

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 6 August 2018 4:35 PM  
**To:** 'Joel Goh'  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)  
**Attachments:** TP ESTIMATE- MARKED.PDF; Preliminary\_Advice.pdf

### WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGC 408J at M/s Vantage Automotive Limited.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Monday, 6 August 2018 2:09 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, August 3, 2018 5:28 PM

**To:** Joel Goh

**Cc:** Admin A; assignments; Vivian Lau (LKKAuto); Thin Thin (LKKAuto)

**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 2 August, 2018 10:19 AM

**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Thursday, 2 August 2018 9:50 AM

**To:** Bodyshop <[bodyshop@simedarby.com.sg](mailto:bodyshop@simedarby.com.sg)>

**Cc:** Mohamed Shabir Abdul Hamid <[shabir.abdul.hamid@simedarby.com.sg](mailto:shabir.abdul.hamid@simedarby.com.sg)>; Wong Guo Xiang <[wong.guo.xiang@simedarby.com.sg](mailto:wong.guo.xiang@simedarby.com.sg)>; Natarajan Kavidha Rajan <[natarajan.k.rajan@simedarby.com.sg](mailto:natarajan.k.rajan@simedarby.com.sg)>; Chong Kean Yap <[chong.kean.yap@simedarby.com.sg](mailto:chong.kean.yap@simedarby.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

**Without Prejudice**

Dear Kavi

We will assign LKK to survey your client's vehicle.

Dear LKK

Please assist on this PRS.

Our insured has not reported the accident.

Best Regards,

**Joel Goh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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**From:** Bodyshop [<mailto:bodyshop@simedarby.com.sg>]

**Sent:** Wednesday, August 1, 2018 4:56 PM

**To:** Joel Goh; Bodyshop

**Cc:** Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

We would like to proceed to survey the vehicle, kindly assist.

Thank you.

Warmest Regards,  
Ms.Kavidha (kavi)  
Assistant Executive  
Tel : +65 64777364  
Fax : +65 64777398  
Email : [natarajan.k.rajan@simedarby.com.sg](mailto:natarajan.k.rajan@simedarby.com.sg)

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

**Sent:** Wednesday, August 01, 2018 3:45 PM

**To:** Bodyshop

**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

**Without Prejudice**

Dear Kavi

Our insured has not reported this accident and hence liability is unclear.  
Please advise if you wish to proceed with survey first.

Best Regards,

**Joel Goh**  
Executive | Claims



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**From:** Bodyshop [<mailto:bodyshop@simedarby.com.sg>]

**Sent:** Tuesday, July 31, 2018 6:21 PM

**To:** Marketing

**Cc:** Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

**Subject:** VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Sirs,

**We refer to the above matter.**

**We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.**

**Attached is the estimates and supporting documents for your consideration.**

**Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.**

**If Direct Settlement is approved, kindly let us have your offer for LOU/rental.**

**\*KINDLY ARRANGE FOR SURVEY TOMORROW (1/8/2018), CAR IS IN OUR WORKSHOP.**

Warmest Regards,  
Ms.Kavidha (kavi)  
Assistant Executive  
Tel : +65 64777364  
Fax : +65 64777398  
Email : [natarajan.k.rajan@simedarby.com.sg](mailto:natarajan.k.rajan@simedarby.com.sg)

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