

ASS. REC. BY: Adrian KingREF: CC3 / A4718014034 / Agber

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No 1800030550Claims No. 761642556856Sum Insured: _____ Excess: 600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 158k

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 21 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLX4822AYr Regn: 2018 / MarchType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4cc 1984Colour: Blue

A/C: Insured / Std / NI / NA

Sp Reading: 2251

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZF4JA121947Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / STD A/Rim orTyre Size: F: 215/55R17R: 215/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mmR/Bal. 06 mmL/Bal. 06 mmL/Bal. 06 mm

D.O.A.

D.O.I.

01/08/18

Survey held at

PremiumDes. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

07 APRSLX 4822A - X

RECEIVED 17 APR 2019

07/3/18 @ 11.22am Vehicle to Victor via Meimien.07/3/18 @ 17.02hrs Victor informed CLA via Meimien.07/3/18 @ 9.05am Informed Jeffrey C/A of ex- to 600 by email.07/3/18 @ 10.18am Informed Tony ex- to 600 instead of 60 as confirmed with Meimien.15/3/18 @ 11.00am 2nd report to Victor via Meimien. (Supplementary).18/3/18 @ 2.16pm Andy Tony informed C/A at 456489 via Meimien.20/3/18 @ 12.09pm confirmed with Carline final fig 45378.20, 21 days by email.

Date/Time, File Pass (37)

☐ : Preli. ReportDays Of Repair: 21

(Red 615753, 25%)

1) 17/3/18☐ : Final ReportResurvey No. of Trip: 1

Survey Fee:

Date/Time, File Return (37)

Transportation:

2)

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Ins (\$)☐ : Weekend (\$)3) 17 + 15 = 32

4) Photos

5) Others

(37/37)

Report Format: MEP-00

Lump Sum / L.B.I. (\$)

48378.2020010

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 22 March 2019 12:09 PM
To: Carrine Leong; SUR
Cc: jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLX4822A - OD AIG - SURVEYED 1 AUG 18

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$48,378.20 before excess \$0/- & GST and 21 repair days (instead of 37 days)

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 21 February 2019 4:37 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLX4822A - OD AIG - SURVEYED 1 AUG 18

Hi Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you 08 Jan 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 209902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 7 August 2018 10:18 AM
To: Claims; SUR
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In

Dear Tony,

Please be informed that the excess of above vehicle should be \$0.00 instead of \$600.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Monday, 6 August 2018 3:56 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In

Dear Tony,

Will confirm with insurance officer. Once receive result from them, will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 6 August 2018 3:44 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In

Dear Shiau Chan,

Can double check the excess amount with officer in-charge? Our client not at fault.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 20 August 2018 2:02 PM
To: 'PAL Claim'; assignments
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In
Attachments: SLX4822 SUPP.pdf, SLX4822 SUPP 2.pdf

Dear Mr Chang,

Please proceed and refer to the attached of supplementary marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Wednesday, 15 August 2018 11:28 AM
To: assignments <assignments@lkkauto.com>
Cc: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In

Dear all,

Kindly assist to arrange resurvey check items and supplementary items for above mentioned vehicle.
Address : 24 Benoi Sector, Singapore 629857.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2018 12:55	Cim Veh Model Changed		[I] Merimen Administrator
2	30 Jul 2018 12:55	Cim Created	Reg No: SLX4822A, Policy No: 1800030850, Acct Date: 2018/07/29, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA118097976	[I] Merimen Administrator
3	01 Aug 2018 19:08	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[I] CATHERINE CHONG KAI LING
4	01 Aug 2018 19:08	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] CATHERINE CHONG KAI LING
5	01 Aug 2018 19:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	01 Aug 2018 19:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/13	[A] CATHERINE CHONG KAI LING
7	01 Aug 2018 19:08	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	01 Aug 2018 19:08	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	01 Aug 2018 19:08	Cim Veh Model Changed	(200040) AUDI A4 2.0 (A).	[A] CATHERINE CHONG KAI LING
10	01 Aug 2018 19:08	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	02 Aug 2018 11:05	Adj Rpt Initiated		[A] SHIAU CHAN
12	02 Aug 2018 11:05	Cim Dtl Modified	JPJ Reg. Date: -> 2018/03/28.	[A] SHIAU CHAN
13	02 Aug 2018 11:05	Cim Details Notified		[A] SHIAU CHAN
14	02 Aug 2018 11:22	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/13	[A] SHIAU CHAN
15	02 Aug 2018 11:22	Adj Mandate Request	Cur.Req:52070.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	02 Aug 2018 15:22	Cim Registration Modified	Init.Est.:>5,000 - 6,000, Excess: -> 600.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
17	02 Aug 2018 15:22	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	02 Aug 2018 17:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/13, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	02 Aug 2018 17:02	Adj Mandate Set	Approved:47173.00:Re-inspection to be done for damage check and supplementary items / labour.Reinsp:Yes.	[I] Koh, Victor-CK
20	07 Aug 2018 09:28	Cim Registration Modified	Excess: 600.00 -> 0.00.	[I] Dally Amri, Mimi Zarina
21	15 Aug 2018 11:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/13	[A] SHIAU CHAN
22	15 Aug 2018 11:09	Adj Mandate Request	Cur.Req:55846.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
23	15 Aug 2018 11:47	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/08/13, Mandate Remarks: Supplementary items damage photos?	[I] Koh, Victor-CK
24	15 Aug 2018 11:47	Adj Mandate Set	Maintained:Supplementary items damage photos?	[I] Koh, Victor-CK
25	16 Aug 2018 11:05	Adj Mandate Request	Cur.Req:55846.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
26	16 Aug 2018 17:14	Adj Mandate Request Cancelled		[A] SHIAU CHAN
27	16 Aug 2018 17:17	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/13	[A] SHIAU CHAN
28	16 Aug 2018 17:17	Adj Mandate Request	Cur.Req:56489.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
29	18 Aug 2018 02:16	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2018/08/13, Mandate Remarks: To commence repairs, all damage items to be quantified with clear photographs	[I] Fong, Andy-SY

AUDIT TRAIL

No.	On	Audit	Remarks	By
30	18 Aug 2018 02:16	Adj Mandate Set	Approved:55489.00;To commence repairs, all damage items to be quantified with clear photographs	[1] Fong, Andy-SY

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1877608	02/08/2018 11:05	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX4822A		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 16 Aug 2018

Preliminary Advice

Vehicle No	: SLX4822A	Accident Date	: 29/07/2018
Make	: AUDI A4	Policy No.	: 1800030850
Assignment Date	: 01/08/2018	Excess	: S\$0.00
Date of Inspection	: 01/08/2018	Est. Duration of Repair	: 16.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

			(ESTIMATE \$57,005.00 + SUPPLEMENTARY 1
Repairer's Estimate (Gross)	:S\$	61,424.00	\$3,776.00 + SUPPLEMENTARY 2 \$643.00)
Revised Amount	:S\$	51,592.00	
Check Items (Estimated)	:S\$	4,897.00	
Total	:S\$	56,489.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	67,604.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,396.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

64131.20

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 15 Aug 2018

Preliminary Advice

Vehicle No	: SLX4822A	Accident Date	: 29/07/2018
Make	: AUDI A4	Policy No.	: 1800030850
Assignment Date	: 01/08/2018	Excess	: S\$0.00
Date of Inspection	: 01/08/2018	Est. Duration of Repair	: 16.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	60,781.00	(ESTIMATE \$57,005.00 + SUPPLEMENTARY \$3,776.00)
Revised Amount	:S\$	50,949.00	
Check Items (Estimated)	:S\$	4,897.00	
Total	:S\$	55,846.00	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	67,604.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,396.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Sent: Tuesday, 7 August 2018 9:29 AM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: VEHICLE SLX 4822A (YOUR REF: 7616425568SG)

Dear Shiau

I had amend the excess to \$0.00 in merimen.

