subject: RE: OD claim for SLJ 4886 P on 28/07/2018

Dear George,

Please be informed that the excess of above vehicle is \$600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 6 August 2018 1:18 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SLJ 4886 P on 28/07/2018

Good afternoon all,

Any updates for the above mentioned case ?

Best Regards,
George wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/07/2018 11:59
Date Of Accident	28/07/2018 20:00
Exact Location Of Accident	JUNCTION OF PUNGGOL FIELD & PUNGGOL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ4886P
Insured/Policyholder	
Name Of Registered Owner	JOSHUA ONG JING HUI
NRIC No	S8412402H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98284919
Alternative Phone No	OTHERS-98284919

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100493897-01
Cover Note Number	

Driver

Name of Driver	ONG BOCK KEE
NRIC No	S0061976J
Date Of Birth	19/02/1950
Occupation	INDOOR
Date Of Driving Pass	25/06/1969
Driving Experience	49 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97851810
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	108 SELETAR HILLS DRIVE
Postcode	807124
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : QUAH SIEW HONG GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AS I WAS MOVING OFF FROM A STATIONARY POSITION TO TURN RIGHT FROM PUNGGOL FIELD TO PUNGGOL ROAD, VEHICLE NO: SLD5022R, OVERTOOK MY VEHICLE FROM THE LEFT, SWERVED RIGHT TO TURN INTO PUNGGOL ROAD AND IN PROCESS COLLIDED INTO MY FRONT LEFT CORNER. THEY SAID SLD5022R WAS THEN DRIVING AT A VERY FAST SPEED. THE DRIVER WAS A LADY NAMED: ONG SIEW HWA, VERONICA. SHE THEN GESTURED ME TO GO TO THE SIDE OF PUNGGOL ROAD WHICH WE DID TO EXCHANGED PARTICULARS. SHE ADMITTED THAT SHE DID NOT SEE MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	QUAH SIEW HONG
Phone Number	
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD5022R
Vehicle Make/Model/Colour	MAZDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ONG SIEW HWA, VERONICA

NRIC/Passport Number

S8340626G

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 30/7/18

Reporting Centre Personnel's Signature
Name: WONG KHLONG SEANG, George
NRIC/FIN No.: G2987193X

Sketch Plan #2

SKETCH PLAN



A - SLJ 4886 P

B - SLD 5022 R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As I was moving off from a stationary position to turn right from Punggol Field to Punggol Road vehicle no. SLD 5022 R overtook my vehicle from the left, swerve right to turn into Punggol Road and in the process collided into my front left corner. The said SLD 5022 R was then driving at a very fast speed. The driver was a lady named Ong Siew Hwa Uvaraja. She then gestured me to go to the side of Punggol Rd where we did to exchange particulars. She admitted that she did not see my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time: 30/7/18

Reporting Centre Personnel's Signature
Name: Venerable Kenneth Gnanasekaran, George
NRIC/FIN No.: G2487143X

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2402H
Vehicle Details	
Vehicle No.:	SLJ4886P
Vehicle to be Exported:	No
Intended De-registration Date:	03 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI AMBIENTE (NAV) MY 15
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC511818
Chassis No.:	WAUZZZ8V9G1063729
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$30,796.00
Original Registration Date:	13 Dec 2016
First Registration Date:	13 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$25,115.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Dec 2026
PARF Rebate Amount:	\$18,836.00
Intended COE Rebate Details	
COE Expiry Date:	12 Dec 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,000.00
COE Rebate Amount:	\$40,116.00
Total Rebate Amount:	\$58,952.00

The information contained herein is correct as at 03 Aug 2018

OK

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0061976J



Name

ONG BOCK KEE

王 木 記

Race

CHINESE

Date of birth

19-02-1950

Sex

M

Country/Place of birth

SINGAPORE

5629740



NRIC No. S0061976J



Date of issue

01-08-2016

Address

108 SELETAR HILLS DRIVE
SINGAPORE 807124

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number **S0061976J**
Name
ONG BOCK KEE

