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Peyee 2: (Strike if N.A.)	SS	Name 2:			
Payee 3: (Strike if N.A.)	SS	Name 3:			

SS, REC. BY:		ASSIGNMENT		7319	
	10/08/20	12	56 CYU8	7 1	5 Sep 20
rom: Date:	10100120			Lorry / Taxi / Prime M	S E M
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TOTAL

Report Format :

Lump Sum / I.B.I: (\$

REF:

ASSIGNMENT	ASSI	GNN	IENT
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From: Date: ,	Veh No: SGC 4085 Yr Regn: 2017 / 86
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD / TP //WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No: SGC 4083	Make: FORO MNOTO 2-0 c.c 1999
at Workshop m/s Vantagak	Colour R60 A/C: Insured / Std / NI / NA
of 365, MEXX NORA RS	Sp.Reading 2-3 674 T/Radio: Insured / Std / NI / NA
Insured: EQI Up	Eng/No:
Policy No.	C/No: WFOEXXUPCEGLS4643
Claims No.	Gen. Cond: Good / Poor / Burnt
Sum Insured: Excess:	Steering: Worder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: norder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / 8/Rip / STD A/Rim or
Grant .	Tyre Size: F: 235/45R 18
(Policy Condition)	R:
Remark: The veh had commenced its N/S	O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO OF CONTIMENTAL
Bal. or Market Value:	Front Rear /
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 4 mm R/Bal. 6 mm
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Lum Sum: % 3 Val.: Yes or No	Survey held at VANTIKE
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle:	IN / OUT
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
Date/Time; File Pass to? : Preli. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee
Date/Time, File Return to?	Transportation:
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Report Format :	Tech. Invs (\$) Others
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	TOTAL



Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

To Be Advised

Our ref:

CC4/EQI18014084/R1eb3

Date:

06.08.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam.

PRELIMINARY ADVICE OF VEHICLE NO.

SGC408J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>02.08.2018</u> at the premises of M/s <u>Vantage Automotive Limited</u> and have the following to report:-

Workshop Estimate Amount	: S\$	7,961.10
Revised Estimate Amount	: S\$	4,156.20
"Check" Items Amount	: S\$	720.90
Market Value	: S\$	20
LTA Reimbursement Value	: S\$	10
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

Rear Portion

nearside rear

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

3 days

Yours faithfully,

MOHD. RASUL

Licensed Appraiser

REGENT MOTORS

(A Division of Vantage Automotive Limited) Business Registration No. 53055563L GST Registration No. M2-0000551-1

305 Alexandra Road 159942 Singapore Tel: 6477 7400

Fax: 6477 7398



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No.

: BG 3793

Date Estimated : 31/07/2018

Prepared By

: Wong Guo Xiang

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Abel Yap Tien Hock (Ye Tianfu)

27 Anchorvale Crescent

#05-33

- ACCOUNT -2000

CASH - Sale service

singapore 544657

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SGC408J

WF0EXXWPCEGL54643 05/09/2017

Mon 2.0 5Dr

0

DESCRIPTION 150.00 SUNDRIES REPLACE / REPAIR REAR BUMPER, REAR BUMPER EXTENSION, REAR BUMPER BEAM RESPRAY REAR BUMPER, REAR BUMPER EXTENSION TO CONDUCT WIRING CONNECTION & CHECK (NETT) 150.00 150.00 TO REMOVE & REFIX REVERSE SENSOR (NETT) 300.00 TO REMOVE & REFIX REAR BOOT COMPARTMENT INNER TRIM & GARNISH (NETT) TUFF KOTE @ \$60 PER PANEL

TO CONDUCT ECU COMPUTER DIAGNOSTIC INCLUDING CLEAR

FAULT CODE (NETT)

Total Labour 1:

5,010.00

	Tot	al Parts		2,951.10
DG9317970DC RR REINFORCEMENT	1	582.00	10.00	- 523.80
OS7317E899BC RR BUMPER ISOLATOR <bb></bb>	1	95.00	10.00	- 85.50
XWAA DS7317B861CD RR BPR CTRL BRACKET MTG <cc></cc>	1	124.00	10.00	? 111.60
5UAW DS7317K922EA RR COVER, PRIMED	1	60.00	10.00	× 54.00
XWAA DS7317E911ME RR MOULDING	1	580.00	10.00	№ / 522.00
DS7317K835NA BUMPER ASSY - REAR, PRIMED	1	1,838.00	10.00	7654.20
PART NUMBER DESCRIPTION	QTY	PRICE	DISC	VALUE

REGENT MOTORS

(A Division of Vantage Automotive Limited)
Business Registration No. 53055563L GST Registration No. M2-0000551-1

305 Alexandra Road 159942 Singapore Tel: 6477 7400

Fax: 6477 7398



GST Registration No. M2-0000551-1

ESTIMATE

Estimate No.