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Monday, August 06, 2018 3:55 PM
To: Dally Amri, Mimi Zarina
Cc: SUR
Subject: VEHICLE SLX 4822A (YOUR REF: 7616425568SG)

Dear Mimi,

Kindly confirm the excess as repairer mentioned that the owner not at fault.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 3 August 2018 9:05 AM
To: Claims Dept; SUR
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In

Dear Jeffrey,

As instructed by our client AIG Insurance, please proceed to repair the insured vehicle **SLX 4822A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 2 August 2018 10:50 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLX 4822 A Own Damage (AIG) Vehicle In

Dear Jeffrey,

Please find the attached estimate of our surveyor's marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 1 August 2018 11:43 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLX 4822 A Own Damage (AIG) Vehicle In

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this morning.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jul 2018 12:55	Cim Veh Model Changed		[] Merimen Administrator
2	30 Jul 2018 12:55	Cim Created	Reg No: SLX4822A, Policy No: 1800030850, Acct Date: 2018/07/29, Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA118097976	[I] Merimen Administrator
3	01 Aug 2018 19:08	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	01 Aug 2018 19:08	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	01 Aug 2018 19:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	01 Aug 2018 19:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/13	[A] CATHERINE CHONG KAI LING
7	01 Aug 2018 19:08	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	01 Aug 2018 19:08	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	01 Aug 2018 19:08	Cim Veh Model Changed	(200040) AUDI A4 2.0 (A).	[A] CATHERINE CHONG KAI LING
10	01 Aug 2018 19:08	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	02 Aug 2018 11:05	Adj Rpt Initiated		[A] SHIAU CHAN
12	02 Aug 2018 11:05	Cim Dtl Modified	JPJ Reg. Date: -> 2018/03/28.	[A] SHIAU CHAN
13	02 Aug 2018 11:05	Cim Details Notified		[A] SHIAU CHAN
14	02 Aug 2018 11:22	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/13	[A] SHIAU CHAN
15	02 Aug 2018 11:22	Adj Mandate Request	Cur.Req:52070.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	02 Aug 2018 15:22	Cim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 600.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
17	02 Aug 2018 15:22	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	02 Aug 2018 17:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/13, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	02 Aug 2018 17:02	Adj Mandate Set	Approved:47173.00:Re-inspection to be done for damage check and supplementary items / labour.Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1877608	02/08/2018 11:05	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX4822A		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 02 Aug 2018

Preliminary Advice

Vehicle No	: SLX4822A	Accident Date	: 29/07/2018
Make	: AUDI A4	Policy No.	: 1800030850
Assignment Date	: 01/08/2018	Excess	: S\$0.00
Date of Inspection	: 01/08/2018	Est. Duration of Repair	: 16.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	57,005.00
Revised Amount	:S\$	47,173.00
Check Items (Estimated)	:S\$	4,897.00
Total	:S\$	52,070.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	67,604.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,396.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7451A
Vehicle Details	
Vehicle No.:	SLX4822A
Vehicle to be Exported:	No
Intended De-registration Date:	02 Aug 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK056189
Chassis No.:	WAUZZZF41JA121947
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,425.00
Original Registration Date:	28 Mar 2018
First Registration Date:	28 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$38,795.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Mar 2028
PARF Rebate Amount:	\$29,096.00
Intended COE Rebate Details	
COE Expiry Date:	27 Mar 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$39,903.00
COE Rebate Amount:	\$38,508.00
Total Rebate Amount:	\$67,604.00

The information contained herein is correct as at 02 Aug 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/07/2018 12:32
Date Of Accident	29/07/2018 08:20
Exact Location Of Accident	RIVER VALLEY RD CROSS JUNCTION WITH CLEMENCEAU AV
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLX4822A
Insured/Policyholder	
Name Of Registered Owner	TAN SUAN PING, SUSAN
NRIC No	S7247451A
Email Address	SPTSUSAN_TAN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97478027
Alternative Phone No	OTHERS-97478027

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800030850
Cover Note Number	

Driver

Name of Driver	TAN SUAN PING, SUSAN
NRIC No	S7247451A
Date Of Birth	18/12/1972
Occupation	INDOOR
Date Of Driving Pass	09/11/1994
Driving Experience	23 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97478027
Fax Number	
Contact Number	OTHERS-97478027
Email Address	SPTSUSAN_TAN@YAHOO.COM

Address	BLK 3D UPPER BOON KENG ROAD #13-652
Postcode	384003
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN & POLICE REPORT NO: T/20180729/2038

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV9035U
Vehicle Make/Model/Colour	HONDA / CIVIC 1.6
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 30/7/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tan Fung

NRIC/FIN No: 670411473

Sketch Plan #2

SKETCH PLAN



A: SLX4822A

B: SKV9035U

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to the police report

DECLARATION

We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 30/7/2018

Driver's Signature
(If driver is not the policyholder)
Date & Time

HL



Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/TIN No: 62046678

Police Report


**SINGAPORE
POLICE FORCE**


T/20180729/0088

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 8

Report No. T/20180729/0088

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 29/07/2018 11:57		Video Report No.: E/20180729/0089		Station Diary No.:	
Informant's Particulars					
Name of Informant: TAN SUAN PING SUSAN			Address: APT BLK 3D UP BOON KENG RD #13-652 HDB-KALLANG BASIN SINGAPORE 384003		
ID Type / ID No.: NRIC NO / S7247451A			Contact No.: Home/Office: Mobile: 97478027		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 45	Date of Birth: 18/12/1972	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: MARKETING DIRECTOR			Driving Licence Information: Class:		Date of Expiry:

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 29/07/2018 08:20	Type of Location:
Location: Along Road 1 RIVER VALLEY ROAD CROSS JUNCTION OF CLEMENCEAU AVENUE				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKV9035U	Car	HONDA	C/VIC 1.8 VTIS A/T ABS D/AIRBAG 2WD			0
SLX4B22A	Car	AUDI	A4 SEDAN 2.0 TFSI S TRONIC (NAV)	Blue	Totally Damaged	0

Police Report



**SINGAPORE
POLICE FORCE**



T201607295030

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No: T201607295030

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLX4822A	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1800030850	28/03/2018	27/03/2019

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	TAN SUAN PING SUSAN	ID No.	S7247451A
Related Vehicle	SLX4822A (Car)	Contact No.	97478027
Hospital/Clinic	SINGAPORE GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	03	Degree of Injury	NIL

Brief Details.

ON 29/7/18 AT ABOUT 0816 HRS AT SAID LOCATION,

I WAS AT THE 2ND LANE FROM THE LEFT AT A TRAFFIC LIGHT JUNCTION WAITING FOR IT TO TURN GREEN, WHEN THE LIGHT TURN GREEN, I PROCEEDED FORWARD. SUDDENLY VEHICLE B (SKV 9035 U) TURN RIGHT FROM THE OPPOSITE DIRECTION WITHOUT STOPPING RESULTING ME TO COLLIDED ONTO VEHICLE B LEFT PORTION. I THEN WENT OUT FROM MY VEHICLE BECAUSE SMOKE STARTED TO COME OUT FROM MY VEHICLE AND THE AIRBAGS WERE DEPLOYED AS WELL. I THEN CALLED FOR THE POLICE AND RESOURCE CAME SOON AFTER.

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7247451A**

Name:

TAN SUAN PING, SUSAN
(CHEN XUANBING, SUSAN)

Birth Date: **18 Dec 1972**

Issue Date: **25 Oct 2003**

1000949810K



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7247451A**

Name:

TAN SUAN PING, SUSAN
(CHEN XUANBING, SUSAN)

陈 璇 冰

Race:

CHINESE

Date of Birth: **18-12-1972** Sex: **F**

Country of Birth:

SINGAPORE




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **00 Nov 1994**

Licence No: **S7247451A**

NP 428A

3278775

S7247451A

NRIC No: **S7247451A**

Biometric Group: **18-12-2002**

Date of Issue: **18-12-2002**

APT BLK 3D UPPER BOON KENG ROAD #13-652
SINGAPORE 384003

NRIC No: **S7247451A** Date: **25-07-2006** No: **5339940**






CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder	: TAN SUAN PING, SUSUAN (CHEN XUANBING, SUSAN)	Vehicle No.	: SLX4822A
Period of Insurance	: 28 Mar 2018 To 27 Mar 2019	Policy No.	: 1800030850
Engine No.	: CVK056189	Endorsement No.	:
Chassis No.	: WAUZZZF41JA121947	Issued Date	: 29 Mar 2018

ABOUT THE COVER

Make/Model	: AUDI A4 Sedan 2.0 TFSI S tronic	Sum Insured	: Market Value	First Year of Registration	: 2018
Engine Capacity/Tonnage	: 1,984.00 CC	Off Peak Car	: No	Insuring with COE/PAF	: Yes
Driver Restriction	: NA				

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's orders with his/her permission.
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young driver Inexperienced Driver Excess" ("YIDE") if You are or Your Authorized Driver (named or unnamed) is under the age of 21 and/or has less than 3 years' driving experience.

Age Condition All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN SUAN PING, SUSUAN (CHEN XUANBING, SUSAN) - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Centre Add: 55 Ubi Road 1 Singapore 408699 63962323

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6328 8200. Alternatively, you may refer to AIG website: www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) Part IV of the Road Transport Act 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules 1959 (Malaysia).

0504125218

PREMIUM LEASING - KATL
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

(Stamp/Date/Init)

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0874/2018/KS
Date : 1-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Susan Tan Suan Ping
Address : Blk 3D upper Boon Keng Road
#13-652
Singapore 384003
Telephone : HP +65 97478027
Type of Claim : Own Damage claims
Policy No. : 1800030850
Vehicle No : **SLX 4822 A**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : Mar-18
Engine No : CVK 056189
Chassis No : WAUZZZF4JA121947
Mileage : 2251 KM
Date In : 30-Jul-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Jul-18
Place of Accident : RIVER VALLEY RD CROSS JUNCTION

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 4822 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To remove and transfer aircon condensor, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,000.00	✓
3	To remove center console, dashboard, instrument panels and clusters. Renew both frontal airbag, slip ring, Transfer old fittings. Renew seat belts and control unit, pillar trims, roof lining, both curtain air bags and central protection. Reinstall all parts removed.	S/N \$ 3,600.00	✓
4	To dismantle lhs front door panel trim. To remove and install lhs wing mirror assy.	S/N \$ 300.00	✗
SUB TOTAL LABOUR CHARGES		: \$ 5,380.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 4822 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle and renew front bumper, lhs front fender, lhs headlight and bonnet. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed. ✓ ✓ ✓	\$ 4,500.00	3000.
7	To respray front bumper, lhs front fender, bonnet, both bonnet hinges lhs front door. x x	\$ 3,400.00	1650.
8	To carry diagnostics check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 13,472.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted.</i>	\$ 1,902.00 ✓	1521.60
2	FRONT BUMPER FIXING PARTS <i>the new</i>	\$ 245.00 ? x	
3	SECURING STRIP <i>the new</i>	\$ 60.00 ? x	
4	LOWER CENTER GRILLE <i>damd</i>	\$ 171.00 ✓	136.80
5	LOWER CENTER CLOSING ELEMENT <i>torn</i>	\$ 180.00 ?	143.60 ✓
6	AIR GUIDE LH <i>Distorted</i>	\$ 73.00 ✓	57.84
7	RADIATOR GRILLE <i>crushed</i>	\$ 1,155.00 ✓	924
8	AIR GUIDE GRILLE LH <i>missing</i>	\$ 118.00 ✓	94
9	GUIDE SECTION LH <i>damd</i>	\$ 31.00 ✓	24.56
10	FOAM FILLER PIECE <i>crushed</i>	\$ 107.00 ✓	85.20
11	REINFORCEMENT BEAM <i>Bent</i>	\$ 702.00 ✓	561.60
12	FRONT BUMPER TOP COVER <i>deformed</i>	\$ 109.00 ✓	87.20
13	CAUTION SIGN STICKER <i>the new</i>	\$ 12.00 ✓	9.78
14	AIR COND SIGN STICKER	\$ 12.00 ✓	4.88
15	FRONT FENDER LH <i>Distorted.</i>	\$ 665.00 ✓	532
16	FRONT FENDER ATTACHMENT PARTS <i>the new</i>	\$ 45.00 ✓ x	
17	CLOSING ELEMENT <i>the new</i>	\$ 44.00 ✓	34.56
18	FRONT FENDER BRACKET LH <i>Bent</i>	\$ 31.00 ✓	24.16
19	FENDER DEFORMATION BRACKET LH <i>Bent</i>	\$ 43.00 ✓	34.16
20	FENDER BRACKET <i>Bent</i>	\$ 27.00 ✓	21.60
SUB- TOTAL SPARE PARTS		\$ 5,732.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT FENDER BRACE LH <i>Best.</i>	S 103.00	? 82.40 ✓
22	WHEEL SPOILER LH <i>crushed</i>	S 63.00	? 50.16 ✓
23	STONECHIP GUARD LH <i>Ne</i>	S 44.00	✓ 34.56
24	WHEEL HOUSING LINER LH <i>scrubed</i>	S 215.00	✓ 171.60
25	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not New</i>	S 78.00	? X
26	BONNET <i>Distorted</i>	S 2,163.00	✓ 1730.40
27	BONNET ATTACHMENT PARTS <i>ne m</i>	S 105.00	✓ X
28	IMPACT PROTECTION CENTER <i>ne</i>	S 24.00	✓ 18.88
29	IMPACT PROTECTION LH <i>ne</i>	S 300.00	✓ 18.88
30	FRONT FENDER LEDGE COVER LH <i>ne m</i>	S 53.00	? X
31	FRONT FENDER COVER LH <i>Ne</i>	S 27.00	? 21.04 ✓
32	FRONT FENDER LEDGE SMALL COVER LH <i>Ne</i>	S 20.00	? 15.36 ✓
33	LID LOCK <i>ne m</i>	S 188.00	X
34	BONNET STRICKER <i>ne m</i>	S 44.00	X
35	BOWDEN CABLE <i>ne m</i>	S 50.00	X
36	LID HINGE LH / RH <i>ne m</i>	S 532.00	X
37	WINDOW SLOT SEAL WITH TRIM <i>ne m</i>	S 265.00	X
38	LED HEADLIGHT LH <i>smashed.</i>	S 6,973.00	✓ 5578.40
39	HEADLIGHT POWER MODULE <i>Dented.</i>	S 695.00	? 555.60 ✓
40	HEADLIGHT CONTROL UNIT <i>Dented.</i>	S 657.00	? 525.60 ✓
SUB TOTAL SPARE PARTS		\$ 12,599.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	LIFY CYLINDER LH <i>cracked.</i>	S 184.00	? 147.20 ✓
42	LOCK CARRIER <i>cracked.</i>	S 891.00	✓ 772.80
43	LOCK CARRIER BRACKET <i>dent</i>	S 118.00	✓ 94
44	RADIATOR COOLANT <i>new</i>	S 133.00	✓ 106.24
45	A/C CONDENSOR <i>2 new</i>	S 550.00	? X
46	RADIATOR <i>cracked.</i>	S 630.00	? 503.60 ✓
47	RADIATOR RUBBER BUSH <i>2 new</i>	S 22.00	? X
48	SEAT BELT AUTOMATIC TENSIONER LH / RH <i>Activated.</i>	S 1,912.00	✓ 1529.60
49	SEAT BELT HEIGHT ADJUSTER <i>new Dented</i>	S 306.00	X. 248.80 ✓
50	AIRBAG UNIT -STEERING WHEEL	S 3,111.00	✓ 2488.80
51	AIR BAG WIRE HARNESS	S 184.00	✓ 147.20
52	AIRBAG UNIT- PASSENGER SIDE	S 3,981.00	✓ 3189.80
53	SIDE AIRBAG UNIT LH	S 1,378.00	✓ 1103.40
54	SIDE AIRBAG UNIT RH	S 1,378.00	✓ 1102.40
55	SIDE AIRBAG WIRE HARNESS <i>2 new</i>	S 368.00	X 436
56	CRASH SENSOR - FRONT <i>Activated</i>	S 545.00	✓ 1496
57	AIRBAG CONTROL UNIT	S 1,870.00	✓ 1345.60
58	ROOF TOP LINING <i>crushed</i>	S 1,682.00	✓ 376 ✓
59	CENTRAL PROTECTION <i>behind.</i>	S 470.00	? 143.60 ✓
60	A-PILLAR TRIM LH <i>behind</i>	S 180.00	? 143.60 ✓
SUB TOTAL SPARE PARTS		\$ 19,893.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
61	A-PILLAR TRIM RH <i>Del</i>	\$ 180.00	? 143.68 ✓
62	DASHBOARD <i>torn.</i>	\$ 4,604.00	✓ 3683.70
63	FRONT NO PLATE <i>sent</i>	S/N \$ 25.00	✓
64	SUNDRIES <i>21er.</i>	\$ 500.00	? 71.76
TOTAL SPARE PARTS		:	\$ 43,533.00
TOTAL LABOUR CHARGES		:	\$ 13,472.00
GRAND TOTAL		:	\$ 57,005.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

63226-68

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King.
Surveyed Date : 01/08/18.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 16 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0874/2018/KS 10-Aug-18 CHANG 1 of 1 SLX 4822 A Audi A4 SEDAN 2.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To renew damaged Air cond pipings. S/N	\$ 300.00	
Parts			
1	FRONT REINFORCEMENT BEAM BRACKET - LH <i>bol</i>	\$ 195.00	<i>156</i>
2	REINFORCEMENT BEAM BOLT SET <i>bol</i>	\$ 42.00	<i>32.32</i>
3	FRONT BUMPER SUPPORT - LH/RH <i>dis</i>	\$ 48.00	<i>28.24</i>
4	FRONT WHEEL SPOILER - LH OUTER <i>dis mis</i>	\$ 30.00	<i>23.82</i>
5	LOCK CARRIER AIR GUIDE - LH INNER <i>dis</i>	\$ 23.00	<i>18.40</i>
6	LOCK CARRIER AIR GUIDE - LH UPPER <i>dis</i>	\$ 10.00	<i>7.68</i>
7	RADIATOR SUPPORT <i>dis</i>	\$ 66.00	<i>26.24</i>
8	AIR COND PIPE <i>bol</i>	\$ 453.00	<i>362.40</i>
9	AIR COND PIPE -> CONDENSER <i>bol</i>	\$ 145.00	<i>115.60</i>
10	AIR COND PIPE -> COMPRESSOR <i>bol</i>	\$ 216.00	<i>172.40</i>
11	FRONT NOISE INSULATION <i>dis</i>	\$ 495.00	<i>396</i>
12	HORN - LH <i>dis</i>	\$ 36.00	<i>28.24</i>
13	HORN BRACKET - LH <i>bol</i>	\$ 25.00	<i>19.84</i>
14	STEERING COL. COMBI SWITCH <i>dis</i>	\$ 903.00	<i>722</i>
15	STEERING LOWER SECTION TRIM <i>dis</i>	\$ 181.00	<i>144.80</i>
16	AIR BAG WIRING HARNESS <i>dis</i>	\$ 168.00	<i>134</i>
17	WIRING CONNECTOR <i>dis</i>	\$ 36.00	<i>28.80</i>
18	D-PILLAR TRIM - LH/RH <i>dis</i>	\$ 404.00	<i>323.20</i>
GRAND TOTAL :		\$ 3,776.00	

paper, 13/8/18

For Premium Automobiles Pte Ltd



Authorised Signature

3050.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate - 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0874/2018/KS 15-Aug-18 CHANG 1 of 1 SLX 4822 A Audi A4 SEDAN 2.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	ROOF LINER GRAD HANDLE - FRONT LH/RH	2	\$ 248.00
2	ROOF LINER GRAD HANDLE - REAR LH/RH	2	\$ 248.00
3	DASHBOARD AIR VENT TRIM		\$ 147.00
GRAND TOTAL :		\$	643.00

15/8/18
Jyd.

For Premium Automobiles Pte Ltd



Authorised Signature

5/14/18

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6356 2328 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 1,902.00	✓
2	FRONT BUMPER FIXING PARTS	\$ 245.00	✓
3	SECURING STRIP	\$ 60.00	✓
4	LOWER CENTER GRILLE <i>Distorted</i>	\$ 171.00	✓
5	LOWER CENTER CLOSING ELEMENT <i>Le ✓</i>	\$ 180.00	✓
6	AIR GUIDE LH <i>Distorted</i>	\$ 73.00	✓
7	RADIATOR GRILLE <i>Crushed</i>	\$ 1,155.00	✓
8	AIR GUIDE GRILLE LH <i>missing</i>	\$ 118.00	✓
9	GUIDE SECTION LH <i>Distorted</i>	\$ 31.00	✓
10	FOAM FILLER PIECE <i>Crushed ✓</i>	\$ 107.00	✓
11	REINFORCEMENT BEAM <i>But</i>	\$ 702.00	✓
12	FRONT BUMPER TOP COVER <i>Behind</i>	\$ 109.00	✓
13	CAUTION SIGN STICKER	\$ 12.00	✓
14	AIR COND. SIGN STICKER <i>New</i>	\$ 12.00	✓
15	FRONT FENDER LH <i>Distorted</i>	\$ 665.00	✓
16	FRONT FENDER ATTACHMENT PARTS <i>New</i>	\$ 45.00	✓
17	CLOSING ELEMENT <i>New</i>	\$ 44.00	✓
18	FRONT FENDER BRACKET LH <i>But</i>	\$ 31.00	✓
19	FENDER DEFORMATION BRACKET LH <i>But</i>	\$ 43.00	✓
20	FENDER BRACKET <i>But</i>	\$ 27.00	✓
SUB- TOTAL SPARE PARTS		\$ 5,732.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices S/NETT	REMARKS
21	FRONT FENDER BRACE LH <i>h</i>	\$ 103.00	✓
22	WHEEL SPOILER LH <i>h</i>	\$ 63.00	✓
23	STONECHIP GUARD LH <i>h</i>	\$ 44.00	✓
24	WHEEL HOUSING LINER LH <i>h</i>	\$ 215.00	✓
25	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 78.00	✓
26	BONNET <i>Distorted</i>	\$ 2,163.00	✓
27	BONNET ATTACHMENT PARTS <i>h</i>	\$ 105.00	✓
28	IMPACT PROTECTION CENTER <i>h</i>	\$ 24.00	✓
29	IMPACT PROTECTION LH <i>h</i>	\$ 300.00	✓
30	FRONT FENDER LEDGE COVER LH	\$ 53.00	✓
31	FRONT FENDER COVER LH	\$ 27.00	✓
32	FRONT FENDER LEDGE SMALL COVER LH	\$ 20.00	✓
33	LID LOCK <i>h</i>	\$ 188.00	✓
34	BONNET STRICKER <i>h</i>	\$ 44.00	✓
35	BOWDEN CABLE <i>h</i>	\$ 50.00	✓
36	LID HINGE LH / RH <i>h</i>	\$ 532.00	✓
37	WINDOW SLOT SEAL WITH TRIM <i>h</i>	\$ 265.00	✓
38	LED HEADLIGHT LH <i>Smashed</i>	\$ 6,973.00	✓
39	HEADLIGHT POWER MODULE <i>h</i>	\$ 695.00	✓
40	HEADLIGHT CONTROL UNIT <i>h</i>	\$ 657.00	✓
SUB TOTAL SPARE PARTS		\$ 12,599.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Item

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
41	LIFT CYLINDER LH <i>~ 2000</i>	\$ 184.00	?
42	LOCK CARRIER <i>crushed</i>	\$ 891.00	✓
43	LOCK CARRIER BRACKET <i>best</i>	\$ 118.00	✓
44	RADIATOR COOLANT <i>new</i>	\$ 133.00	✓
45	A/C CONDENSOR	\$ 550.00	?
46	RADIATOR	\$ 630.00	?
47	RADIATOR RUBBER BUSH	\$ 22.00	?
48	SEAT BELT AUTOMATIC TENSIONER LH / RH <i>Activated</i>	\$ 1,912.00	✓
49	SEAT BELT HEIGHT ADJUSTER <i>new</i>	\$ 306.00	x
50	AIRBAG UNIT - STEERING WHEEL	\$ 3,111.00	✓
51	AIR BAG WIRE HARNESS	\$ 184.00	✓
52	AIRBAG UNIT - PASSENGER SIDE	\$ 3,981.00	✓
53	SIDE AIRBAG UNIT LH	\$ 1,378.00	✓
54	SIDE AIRBAG UNIT RH	\$ 1,378.00	✓
55	SIDE AIRBAG WIRE HARNESS	\$ 368.00	✓
56	CRASH SENSOR - FRONT	\$ 545.00	✓
57	AIRBAG CONTROL UNIT	\$ 1,870.00	✓
58	ROOF TOP LINING <i>crushed</i>	\$ 1,682.00	✓
59	CENTRAL PROTECTION	\$ 470.00	?
60	A-PILLAR TRIM LH <i>de</i>	\$ 180.00	?
SUB TOTAL SPARE PARTS		<u>\$ 19,893.00</u>	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved. Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
61	A-PILLAR TRIM RH <i>de ✓</i>	\$ 180.00 ?	
62	DASHBOARD <i>toin</i>	\$ 4,604.00 ✓	
63	FRONT NO PLATE <i>sent</i>	S/N \$ 25.00 ✓	
64	SUNDRIES ?	\$ 500.00 ?	
TOTAL SPARE PARTS		: \$ 43,533.00	
TOTAL LABOUR CHARGES		: \$ 13,472.00	
GRAND TOTAL		: \$ 57,005.00	

All charges are not inclusive of GST.

Legend Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adnan hiny
Surveyed Date : 01/08/18.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 16 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
41	LIFT CYLINDER LH	S 184.00	?
42	LOCK CARRIER <i>crushed</i>	S 891.00	✓
43	LOCK CARRIER BRACKET <i>scr</i>	S 118.00	✓
44	RADIATOR COOLANT <i>new</i>	S 133.00	✓
45	A/C CONDENSOR	S 550.00	?
46	RADIATOR <i>by ✓</i>	S 630.00	?
47	RADIATOR RUBBER BUSH	S 22.00	?
48	SEAT BELT AUTOMATIC TENSIONER LH / RH <i>Activated</i>	S 1,912.00	✓
49	SEAT BELT HEIGHT ADJUSTER <i>new</i>	S 306.00	X
50	AIRBAG UNIT - STEERING WHEEL	S 3,111.00	✓
51	AIR BAG WIRE HARNESS	S 184.00	✓
52	AIRBAG UNIT - PASSENGER SIDE	S 3,981.00	✓
53	SIDE AIRBAG UNIT LH	S 1,378.00	✓
54	SIDE AIRBAG UNIT RH	S 1,378.00	✓
55	SIDE AIRBAG WIRE HARNESS	S 368.00	✓
56	CRASH SENSOR - FRONT	S 545.00	✓
57	AIRBAG CONTROL UNIT	S 1,870.00	✓
58	ROOF TOP LINING <i>crushed</i>	S 1,682.00	✓
59	CENTRAL PROTECTION	S 470.00	?
60	A-PILLAR TRIM LH	S 180.00	?
SUB TOTAL SPARE PARTS		\$ 19,893.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved.
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0874/2018/KS
Date : 1-Aug-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

We took 37 days exclude 7 Sundays

2 PH - parts order Germany

8-Jan-19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Susan Tan Suan Ping
Address : Blk 3D upper Boon Keng Road
#13-652
Singapore 384003
Telephone : HP +65 97478027
Type of Claim : Own Damage claims
Policy No. : 1800030850
Vehicle No : **SLX 4822 A**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : Mar-18
Engine No : CVK 056189
Chassis No : WAUZZZF4JA121947
Mileage : 2251 KM
Date In : 30-Jul-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 29-Jul-18
Place of Accident : RIVER VALLEY RD CROSS JUNCTION

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 4822 A.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To remove and transfer aircon condensor, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N	\$ 1,000.00	\$ 1,000.00
3	To remove center console, dashboard, instrument panels and clusters. Renew both frontal airbag, slip ring, Transfer old fittings. Renew seat belts and control unit, pillar trims, roof lining, both curtain air bags and central protection. Reinstall all parts removed.	S/N	\$ 3,600.00	\$ 3,600.00
4	To dismantle lhs front door panel trim. To remove and install lhs wing mirror assy.	S/N	\$ 300.00	nil
SUB TOTAL LABOUR CHARGES		:	\$ 5,380.00	\$ 5,080.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 4822 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	<i>c/f</i>		\$ 5,080.00
6	To dismantle and renew front bumper, lhs front fender, lhs headlight and bonnet. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 4,500.00	\$ 3,000.00
7	To respray front bumper, lhs front fender, bonnet ,both bonnet hinges lhs front door.	\$ 3,400.00	\$ 1,650.00
8	<i>Added labour - see attached 10 Aug 18</i>	\$ 300.00	\$ 300.00
0	To carry diagnostics check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 13,772.00	\$ 10,222.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,902.00	\$ 1,521.60
2	FRONT BUMPER FIXING PARTS	\$ 245.00	
3	SECURING STRIP	\$ 60.00	
4	LOWER CENTER GRILLE	\$ 171.00	\$ 136.80
5	LOWER CENTER CLOSING ELEMENT	\$ 180.00	\$ 143.60
6	AIR GUIDE LH	\$ 73.00	\$ 57.84
7	RADIATOR GRILLE	\$ 1,155.00	\$ 924.00
8	AIR GUIDE GRILLE LH	\$ 118.00	\$ 94.00
9	GUIDE SECTION LH	\$ 31.00	\$ 24.56
10	FOAM FILLER PIECE	\$ 107.00	\$ 85.20
11	REINFORCEMENT BEAM	\$ 702.00	\$ 561.60
12	FRONT BUMPER TOP COVER	\$ 109.00	\$ 87.20
13	CAUTION SIGN STICKER	\$ 12.00	\$ 9.28
14	AIR COND SIGN STICKER	\$ 12.00	\$ 4.88
15	FRONT FENDER LH	\$ 665.00	\$ 532.00
16	FRONT FENDER ATTACHMENT PARTS	\$ 45.00	
17	CLOSING ELEMENT	\$ 44.00	\$ 34.56
18	FRONT FENDER BRACKET LH	\$ 31.00	\$ 24.16
19	FENDER DEFORMATION BRACKET LH	\$ 43.00	\$ 34.16
20	FENDER BRACKET	\$ 27.00	\$ 21.60
SUB- TOTAL SPARE PARTS		\$ 5,732.00	\$ 4,297.04

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
			\$	4,297.04
21	FRONT FENDER BRACE LH	\$ 103.00	\$	82.40
22	WHEEL SPOILER LH	\$ 63.00	\$	50.16
23	STONECHIP GUARD LH	\$ 44.00	\$	34.56
24	WHEEL HOUSING LINER LH	\$ 215.00	\$	171.60
25	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 78.00		
26	BONNET	\$ 2,163.00	\$	1,730.40
27	BONNET ATTACHMENT PARTS	\$ 105.00		
28	IMPACT PROTECTION CENTER	\$ 24.00	\$	18.88
29	IMPACT PROTECTION LH	\$ 300.00	\$	18.88
30	FRONT FENDER LEDGE COVER LH	\$ 53.00		
31	FRONT FENDER COVER LH	\$ 27.00	\$	21.04
32	FRONT FENDER LEDGE SMALL COVER LH	\$ 20.00	\$	15.36
33	LID LOCK	\$ 188.00		
34	BONNET STRICKER	\$ 44.00		
35	BOWDEN CABLE	\$ 50.00		
36	LID HINGE LH / RH	\$ 532.00		
37	WINDOW SLOT SEAL WITH TRIM	\$ 265.00		
38	LED HEADLIGHT LH	\$ 6,973.00	\$	5,578.40
39	HEADLIGHT POWER MODULE	\$ 695.00	\$	555.60
40	HEADLIGHT CONTROL UNIT	\$ 657.00	\$	525.60
SUB TOTAL SPARE PARTS		\$ 12,599.00	\$	13,099.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SLX 4822 A.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 4822 A.

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		<i>c/f</i>		\$ 28,260.96
61	A-PILLAR TRIM RH		\$ 180.00	\$ 143.60
62	DASHBOARD		\$ 4,604.00	\$ 3,683.20
63	FRONT NO PLATE	S/N	\$ 25.00	\$ 25.00
64	<i>Added parts - see attached</i>	10-Aug-18	\$ 3,476.00	\$ 2,750.08
66	<i>Added parts - see attached</i>	15-Aug-18	\$ 4,027.00	\$ 3,221.60
67	SUNDRIES		\$ 500.00	\$ 71.76
	TOTAL SPARE PARTS	:	\$ 51,036.00	\$ 38,156.20
	TOTAL LABOUR CHARGES	:	\$ 13,772.00	\$ 10,222.00
	GRAND TOTAL	:	\$ 64,808.00	\$ 48,378.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0874/2018/KS 10-Aug-18 CHANG 1 of 1 SLX 4622 A Audi A4 SEDAN 2.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To renew damaged Air cond pipings. S/N	\$ 300.00	\$ 300.00
Parts			
1	FRONT REINFORCEMENT BEAM BRACKET - LH	\$ 195.00	\$ 156.00
2	REINFORCEMENT BEAM BOLT SET	\$ 42.00	\$ 32.32
3	FRONT BUMPER SUPPORT - LH/RH	\$ 48.00	\$ 38.24
4	FRONT WHEEL SPOILER - LH OUTER	\$ 30.00	\$ 23.92
5	LOCK CARRIER AIR GUIDE - LH INNER	\$ 23.00	\$ 18.40
6	LOCK CARRIER AIR GUIDE - LH UPPER	\$ 10.00	\$ 7.68
7	RADIATOR SUPPORT	\$ 66.00	\$ 26.24
8	AIR COND PIPE	\$ 453.00	\$ 362.40
9	AIR COND PIPE -> CONDENSER	\$ 145.00	\$ 115.60
10	AIR COND PIPE -> COMPRESSOR	\$ 216.00	\$ 172.40
11	FRONT NOISE INSULATION	\$ 495.00	\$ 396.00
12	HORN - LH	\$ 36.00	\$ 28.24
13	HORN BRACKET - LH	\$ 25.00	\$ 19.84
14	STEERING COL. COMBI SWITCH	\$ 903.00	\$ 722.00
15	STEERING LOWER SECTION TRIM	\$ 181.00	\$ 144.80
16	AIR BAG WIRING HARNESS	\$ 168.00	\$ 134.00
17	WIRING CONNECTOR	\$ 36.00	\$ 28.80
18	D-PILLAR TRIM - LH/RH	\$ 404.00	\$ 323.20
Parts		\$ 3,476.00	\$ 2,750.08
Labour		\$ 300.00	\$ 300.00
GRAND TOTAL :		\$ 3,776.00	\$ 3,050.08

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate - 2

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0874/2018/KS 15-Aug-18 CHANG 1 of 1 SLX 4822 A Audi A4 SEDAN 2.0 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	ROOF LINER GRAB HANDLE - FRONT LH/RH	\$ 248.00	\$ 198.40
2	ROOF LINER GRAB HANDLE - REAR LH/RH	\$ 248.00	\$ 198.40
3	DASHBOARD AIR VENT TRIM	\$ 147.00	\$ 117.60
4	Curtain air bag LHS/RHS <i>Activated.</i>	\$ 3,384.00	\$ 2,707.20
GRAND TOTAL :		\$ 4,027.00	\$ 3,221.60

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLX 4822 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0874/2018/MAS

16 April 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SLX 4822 A, Audi A3 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SLX 4822 A**, claimant, **Ms. Tan Suan Ping, Susan** please find the related document per attached.

