

155200

INS. CASE OWNER:

Lynthia

CC 4 / AXA1801

4071

12/6/18

LKK:

IDAC:

Surveyor:

Tantika

DOI:

ASSIGNMENT

1/8/18

Date / Time:

1/8/18

Registered in Merit:

Pre-assign / CCU / FTE

FBG 5227X

S8MODQA 61082



Insured Vehicle No.:

Claim No.:

Name of Insured:

HEE RABIM KHARUL IRFAN BIN

Policy No.:

Insured Tel No.:

HP:

1/8/18

Make / Model:

Excess Sec II :S5

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHU 48095

INSRS:
WSP:
Tel:
Liability:
RMKS:

LOBE W

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHU 48095 - X

FBG 5227X - X

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

11/4/2018

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

17/4/2018

Sent By:

CPK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S5

400.00

(2 days)

Reduction:

66

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

Agreed / Assessed: BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S5

428.00

Loss of Rental (LOR):

S5

348.63

(3 days)

4/16/21

Loss of Use (LOU):

S5

-

(5 x days)

Loss of Income (LOI):

S5

150.00

(5.0000 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

S5

7.49

Medical:

S5

-

Disbursement:

S5

-

(e.g. Tow/ Independent)

Legal Cost:

S5

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

Total:

S5

934.12

Global Sum S5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S5

934.12

Name 1:

ComfortVelo Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S5

Name 2:

Payee 3: (Strike if N.A.)

S5

Name 3:

CORRECT

Sent to team

RECEIVED 08 NOV 2018

After repair photo

6/8/18
phkm4/4/18
4/6/18
17/11/18

of Guard Claim

- OMR, sent out 3st letter

4/4/18 no body pick up

4/6/18 U2 call back, advise him to report ASAP

17/11/18 spoke to U2, confirmed accident sketch (BOLA 22)

agree to settle and more ACD line, send letter to OI

IA and Mobile updated, KIV LOD

Taufik

REF: ABM(CAXA)

ASSIGNMENT

From: Date: 02082018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHD 4809S
at Workshop no: Comfort Delgro
59 Luyang Way

Insured

Policy No:

Claims No:

Sum Insured:

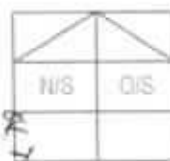
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAC Accident Report Consistent? Yes or No

GA / PR Seen Consistent? Yes or No

Est. Repair: L days Res: Yes or No

Lum Sum: 20 % 3 Val Yes or No

CA / REV / REP. / 24 HRS

Date Person Contacted:

Vehicle IN / OUT

Veh No: SHD 4809S Yr Regn: 2013 Aug

Type: M.Gar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai 140 cc 1685

Colour: Blue A/C Insured / Std / NI / NA

Se Reading: 860072 T/Radio: Insured / Std / NI / NA

Eng No:

C/No: KMHLB414M1D4039775

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: N/S / Rim / STD A/Rim or

Tyre Size: F: 205 / 60 R16
R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wintlahe

Front Rear
R/Bal 6 mm R/Bal 6 mm

L/Bal 6 mm L/Bal 6 mm

D.O.A D.O.I: 2/8/18 0439pm

Survey held at: Comfort Delgro Luyang

Des. of Damages: Frt / Rear / O/S / N/S / U/C Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected (due to collision)

Date / Time Action / Instruction

One/Two File Pairs (1/2)

☐ : Prel. Report

☐ : Final Report

11

One/Two File Return (1/2)

11

Report Format:

Lump Sum / LB 1: 13

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 2 3 4 5 6 7 8 9 10 11 12

1 2 3 4 5 6 7 8 9 10 11 12

1 2 3 4 5 6 7 8 9 10 11 12

1 2 3 4 5 6 7 8 9 10 11 12

1 2 3 4 5 6 7 8 9 10 11 12

Add Fee: ☐ Site Insp 1\$

☐ Interview 1\$

☐ Tech. Insp 1\$

☐ Workshop 1\$

4400.00 (Ref: 784.68 / 66%)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

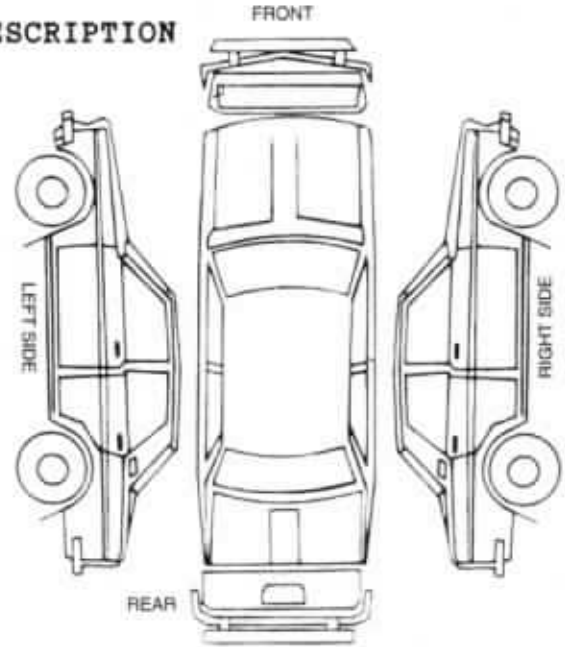
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18014071/T1fb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 02-08-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	FBG 5333X	Veh. Inspected	SHD 4809S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/08/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	01/08/2018	Inspection Date	02/08/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305194890
OMER	REGN NO.: SHD4809S	MILEAGE	
S COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL	
OMER NO. 7010045	MODEL I-40	E.....1/2.....F	
ESS 383 SIN MING DRIVE	YR OF MANU. 31.08.2013	DATE/TIME IN 01.08.2018 12:15	
(R) Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMDU039775	TARGET DATE	
(P) 65508755 (O)		COMPLETION DATE/TIME:	
JUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 01.08.2018
NATURE: 3P 01.08.18

S/NO	LABOR CODE	DESCRIPTION
		

CHECKED & PASSED OUT BY: _____		CUSTOMER'S SIGNATURE _____	
SERVICE ADVISOR _____			
Acknowledgement Slip		Exit Pass	
No.: SHD4809S	LIMITS	Vehicle No.: SHD4809S	
Signature/Date _____	Signature/Date _____	Name of Service Advisor _____	Date _____
Returned to Service Reception upon collection		To be kept by Security Guard	

AXA-4S

TS
1710

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305194890
 REGN NO : SHD4809S
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 31.08.2013
 DATE/TIME IN : 01.08.2018 12:15
 ACCIDENT DATE : 01.08.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	REAR BUMPER	1	603.60	20.00	482.88	Rx
0002	04-01-0103-0907-G	REAR BUMPER SIDE BRKT LH	1	49.00	20.00	39.20	x Sur
0003	04-01-0101-0111-G	REAR BUMPER CLIPS	10 L	22.00	20.00	17.60	x Sur
0004	04-01-0103-1150-A	REAR BUMPER MAT	1	50.00	20.00	50.00	net

SUB-TOTAL : 589.68

JOB NATURE

0000 L	PANEL BEATING	280.00	200
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00	✓
0002 L	R/I REVERSE SENSOR	120.00	30

SUB-TOTAL : 600.00

TOTAL : 1,189.68

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE :

AUTHORISED : YES / NO

LKK Auto Consultant DATE notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Taufik 97495749
 WP
 2/8/18 @ 430pm
 02 days
 Resurvey after repair
 sur@lkkauto.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 Aug 2018

**NER RAHIM KHAIRUL IRFAN BIN
129 PASIR RIS STREET 11, #04-325
Singapore 510129**

Dear Sir,

**OUR REF : CC4/ASM18014071/T1fb3
YOUR REF : FBG 5333X**

**ACCIDENT INVOLVING FBG 5333X & SHD 4809S ALONG SIMEI ROAD
TOWARDS UPPER CHANGI ROAD EAST ON 01/08/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Poh Kin (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 1 November 2018 2:41 PM
To: Poh Kin (LKKAUTO)
Subject: Re: ROAD TRAFFIC ACCIDENT INVOLVING FBG 5333X AND SHD 4809S ON 01.08.2018 AXA o/standing List No : 287.

Categories: clear

Without Prejudice.

Dear Poh Kin

We accept your offer. Kindly forward your D.V. .

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Thursday, 1 November 2018 2:24 PM
To: William Tan Thoo Seng
Subject: ROAD TRAFFIC ACCIDENT INVOLVING FBG 5333X AND SHD 4809S ON 01.08.2018

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM18014071/T1fb3
Your Ref: T0818/ SHA4809S/ WT(st)

Dear Sir,

ROAD TRAFFIC ACCIDENT INVOLVING FBG 5333X AND SHD 4809S ON 01.08.2018

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 428.00
2. Loss of Rental (\$116.21 x 3 days)	S\$ 348.63
3. Loss of Income (\$50.00 x 3 days)	S\$ 150.00
4. LTA search	S\$ 7.49
	S\$ 934.12

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 1 November 2018 2:24 PM
To: 'William Tan Thoo Seng'
Subject: ROAD TRAFFIC ACCIDENT INVOLVING FBG 5333X AND SHD 4809S ON 01.08.2018
Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM18014071/T1fb3
Your Ref: T0818/ SHA4809S/ WT(st)

Dear Sir,

ROAD TRAFFIC ACCIDENT INVOLVING FBG 5333X AND SHD 4809S ON 01.08.2018

We refer to the above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 428.00
2. Loss of Rental (\$116.21 x 3 days)	S\$ 348.63
3. Loss of Income (\$50.00 x 3 days)	S\$ 150.00
4. LTA search	<u>S\$ 7.49</u>
	<u>S\$ 934.12</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



PROCEED DS

Type

🔍 Question

Message

MANDATE APPROVED

Reply

<< < S8M00QQA > IA with mandate uploaded

Type

🔗 Question

Message

Liability: Insured driver collided into the rear of party vehicle. Liability is down against our insured. We did clarify with insured the nature of the accident and agreed to settle and aware NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. Propose settlement amount is around \$1,201.09. All the relevant documents had been uploaded in SMART CLAIM. For your kind attention and instruction. Thank you- Pohkin 17/09/2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199807198R

33-1 BLKVE 1, #02-25 PAXA TECH INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564312

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/09/2018

Survey Details:

Date of loss	1-Aug-18
Date of appointment	2-Aug-18
Date of survey	2-Aug-18
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 4809S
Make and Model	HYUNDAI I-40
Date of registration	31/8/2013
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 1,189.68
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 50.00
Check items (estimate)	\$ -
Labour	\$ 430.00
Total	\$ 480.00
Lump Sum(if applicable)	\$ -

Number of days for repair	2
---------------------------	---



U&W
Audit
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62563315

Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 513.60	(\$480.00 x 7% GST)
Loss of use	\$ -	no. of days
Loss of rental (estimate)	\$ 480.00	(\$120.00 x 4 days)
Loss of income (estimate)	\$ 200.00	(\$50.00 x 4 days)
LTA search fees	\$ 7.49	
Others	\$ -	
Proposed Total	\$ 1,201.09	

Our Ref : T 0818/ SHD4809S /WT(st)

Your Ref :

Date : 23-Aug-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198004401

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 765732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4809S YOUR INSURED FBG5333X
AND OTHER ON 01.08.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHD4809S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **FBG5333X** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	428.00
2	4 days Loss of Rental @ \$ 116.21 per day	\$	464.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	900.33

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$	320.00
Total Claims:		\$	1,220.33

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs
- b) LTA search slip/s of : FBG5333X
- c) GIA / Police report/s of : SHD4809S
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE, 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933. TEL : (065) 62563561 FAX : (065) 62564315

17th September 2018

KHAIRUL IRFAN B NER RAHIM

Block 129 Pasir Ris Street 11,
#04-325,
Singapore 510129.

Dear Sir,

OUR REF : CC4/ASM18014071/T1fb3

YOUR REF : FBG 5333X

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. FBG 5333X AND SHD 4809S ALONG
SIMEI ROAD ON 01.08.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s ComfortDelgro Engineering Pte Ltd, acting on behalf of the owner of SHD 4809S against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into Third Party vehicle SHD 4809S. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHD4809S , FBG5333X
SIMEI ROAD TWDS UPP. CHANGI RD EAST.****ON 01-Aug-18 11:45****I / We****LOW SWEE BANG**

(Hirer) NRIC No.:

S1809806G**and/or****THEN KIM SENG**

(Relief) NRIC No.:

S1279467C**Taxi Number****SHD4809S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date**01-Aug-2018****Name of Hirer****LOW SWEE BANG****Hirer NRIC****S1809806G**

Signature :

**Address****615 BEDOK RESERVOIR ROAD #11-1...
470615****Contact No.****97887504****Name of Relief****THEN KIM SENG****Relief NRIC****S1279467C**

Signature :

**Address****620 BEDOK RESERVOIR ROAD 08-1408
470620****Contact No.****81496643**



redefining / insurance

CLAIM REF : S8M00QQA
INSURED : KHAIRUL IRFAN B NER RAHIM

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 01.08.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Low Swee Bang of vehicle no. SHD 4809S.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Nine Hundred Thirty Four and Cents Twelve only (S\$934.12) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (FBG 5333X) arising out of an accident with (SHD 4809S) on 01.08.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. FBG 5333X arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. FBG 5333X.

Dated this 1st day of November 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : _____

I/C No : _____

Address : _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHERTON WAY AXA TOWER #24-01
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHD48098

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
31.08.2013

CHASSIS CODE
KMHT841UMDU039775

NO/DATE
91391267 23.08.2018

JOB NO.
305194890

DIAGNOSTIC READING

JOB TYPE

Description : 3P 01.08.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	400.00
Add GST @ 7.000 %	28.00
Total Invoice amount:	428.00

Issued by : KATHKINETAN 23.08.2018 10:08:53
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WHILE TAKING REASONABLE PRECAUTIONS AGAINST THEFT, LOSS, ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE KEPT IN THE COMPANY'S OWNERSHIP. THE CUSTOMER SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 1 DAY FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

2. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN ADDITION TO ANY EXISTING DEBT AND CHARGES TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICED DATE OF PERIOD OF DEFAULT.

3. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS FOR CORRECTIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND PROCEED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18080013

Date: 23 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/08/2018 @ 11:45 hrs
ALONG SIMEI ROAD TWDS UPP. CHANGI RD EAST
INVOLVING FBG5333X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4809S** (the "Taxi"). The Taxi was hired to **LOW SWEE BANG IC NO S1809806G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.21** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
IN	TO					FROM	TO
00	0616	01/08/2018	lyg	860077	69.8	09.15	12.15
00	1930	01/08/2018					
05	0639	01/08/2018	Accident	Now	1N	1215	—
00	18:50	04/08/2018	Repair		0N	—	0915
00	0837						
00	0755						
05	19.20						
00	0621						
05	1920						
00	0650						
15							

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
FBG5333X	01 Aug 2018 / 11:45:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

SHD48095

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBG 5333X (Insd veh)	Model:	HYUNDAI I40
	SHD 4809S (TP veh)		
Date of Accident:	01/08/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	1,272.96
Final Repair Cost	:	\$	428.00
Loss of Token Sum	:	\$	150.00
Rental (if any)	:	\$	348.63
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	934.12

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 934.12

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

15/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18014071/T1fb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH		Date : 15-11-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBG 5333X	Veh. Inspected	SHD 4809S	
Policy No.	AN3165119	Coverage (\$)	0.00	
Claim No.	S8M00QQA	Excess (\$)	0.00	
Assign From		Assign Date	02/08/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	KMHLB41UMDU039775	Colour	BLUE	
Odometer	860072	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/08/2018	Inspection Date	02/08/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4809S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	603.60	-
1	REAR BUMPER SIDE BRKT LH (CONSISTENT)	SERVICEABLE	49.00	-
10	REAR BUMPER CLIPS (CONSISTENT)	SERVICEABLE	22.00	-
	LESS 20% DISCOUNT		-134.92	-
			539.68	-
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER MAT (SN) (CONSISTENT)	NECESSARY	50.00	50.00
			50.00	50.00
	<u>LABOUR</u>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER		280.00	200.00
	SPRAYPAINT ON AFFECTED AREA		200.00	200.00
	R/I REVERSE SENSOR		120.00	30.00
			600.00	430.00
	GRAND TOTAL		1,189.68	480.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			400.00

Report Ref No. CC4/ASM18014071/T1fb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.