

Surveyor

Nb2

DOI

ASSIGNMENT

11/8/2018

Date / Time

11/8/2018

Registered in Merimen

11/8/2018

Pre-assign / CCU / FTE

SLD 8197A



Insured Vehicle No.

Name of Insured

Um Rok born

Insured Tel No.

HP

Excess Sec II :SS

D.O.A

28/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.

Policy No.

Make / Model

Place of Accident

SNM 8003898002

BK 276 Segar Rd
Mukoh out

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHC 4744A



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date / Time

23/11/18

SHC 4744A. N/A (M67006470/L4 : 0043/4/19
SLD 8197A. X

7/18

8ump. sent out let return

7/9/18

Email to workshop liability under

Receive TP witness statement SD.

Called O2. strongly dispute NO contact.

9/10/18

Email from 12 to SCAL at best.

RECEIVED 3 OCT 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

9/10/18

After call ltr to OI:

10/10/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / OLA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: 3-D repair

PRELIMINARY ADVICE

Date/Time

10/18

Sent By:

fma

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

30/10/18

Confirm with:

Lee Get

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia :

Repair Cost:

SS 440.00

Loss of Rental (LOR):

SS 278.20

(2.5 days) X 111.28

Loss of Use (LOU):

SS 125.00

(\$ 50 x 2.5 days)

Loss of Income (LOI):

SS

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS

Disbursement: SD

SS 180.00

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 1030.20

Global Sum SS: 1050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1030.00

Name 1:

SMART TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

CC3CT11804109 / NR03

REF:

REF:

Surgeur

NA2

CTI

TAX/07/18/2153

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

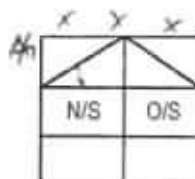
Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 4744A Yr Regn: 8 JAN 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUS cc 1,798

Colour: BROWN A/C: Insured / Std / NI / NA

Sp. Reading: 304,788 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN364705767109

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 195/65 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 28/7/18 D.O.I. 1/8/18

Survey held at SMRT WOODLANDS

Des. of Damages: Fr / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHC 4744A - NA/AG/17006176/k1 DOA: 3/4/17

31D8197A-X CTI PIP

27/10/17 Contin 287. \$440.00 with 2 working days

(Pd = \$2073.93
85%)

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report1) _____
Date/Time, File Return to?

2) _____

Days Of Repair: 2

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) S + RS _____☐ : Interview (\$ _____) Photos _____☐ : Tech. Invs (\$ _____) Others _____☐ : Weekend (\$ _____)

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 10 September 2018 9:28 AM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'; SUR; CS A Team
Subject: RE: SHC4744A

W

Dear Poh Suan,

Confirmed part by part \$440.00, 2 days.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>

Sent: Sunday, 5 August 2018 12:20 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Leong Chee kwong' <cheekwongwega@gmail.com>; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <ngsiuching@smrt.com.sg>

Subject: SHC4744A

Hi All,

Attached herewith the repair estimate of SHC 4744A having Case No: TAX/07/18/2153.

There is no change to the approved amount of \$440 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: Sunday, 5 August 2018 11:56 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

10w
 3.8.18 / 12:48
 3.8.18 / 16:48
 1-8.18 / 16.48
 3/8
 4/16

Reg. No : SHC4744A
 Ref. No : TAX/07/18/2153
 Reg. Date : 08/01/2016
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : ABDUL RAHMAN BIN SHARIFF
 Type of Accident : OTHERS
 Date / Time of Accident : 28/07/2018 05:35:00 PM
 Accident Reported Date / Time : 30/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Mhd Nazri
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097319
 Special Instruction to ARC, if any :
 SLD8197A - LKK China P/P
 BEFORE PAINT PHOTO AND AFTER PAINT PHOTO FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
 SURVEYOR Mhd Nazri (LKK) & Email sur@lkkauto.com HP: 98804220
 Prepared Date : 31/07/2018 01:01:57 PM



12:00 3.8.18 reflect ① frt bumper spray painting no good.
 14:30 pass ② RH Headlamp Scratch

E 1/2 ① F
 KM 304788

Vehicle to Waga Date: 02/08
 Time: 11/30
 Waga Job No: 08/0463
 Vehicle sent to SMRT Date: 3.8.18
 Time: 11:25
 Received by (SMRT):

Recording Camera ☒ ☐
 Radio Antenna ☒ ☐
 1st witness Date 1.8.18
 2nd witness Date 3.8.18

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U705767109

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 378.00	200.00
Total Material Charges	: 1,176.42	0.00
Other Charges	: 260.00	40.00
TOTAL	: 2,152.42	440.00
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	MUHD NAZRIL (LKK)
Arc / Surveyor Sing Off Date	: 31/07/2018 06:44:01 PM	01/08/2018 04:48:01 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/07/2018 06:39:25 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-2018-0019

Invoice No :

Quotation Date : 2/8

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/31/2018 6:39:51 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00	200.00
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200.00
Total Spray Painting & Panel Beating	378.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20.00
TO REMOVE AND REFIT WIRE HARDESS	120.00	20.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	260.00	40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	100.00	0.00	Replace	Repair	No <i>AR</i>
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Check	No <i>X</i> <i>SVC</i>
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Check	No <i>X</i> <i>SVC</i>
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Check	No <i>X</i> <i>XSVC</i>
81519-47050			BRACKET, FR TURN LOWER RH	1	26.00	25.00	19.50	Replace	Check	No <i>X</i> <i>SVC</i>
81519-47060			BRACKET, FR TURN UPPER RH	1	24.40	25.00	18.30	Replace	Check	No <i>X</i> <i>SVC</i>
81511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Check	No <i>X</i> <i>SVC</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Check	No <i>X</i> <i>SVC</i>
TOTAL MATERIALS							1,176.42	0.00		
TOTAL MATERIALS(Discounted)							1,176.42	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

0.00
 + 200.00
 + 240.00

 440.00

SMRT Accident Vehicle Repair Estimates

PH

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4744A
Ref. No : TAX/07/18/2153
Reg. Date : 08/01/2016
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : ABDUL RAHMAN BIN SHARIFF
Type of Accident : OTHERS
Date / Time of Accident : 28/07/2018 05:35:00 PM
Accident Reported Date / Time : 30/07/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097319
Special Instruction to ARC, if any :
SLD8197A - LKK
Prepared Date : 31/07/2018 01:01:57 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U705767109

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 378.00	0.00
Total Material Charges	: 1,537.92	1,537.92
Other Charges	: 260.00	0.00
TOTAL	: 2,513.92	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	0.00 2.00
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 31/07/2018 06:44:01 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 31/07/2018 06:39:25 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount : 0.00	Prepared Date : 7/31/2018 6:39:51 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00	0.00
Total Labour	338.00	0.00 X200

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00
Total Spray Painting & Panel Beating	378.00	0.00 X200

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X20
TO REMOVE AND REFIT WIRE HARDESS	120.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 nn
Total Other Costs	260.00	0.00

NA2 LKK
1/8/18 1630
P/R
2 DAYS
AFTER REPAIR PHOTO

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer
Signature: _____
Date: _____

Survey
I have surveyed and confirmed the quotation(s) is allowed on a "Without Prejudice" basis.
Resurveyed and confirmed by Reparer
Signature: _____
Date: _____

