

Hsiao Tong (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 3 January 2019 4:54 PM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: Our Ref: 18/18/18/VP05/020798

Hi Shu Pei

We understand that the third party has reverted to OD claim.

Please close file at your end.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Monday, 13 August, 2018 5:55 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: Our Ref: 18/18/18/VP05/020798

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We had inspected TP vehicle SKM 3823Z at M/s Progressive Automotive Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Friday, 10 August 2018 11:50 AM
To: ONG LI LI <llong@lonpac.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020798

Dear Ong Li Li,

We refer to the below matter.

Please be inform that we have requested the evidence from TP and pending for their reply.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 10 August 2018 11:47 AM

To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020798

Dear Shu Pei

Please note that our Insured strongly disputed on the TP claim. His vehicle was stationary on the yellow box when hit by fast moving TP who did not see his vehicle.

Kindly obtain the video footage from the TP.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Thursday, 2 August, 2018 5:23 PM

To: 'Shu Pei (LKKAUTO)'

Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAUTO)

Subject: RE: Our Ref: 18/18/18/VP05/020798

Dear Shu Pei

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 2 August, 2018 5:13 PM
To: ONG LI LI; GERALD POH WEE BIN; ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: Our Ref: 18/18/18/VP05/020798

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 2 August 2018 11:33 AM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020798

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 2 August 2018 9:07 AM
To: assignments@lkkauto.com; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our Ref: 18/18/18/VP05/020798

Hi Nivitha

Please refer to the attached and arrange survey.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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