

Vivian Lau (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 19 September, 2018 12:49 PM
To: Vivian Lau (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau
Subject: FW: Direct Settlement - Accident Involving SLD8197A (OI: SNM18D03898C02/7) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018
Attachments: TP witness SD SHC 4744A.pdf

LKK REF - CC3/CTI18014109/Nwa3
CTI REF – SNM18D03898C02/7 (SLD8197A)

Dear Vivian

We refer to your email pertaining to the above matter.

Please proceed to negotiate the property damage claim at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, September 11, 2018 7:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Your Ref : SNM18D03898C02

Our Ref : CC3/CTI18014109/Nwa3

Dear Irene,

ACCIDENT INVOLVING SLD 8197A (Insured) & SHC 4744A (Third Party) ON 18/07/2018 ALONG BLK 274 SEGAR ROAD

We refer to the above matter

The third party reported that he was stationary, OI reversed and collided TP front bumper.

Insured reported that he there is no contact between OI and TP.

During our tele-conversation with Insured Mr Lim, he strongly dispute the claim, he mention that he did not feel and impact. We also informed OI that TP has a witness, and the witness did SD for the accident. OI did saw the witness at the time of accident but OI insisted that the witness is unable to see how the accident happen. OI is willing to fight all the way to court. (enclosed is TP SD statement)

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 7 September, 2018 4:16 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Vivian,

As per requested, kindly refer to the above attachment.

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Friday, 7 September, 2018 4:13 PM

To: Claims Dept of CTI

Cc: Lucas Lee; Irene Tay; Thin Thin (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 20 August, 2018 1:57 PM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; irene.tay@sg.cntaiping.com; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Monday, 13 August, 2018 3:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD8197A (OI : CAI - SNM18D03898C02) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 10 August, 2018 8:46 AM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLD8197A (OI : CAI - TBA) and SHC4744A (TP : LKK REF - CC3/CTI18014109/Nwa3) on 28/07/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4744A at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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