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace	No <i>XR</i>
52611-47080		6505518	BUMPER ENERGY ABSORBER FRT	1	78.80	25.00	59.10	Replace	Replace	No <i>?</i>
52021-47023		6505539	BUMPER REINFORCEMENT FRT	1	498.40	25.00	373.80	Replace	Replace	No <i>?</i>
57013-47030			ARM SUB-ASSY, FR BUMPER RH	1	250.40	25.00	187.80	Replace	Replace	No <i>?</i>
31519-47050			BRACKET, FR TURN LOWER RH	1	26.00	25.00	19.50	Replace	Replace	No <i>?</i>
31519-47060			BRACKET, FR TURN UPPER RH	1	24.40	25.00	18.30	Replace	Replace	No <i>?</i>
31511-47050			LENS & BODY, FR TURN RH	1	511.80	10.00	460.62	Replace	Replace	No <i>?</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace	No <i>?</i>
TOTAL MATERIALS								1,537.92	1,537.92	
TOTAL MATERIALS(Discounted)								1,537.92	1,537.92	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Vivian Lau (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 19 September, 2018 12:49 PM
To: Vivian Lau (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau
Subject: FW: Direct Settlement - Accident Involving SLD8197A (OI: SNM18D03898C02/7) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018
Attachments: TP witness SD SHC 4744A.pdf

LKK REF - CC3/CTI18014109/Nwa3
CTI REF - SNM18D03898C02/7 (SLD8197A)

Dear Vivian

We refer to your email pertaining to the above matter.

Please proceed to negotiate the property damage claim at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, September 11, 2018 7:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Your Ref : SNM18D03898C02

Our Ref: CC3/CT118014109/Nwa3

Dear Irene,

ACCIDENT INVOLVING SLD 8197A (Insured) & SHC 4744A (Third Party) ON 18/07/2018 ALONG BLK 274 SEGAR ROAD

We refer to the above matter

The third party reported that he was stationary, OI reversed and collided TP front bumper.

Insured reported that he there is no contact between OI and TP.

During our tele-conversation with Insured Mr Lim, he strongly dispute the claim, he mention that he did not feel and impact. We also informed OI that TP has a witness, and the witness did SD for the accident. OI did saw the witness at the time of accident but OI insisted that the witness is unable to see how the accident happen. OI is willing to fight all the way to court. (enclosed is TP SD statement)

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 7 September, 2018 4:16 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CT118014109/Nwa3) on 28/07/2018

Dear Vivian,

As per requested, kindly refer to the above attachment.

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Friday, 7 September, 2018 4:13 PM

To: Claims Dept of CTI

Cc: Lucas Lee; Irene Tay; Thin Thin (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)

Sent: Monday, 20 August, 2018 1:57 PM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; irene.tay@sg.cntaiping.com; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Monday, 13 August, 2018 3:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 10 August, 2018 8:46 AM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLD8197A (OI : CAI - TBA) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4744A at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2647
Fax : 65 6368 7421
www.smrt.com.sg

China Taiping Insurance (S) Pte Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 5 October 2018

Our Ref.: TAX/07/18/2153/LG

Dear Sirs,

**ACCIDENT ON 28/7/2018 INVOLVING SHC 4744A & SLD 8197A
ALONG BLK 475 SEGAR RD RUBBISH CHUTE**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHC 4744A.
Your insured's negligent driving has caused the above accident. As a result, our clients have
suffered the following losses:-

1. Cost of Repair	:	\$ 440.00
2. Loss of Rental for <u>3</u> days @ S\$ <u>111.28</u> /day	:	\$ 333.84
3. Loss of Income for <u>3</u> days @ S\$ <u>60.00</u> /day	:	\$ 180.00
4. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
5. Survey Fee SD fee	:	\$ 180.00
Total Claims	:	<u>\$ 1140.84</u>

We enclose the following documents:

<input checked="" type="checkbox"/> Repair Invoice	<input checked="" type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs _____ pcs	<input checked="" type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. <u>vehicle laid-up report</u>
<input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income	2. <u>Witness SD</u>
<input checked="" type="checkbox"/> Police / SAS report of <u>SHC 4744A</u>	3. <u>Bill for SD fee</u>

