

KC
INS. CASE OWNER: CC 4 / AXA1801 41W, A p679 LKK
IDAC:

Surveyor: Dulhan DOI: 6/8/18 Date / Time: 7/8/18
Registered in Merimen:

Pre-assign / CCU / FTE
Insured Vehicle No.: SKS 601K Claim No.: 58M00007 / 61370
Name of Insured: HEARN LIMING TING HERIENE Policy No.:
Insured Tel No.: 96881329 Make / Model:
Excess Sec II :SS D.O.A: 28/7/18 Place of Accident:
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: OI GIA REPORT YES / NO : TP GIA REPORT YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SLH 90495
INSRS: WSP: Tel: Liability: RMKS: Chew Motor
INSRS: WSP: Tel: Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
15/8/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI	2 ch 8/9/18
	After call ltr to OI	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Undate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time: 15/12/18	Confirm with: <u>my</u>
Final Liability:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	\$5 1500.00	(Agreed / Assessed) BOLA S/N No.: 2A
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5 1800	(\$ 60 x 3 days)
Loss of Income (LOI):	\$5	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	\$5 7.45	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost	\$5	
Total:	\$5 1687.45	Global Sum SS: 1500.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5 500.00	Name 1: Chew Motor Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

ASS. REC. BY: Adrian Ling

REF:

14/20/11/03

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLH 90498. Yr Regn: 2016 / NovType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis C.C. 1598Colour: Black. A/C: Insured / Std / NI / NASp. Reading: 19195. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MR053RKH 104561498.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16.R: 205/55R16BS / PUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 06/08/18Survey held at Chew Motor.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP AXA.

U/S at 1500 (Red \$ 8695.25/80%)

MV : 801C

PV : 55.61C

Net: 24.41C

Date/Time, File Pass in?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return in?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Weekend (\$)

Survey Fee:

Transportation

F + RS (\$)

Photos

Others

Report Format:

Lump Sum / L.B.I. (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18014120/Apb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 03-08-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKS 601K	Veh. Inspected	SLH 9049S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/07/2018	Inspection Date	06/08/2018	
Survey held at	CHEW MOTOR WORKSHOP BLK 1 KAKI BUKIT AVE 6 #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

02/08/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP AXA

Xico Tony

Accident date: 28/07/2018

Estimated repair cost for vehicle no: SLH9049S TOYOTA ALTIS 1.6 A '16

S/n	Qty	Items / List	U/price	Amount
1	1	Rear Boot Lid		\$781.90 ✗
2	1	Rear Boot Lid Emblem Logo		\$122.10 ✗
3	1	Rear Boot Lid Corolla Logo		\$123.05 ✗
4	1	Rear Boot Lid Altis Logo		\$141.45 ✗
5	1	Rear Boot Lid Centre Chrome Moulding	NA	\$374.50 ✗
6	2	Rear Boot Lid Side Reflector	me \$361.90	\$723.80 ✗
7	1	Rear Boot Lid Number Plate		\$50.00 ✗
8	1	Rear Boot Lid Inner Lock		\$374.45 ✗
9	1	Rear Boot Lid Inner Rubber		\$231.35 ✗
10	1	Rear Boot Lid Camera (Special Nett)		\$550.00 ✗
11	2	Rear Tail Lamp	\$374.45	\$748.90 ✗
12	2	Rear Tail Lamp Lower Bracket	\$134.45	\$268.90 ✗
13	1	Rear Bumper Demand		\$561.60 ✓
14	8	Rear Bumper Clip me	\$6.50	\$52.00 30
15	2	Rear Bumper Side Retainer me	\$134.10	\$268.20 ✓
16	1	Rear Bumper Reinforcement Best		\$374.50 ✓
17	1	Rear Bumper Reverse Sensor Pngd		\$380.00 200/sw
18	1	Rear End Panel		\$649.20 ✗
19	1	Rear End Panel Top Garnish	2 top me	\$321.10 ✗
20	1	Rear Spare Tyre Panel Top Cover		\$328.25 ✗