1. A copy of the Original invoice no. 85013684 – S\$51,764.67
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLX 4822 A

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

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Alexandra Service Centre
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Singapore 119938
Telephone: 6366 2221
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722

Customer Service
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Email: customer.care@premiumauto.com.sg

6366 2323
9628 1233

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 1 14:29

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013684 Date : 10/04/2019 Order : SLX4822A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLX4822A (V 37220) Regn Date: 28/03/2018 Mileage: 2251 WTP No.: 19320
Model: A4 SEDAN 2.0 TFSI 8M2ADG (NAV, Chassis: WAUZZZF41JA121947 Engine: CVK 056189 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM/REGAS AND TO PRESSURISE COOLING SYSTEM	1000.00	1.00	1,000.00
S	BODYWORK	M: TO REMOVE CENTRE CONSOLE, DASHBOARD, INSTRUMENT PANEL AND CLUSTERS. RENEW BOTH FRONTAL AIRBAG, AND SLIP RING. TRANSFER OLD FITTINGS. RENEW SEAT BELTS, CONTROL UNIT, PILLAR TRIM, ROOF LINING, BOTH CURTAIN AIRBAGS AND CENTRE PROTECTION.	3600.00	1.00	3,600.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159988
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Main Telefax: 6471 3733

Alexandra Service Centre
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Singapore 159988
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Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
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6628 1231

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 14:29

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013684
Date : 10/04/2019
Order : SLX4822A
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLX4822A (V 37220) Regn Date: 28/03/2018 Mileage: 2251 WIP No.: 19320
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV), Chassis: WAUZZZF41JA121947 Engine: CVK 056189 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	REINSTALL ALL PARTS REMOVED M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, LHS HEADLIGHT AND BONNET, RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO RENEW DAMAGED AIR COND PIPINGS.	300.00	1.00	300.00
X	ABW0857705 V04	SEAT BELT (TECH)	1.00	956.00	764.80
X	ABW0857706 V04	SEAT BELT (TECH)	1.00	956.00	764.80
X	ABW08802040	AIRBAG (TECH)	1.00	3981.00	3,184.80
X	ABW5880241K	SIDEAIRBAG (TECH)	1.00	1378.00	1,182.40
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

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281 Alexandra Road
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Main Telefax: 6471 3733

Alexandra Service Centre
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INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 14:29

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013684
Date : 10/04/2019
Order : SLX4822A
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLX4822A (V 37220) Regn Date: 28/03/2018 Mileage: 2251 WIP No.: 19320
Model: A4 SEDAN 2.0 TFSI 8M2AD6 (NAV, Chassis: WAUZZZF41JA121947 Engine: CVK 056189 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	ABW5880242K	SIDEAIRBAG (TECH)	Less 020%	1.00	1378.00	1,102.40
X	ABW0915459H	FUSE UNIT (TECH)	Less 020%	1.00	470.00	376.00
X	ABW0867233D 1RD	LINING (TECH)	Less 020%	1.00	179.50	143.60
X	ABW0867234D 1RD	LINING (TECH)	Less 020%	1.00	179.50	143.60
X	ABW2857001H 24A	DASHBOARD (TECH)	Less 020%	1.00	4604.00	3,583.20
X	ABW0816741AK	(AIR) (SK) COOLANTPIIP	Less 020%	1.00	144.50	115.60
X	ABW0816743BP	(AIR) (SK) COOLANTPIIP	Less 020%	1.00	215.50	172.40
X	ABW6351229	(AIR) (SK) CLIP(13/08)	Less 020%	1.00	24.00	19.84
X	ABW0953512 4PK	(AR) (SK) TRIM(13/08)	Less 020%	1.00	181.00	144.80
X	A3C8971582	(AIR) (SK) HOUSING(13/	Less 020%	1.00	167.50	134.00
X	ABW5867245B 1RD	006392/(VOR) (GER) LIN	Less 020%	1.00	202.00	161.60
X	ABW5867246B 1RD	006392/(VOR) (GER) LIN	Less 020%	1.00	202.00	161.60
X	ABW2819635A 6PS	(A) (SK) AIR VENT 116	Less 020%	1.00	147.00	117.60
X	ABW5867585AH1RD	006396/(V) (GER) (N/ST	Less 020%	1.00	1682.00	1,345.60
X	ABW0880201A06PS	AIRBAG	Less 020%	1.00	3111.00	2,488.80
X	A4M0971589D	HARNESS	Less 020%	1.00	184.00	147.20
X	ABW5880741G	(AIR) (GER) AIRBAG(20,	Less 020%	1.00	1692.00	1,353.60
X	ABW5880742G	(AIR) (SK) AIRBAG(20,0	Less 020%	1.00	1692.00	1,353.60

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6366 2222
Fax: 6475 14129

Alexandra Service Centre
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Singapore 119938
Telephone: 6366 2221
Telex: 6475 1023

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Email: customerservice@premiumauto.com.sg

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013684 Date: 10/04/2019 Order: SLX4822A Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SLX4822A (V 37220)	Regn Date: 28/03/2018	Mileage: 2251	WIP No.: 19320
Model: A4 SEDAN 2.0 TFSI 3W2AD6 (NAV,	Chassis: WAUZZZF41JA121947	Engine: CVK 056189	Dept: U
VS8 No.:			
You have been assisted by :- UB-Jiayee	(33)		

		Details	Qty	Unit Price	Amount
X	AG A13A8JM1	COOLANT ADDITIVE	4.00	33.20	106.24
X	ABW0853651A 3FZ	GRILLE	1.00	1155.00	924.00
X	ABW0941773A	HEADLIGHT	1.00	6973.00	5,578.40
X	ABW0821105A	FENDER	1.00	665.00	532.00
X	ABW0853887A	SPOILER	1.00	62.70	50.16
X	ABW0863821B	BAFFLE	1.00	495.00	396.00
X	ABW0821171A	WHEEL HOUS	1.00	214.50	171.60
X	ABW0807081	COVER	1.00	109.00	87.20
X	ABW0807611	PLATE	1.00	179.50	143.60
X	ABW0121251AK	RADIATOR	1.00	629.50	503.60
X	ABW0805594	CARRIER	1.00	891.00	712.80
X	ABW0807550A	FOAM INSER	1.00	106.50	85.20
X	ABW0807113	BRACKET	1.00	702.00	561.60
X	ABW0823029A	HOOD	1.00	2163.00	1,730.40
X	ABW0807065D GRU	COVER	1.00	1902.00	1,521.60
X	ABW0823745	COVER	1.00	19.20	15.36
X	AN 90346301	POP-RIVET	7.00	1.20	6.72
X	ABW0807334	SUPPORT	1.00	23.90	19.12
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

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281 Alexandra Road
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Alexandra Service Centre
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Ubi Service Centre
55 Ubi Road 1
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Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 5 14:29

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013684
Date : 10/04/2019
Order : SLX4822A
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLX4822A (V 37220) Regn Date: 28/03/2016 Mileage: 2251 WTP No.: 19320

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV, Chassis: WAUZZZF41JA121947 Engine: CVK 056189 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	ABW0807333	SUPPORT	Less 020%	1.00	23.90	19.12
X	ABW0821467	BRACKET	Less 020%	1.00	30.20	24.16
X	ABW0821469	BRACKET	Less 020%	1.00	42.70	34.16
X	ABW0821471	BRACKET	Less 020%	1.00	27.00	21.60
X	ABW0805201	MOUNTING	Less 020%	1.00	32.00	26.24
X	ABW0821135C	SUPPORT	Less 020%	1.00	103.00	82.40
X	ABW0807283	GUIDE	Less 020%	1.00	30.70	24.56
X	ABW0807133	BRACKET	Less 020%	1.00	195.00	156.00
X	ABW0121673A	AIR DUCT	Less 020%	1.00	9.60	7.68
X	ABW0121763	AIR DUCT	Less 020%	1.00	72.30	57.84
X	A4W0857819	Adjuster	Less 020%	2.00	153.00	244.80
X	ABW0821091	PLATE	Less 020%	1.00	43.20	34.56
X	ABW0823125	PROTECTION	Less 020%	1.00	23.60	18.88
X	ABW0823126	PROTECTION	Less 020%	1.00	23.60	18.88
X	ABW0820581C	COVER	Less 020%	1.00	26.30	21.04
X	ABW0857607H DT4	HANDLE	Less 020%	2.00	124.00	198.40
X	ABL4867276	CLIP	Less 020%	10.00	1.20	9.60
X	ABW0853823B 989	STONEGUARD	Less 020%	1.00	43.20	34.56
Sub-Total						
7% GST						
Grand Total						



Premium Automobiles Pte Ltd

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281 Alexandra Road
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INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 6 14:29

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoices: 85013684
Date: 10/04/2019
Order: SLX4822A
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SLX4822A (V 37220) Regn Date: 28/03/2018 Mileage: 2251 WIP No.: 19320
Model: A4 SEDAN 2.0 TFSI 8M2ADG (NAV, Chassis: WAUZZZF41JA121947 Engine: CVK 056189 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	ABK0005399B	BOLT	Less 020%	2.00	1.50	2.40
X	ABR0057607J DT4	HANDLE	Less 020%	1.00	124.00	99.20
X	ABR0057608D DT4	006395/(VOR) (GER) H	Less 020%	1.00	124.00	99.20
X	ABW0016738Q	PIPE	Less 020%	1.00	453.00	362.40
X	ABW0007681B 989	GRILL	Less 020%	1.00	117.50	94.00
X	ABW0007683 989	GRILLE	Less 020%	1.00	171.00	136.80
X	ABW0053833	SPOILER	Less 020%	1.00	29.90	23.92
X	ABW0055775	BRACKET	Less 020%	1.00	5.10	4.08
X	ABW0055101A	CYLINDER	Less 020%	1.00	184.00	147.20
X	A4M0059651	SENSOR	Less 020%	2.00	272.50	436.00
X	A000979940	CONNECTOR (WHITE)	Less 020%	4.00	9.00	28.80
X	ABW0010515A	STICKER	Less 020%	1.00	6.10	4.88
X	ABK0010520A	PLATE	Less 020%	1.00	11.60	9.28
X	A4M00907129HA	(AIR) (SK) SWITCH (13/0	Less 020%	1.00	902.50	722.00
X	ABW00959655F	MODULE	Less 020%	1.00	1878.00	1,496.00
X	ABW0121283AR	AIR DUCT	Less 020%	1.00	23.00	18.40
X	ABW0007771	BRACKET	Less 020%	1.00	117.50	94.00
X	A4M00907397AD	CTRL UNIT	Less 020%	1.00	657.00	525.60