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD


Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18014109/Nwa3

10 October 2018

Lim Kok Boon
Blk 475 Segar Road
#10-424
Singapore 670475

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 8197A AND SHC 4744A ON 18/07/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



Date: 30/7/2018

Our Ref. No.:

Letter of Authorisation

I, Adnan bin Shariff (NRIC No. S1242763/H), the
registered hirer / relief driver / contract hirer of SMRT taxi registration number
SAC 4744A hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SLD 0197A happened on 28/7/18 17:15 HALD
along BHL 574 RUBBIA CUTE (SEKAP RD)

(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name

Adnan bin Shariff

Signature:

NRIC No.

S1242763/H

Tel No.

HP 82016771

Address

BHL 515 #11-120 JERAPANG RD.
(S) 670515

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4744A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4744A that was damaged pursuant to the accident which occurred on 28/07/2018 (date) along 475 SEGAR ROAD (location) involving vehicle no/s SLD 8197A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of Oct (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3095541701

Claim No : SNM18D03898C02/7

Claimant : SMRT TAXIS PTE LTD

Amount : S\$ 1,030.00
Singapore Dollar One Thousand Thirty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4744A

Insured Vehicle No. : SLD 8197A

Date of Loss : 28/07/2018

Place of Accident : 475 SEGAR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM KOK BOON (LIN GUOWEN)

Driver Name : LIM KOK BOON (LIN GUOWEN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum S\$ 1,030.00

TOTAL S\$ 1,030.00



Claimant Name : _____ NRIC No : 814207061F

Signature : _____ Date : 30 OCT 2018



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180900282
Date : 19.09.2018
Vehicle No. : SHC4744A
Your Ref No. : TAX/07/18/2153
Our Ref No. : 24097319
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
BUMPER,FRONT:FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(100.00)	\$ 482.00	\$ 0.00
ABSORBER,ENERGY:BUMPER,FRT,TOYOTA PRIUS	0.00	\$ 78.80	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT,BUMPER:FRT,TOYOTA PRIUS	0.00	\$ 498.40	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, FR BUMPER RH	0.00	\$ 250.40	(25.00)	\$ 0.00	\$ 0.00
BRACKET, FR TURN LOWER RH	0.00	\$ 26.00	(25.00)	\$ 0.00	\$ 0.00
BRACKET, FR TURN UPPER RH	0.00	\$ 24.40	(25.00)	\$ 0.00	\$ 0.00
LENS & BODY, FR TURN RH	0.00	\$ 511.80	(10.00)	\$ 0.00	\$ 0.00
SUPPORT,BUMPER:F/RH, FOR TOYOTA PRIUS	0.00	\$ 76.40	(25.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR FRONT PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT WIRE HARDESS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 440.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 28.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2153

From: SMRT Taxis Pte Ltd

Date: 06/08/2018

**ACCIDENT ON 28/07/2018 INVOLVING SHC 4744A & SLD 8197A
ALONG BLK 475 SEGAR ROAD RUBBISH CHUTE**

This is to confirm that the daily rental rate for SHC 4744A is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD

A circular stamp with the text "SMRT TAXIS PTE LTD" around the perimeter. Inside the stamp, there is a handwritten signature. Below the stamp, the text "for Manager" is printed.

for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4744A Accident Case No. : TAX/07/18/2153

Make / Model : TOYOTA PRIUS Ref. No. : 24097319

Date and Time Vehicle off-road for Accident Repair : 31.07.2018 12:50:00

Date and Time Repair Completed : 03.08.2018 14:35:19

Remarks :

Generated by : POHSUAN

Printed on : 04.08.2018

Enquire Transaction History

24/07/2018 17:35:00

Log Date/Time:	31 Jul 2018 / 12:59:58	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	5LD8197A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180731125958146957

Search Date / Time: 28 Jul 2018 17:35:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

24/07/2018

Enquire Related Logs Back to List

24/07/2018

STATUTORY DECLARATION

Name: Muhammad Faizal Bin Mohmad
NRIC No.: S8313527A
Address:

do solemnly and sincerely declare that:-

I witnessed the accident involving a motor taxi SHC 4744A and a Honda car no. SLD 8197A on 28th July 2018 at about 17:35 hours in front of the rubbish chute at Block 475 Segar Road.

I was inside my car which was parked in front of the rubbish chute and have a clear view of the accident.

I saw the said Honda car just reversed without noticing the said taxi which was stationary behind and hit onto the front portion of the stationary taxi.

The taxi driver then approached me to be his witness. I agreed and provided my name and contact number.

I am not acquainted with the taxi driver or any of the parties involved in this collision.

And I make this solemn declaration by virtue of the provisions of the Oaths and Declarations Act (Cap. 211), and subject to the penalties provided by the Act for the making of false statements in statutory declarations, conscientiously believing the statements contained in this declaration to be true in every particular.



Signature of Declarant

Declared before me in Singapore
on the 23rd day of August 2018.



in account with

Tan Lay Keng & Co

Advocates & Solicitors

UEN 53131292E

111 North Bridge Road #14-03

Peninsula Plaza Singapore 179098

Tel: 6338 2388, 6338 3330. Fax: 6338 3730

23 August 2018

When making payment
please return this bill
or quote our bill number

ATTESTATION


TO OUR PROFESSIONAL CHARGES in connection with the
matter as follows:

1. attending at Blk 475 Segar Road #03-430 Singapore 670475
on 23 August 2018 to witness the signing of a Statutory
Declaration by Muhammad Faizal Bin Mohamed (Your file
ref: TAX/07/18/2153/lg).

..... **\$180.00**

Re: Accident on 28/7/2018 involving
SHE 4744A & PLD 8197A along
Blk 475 Segar Rd rubbish chute

**AMOUNT PAYABLE: DOLLARS ONE HUNDRED
AND EIGHTY ONLY**


M/s Tan Lay Keng & Co
Advocates & Solicitors
Singapore

Checked By : Hua Yan 27/8/18

Verified By : Lee Cicle 27/8/18

Approved By: Chong Fei Yuan 28/8/18
Assistant General Manager
Claims & Insurance Agency
Automotive Services



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18014109/Nwa3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909			Date : 01-11-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 8197A	Veh. Inspected	SHC 4744A	
Policy No.	DMPCSN3095541701	Coverage (\$)	0.00	
Claim No.	SNM18D03898C02/7	Excess (\$)	0.00	
Assign From		Assign Date	01/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTDKN36U705767109	Colour	BROWN	
Odometer	304788	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/07/2018	Inspection Date	01/08/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR.		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4744A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER ENERGY ABSORBER FRT	SERVICEABLE	78.80	-
1	BUMPER REINFORCEMENT FRT	SERVICEABLE	498.40	-
1	ARM SUB-ASSY ,FR BUMPER RH	SERVICEABLE	250.40	-
1	BRACKET ,FR TURN LOWER RH	SERVICEABLE	26.00	-
1	BRACKET ,FR TURN UPPER RH	SERVICEABLE	24.40	-
1	LENS & BODY ,FR TURN RH	SERVICEABLE	511.80	-
1	BUMPER SUPPORT F/RH	SERVICEABLE	76.40	-
1	BUMPER FRT	TO REPAIR SEE LABOUR	482.00	-
			1,948.20	-
	LABOUR			
	PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF BUMPER FRT.		338.00	200.00
	SPRAY PAINT.		378.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION .		80.00	20.00
	TO REMOVE AND REFIT WIRE HARDESS .		120.00	20.00
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
			976.00	440.00
GRAND TOTAL			2,924.20	440.00
RECOMMENDED COST OF REPAIRS				440.00

Report Ref No. CC3/CT18014109/Nwa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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