

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 15 July, 2019 11:08 AM
To: Mohamed Shabir Abdul Hamid; wong.guo.xiang@simedarby.com.sg; Natarajan Kavidha Rajan
Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

Accident Involving SKL 4575M and GX 165U on 30/07/2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s **EQ Insurance Company Limited**.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bodyshop <bodyshop@simedarby.com.sg>
Sent: Monday, 13 August 2018 4:07 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>; Bodyshop <bodyshop@simedarby.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>; Wong Guo Xiang <wong.guo.xiang@simedarby.com.sg>; Natarajan Kavidha Rajan

<natarajan.k.rajan@simedarby.com.sg>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

We don't have any video footage for this case.

Our insured drive on first lane, your insured cut into our lane.

Please review this case again and confirm liability.

Best regards,

Grant Chong

Customer service advisor

AutoFrance (**PEUGEOT**) / Regent Motors (**FORD**)

C/O **Vantage Automotive Limited**

DID: 6477 7413

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Thursday, 2 August, 2018 5:29 PM

To: Bodyshop <bodyshop@simedarby.com.sg>

Cc: 甯瑤 © <admin-a@lkkauto.com>; Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>;

Wong Guo Xiang <wong.guo.xiang@simedarby.com.sg>; Natarajan Kavidha Rajan

<natarajan.k.rajan@simedarby.com.sg>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Without Prejudice

Dear Grant

We viewed that the photos you have provided are not conclusive as it does not show that our insured had cut into your client's vehicle.

Please advise if your client has any video footage for this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify tl

From: Bodyshop [<mailto:bodyshop@simedarby.com.sg>]

Sent: Wednesday, August 1, 2018 9:00 PM

To: Joel Goh

Cc: 甯琚 ©; Bodyshop; Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

Attached with scene photo for your revise consideration on liability clearance.

Our insured was drive within own lane on first most right lane.

There was few car park at road shoulder left side second lane. Therefore your insured intruded abruptly from second lane and dangerous cut in to our insured first lane.

BOLA scenario 15 (a) apply in this case, you insured liable 100% to our insured.

Please confirm in this case again.

Thank you.

Best regards,

Grant Chong

Customer service advisor

AutoFrance (**PEUGEOT**) / Regent Motors (**FORD**)

C/O **Vantage Automotive Limited**

DID: 6477 7413

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Wednesday, 1 August, 2018 3:52 PM

To: Bodyshop <bodyshop@simedarby.com.sg>

Cc: 甯琚 © <admin-a@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Without Prejudice

Dear Kavi

Liability unclear for this accident as our insured reported that he was stationary when your client's vehicle hit into our insured's vehicle.

Kindly advise if your client has any video footage or scene photo.

Meanwhile, we will assign LKK to survey your client's vehicle.

Dear LKK

Please assist on this PRS.

Best Regards,



EQ Insurance Company Limited

From: Bodyshop [<mailto:bodyshop@sime-darby.com.sg>]

Sent: Wednesday, August 1, 2018 10:00 AM

To: Marketing

Cc: Mohamed Shabir Abdul Hamid; Natarajan Kavidha Rajan; Chong Kean Yap; Wong Guo Xiang

Subject: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

***KINDLY ARRANGE FOR SURVEY CAR IS IN OUR WORKSHOP.**

Warmest Regards,
Ms.Kavidha (kavi)
Assistant Executive
Tel : +65 64777364
Fax : +65 64777398
Email : natarajan.k.rajan@sime-darby.com.sg

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To: joel.goh@eqinsurance.com.sg

[Remove](#) this sender from my allow list

From: bodyshop@simedarby.com.sg

You received this message because the sender is on your allow list.

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 7 August, 2019 3:40 PM
To: Joel Goh
Cc: Shu Pei (LKKAuto)
Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Your Ref : SKL 4575M
Our Ref : CC4/EQ118014087/R1wb3

Dear Joel,

ACCIDENT INVOLVING GX 1655U AND SKL 4575M ON 30/07/2018 ALONG BUKIT HO SWEE

We refer to the above matter

Please be inform that we had given 10 days' notice to TP repairer. that till date TP's repairer had not finalised with our surveyor since 30/07/2018 after inspection .

In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 1 August 2018 5:21 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 1 August 2018 3:52 PM

To: bodyshop@simedarby.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SKL4575M AND GX1655U(EQ) ON 30.07.2018 - TP EQ (CAR IN WORKSHOP)

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Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

From: Bodyshop [<mailto:bodyshop@simedarby.com.sg>]

Sent: Wednesday, August 1, 2018 10:00 AM

To: Marketing

Cc: Mohamed Shabir Abdul Hamid; Natarajan Kavidha Rajan; Chong Kean Yap; Wong Guo Xiang

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If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

***KINDLY ARRANGE FOR SURVEY CAR IS IN OUR WORKSHOP.**

Warmest Regards,
Ms.Kavidha (kavi)
Assistant Executive
Tel : +65 64777364
Fax : +65 64777398
Email : natarajan.k.rajan@sime-darby.com.sg

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