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6346 2223
Main Telefax: 6471 3755

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6346 2223
Telefax: 6471 3755

Ubi Service Centre
55 Ubi Road 1
Singapore 408723

Customer Service
Service Appointment
Service Breakdown Service
Email: customer.care@premiumauto.com.sg

6346 2223
6471 3755

INS TAX INVOICE

Company Reg. No. 199902271M

GST Reg. No. 199902271M

Page 7 14:29

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013684 Date : 10/04/2019 Order : SLX4822A Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn. No.: SLX4822A (V 37220) Regn. Date: 28/03/2018 Mileage: 2251 WIP No.: 19320

Model: A4 SEDAN 2.0 TFSI 0M2ADG (NAV, Chassis: WAUZZZF41JA121947 Engine: CVK 056189 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A7PP941572AB200	POWER MOD	Less 020%	1.00	694.50	555.60
X	ABW0951223	HORN	Less 020%	1.00	35.30	28.24
X	RN 91093901	RIVET	Less 020%	4.00	0.70	2.24
X	RN 02300311	NUT	Less 020%	2.00	0.50	0.80
X	RN 10592002	TAPE (TECH)	Less 020%	1.00	36.80	29.44
X	RN 10036203	BOLT	Less 020%	2.00	11.70	18.72
X	RN 91170401	BOLT	Less 020%	4.00	3.50	11.20
X	ABW0823124	PROTECTION	Less 020%	1.00	23.60	18.88

Parts 38,131.20
Labour 0.00
Sublet 10,247.00
Menus 0.00
Lubricant 0.00

Sub-Total 48,378.20

7% GST 3,386.47

Grand Total 51,764.67



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLX 4822 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0874/2018/JW
20 September 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZZF41JA121947
Vehicle Regn No. : SLX 4822 A
Vehicle Mileage : 2251 KM
Vehicle Owner : Ms. Tan Suan Ping, Susan
Certificate No : 1800030850
Policy Excess : Waived
Accident Date : 29/07/2018
Place : River Valley Road Cross Junction
Repair Cost : \$ 51,764.67
WIP No. : 19320
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



14/8/18

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7247451A**

Name: **TAN SUAN PING, SUSAN (CHEN XUANBING, SUSAN)**

Birth Date: **18 Dec 1972**

Issue Date: **25 Oct 2003**

000849910K



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7247451A**

Name: **TAN SUAN PING, SUSAN (CHEN XUANBING, SUSAN)**

陈 璇 冰

Race: **CHINESE**

Date of Birth: **18-12-1972** Sex: **F**

Country of Birth: **SINGAPORE**




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	09 Nov 1994

NP 428A

Licence No: **S7247451A**



3278778



NRIC No: **S7247451A**



Blood Group: — Date of issue: **18-12-2002**

APT BLK 3D UPPER BOON KENG ROAD #13-652
SINGAPORE 384003

NRIC No: **S7247451A** Date: **25-07-2006** No: **5339940**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN SUAN PING, SUSUAN (CHEN XUANBING, SUSAN)
Period of Insurance : 28 Mar 2018 To 27 Mar 2019
Engine No. : CVK056189
Chassis No. : WAUZZZF41JA121947
Vehicle No. : SLX4822A
Policy No. : 1800030850
Endorsement No. :
Issued Date : 29 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured :
Market Value :
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use : 1500cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1500 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$150

Named Driver and Excess (where applicable)

TAN SUAN PING, SUSUAN (CHEN XUANBING, SUSAN) - \$1500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Centre, Add: 55 Ubi Road 1, Singapore 408099 63622333

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan : MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia).

0504123219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Penile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Guan Yee

78 Shenton Way #07-16 AIG Building 5079120 | T: +65 6413 1000 | F: +65 6415 3723 | www.aig.com.sg

AIG Asia Pacific Insurance Pte. Ltd.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Aug 2018 11:05		01 Aug 2018 19:08 Edit Adj Rpt	S\$48,378.20 Edit Estimates	S\$48,378.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TAN SUAN PING, SUSAN , ID: 57247451A, Tel: +6597478027, Email: SPTSUSAN_TAN@YAHOO.COM									
Vehicle Reg. No.: SLX4822A		Date of Loss: 29/07/2018 08:00 - :59 [4 Months and 1 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 7616425568SG		Policy/Cover Note No.: 1800030850 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/08/2018]									
Driver/Custodian: TAN SUAN PING, SUSAN (45 / Female), NRIC: 57247451A, Tel: +6597478027 Email: SPTSUSAN_TAN@YAHOO.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (18/08/2018): Alert - Adj Mandate Approved (S\$56489.00) - SLX4822A - Claim Handler: Dally Amri... - AIG_SG (15/08/2018): Alert - Adj Mandate Maintained - SLX4822A - Claim Handler: Dally Amri, Mimi Zari... - AIG_SG (07/08/2018): SLX4822A / OD / 29/07/2018 / Coverage & Excess update - AIG_SG (02/08/2018): Alert - Adj Mandate Approved (S\$47173.00) - SLX4822A - Claim Handler: Dally Amri... - AIG_SG (02/08/2018): SLX4822A / OD / 29/07/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLX4822A (7616425568SG)
 OD
 Jul 29 2018 8:20AM
 [TAN SUAN PING, SUSAN]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser			
Video															1 per page			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)												Thumbnail		Print		
1	30/07/18 12:51	Video - Accident [Linked Accident Report Documents]													Load MP4			
Assessment Reports															1 per page			
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2	15/08/18 11:08	Adjuster Immediate Advice													Load HTM			
3	16/08/18 17:17	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page			
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2	02/08/18 10:54	Odometer Reading													Load JPG			
3	02/08/18 10:54	Chassis Number													Load JPG			
4	02/08/18 10:54	General View													Load JPG			
5	02/08/18 10:54	General View													Load JPG			
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Video			1 per page	☒
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152	16/08/18 17:22	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/08/18 10:52	Singapore Accident Statement	 Load PDF	
2	02/08/18 10:52	Police Report	 Load PDF	
3	02/08/18 10:52	Certificate of Insurance	 Load PDF	
4	02/08/18 10:53	Driver's Driving License	 Load PDF	
5	02/08/18 10:53	ESTIMATE	 Load PDF	
6	15/08/18 11:03	SUPPLEMENTARY LIST	 Load PDF	
7	16/08/18 17:14	SUPPLEMENTARY LIST 2	 Load PDF	
8	22/03/19 12:06	SUPPLEMENTARY - CURTAIN AIR BAG LHS/RHS	 Load PDF	
9	30/04/19 15:02	Workshop Invoice	 Load PDF	
10	30/04/19 15:02	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/07/18 12:51	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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2	30/07/18 12:41	Police Report	 Load JPG	☒
3	30/07/18 12:41	Police Report	 Load JPG	☒
4	30/07/18 12:44	Accident Photo	 Load JPG	

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				☒
5	30/07/18 12:44	Accident Photo	Load JPG	☒
6	30/07/18 12:44	Accident Photo	Load JPG	☒
7	30/07/18 12:44	Accident Photo	Load JPG	☒
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13	30/07/18 12:44	Accident Photo	Load JPG	☒
14	30/07/18 12:44	Accident Photo	Load JPG	☒
15	30/07/18 12:44	Accident Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	30/07/18 12:40	Sketch Plan	Load JPG	☒
2	30/07/18 12:40	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18014034/AQBE2

Date: 02/05/2019

REFERENCE

Insured/Claimant:	TAN SUAN PING, SUSAN	Policy No:	1800030850	
Date of Loss:	29/07/2018	Nature of Claim:	OD	Claim No: 7616425568SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLX4822A	Engine No:	CVK056189
Make & Model:	AUDI A4, 2.0 (A)	Chassis No:	WAUZZZF41JA121947
Reg. Date:	28/03/2018 (Man. Year: 2018)	Odometer:	2251 km
Colour:	Blue		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$158,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	49,504.68	38,156.20	11,348.48	22.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,772.00	10,222.00	3,550.00	25.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	63,276.68	48,378.20	14,898.48	23.54
+ GST 7.00/7.00% (S\$)	4,429.37	3,386.47	1,042.90	23.55
Nett Amount (S\$)	67,706.05	51,764.67	15,941.38	23.54

INSPECTION

Date of Assignment:	01/08/2018		
Date Inspected:	01/08/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	21.0 days		