: BG 3793

Date Estimated :

CHASSIS NO.

: 31/07/2018

Prepared By

: Wong Guo Xiang

REGN. DATE

MODEL

MILEAGE

REGN. NO. SGC408J

WF0EXXWPCEGL54643

05/09/2017

Mon 2.0 5Dr

0

Page No. : 2 of 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Res 64 pant

Labour 1 : 5,010.00
Parts : 2,951.10
Labour 2 : 0.00
Excess : 0.00
Total GST @ 7% : 557.28

Customer Service Office Contact Grand Total : 8,518.38

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

Catherine Chong (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Thursday, 2 August, 2018 10:12 AM

To:

assignments

Subject:

FW: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON

28.07.2018 - TP EQ (CAR IN WORKSHOP)

Attachments:

20180730185938641_0006.jpg; 20180730185938641_0010.jpg;

20180730185938641_0011.jpg; estimate - sgc408j.pdf; GIA - SGC408J.PDF; E_

20180728_113055_2CH_R,MP4

02082018@ 10.30am Grunt vehin Rusul

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Thursday, 2 August 2018 9:50 AM

To: Bodyshop <bodyshop@simedarby.com.sg>

Cc: Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>; Wong Guo Xiang

<wong.guo.xiang@simedarby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>; Chong

Kean Yap <chong.kean.yap@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Without Prejudice

Dear Kavi

We will assign LKK to survey your client's vehicle.

Dear LKK

Please assist on this PRS.

Our insured has not reported the accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Bodyshop [mailto:bodyshop@simedarby.com.sg]

Sent: Wednesday, August 1, 2018 4:56 PM

To: Joel Goh; Bodyshop

Cc: Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Joel.

We would like to proceed to survey the vehicle, kindly assist.

Thank you.

Warmest Regards, Ms.Kavidha (kavi) Assistant Executive Tel: +65 64777364 Fax: +65 64777398

Email: natarajan.k.rajan@simedarby.com.sg

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Wednesday, August 01, 2018 3:45 PM

To: Bodyshop

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Without Prejudice

Dear Kavi

Our insured has not reported this accident and hence liability is unclear. Please advise if you wish to proceed with survey first.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





From: Bodyshop [mailto:bodyshop@simedarby.com.sq]

Sent: Tuesday, July 31, 2018 6:21 PM

To: Marketing

Cc: Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

Subject: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

*KINDLY ARRANGE FOR SURVEY TOMORROW (1/8/2018), CAR IS IN OUR WORKSHOP.

Warmest Regards, Ms.Kavidha (kavi) Assistant Executive Tel: +65 64777364 Fax: +65 64777398

Email: natarajan.k.rajan@simedarby.com.sg

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Nivitha (LKK Auto)

From:

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent:

Monday, 6 August 2018 7:06 PM

To:

assignments

Cc:

Admin A

Subject:

FW: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON

28.07.2018 - TP EQ (DM18HO01959-JG)

Attachments:

06082018184704-0001.pdf

11.20 am @ 8/8/2018 vehicle not In person @ MdM. Lim

Hi Nivitha,

Kindly assist.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Monday, 6 August, 2018 6:49 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Dear Shu Pei

Attached fax from Kum Chew Motor workshop taking over this case. Please assist to arrange for survey.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, August 6, 2018 5:07 PM

Tc: Bodyshop Cc: Joel Goh

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Kavi,

As per our tele-conversation a while ago, your client was decided to withdraw third party claim.

Dear Joel.

Kindly take note.

Thank you

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 6 August 2018 4:35 PM

To: Joel Goh < joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGC 408J at M/s Vantage Automotive Limited.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Monday, 6 August 2018 2:09 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <a drawn-a@lkkauto.com>; assignments assignments@lkkauto.com>; Vivian Lau (LKKAuto)

<uivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



0

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, August 3, 2018 5:28 PM

To: Joel Goh

Cc: Admin A; assignments; Vivian Lau (LKKAuto); Thin Thin (LKKAuto)

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Admin-D (LKKAuto)

Sent: Thursday, 2 August, 2018 10:19 AM

To: 'Joel Goh' < joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Dear Joel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Thursday, 2 August 2018 9:50 AM

To: Bodyshop < bodyshop@simedarby.com.sg>

Cc: Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>; Wong Guo Xiang

<wong.guo.xiang@simedarby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>; Chong

Kean Yap <chong.kean.yap@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Without Prejudice

Dear Kavi

We will assign LKK to survey your client's vehicle.

Dear LKK

Please assist on this PRS.
Our insured has not reported the accident.