Subtotal :- \$7,425.25

12343

92572

S.N. 200

Labour charges

To remove & refit cushion	\$280.00	X
To remove & refit reverse sensor	\$100.00	50
To remove & refit rear camera	\$180.00	X
To check wiring	\$60.00	30
Tuff kote	\$150.00	X.
Panel beating	\$1,000.00	200
Spray painting	\$1,000.00	200
Subtotal :-	<u>\$2,770.00</u>	
Total:-	<u>\$10,195.25</u>	

Consent to be given by the customer before the repair work is carried out. The customer hereby agrees to the following:

- The repair work will be carried out before/after spray painting.
- The repair work will be carried out during the survey.
- The repair work is subject to confirmation.
- This survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer

Signature: _____

Date: _____

Adrian King
06/08/18 4/5.
03 Days.

total 1915.72

4/5: 15K.

15K 03 Days.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 8614Z

Vehicle Details

Vehicle No.: SLH90495
Vehicle to be Exported: Yes
Intended De-registration Date: 30 Jul 2018
Vehicle Make: TOYOTA
Vehicle Model: COROLLA ALTIS CLASSIC 1.6 CVT
Primary Colour: Black
Manufacturing Year: 2016
Engine No.: 1ZRY343096
Chassis No.: MR053REH104561498
Maximum Power Output: 90.0 kW (120 bhp)
Open Market Value: \$17,982.00
Original Registration Date: 23 Nov 2016
First Registration Date: 23 Nov 2016
Transfer Count: 0
Actual ARF Paid: \$17,982.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Nov 2026
PARF Rebate Amount: \$13,486.00

Intended COE Rebate Details

COE Expiry Date: 22 Nov 2026
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$52,668.00
COE Rebate Amount: \$42,134.00
Total Rebate Amount: \$55,620.00

The information contained herein is correct as at 30 Jul 2018

OK



**Re:<Request for Insured GIA Report> S8M00QSJ; Insured
Veh: SKS 601K; Third Party Veh: SLH 9049S; DOA:
28/07/2018 *LKK REF: CC4/ASM18014120/Apb3**

Type

Question

Message

OI REPORTED SHARED, PLS TAKE NOTE OF DAMAGES CONSISTENCY, NO VISIBLE DAMAGES ON OI & TPV

Reply



Re:<Request for Insured GIA Report> S8M00Q SJ; Insured
Veh: SKS 601K; Third Party Veh: SLH 9049S; DOA:
28/07/2018 *LKK REF: CC4/ASM18014120/Apb3

Type

Question

Message

PLS REQ FOR REPAIR ESTI

Reply

<< <SEEK MANDATE> - S8M00Q5J [ACCIDENT INVOLVING SKS 601K(OI) & SLH 9049S(TP) ON 28/07/2018]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. We seek your mandate up to \$1,933.49(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 12 Sept 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607188R

51 CUBA AVE, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564715

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12.09.2018

Survey Details:

Date of loss	28.07.2018
Date of appointment	03.08.2018
Date of survey	06.08.2018
Location of survey	CHEW MOTOR WORKSHOP

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLH 9049S
Make and Model	Toyota Corolla Altis (1598cc)
Date of registration	23.11.2016
Excess	NIL
Market Value	\$ 80,000.00
Parf/COE Rebate	\$ 55,620.00
Nett Loss	\$ 24,380.00

Repair details:

Initial Estimate	\$ 10,195.25
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Proposed/Revised repair cost:

Parts	\$ 1,125.73
Check items (estimate)	NIL
Labour	\$ 790.00
Supplementary	NIL
Total	\$ 1,915.73
Lump Sum(if applicable)	\$ 1,500.00

Number of days for repair	<u>3</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 189627198R

31 UBI AVENUE 2, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564115

Date: 12.09.2018

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,605.00	
Loss of use	NIL	
Loss of rental (w/GST)	\$ 321.00	(3days x \$100.00)
Loss of income	NIL	
LTA/GIA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 1,933.49	



Re:<SEEK MANDATE> - S8M00Q SJ [ACCIDENT INVOLVING SKS 601K(OI) & SLH 9049S(TP) ON 28/07/2018]

Type

 Question

Message

PLS PROCEED AS RECOMMENDED.

Reply

Assignment

To: Chew Motor Pte. Ltd. (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SLH9049 S and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 06 day of 05 2018.

Signature : _____
Name : Auto Fleetcare Pte Ltd
ID No. : 2016 086148
Address : _____
Witness Signature : _____
Witness Name : Chew Yue Yin
Witness ID : S8826618H
Witness Address : 1 Kaki Bukit Avenue 6 #01-41
Singapore 417883

Hsiao Tong (LKKAUTO)

From: Chew Motor Pte. Ltd. <claims@chewmotor.com>
Sent: Monday, 10 December 2018 1:49 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Chew Motor
Subject: Re: FW: SLH90495 CLAIMING SKS601K DOA 28.07.18 CPL

Without Prejudice

Hi Hsiao Tong

Out of goodwill, we accept your offer as \$1,500 @ 90%.

Please send us the discharge voucher for close case, thanks.

Regards,

Sukyi Chong



CHEW MOTOR PTE. LTD.

On Sat, Dec 8, 2018 at 9:52 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Hi Chloe,

Apologise for late response.

May we wrap up the matter at a global sum of \$1,500.00(all-in)?

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Motor Pte. Ltd. <claims@chewmotor.com>

Sent: Monday, 3 December 2018 1:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chew Motor <admin@chewmotor.com>

Subject: Re: FW: SLH9049S CLAIMING SKS601K DOA 28.07.18 CPL

WITHOUT PREJUDICE

Hi Hsiao Tong,

Any offer for this case?

Thank you.

Regards,

Chloe



CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 9:25 AM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

WITHOUT PREJUDICE

Hi Hsiao Tong,

Your insured had also agreed that there is slight damage.

As for the damaged repair costs quantum, it has been decided by your surveyor at \$1,500.

Hope for your understanding that this is 100% in our favor.

However to compromise, we offer a global \$1650.

Hope to close this case soon. Thank you.

Regards,

Chloe



CHEW MOTOR PTE. LTD.

On Sat, Nov 24, 2018 at 12:52 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Sukyi,

Apologise for late response.

Our insured driver insisted that it is very slight impact and no damage to the vehicle. Kindly refer to the below accident statement from our insured for your perusal.

Error! Filename not specified.

Nevertheless, we propose settlement at a global sum of **S\$1,350.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Motor Pte. Ltd. <claims@chewmotor.com>

Sent: Monday, 12 November 2018 1:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: FW: SLH9049S CLAIMING SKS601K DOA 28.07.18 CPL

Without Prejudice

Hi Hsiao Tong

Refer our latest email dd30.10.18 there was no reply from you.

Please kindly update us the status,thanks.

Regards,

Sukyi Chong

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Tue, Oct 30, 2018 at 10:08 AM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Refer our email dd08.10 & 22.10 there was no reply from you.

Please kindly update us the status,thanks.

Regards,

Sukyi Chong

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Mon, Oct 22, 2018 at 1:14 PM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

Hi Hsiao Tong,

Any offer for us yet?

Thank you

Regards,

Chloe

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Mon, Oct 8, 2018 at 11:43 AM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

Sukyi Chong

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Mon, Sep 24, 2018 at 4:25 PM Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18014120/Apb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Motor Pte. Ltd. <claims@chewmotor.com>
Sent: Monday, 24 September 2018 3:28 PM
To: Admin A <admin-a@lkkauto.com>
Subject: SLH9049S CLAIMING SKS601K DOA 28.07.18 CPL

Without Prejudice

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.

Regards,

Chloe

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

Our Reference : CM1709-0091 / SLH9049S
Your Reference : SKS601K

24th September 2018

AXA Insurance Singapore Pte Ltd
8 Shenton Way,
#B1-01,
Singapore 068811



CHEW MOTOR PTE. LTD

WITHOUT PREJUDICE

Dear Sir/Madam

ACCIDENT INVOLVING SLH9049S & SKS601K ON 28.07.2018 ALONG STILL ROAD X EAST COAST ROAD AT 16:00HRS

We are instructed by **AUTO FLEETLEASE PTE LTD** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLH9049S** damaged by vehicle **SKS601K** driven by your insured at the material time.

We are informed that the said accident was caused by your insured's negligence. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows: -

➤ Repair Costs	\$ 1,500.00
➤ Loss of Use for 03 days (Rental Agreement)	\$ 300.00
➤ LTA Search Fees	\$ 7.45
➤ Total	\$ 1,807.45

A copy of each supporting documents are enclosed for your perusal.

- GIA Report
- Invoice
- LTA Search Receipt

Please let us have your cheque for the sum of **\$1,807.45** made payable to us, **CHEW MOTOR PTE. LTD.** within the next 14 days.

Yours Sincerely,


CHEW MOTOR PTE. LTD.





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 SEPT 2018

CHEAH CHING TING CHERLENE
239A JOO CHIAT PLACE
SINGAPORE 427931

Dear Sir/ Mdm

OUR REF : CC4/ASM18014120/Apb3
YOUR REF : GA289247 (SKS 601K)
ACCIDENT INVOLVING SKS 601K AND SLH 9049S ALONG/AT JUNCTION OF STILL ROAD & EAST COAST RD ON 28/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CHEW MOTOR WORKSHOP acting on behalf of the owner of SLH 9049S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

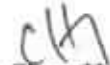
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

Chew Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-11

Singapore 417883

Dear Sir,

Accident on

28/07/18, 1600

Involving Vehicles

SLH9049S, SES601K

Along

Still Rd x East Coast Rd

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SLH9049S

I/We hereby authorize **Chew Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____



redefining Insurance

CLAIM REF : S8M00QSJ
INSURED : CHEAH CHING TING CHERLENE

DISCHARGE VOUCHER

We/I, AUTO FLEETLEASE PTE LTD, NRIC NO. 201608614Z hereby agree to accept the sum of dollars ONE THOUSAND FIVE HUNDRED ONLY (\$1,500.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SKS 601K as a result of an accident along STILL ROAD & EAST COAST ROAD on 28/07/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLH 9049S.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKS 601K in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKS 601K.

Dated this 15 day of 12 2018

Claimant's Signature

[Signature]

NRIC no. / Company Stamp

201608614Z



Occupation/ Business

Address

1 Fullerton Rd #02-01 One Fullerton Singapore 049213

Telephone No.

6408-3833

Witness's Name

CHEW MOTOR PTE. LTD.

Witness's Signature

1 Kaki Bukit Avenue 6 Bldg C #01-41
Autobay@Kaki Bukit Singapore 417883
Tel: 6509 5545 Fax: 6509 5567
Email: claims@chewmotor.com

Witness's NRIC No.

UEN: 20171859R

[Signature] Chong



CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Bldg A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545

Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

TAX INVOICE

AXA Insurance Pte Ltd

8 Shenton Way,

#B1-01,

Singapore 068811

Invoice No : CPI1809-0091

Date : 20-Sep-18

Date of Accident : 28-Jul-18

Vehicle No. : SLH9049S

Model Type : Toyota Altis

Client: AUTO FLEETLEASE PTE LTD

Descriptions		Amount
Lump Sum Repair Cost		1,500.00
Total		1,500.00

(SGD) Dollars: ONE THOUSAND AND FIVE HUNDRED ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Jul 2018 / 16:08:52

Receipt Date/Time : 30 Jul 2018 / 16:08:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180730-001547

Previous Receipt No. :

S/N Item Description/**Business Transaction Reference
No.****Amount
Before
GST (S\$)****GST
Amount
(S\$)****Amount
After GST
(S\$)**

Result of Insurance Enquiry - SKS601K

As at 28 Jul 2018/16:00:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SKS601K

Enquiry Fee

20180730160805947947

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20180730160817818

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS 601K ✓ (Insd veh)	Model:	TOYOTA ALTIS
	SLH 9049S ✓ (TP veh)		
Date of Accident:	28/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	10,195.25
Final Repair Cost	:	\$	1,500.00
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	7.45

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,500.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	CHEW MOTOR PTE.LTD.	\$ 1,500.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

26/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18014120/Apb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 26-12-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKS 601K	Veh. Inspected	SLH 9049S
Policy No.	VA1/GA289247	Coverage (\$)	0.00
Claim No.	S8M00QSJ	Excess (\$)	0.00
Assign From		Assign Date	03/08/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA ALTIS	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	MR053REH104561498	Colour	BLACK
Odometer	19195	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	DUNLOP	6 mm
L/H Front Tyre	205/55 R16	DUNLOP	6 mm
R/H Rear Tyre	205/55 R16	DUNLOP	6 mm
L/H Rear Tyre	205/55 R16	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/07/2018	Inspection Date	06/08/2018
Survey held at	CHEW MOTOR PTE LTD BLK 1 KAKI BUKIT AVE 6 #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 9049S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID (CONSISTENT)	NOT NECESSARY	781.90	-
1	REAR BOOT LID EMBLEM LOGO (CONSISTENT)	NOT NECESSARY	122.10	-
1	REAR BOOT LID COROLLA LOGO (CONSISTENT)	NOT NECESSARY	123.05	-
1	REAR BOOT LID ALTIS LOGO (CONSISTENT)	NOT NECESSARY	141.45	-
1	REAR BOOT LID CENTRE CHROME MOULDING (CONSISTENT)	NOT NECESSARY	374.50	-
2	REAR BOOT LID SIDE REFLECTOR @\$361.90 (CONSISTENT)	NOT NECESSARY	723.80	-
1	REAR BOOT LID NUMBER PLATE (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR BOOT LID INNER LOCK (CONSISTENT)	NOT NECESSARY	374.45	-
1	REAR BOOT LID INNER RUBBER (CONSISTENT)	NOT NECESSARY	231.35	-
2	REAR TAIL LAMP @\$374.45 (CONSISTENT)	NOT NECESSARY	748.90	-
2	REAR TAIL LAMP LOWER BRACKET @\$134.45 (CONSISTENT)	NOT NECESSARY	268.90	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	561.60	561.60
8	REAR BUMPER CLIP @\$6.50 (CONSISTENT)	NECESSARY	52.00	30.00
2	REAR BUMPER SIDE RETAINER @\$134.10 (CONSISTENT)	NECESSARY	268.20	268.20
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	374.50	374.50
1	REAR END PANEL (CONSISTENT)	NOT NECESSARY	649.20	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	321.10	-
1	REAR SPARE TYRE PANEL TOP COVER (CONSISTENT)	NOT NECESSARY	328.25	-
	LESS 25% DISCOUNT		-	-308.58
			6,495.25	925.72
SPECIAL NETT ITEMS				
1	REAR BOOT LID CAMERA (SN) (CONSISTENT)	NOT NECESSARY	550.00	-
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	380.00	200.00
			930.00	200.00
LABOUR				
	TO REMOVE & REFIT CUSHION.	NOT NECESSARY	280.00	-
	TO REMOVE & REFIT REVERSE SENSOR		100.00	60.00

Report Ref No. CC4/ASM18014120/Apb3q2



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TEL: 6256 3561 FAX: 6256 4315

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Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIT REAR CAMERA.	NOT NECESSARY	180.00	-
	TO CHECK WIRING.		60.00	30.00
	TUFF KOTE.	NOT NECESSARY	150.00	-
	PANEL BEATING.		1,000.00	300.00
	SPRAY PAINTING.		1,000.00	400.00
			2,770.00	790.00
GRAND TOTAL			10,195.25	1,915.72
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,500.00

Report Ref No. CC4/ASM18014120/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M,MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<< Service Request Details

Claim

SLH000Q5J

Reference

CCA/ASM18014120/Aub3a2 

Loss Date

28 July 2018

Request Date

21 August 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLH90495

Make

TMVD

Model

Service Address

...

Primary Contact/Insured

CHEAH CHING-TING CHERLENE

239A JOO CHAIAT PLACE, 427921, Singapore

CHERLENE1@GMAIL.COM

Claim Handler

CHAN Kian Chuan

6568004269

kianchuan.chan@aaa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

INSO GUA NOT REPORTED

Messages

Invoices

History

Documents

Assessment


Metrics








Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1.pdf	Invoice	Summary/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TPP)	28 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Loyaltyist breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKKdissection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018
 PART_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018
 IA (with mandarin) dt 120918.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 CI REPORT.pdf	Reports & Statement	GIA Report	CHAN, Kian Chuan	1 September 2018
 Noni reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LIX AUTO CONSULTANTS PTE LTD (TP)	14 August 2018
 TP PBI FROM WORKSHOP.mpg	Letters and Correspondence	Workshop	DHAKAL, Rajhar	2 August 2018