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,902.00 FS	*1,521.60 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	245.00 FS	*- FS
3	1		*SECURING STRIP	Not Necessary	60.00 FS	*- FS
4	1		*LOWER CENTER GRILLE	Damaged	171.00 FS	*136.80 FS
5	1		*LOWER CENTER CLOSING ELEMENT	Torn	180.00 FS	*143.60 FS
6	1		*AIR GUIDE LH	Distorted	73.00 FS	*57.84 FS
7	1		*RADIATOR GRILLE	Cracked	1,155.00 FS	*924.00 FS
8	1		*AIR GUIDE GRILLE LH	Missing	118.00 FS	*94.00 FS
9	1		*GUIDE SECTION LH	Damaged	31.00 FS	*24.56 FS
10	1		*FOAM FILLER PIECE	Cracked	107.00 FS	*85.20 FS
11	1		*REINFORCEMENT BEAM	Bent	702.00 FS	*561.60 FS
12	1		*FRONT BUMPER TOP COVER	Deformed	109.00 FS	*87.20 FS
13	1		*CAUTION SIGN STICKER	Necessary	12.00 FS	*9.28 FS
14	1		*AIR COND SIGN STICKER	Necessary	12.00 FS	*4.88 FS
15	1		*FRONT FENDER LH	Distorted	665.00 FS	*532.00 FS
16	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	45.00 FS	*- FS
17	1		*CLOSING ELEMENT	Necessary	44.00 FS	*34.56 FS
18	1		*FRONT FENDER BRACKET LH	Bent	31.00 FS	*24.16 FS
19	1		*FENDER DEFORMATION BRACKET LH	Bent	43.00 FS	*34.16 FS
20	1		*FENDER BRACKET	Bent	27.00 FS	*21.60 FS
21	1		*FRONT FENDER BRACE LH	Bent	103.00 FS	*82.40 FS
22	1		*WHEEL SPOILER LH	Cracked	63.00 FS	*50.16 FS
23	1		*STONECHIP GUARD LH	Necessary	44.00 FS	*34.56 FS
24	1		*WHEEL HOUSING LINER LH	Deformed	215.00 FS	*171.60 FS
25	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	78.00 FS	*- FS
26	1		*BONNET	Distorted	2,163.00 FS	*1,730.40 FS
27	1		*BONNET ATTACHMENT PARTS	Not Necessary	105.00 FS	*- FS
28	1		*IMPACT PROTECTION CENTER	Necessary	24.00 FS	*18.88 FS
29	1		*IMPACT PROTECTION LH	Necessary	300.00 FS	*18.88 FS
30	1		*FRONT FENDER LEDGE COVER LH	Not Necessary	53.00 FS	*- FS
31	1		*FRONT FENDER COVER LH	Necessary	27.00 FS	*21.04 FS
32	1		*FRONT FENDER LEDGE SMALL COVER LH	Necessary	20.00 FS	*15.36 FS
33	1		*LID LOCK	Not Necessary	188.00 FS	*- FS
34	1		*BONNET STRICKER	Not Necessary	44.00 FS	*- FS
35	1		*BOWDEN CABLE	Not Necessary	50.00 FS	*- FS
36	1		*LID HINGE LH / RH	Not Necessary	532.00 FS	*- FS
37	1		*WINDOW SLOT SEAL WITH TRIM	Not Necessary	265.00 FS	*- FS
38	1		*LED HEADLIGHT LH	Smashed	6,973.00 FS	*5,578.40 FS
39	1		*HEADLIGHT POWER MODULE	Dented	695.00 FS	*555.60 FS
40	1		*LIFY CYLINDER LH	Cracked	184.00 FS	*147.20 FS
41	1		*LOCK CARRIER	Cracked	891.00 FS	*712.80 FS
42	1		*LOCK CARRIER BRACKET	Bent	118.00 FS	*94.00 FS
43	1		*RADIATOR COOLANT	Necessary	133.00 FS	*106.24 FS
44	1		*A/C CONDENSOR	Not Necessary	550.00 FS	*- FS
45	1		*RADIATOR	Cracked	630.00 FS	*503.60 FS
46	1		*RADIATOR RUBBER BUSH	Not Necessary	22.00 FS	*- FS
47	1		*SEAT BELT AUTOMATIC TENSIONER LH / RH	Activated	1,912.00 FS	*1,529.60 FS
48	1		*SEAT BELT HEIGHT ADJUSTER	Damaged	306.00 FS	*244.80 FS
49	1		*AIRBAG UNIT - STEERING WHEEL	Activated	3,111.00 FS	*2,488.80 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*AIR BAG WIRE HARNESS	Activated	184.00 FS	*147.20 FS
51	1		*AIRBAG UNIT - PASSENGER SIDE	Activated	3,981.00 FS	*3,184.80 FS
52	1		*SIDE AIRBAG UNIT LH	Activated	1,378.00 FS	*1,102.40 FS
53	1		*SIDE AIRBAG UNIT RH	Activated	1,378.00 FS	*1,102.40 FS
54	1		*SIDE AIRBAG WIRE HARNESS	Not Necessary	368.00 FS	*- FS
55	1		*CRASH SENSOR - FRONT	Activated	545.00 FS	*436.00 FS
56	1		*AIRBAG CONTROL UNIT	Activated	1,870.00 FS	*1,496.00 FS
57	1		*ROOF TOP LINING	Crumpled	1,682.00 FS	*1,345.60 FS
58	1		*CENTRAL PROTECTION	Deformed	470.00 FS	*376.00 FS
59	1		*A-PILLAR TRIM LH	Deformed	180.00 FS	*143.60 FS
60	1		*A-PILLAR TRIM RH	Deformed	180.00 FS	*143.60 FS
61	1		*DASHBOARD	Torn	4,604.00 FS	*3,683.20 FS
62	1		*FRONT NO PLATE	Bent	25.00 FS	*25.00 FS
63	1		*SUNDRIES	Necessary	500.00 FS	*71.76 FS
64	1		*FRONT REINFORCEMENT BEAM BRACKET - LH	Bent	156.00 FS	*156.00 FS
65	1		*SET REINFORCEMENT BEAM BOLT	Bent	32.32 FS	*32.32 FS
66	2		*FRONT BUMPER SUPPORT - LH/RH	Distorted	38.24 FS	*38.24 FS
67	1		*FRONT WHEEL SPOILER - LH OUTER	Missing	23.92 FS	*23.92 FS
68	1		*LOCK CARRIER AIR GUIDE - LH INNER	Torn	18.40 FS	*18.40 FS
69	1		*LOCK CARRIER AIR GUIDE - LH UPPER	Torn	7.68 FS	*7.68 FS
70	2		*RADIATOR SUPPORT	Distorted	26.24 FS	*26.24 FS
71	1		*AIR COND PIPE	Bent	362.40 FS	*362.40 FS
72	1		*AIR COND PIPE -> CONDENSER	Bent	115.60 FS	*115.60 FS
73	1		*AIR COND PIPE -> COMPRESSOR	Bent	172.40 FS	*172.40 FS
74	1		*FRONT NOISE INSULATION	Deformed	396.00 FS	*396.00 FS
75	1		*HORN - LH	Cracked	28.24 FS	*28.24 FS
76	1		*HORN BRACKET - LH	Bent	19.84 FS	*19.84 FS
77	1		*STEERING COL. COMBI SWITCH	Cracked	722.00 FS	*722.00 FS
78	1		*STEERING LOWER SECTION TRIM	Deformed	144.80 FS	*144.80 FS
79	1		*AIR BAG WIRING HARNESS	Deformed	134.00 FS	*134.00 FS
80	1		*WIRING CONNECTOR	Necessary	28.80 FS	*28.80 FS
81	2		*D-PILLAR TRIM - LH/RH	Deformed	323.20 FS	*323.20 FS
82	2		*ROOF LINER GRAB HANDLE - FRONT LH /RH	Deformed	198.40 FS	*198.40 FS
83	2		*ROOF LINER GRAB HANDLE - REAR LH / RH	Deformed	198.40 FS	*198.40 FS
84	1		*DASHBOARD AIR VENT TRIM	Cracked	117.60 FS	*117.60 FS
85	1		*CURTAIN AIR BAG LHS / RHS	Activated	2,707.20 FS	*2,707.20 FS
86	1		*HEADLIGHT CONTROL UNIT	Dented	657.00 FS	*525.60 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	49,504.68	38,156.20
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND TRANSFER AIRCON CONDENSOR, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,000.00	1,000.00
3	TO REMOVE CENTER CONSOLE, DASHBOARD, INSTRUMENT PANELS AND CLUSTERS. RENEW BOTH FRONTAL AIRBAG, SLIP RING, TRANSFER OLD FITTINGS. RENEW SEAT BELTS AND CONTROL UNIT, PILLAR TRIMS, ROOF LINING, BOTH CURTAIN AIR BAGS AND CENTRAL PROTECTION. REINSTALL ALL PARTS REMOVED	New	3,600.00	3,600.00
4	TO DISMANTLE LHS FRONT DOOR PANEL TRIM. TO REMOVE AND INSTALL LHS WING MIRROR ASSY	New	300.00	0.00
5	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, LHS HEADLIGHT AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,500.00	3,000.00
6	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, BONNET, BOTH BONNET HINGES LHS FRONT DOOR	New	3,400.00	1,650.00
7	TO CARRY DIAGNOSTICS CHECK	New	192.00	192.00
8	TO RENEW DAMAGED AIR COND PIPINGS	New	300.00	300.00
Gross Labour Cost (S\$)			13,772.00	10,222.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >