

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 2 August 2018 10:19 AM  
**To:** 'Joel Goh'  
**Cc:** Admin A; assignments  
**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Sent:** Thursday, 2 August 2018 9:50 AM  
**To:** Bodyshop <[bodyshop@simedarby.com.sg](mailto:bodyshop@simedarby.com.sg)>  
**Cc:** Mohamed Shabir Abdul Hamid <[shabir.abdul.hamid@simedarby.com.sg](mailto:shabir.abdul.hamid@simedarby.com.sg)>; Wong Guo Xiang <[wong.guo.xiang@simedarby.com.sg](mailto:wong.guo.xiang@simedarby.com.sg)>; Natarajan Kavidha Rajan <[natarajan.k.rajan@simedarby.com.sg](mailto:natarajan.k.rajan@simedarby.com.sg)>; Chong Kean Yap <[chong.kean.yap@simedarby.com.sg](mailto:chong.kean.yap@simedarby.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

### Without Prejudice

Dear Kavi

We will assign LKK to survey your client's vehicle.

Dear LKK

Please assist on this PRS.

Our insured has not reported the accident.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Bodyshop [<mailto:bodyshop@simedarby.com.sg>]  
**Sent:** Wednesday, August 1, 2018 4:56 PM  
**To:** Joel Goh; Bodyshop  
**Cc:** Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap  
**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Joel,

We would like to proceed to survey the vehicle, kindly assist.

Thank you.

Warmest Regards,  
Ms.Kavidha (kavi)  
Assistant Executive  
Tel : +65 64777364  
Fax : +65 64777398  
Email : [natarajan.k.rajan@simedarby.com.sg](mailto:natarajan.k.rajan@simedarby.com.sg)

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**From:** Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]  
**Sent:** Wednesday, August 01, 2018 3:45 PM  
**To:** Bodyshop  
**Subject:** RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

**Without Prejudice**

Dear Kavi

Our insured has not reported this accident and hence liability is unclear.  
Please advise if you wish to proceed with survey first.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Bodyshop [<mailto:bodyshop@simedarby.com.sg>]

**Sent:** Tuesday, July 31, 2018 6:21 PM

**To:** Marketing

**Cc:** Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

**Subject:** VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

**\*KINDLY ARRANGE FOR SURVEY TOMORROW (1/8/2018), CAR IS IN OUR WORKSHOP.**

Warmest Regards,  
Ms.Kavidha (kavi)  
Assistant Executive  
Tel : +65 64777364  
Fax : +65 64777398  
Email : [natarajan.k.rajan@simedarby.com.sg](mailto:natarajan.k.rajan@simedarby.com.sg)

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