Best Regards,

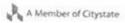
Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





From: Bodyshop [mailto:bodyshop@simedarby.com.sq]

Sent: Wednesday, August 1, 2018 4:56 PM

To: Joel Goh; Bodyshop

Cc: Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Joel,

We would like to proceed to survey the vehicle, kindly assist.

Thank you.

Warmest Regards, Ms. Kavidha (kavi) Assistant Executive Tel: +65 64777364 Fax: +65 64777398

Email: natarajan.k.rajan@simedarby.com.sg

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Wednesday, August 01, 2018 3:45 PM

To: Bodyshop

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Without Prejudice

Dear Kavi

Our insured has not reported this accident and hence liability is unclear. Please advise if you wish to proceed with survey first.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Bodyshop [mailto:bodyshop@simedarby.com.sg]

Sent: Tuesday, July 31, 2018 6:21 PM

To: Marketing

Cc: Mohamed Shabir Abdul Hamid; Wong Guo Xiang: Natarajan Kavidha Rajan; Chong Kean Yap Subject: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

*KINDLY ARRANGE FOR SURVEY TOMORROW (1/8/2018), CAR IS IN OUR WORKSHOP.

Warmest Regards, Ms.Kavidha (kavi) Assistant Executive Tel: +65 64777364 Fax: +65 64777398

Email: natarajan.k.rajan@simedarby.com.sg

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Hsiao Tong (LKKAuto)

From:

Joel Goh <joel.goh@eqinsurance.com.sq>

Sent:

Friday, 21 September 2018 5:36 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 -

TP EQ (DM18HO01959-JG)

Attachments:

GW3941K.PDF

Dear Hsiao Tong

Attached our insured's accident report.

Please proceed with direct settlement for this case.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

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From: Joel Goh

Sent: Tuesday, September 18, 2018 9:34 AM

To: 'Hsiao Tong (LKKAuto)'

Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Dear Hsiao Tong

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, September 14, 2018 5:42 PM

To: Joel Goh Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Hi Joel,

We refer to the above matter.

Third party owner is chasing again for an update.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 11 September 2018 12:47 PM
To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (DM18H001959-

JG)

Dear Hsiao Tong

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, September 11, 2018 12:13 PM

To: Joel Goh Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Hi Joel.

We refer to the above matter.

Third party owner is chasing for an update.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg > Sent: Tuesday, 4 September 2018 5:10 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (DM18HO01959-

JG)

Dear Hsiao Tong

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, September 4, 2018 5:05 PM

To: Joel Goh Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Hi Joel,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Attached is a copy of scene photos from third party for your easy reference.

Thank You.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 August 2018 9:52 AM

To: Joel Goh < joel.goh@eginsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 15 August 2018 9:09 AM
To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Dear Shu Pei

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, August 14, 2018 6:40 PM

To: Joel Goh

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGC 408J at M/s Kum Chew Motor Workshop.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 8 August 2018 11:22 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Monday, 6 August, 2018 6:49 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(DM18HO01959-JG)

Dear Shu Pei

Attached fax from Kum Chew Motor workshop taking over this case. Please assist to arrange for survey.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, August 6, 2018 5:07 PM

To: Bodyshop Cc: Joel Goh

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Kavi,

As per our tele-conversation a while ago, your client was decided to withdraw third party claim.

Dear Joel,

Kindly take note.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 6 August 2018 4:35 PM

To: Joel Goh < joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGC 408J at M/s Vantage Automotive Limited.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh < joel.goh@eqinsurance.com.sg>

Sent: Monday, 6 August 2018 2:09 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vivian Lau (LKKAuto)

<ui><uivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN WORKSHOP)

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



@

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, August 3, 2018 5:28 PM

To: Joel Goh

Cc: Admin A; assignments; Vivian Lau (LKKAuto); Thin Thin (LKKAuto)

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 2 August, 2018 10:19 AM To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Dear Joel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 2 August 2018 9:50 AM

To: Bodyshop <bodyshop@simedarby.com.sg>

Cc: Mohamed Shabir Abdul Hamid <shabir.abdul.hamid@simedarby.com.sg>; Wong Guo Xiang

<wong.guo.xiang@simedarby.com.sg>; Natarajan Kavidha Rajan <natarajan.k.rajan@simedarby.com.sg>; Chong

Kean Yap <chong.kean.yap@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Without Prejudice

Dear Kavi

We will assign LKK to survey your client's vehicle.

Dear LKK

Please assist on this PRS.

Our insured has not reported the accident.

Best Regards,

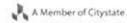
Joel Goh

Executive | Claims



EQ Insurance Company Limited

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From: Bodyshop [mailto:bodyshop@simedarby.com.sg]

Sent: Wednesday, August 1, 2018 4:56 PM

To: Joel Goh; Bodyshop

Cc: Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ

(CAR IN WORKSHOP)

Dear Joel,

We would like to proceed to survey the vehicle, kindly assist.

Thank you.

Warmest Regards, Ms.Kavidha (kavi) Assistant Executive Tel:+65 64777364 Fax:+65 64777398

Email: natarajan.k.rajan@simedarby.com.sg

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Wednesday, August 01, 2018 3:45 PM

To: Bodyshop

Subject: RE: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K(EQ) ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Without Prejudice

Dear Kavi

Our insured has not reported this accident and hence liability is unclear. Please advise if you wish to proceed with survey first.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

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From: Bodyshop [mailto:bodyshop@simedarby.com.sq]

Sent: Tuesday, July 31, 2018 6:21 PM

To: Marketing

Cc: Mohamed Shabir Abdul Hamid; Wong Guo Xiang; Natarajan Kavidha Rajan; Chong Kean Yap

Subject: VANTAGE/ REQ FOR DIRECT SETTLEMENT - SGC408J AND GW3941K ON 28.07.2018 - TP EQ (CAR IN

WORKSHOP)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

*KINDLY ARRANGE FOR SURVEY TOMORROW (1/8/2018), CAR IS IN OUR WORKSHOP.

Warmest Regards, Ms.Kavidha (kavi) Assistant Executive Tel: +65 64777364 Fax: +65 64777398

Email: natarajan.k.rajan@simedarby.com.sg

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www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended De-registration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

The information contained herein is correct as at 16 May 2018

Company

6722Z

SJH2350R

Yes

17 May 2018

MITSUBISHI

LANCER 1.5 MIVEC GLS 4A/T

Black 2007

4A910073245

JMYSRCY2A8U004223

80.0 kW (107 bhp)

\$16,910.00

30 Jul 2008

30 Jul 2008

2

\$18,601.00

Yes.

29 Jul 2018

\$9,300.00

29 Jul 2018

A - Car (1600cc & below)

10

\$12,001.00

\$238.00

\$9,538.00

OK

FOR OFFICIAL USE ONLY
To the Registered Owner of Vehicle No:
This is to confirm that the above-mentioned vehicle has been deregistered on

This is to confirm that the above-mentioned vehicle has been deregistered on Please note that the vehicle licence (i.e. road tax) and related fees, if outstanding fluiding select for the period up to the date of deregistration. It is an offence for anyone to keep or use a deregistered vehicle.

Date

The information is current at time of printing (Jan 2018) VRLSO-F-D01-V17 (10PT150- 02/17)

17 MAY 2018 V 1880 CAPORE

for Registrar of Vehicles



51 UBLAVE L #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQI18014084/Gpb3

02 OCT 2018

NORGENIC PTE LTD 1 LORONG 15GEYLANG #01-00 SINGAPORE 388595 ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GW 3941K AND SGC 408J ON 28/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SGC 408J against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

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PRE-REPAIR INSPECTION REPORT CS3/EQI18014084/Gpb3s2 EQ INSURANCE COMPANY LTD 25-10-2018 5 MAXWELL ROAD #17-00 TOWER BLOCK MND Date: COMPLEXSINGAPORE 069110 Code: EQI Policy Particulars :- (THIRD PARTY CLAIM) 1. SGC 408J GW 3941K Veh. Inspected Insured Veh. DMPCHQ18-003507 Coverage (\$) 0.00 Policy No. DM18HO01959-JG 0.00 Excess (\$) Claim No. Assign Date 02/08/2018 Assign From Vehicle Particulars & Condition 2. 1999 Make & Model FORD MONDEO TITANIUM C.C HIDDEN 2017 Engine No. Year of Reg. WF0EXXWPCEGL54643 Colour RED Chassis No. Odometer 23361 KM Steering IN ORDER IN ORDER SPORTS RIM Modification Brakes GOOD General 3. Conditions of Tyres Size Make Balance CONTINENTAL 8 mm 235/45R18 R/H Front Tyre CONTINENTAL 8 mm L/H Front Tyre 235/45R18 CONTINENTAL 235/45R18 8 mm R/H Rear Tyre 235/45R18 CONTINENTAL 8 mm L/H Rear Tyre 4. **Description of Damages** THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION General Information 5. 10/08/2018 (12:30 PM) **Accident Date** 28/07/2018 Inspect Date / Time KUM CHEW MOTOR WORKSHOP Survey held at 160 SIN MING DRIVE #05-08 SIN MING AUTOCITY SINGAPORE 575722 5a. Remarks A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D)THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$3,000 Estimate Days of Repair 5b. ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days

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Inspected By

XING GUO QIANG

Automotive Assessor

M.MATAI, AMSAE-A

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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