Birth Date **19 Feb 1950**
Issue Date **06 Aug 2004**



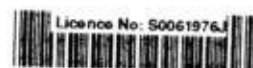
001269389F



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 3	Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	25 Jun 1969

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8412402H



Name

JOSHUA ONG JING HUI

王景暉

Race

CHINESE

Date of birth

29-04-1984

Sex

M

S8412402H

Country/Place of birth

SINGAPORE

5336063



NRIC No. S8412402H



Date of issue

04-08-2014

Address

108 SELETAR HILLS DRIVE
SINGAPORE 807124



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JOSHUA ONG JING HUI
Period of Insurance : 13 Dec 2017 To 12 Dec 2018
Engine No. : CZC511818
Chassis No. : WAUZZZ8V9G1063729

Vehicle No. : SLJ4886P
Policy No. : 2100493897-01
Endorsement No. :
Issued Date : 28 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE PLUS)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

JOSHUA ONG JING HUI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125265

PREMIUM LEASING -CCK

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSCNFY

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Write/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0868/2018/PH
Date	:	30-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Joshua Ong Jin Hui
Address	:	108 Seletar Hills Drive Singapore 807124
Telephone	:	HP +65 98284919
Type of Claim	:	Own Damage claims
Policy No.	:	2100493897-01
Vehicle No	:	SLJ 4886 P
Model Code	:	Audi A3 1.4 TFSI
Model / Year	:	Dec-16
Engine No	:	CHZ511818
Chassis No	:	WAUZZZ8V9G1063729
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jul-18
Place of Accident	:	Junction of Punggol Field & Punggol Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 4886 P.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper and lhs headlight. Re-organise front crash management components. Reinstall parts removed.	\$ 1,200.00 500	
3	To respray front bumper and lhs front fender.	\$ 1,400.00 1100	
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>3,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 4886 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	BUMPER COVER <i>Repair</i>	\$ 1,739.00	x
2	FIXING PARTS FOR BUMPER	\$ 161.00	+
3	COVER TRIM - LH/ RH	2 \$ 280.00	+
4	GUIDE SECTION - LH	\$ 33.00	x
5	AIR GUIDE GRILLE - LH	\$ 95.00	x
6	HEADLIGHT LAMP FOR GAS DISCHARGE LAMP - LH	\$ 1,764.00	x
7	LIFT CYLINDER FOR HEADLIGHT - LH	\$ 174.00	x
8	SUNDRIES <i>Net m</i>	\$ 300.00	x
TOTAL SPARE PARTS		\$ 4,546.00	
TOTAL LABOUR CHARGES		\$ 3,152.00	
GRAND TOTAL		\$ 7,698.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lim

Surveyed Date

: 03/08/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Authorised Repairs, 03 Aug

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

: SLJ4886P OD / 9434076483SG

From: Loo, Tong Shing
To: SUR
Cc:
Sent: 8/8/2018 2:34:06 PM

Hi LKK,

OI would like to know is his vehicle authorize to repair?

If so, what will be the actual repair cost? Appreciate if you could forward this email to w/s PIC to follow up with OI for his actual repair cost / car status.

Thank you.

Loo Tong Shing
AIG

Express Claims Adjuster
Claims Operations | AIG Shared Services

TongShing.Loo@aig.com | www.aig.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Aug 2018 15:16		03 Aug 2018 14:49 Edit Adj Rpt	S\$2,152.00 Edit Estimates	S\$2,152.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	JOSHUA ONG JING HUI , ID: S8412402H, Tel: +6598284919								
Vehicle Reg. No.:	SLJ4886P	Date of Loss:	28/07/2018 20:00 - :59 [19 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 9434076483SG	Policy/Cover Note No.:	2100493897-01 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/08/2018]								
Driver/Custodian:	ONG BOCK KEE (68 / Male), NRIC: S0061976J, Tel: +6597851810								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
• AIG_SG (06/08/2018): SLJ4886P / OD / 28/07/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLJ4886P (9434076483SG)**
OD
Jul 28 2018 8:00PM
[JOSHUA ONG JING HUI]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
2	21/09/18 15:45		Chassis Number													Load JPG		<input checked="" type="checkbox"/>		
3	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
4	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
5	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
6	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
7	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
8	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
9	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
10	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
11	21/09/18 15:45		General View													Load JPG		<input checked="" type="checkbox"/>		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	03/08/18 15:14		Singapore Accident Statement													Load PDF				
2	03/08/18 15:14		Certificate of Insurance													Load PDF				
3	03/08/18 15:14		Insured Person's NRIC													Load PDF				
4	03/08/18 15:14		Driver's Driving License													Load PDF				
5	03/08/18 15:14		ESTIMATE													Load PDF				
6	21/09/18 15:44		ADDENDUM GIA REPORT													Load PDF				






Linked Accident Report Documents

View

View in Browser

Assessment Reports					1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	30/07/18 12:25	Accident Statement	1	Load HTM		
2	21/09/18 14:54	Addendum Sheet	1	Load JPG		
3	21/09/18 14:54	Accident Statement Addm. #1	1	Load HTM		

Photos/Images					3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	30/07/18 12:23	Accident Photo	1	Load JPG		
2	30/07/18 12:23	Accident Photo	1	Load JPG		
3	30/07/18 12:23	Accident Photo	1	Load JPG		
4	30/07/18 12:23	Accident Photo	1	Load JPG		
5	30/07/18 12:23	Accident Photo	1	Load JPG		
6	30/07/18 12:23	Accident Photo	1	Load JPG		
7	30/07/18 12:23	Accident Photo	1	Load JPG		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
8	30/07/18 12:23	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	30/07/18 12:23	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	30/07/18 12:23	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/07/18 12:18	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	30/07/18 12:18	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Reset

Save

Print

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18014122/AQD3S2

Date: 25/09/2018

REFERENCE

Insured/Claimant: JOSHUA ONG JING HUI Policy No: 2100493897-01
Date of Loss: 28/07/2018 Nature of Claim: OD Claim No: 9434076483SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ4886P**
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC511818
Reg. Date: 13/12/2016 (Man. Year: 2015) Chassis No: WAUZZZ8V9G1063729
Colour: Bronze Odometer: 19554 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$98,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,546.00	0.00	4,546.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,152.00	2,152.00	1,000.00	31.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,698.00	2,152.00	5,546.00	72.04
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	7,098.00	1,552.00	5,546.00	78.13
+ GST 7.00/7.00% (S\$)	496.86	108.64	388.22	78.13
Nett Amount (S\$)	7,594.86	1,660.64	5,934.22	78.13

INSPECTION

Date of Assignment: 03/08/2018
Date Inspected: 03/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

9/25/2018

Adjuster Report

ACCORDING TO THE REPAIRER, THE OWNER DECIDE TO WITHDRAW OD CLAIM.
(REPAIR COST NOT CONCLUDE)

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Repair	1,739.00 FS	*- FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	161.00 FS	*- FS
3	2		*COVER TRIM-LH/RH	Not Necessary	280.00 FS	*- FS
4	1		*GUIDE SECTION-LH	Not Necessary	33.00 FS	*- FS
5	1		*AIR GUIDE GRILLE-LH	Not Necessary	95.00 FS	*- FS
6	1		*HEADLIGHT LAMP FOR GAS DISCHARGE LAMP-LH	Not Necessary	1,764.00 FS	*- FS
7	1		*LIFT CYLINDER FOR HEADLIGHT-LH	Not Necessary	174.00 FS	*- FS
8	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (\$\$)					4,546.00	0.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,400.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			3,152.00	2,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >