

Surry

NA2

REF:

CC3 / MSG18014110 / N8d3ez  
MSG

- S Shirley

ASSIGNMENT

09 JAN 2018

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SMB 5033 H Yr Regn: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ALEXANDER DENNIS ENVIRO 500 c.c. 8849

Colour: SILVER A/C: Insured / Std / NI / NA

Sp. Reading: 257,693 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: SFD76CLRSEMTL3723

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A / Rim or

Tyre Size: F: 305/70 R22.5

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FIRENZA (F3R) CONTINENTAL (CEMR)

Front: 7 Rear: 7

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 12/7/18 D.O.I. 1/8/18

Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>SMB 5033H - X</u>
	<u>YM 9554 U - CS3/RS1/4006065/Aqb k3-1</u>
<u>09/8/18 @ 3.29pm</u>	<u>revised to email GIA &amp; estimate to Jasmine LOK &amp; Margaret Loh.</u>
<u>7/9/18</u>	<u>FINALIZED LUMP SUM REPAIR \$2550 / 2 DAYS</u>
<u>10/09/18</u>	<u>Confirmed L/S \$2,530.00 @ 2 days with NA2</u>
	<u>(F 4,944.17 Red - 66%)</u>

RECEIVED 11 SEP 2018

Date/Time, File Pass to?

11/09/18

1) Typist

Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Preli. Report

☒ : Final Report

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee: 150

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_) S + RS, SI

☐ : Interview (\$ \_\_\_\_\_) Photos

☐ : Tech. Invs (\$ \_\_\_\_\_) Others

☐ : Weekend (\$ \_\_\_\_\_)

Report Format :

Lump Sum / I.B.I: (\$ 2,550/- L/S)

TOTAL

<u>150</u>
<u>10</u>
<u>160</u>

## Veron Chen (LKKAUTO)

---

**From:** Margaret Loh <margaret\_loh@sg.msig-asia.com>  
**Sent:** Saturday, 4 August 2018 1:17 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** KKLau; SUR; Accounts (LKKAUTO); Jasmine Lok Kheng Kwei  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SMB SMB 5033H, INSURED VEHICLE: YM 9554U, DOA: 12-07-2018)

Our Ref : 565367

Hi Shiau Chan,

Please upload your report in merimen.

Thank you.

Best Regards

**Margaret Loh**  
Admin Officer, Claims Services (Motor)  
Direct line +65 6594 2553 | Direct fax +65 6225 7402 | [margaret\\_loh@sg.msig-asia.com](mailto:margaret_loh@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Friday, 3 August 2018 3:29 PM  
**To:** Jasmine Lok Kheng Kwei <jasmine\_lok@sg.msig-asia.com>; Margaret Loh <margaret\_loh@sg.msig-asia.com>  
**Cc:** KKLau <kklau@lkkauto.com>; SUR <sur@lkkauto.com>; Accounts (LKKAUTO) <account@lkkauto.com>  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SMB SMB 5033H, INSURED VEHICLE: YM 9554U, DOA: 12-07-2018)

Dear Jasmine and Margaret,

Please be informed that we had inspected the vehicle **SMB 5033H** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

## Shiau Chan (LKKAUTO)

---

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**Sent:** Friday, 3 August 2018 3:29 PM  
**To:** Jasmine Lok Kheng Kwei; Margaret Loh  
**Cc:** KKLau; SUR; Accounts (LKKAUTO)  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SMB SMB 5033H, INSURED VEHICLE: YM 9554U, DOA: 12-07-2018)  
**Attachments:** CC3MSG18014110Nsd3.pdf; SMB5033 EST.pdf; SMB5033 GIA.pdf

Dear Jasmine and Margaret,

Please be informed that we had inspected the vehicle **SMB 5033H** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

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Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: Please advise

Date: 03<sup>rd</sup> August 2018

Our Ref: CC3/MSG18014110/Nsd3

The Motor Claims Department  
MSIG Insurance Singapore Pte Ltd

Dear Sirs/Mdm

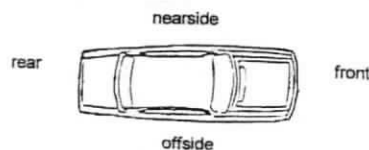
**PRELIMINARY ADVICE OF VEHICLE NO. SMB 5033H .**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 01/08/2018 at the premises of M/s SMRT and have the following to report:-

Workshop Estimate Amount	: S\$ 7,992.86 .
Revised Estimate Amount	: S\$ 6,548.17 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages consistent.

We have not authorized repair.

Yours faithfully

Naz  
Automotive Assessor

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 11 Sep 2018

**Preliminary Advice**

Insured Vehicle No	: YM9554U		
TP Vehicle No	: SMB5033H	Accident Date	: 12/07/2018
Make	: ALEXANDER DENNIS ENVIRO500	Assignment Date	: 04/08/2018
Date of Inspection	: 01/08/2018	Est. Duration of Repair	: 2 days
Inspection At	: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,494.17
Revised Amount	:S\$	2,550.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,550.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	13/07/2018 14:47
Date Of Accident	12/07/2018 16:20
Exact Location Of Accident	FAJAR ROAD - AFTER BS:44341 (BLK 401A CP)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB5033H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	ALEXANDER DENNIS
Model	ENVIRO500-8.8 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	

### Driver

Name of Driver	YU CHANG SHUI
NRIC No	G6957455L
Date Of Birth	26/12/1978
Occupation	OUTDOOR
Date Of Driving Pass	28/11/2011
Driving Experience	6 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address NOADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 20

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

MY BUS WAS STATIONARY AT THE TRAFFIC LIGHT JUNCTION BEFORE THE YELLOW BOX. IT IS A ONE LANE ROAD. OUT OF A SUDDEN I FELT AN IMPACT AT THE REAR OF MY BUS. A LORRY (YM9554U) HAD COLLIDED ONTO THE REAR RIGHT PORTION OF MY BUS.

#### Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YM9554U

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)



# **SKETCH PLAN**

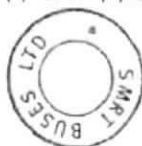
## **IMPORTANT NOTICE**

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2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## **8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

*[Handwritten Signature]*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: BALQISH  
NRIC/FIN No.: S8340325Z

[illegible]

I/We declare the foregoing particulars are true in every respect.

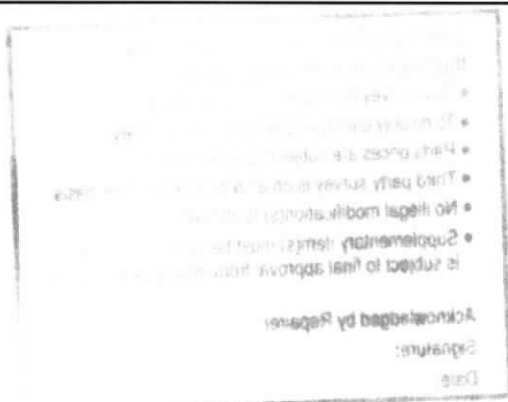
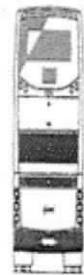
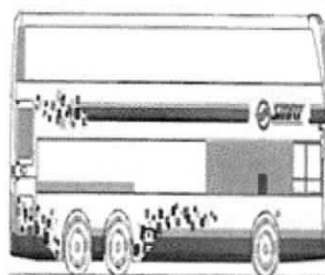
ture

## SMRT Accident Vehicle Repair Estimates

MSIG L/S

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB5033H  
 Ref. No : BUS/07/18/5017  
 Reg. Date : 13/07/2018 09/01/15  
 Vehicle Type : DOUBLE DECK  
 Make : ALEXANDER DENNIS  
 Model : ENVIRO 500  
 Name of Driver : Yu Chang Shui  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 12/07/2018 04:20:00 PM  
 Accident Reported Date / Time : 13/07/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : MSIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC, if any :  
 SMB5033H - REAR RIGHT PORTION  
 YM9554U (TP) - INSURED WITH MSIG  
 Prepared Date : 13/07/2018 04:25:03 PM



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,590.00	0.00
Total Spray Painting Charges	: 1,416.00	0.00
Total Material Charges	: 4,488.17	4,488.17
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 7,494.17</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 0.00</b>	<b>0.00</b>
No. of Repair Days	: 3.00	0.00 2
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 31/07/2018 06:18:09 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/07/2018 06:18:02 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : Invoice No :  
Quotation Date : Invoice Date :  
Invoice Amount : Prepared Date :

NA2 LKK  
1/8/18 1645  
P/P  
2 DAYS  
BEFORE SPRAY PHOTO



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	<del>1,590.00</del>	0.00 1,060
Total Labour	1,590.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	<del>1,416.00</del>	0.00 1,000
Total Spray Painting & Panel Beating	1,416.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7612002L 21		6011099	LIGHT,REVERSE:LED	1	861.86	10.00	775.67	Replace	Replace	No <i>CRK</i>
31160628		6011070	BUMPER REAR EXTERIOR	1	4,125.00	10.00	3,712.50	Replace	Replace	No <i>REAR</i>
TOTAL MATERIALS							4,488.17	4,488.17		
TOTAL MATERIALS(Discounted)							4,488.17	4,488.17		

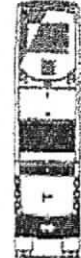
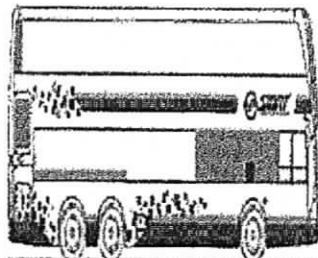
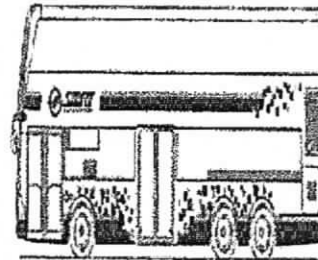
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB5033H  
 Ref. No : BUS/07/18/5017  
 Reg. Date : 09/01/2015  
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 Make : ALEXANDER DENNIS  
 Model : ENVIRO 500  
 Name of Driver : Yu Chang Shui  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 12/07/2018 04:20:00 PM  
 Accident Reported Date / Time : 13/07/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : MSIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time : 01/01/2000  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024097352  
 Special Instruction to ARC,if any :  
 SMB5033H - REAR RIGHT PORTION  
 YM9554U (TP) - INSURED WITH MSIG  
 Prepared Date : 13/07/2018 04:25:03 PM

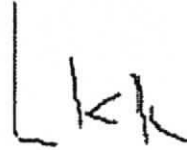


**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time : 01/01/2000

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,590.00	1,060.00
Total Spray Painting Charges :	1,416.00	1,000.00
Total Material Charges :	472.98	482.64
Other Charges :	0.00	0.00
<b>TOTAL :</b>	<b>3,478.98</b>	<b>2,542.64</b>
<b>Lump Sum Total :</b>	<b>3,500.00</b>	<b>2,550.00</b>
No. of Repair Days :	3.00	2.00
Prepared / Adjusted By :		Naz (Marked on 01/08/18 @ 1645hrs)
Arc / Surveyor Sign Off Date :	31/07/2018 06:18:09 PM	03/08/2018 02:25:41 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/07/2018 06:18:02 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :



**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,590.00	1,060.00
<b>Total Labour</b>	<b>1,590.00</b>	<b>1,060.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,416.00	1,000.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,416.00</b>	<b>1,000.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

7992.86

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7612002L21		6011099	LIGHT, REVERSE: LED	1	861.86	30.00	603.30	Replace	Replace	No <i>CR</i>
31160628		6011070	BUMPER REAR EXTERIOR	1	4,125.00	100.00	0.00	Replace	Repair	No <i>X-R</i>
TOTAL MATERIALS							603.30	603.30		
TOTAL MATERIALS(Discounted)							472.98	482.64		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$\$482.64$   
 $\$1,060.00$   
 $\$1,000.00$   


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 $\$2,542.64$  L/S  $\$2,550.00$

CONFIRMED LUMP SUM REPAIR \$2,550 / 2 DAYS

*(Signature)*  
 7/9/18

### ...CLAIM SUBFOLDER...(Pending for Survey Report)




























CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Jul 2018		04 Aug 2018 13:15 <a href="#">Edit Adj Rpt</a>	<b>S\$2,550.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,550.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>HA LI FA PTE LTD</b> , Co. Reg. No.: NA								
Main Claimant:	<b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	<b>SMB5033H</b>	Date of Loss:	12/07/2018 16:00 - :59 [42 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 565367</b>	Policy/Cover Note No.:	P28612283MKC (Comprehensive) Coverage: 18/09/2017 - 17/09/2018						
Vehicle Reg. No. (Insured):	<b>YM9554U</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jasmine Lok Kheng Kwei</b> - 6594 2550]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Final Rpt due 03/09/2018]								
Driver/Custodian (Insured):	TAN CHONG BENG (), NRIC: S6906392F, Tel: +6581133571								
Adj Asg. Remarks:	ON WP								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SMB5033H (565367)**  
**[YM9554U]**  
**TP**  
**SMRT BUSES LTD**  
**Jul 12 2018 4:00PM**  
**[HA LI FA PTE LTD]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents   Upload Photos   Compose New Letter			View View in Browser	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/08/18 13:11	<b>Accident Statement</b> From:SC - Reg. No: YM9554U, Claimant: HA LI FA PTE LTD	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/09/18 14:20	<b>Adjuster Immediate Advice</b>	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
15	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
16	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
17	07/09/18 18:15	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
18	07/09/18 18:16	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
19	07/09/18 18:16	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
20	07/09/18 18:16	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
21	07/09/18 18:16	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
22	07/09/18 18:16	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
23	07/09/18 18:16	<b>Reinspection Photo</b>	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	04/08/18 13:11	<b>E-FILE REPORT (SMB5033H)I</b> From:SC - Reg. No: YM9554U, Claimant: HA LI FA PTE LTD	 Load PDF	
2	04/08/18 13:12	<b>LKK INFORMING TP VEHICLE SURVEYED AT SMRT AUTOMOTIVE, EST BIL &amp; ACCDT REPORT</b>	 Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**

Reset

Save

Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18014110/NSD3E2

Date: 12/09/2018

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: P28612283MKC

Claimant Vehicle No : SMB5033H

Insured Vehicle No : YM9554U

Date of Loss: 12/07/2018

Nature of Claim: TP

Claim No: 565367

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMB5033H

Make &amp; Model: ALEXANDER DENNIS ENVIRO500, 8.8 D (A)

Engine No: 22137278

Reg. Date: 09/01/2015 (Man. Year: 2014)

Chassis No: SFD76CLR5EMTL3723

Colour: Silver

Odometer: 257693 km

Engine Capacity: 8849 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 305/70R22.5

Rear Tyre Size: 305/70R22.5 (D)

Front Left Side: Firenza 7 mm

Rear Left Side: Firenza 7/7 mm

Front Right Side: Firenza 7 mm

Rear Right Side: Firenza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,986.86	603.30	4,383.56	87.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,006.00	2,060.00	946.00	31.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,992.86	2,663.30	5,329.56	66.68
Approved Total (Overridden) (S\$)		2,550.00		
Nett Amount (S\$)	7,992.86	2,550.00	5,442.86	68.10

## INSPECTION

Date of Assignment: 04/08/2018

Date Inspected: 01/08/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 12 Sep 2018)	
<b>Parts:</b>	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMB5033H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LIGHT,REVERSE:LED	Cracked	861.86 F	*861.86 FL
2	1		*BUMPER REAR EXTERIOR	Repair	4,125.00 FS	*- FS
					<b>Sub Total (S\$)</b>	<b>861.86</b>
					<b>- List Item Discount on L Items 0.00/30.00% (S\$)</b>	<b>258.56</b>
					<b>Total Parts (S\$)</b>	<b>603.30</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,590.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	1,416.00	1,000.00
Gross Labour Cost (S\$)			3,006.00	2,060.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >