

(SACB)

INS. CASE OWNER:

Jenny

CCB/QBE1801

3977, K1P639

LKK:

IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT

7/7/14

Date / Time:

21/7/14

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJM 84324-

Name of Insured:

KALIN

Insured Tel No.:

HP:

Excess Sec II :\$S

D.O.A.:

70/1/1

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN LAM V6 31y

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

V6011708

Policy No.:

B VU01598-MHA E042

Make / Model:

HONDA

Place of Accident:

CA LAMKIE PARTIAN LP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 8703F



INSRS:

WSP:

Tel:

Liability:

RMKS:

CARE
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/7/14

WHT

18/7/14

21/7/14

30/3/15

29/4/15

SH 8703F-X

SJM 84324-X

- CIO came out from policy lot

- file -> type mandate

- W/OUT

- file -> submit back

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

21/7/14

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

24.

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

6050.35

Loss of Rental (LOR):

\$S

501.60

(4 days)

> \$125.00

Loss of Use (LOU):

\$S

-

(5 x days)

Loss of Income (LOI):

\$S

200.00

(5 x 4 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

\$S

7.49

Medical:

\$S

-

Disbursement:

\$S

-

(e.g. Tow/ Independent)

Legal Cost

\$S

-

Total:

\$S

6759.44

Global Sum \$S:

6750.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

6750.00

Name 1:

Cambridge Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

(08/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

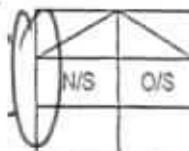
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SH 8703K Yr Regn: 20 Sep, 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T@ / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1798Colour: Blue A/C: Insured / Std / Nil / NASp. Reading: 30292 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: JTPK03F4803530679Gen. Cond: Good / FA / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD AP orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wetake

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 30/7/11 D.O.I. 31/7/11Survey held at (DHE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP \$5654.53 (Red \$1437.85/200) QBE r/r

Date/Time, File Pass to?

☐ : Prell. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)

Survey Fee:

Transportation:

\$ + RS. \$ _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18013977/K1pb3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 01-08-2018		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJM 8432Y	Veh. Inspected	SH 8703K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/07/2018	Inspection Date	31/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Chuang QBR

MODEL : TOYOTA PRIUS

MODEL	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
	FENDER SUB-ASSY, FRONT LH / <i>but</i>			\$ 945.00 ✓
	FRONT FENDER SHIELD, LH x <i>me</i>			\$ 196.60
	FRONT FENDER SHIELD CLIP x <i>m</i>			\$ 3.80
	FRONT FENDER HYBRID EMBLEM, LH / <i>me</i>			\$ 53.50
	PANEL SUB-ASSY, FRONT DOOR, LH / <i>but</i>			\$ 1,264.00 ✓
	Rear Door (LH) x repair			
	Rear Fender (LH) x repair			
	Front Bumper x repair			
	Front Air Flow Deflector (LH) / <i>cl</i>			
	SUB TOTAL			\$ 2,462.90
	LESS 25%			\$ 615.73
	DISCOUNTED TOTAL			\$ 1,847.18
	FRONT DOOR COMFORT LOGO — <i>rel</i>			\$ 75.00 NETT
	REAR DOOR COMFORT & APPS STICKER — <i>m</i>			\$ 80.00 NETT
				\$ 155.00
	LABOUR CHARGE			
	Panel Beating			\$ 560.00 <i>400</i>
	Spray Painting Charge			\$ 1,250.00 <i>1000</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Transfer of Door			\$ 120.00 <i>50</i>
	TOTAL LABOUR			\$ 1,980.00
	ESTIMATE TOTAL			\$ 3,982.18

Kah's CARX
M 31/7/12 1130 L.
 3 Days
 P/P
 Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before work commencing
- To display damaged vehicle during survey
- To advise prices are based on current market value
- To third party survey on "no win no fee" basis
- To legal advice if required
- To Supreme Court of New Zealand and District Court of New Zealand

Accepted by [Signature] Date []

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Date/Time: 30.07.2018 14:36

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305193919

CUSTOMER	COMFORT TRANSPORTATION PTE LTD	REGN NO: SH 8703K	MILEAGE
MS	7010045	MAKE: TOYOTA	FUEL
STOMER NO	383 SIN MING DRIVE		E 1/2 F
IPRESS	Singapore SINGAPORE 575717	MODEL: PRIUS HYBRID(G4)	30.07.2018 10:55
	65508755	YR OF MAN	20.09.2016
(R)	(O)	TARGET DATE	
(P)		CHASSIS	JTDKB3FU803530679
COUNT CARD NO.		COMPLETION DATE/TIME	

Accident Date: 30.07.2018

NATURE: 3P 30.07.2018

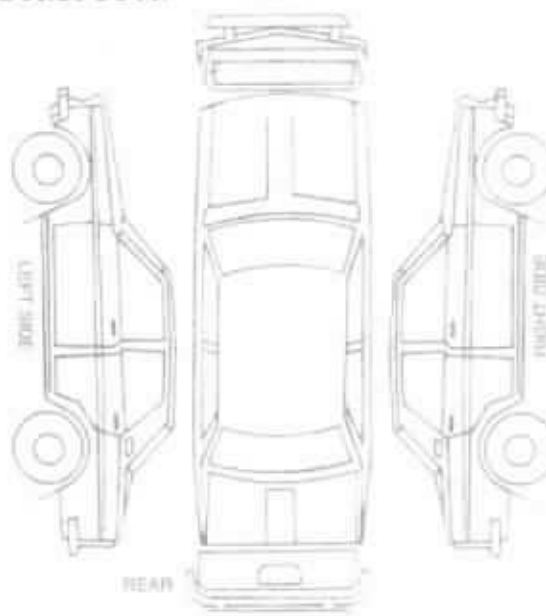
JOB DESCRIPTION

S/NO

LABOR CODE

DESCRIPTION

FRONT



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

1

2

3

SH 8703K

CHIANG

Vehicle No.

SH 8703K

Signature of Service Advisor

Signature Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE18013977/K1pb3

Date: 01.08.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH8703K

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.07.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,982.18
Revised Estimate Amount	: S\$	3,321.88
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

MODEL	TOYOTA PRIUS	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
		FENDER SUB-ASSY, FRONT LH ✓			\$ 945.00	
		FRONT FENDER SHIELD, LH ✕			\$ 196.60	
		FRONT FENDER SHIELD CLIP ✕			\$ 3.80	
		FRONT FENDER HYBRID EMBLEM, LH ✓			\$ 53.50	
		PANEL SUB-ASSY, FRONT DOOR, LH ✓			\$ 1,264.00	
		Rear Door (LH) ✕ repair				
		Rear Fender (LH) ✕ repair				
		Front Bumper ✕ repair				
		Front & Rear Wheel Rims (LH) ✓				
		SUB TOTAL			\$ 2,462.90	
		LESS 25%			\$ 615.73	
		DISCOUNTED TOTAL			\$ 1,847.18	
		FRONT DOOR COMFORT LOGO ✓			\$ 75.00	NETT
		REAR DOOR COMFORT & APPS STICKER ✓			\$ 80.00	NETT
					\$ 155.00	
		LABOUR CHARGE				
		Panel Beating			\$ 500.00	400
		Spray Painting Charge			\$ 1,250.00	1000
		Tuff Kote			\$ 50.00	20
		Transfer of Door			\$ 120.00	50
		TOTAL LABOUR			\$ 1,980.00	
		ESTIMATE TOTAL			\$ 3,982.18	
		Kahin 100%				
		31/7/18 1130 Lr.				
		3 Days				
		P/P				
		Before Paint photo				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary survey must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305193919
Date : 06/08/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KELVIN
Vehicle Reg No. : SH8703K
Fax :
30/07/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: QBE SJM8432Y
- The finalized amount shall be:
 - Spare Parts after List discount \$4,184.53
 - Labour Charges \$1,470.00
 - Total for Part-By-Part Repair Cost \$5,654.53**
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____

- Estimated normal period for repairs: 3 working days.

- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : _____
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : _____
Name : Kaly
Date : 7/8/8

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305193919
 REGN NO : SH 8703K
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 20.09.2016
 DATE/TIME IN : 30.07.2018 10:55
 ACCIDENT DATE : 30.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-0574-A	PRIG4 FENDER SUB-ASSY FRO	1	945.00	25.00	708.75
0002	04-01-0302-2297-G	PRIG4 EMBLEM SIDE PANEL (1	53.50	25.00	40.12
0003	04-01-0302-0593-G	PRIG4 PANEL SUB-ASSY FRON	1	1,264.00	25.00	948.00
0004	03-01-0302-2020-G	PRIG4 WHEEL DISC	2	3,110.20	25.00	2,332.65
0005	28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1	75.00	2.50	75.00
0006	28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00	0.25	80.00

SUB-TOTAL : 4,184.52

JOB NATURE

0000	L	PANEL BEATING	400.00
0001	23-502	SPRAYPAINT ON AFFECTED AREA	1000.00
0002	20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003	20-02	REMOVE/REFIX DOOR PARTS TO ASSIST REP	50.00

SUB-TOTAL : 1,470.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305193919
REGN NO : SH 8703K
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 20.09.2016
DATE/TIME IN : 30.07.2018 10:55
ACCIDENT DATE : 30.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 5,654.52

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

TYPE OF C:	TP
SURVEY B:	KALVIN
DATE :	30/07/2018

SUPPLEMENTARY OF PARTS AND LABOUR COSTS

[illegible]

7092.38

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 10 March 2019 1:03 PM
To: 'Jenny Toh'
Cc: Admin A
Subject: <Seek Mandate> Direct Settlement - Accident Involving SJM8432Y (OI : QBE - VC011708) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SH8703K.pdf

QBE REF : **VC011708**
LKK REF CC3/QBE18013977/K1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJM8432Y(QBE) AND SH8703K(TP) ON 30/07/2018

We refer to the above matter.

The accident occurred when our insured driver came out from parking lot and collided with third party who was driving straight on the main driveway. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,759.44(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,756.86	\$ 6,050.35
2. Loss of Rental (5days x \$125.40)	\$ 627.00	\$ 501.60(4days x \$125.40)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00(4days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,791.35	<u>\$ 6,759.44</u>

**03days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 18 March 2019 6:08 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving SJM8432Y (OI : QBE - VC011708) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SH8703K.pdf

Our ref: VC011708

Hi Hsia Tong

Kindly proceed.

Thank you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Sunday, 10 March 2019 1:03 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving SJM8432Y (OI : QBE - VC011708) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

QBE REF : **VC011708**
LKK REF CC3/QBE18013977/K1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJM8432Y(QBE) AND SH8703K(TP) ON 30/07/2018

We refer to the above matter.

The accident occurred when our insured driver came out from parking lot and collided with third party who was driving straight on the main driveway. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer: "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,759.44(all-in)**.

The summary is as follows: -

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4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,791.35	<u>\$ 6,759.44</u>

**03days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 August 2018 11:55 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJM8432Y (OI : QBE - TBA) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 1 August 2018 4:20 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM8432Y (OI : QBE - TBA) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 8703K at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 26 March 2019 8:14 AM
To: Hsiao Tong (LKKAUTO)
Cc: Aileen Tan Lee Noi; Olivia Lau (LKKAUTO); KKLau
Subject: Re: Yr ref : CC3/QBE18013977/K1pb3 (SJM 8432 Y) VS SH 8703 K D.O.A. 30.07.18 QBE

Without Prejudice.

Dear Hsiao Tong.

We are glad to accept your offer.

Kindly forward your D.V. .

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 25 March 2019 8:31 PM
To: William Tan Thoo Seng
Cc: Aileen Tan Lee Noi; Olivia Lau (LKKAUTO); KKLau
Subject: Re: Yr ref : CC3/QBE18013977/K1pb3 (SJM 8432 Y) VS SH 8703 K D.O.A. QBE

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$6,750.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau
Sent: Sunday, 24 March 2019 12:48 AM
To: William Tan Thoo Seng; Hsiao Tong (LKKAUTO)
Cc: Aileen Tan Lee Noi; Olivia Lau (LKKAUTO)
Subject: Re: Yr ref : CC3/QBE18013977/K1pb3 (SJM 8432 Y) VS SH 8703 K D.O.A. QBE

Hi Hsiao Tong,

Please act asap.

Regards,
K K Lau
LKK Auto Consultants P L.

Sent from my iPad

On 22 Mar 2019, at 10:22 AM, William Tan Thoo Seng <williamtan@cdge.com.sg> wrote:

Urgent reminder
Outstanding : > 7 months ***
No response
BOLA S 14 : 100% ***

Without Prejudice.

Dear Hsiao Tong

Case has been long protracted and been kept in abeyance and indefinitely at your end for the past seven months with no sign of any response.

Kindly forward your offer as per BOLA scenario by **29.03.19**. Otherwise, we shall deem that you are not going to entertain this claim. We will then proceed with our action.

Hopefully, we need not have to proceed with the next course of action as requested by our taxi driver.

Dear Lau KK

Please assist to settle.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by

the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 26 March 2019 9:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Amend LOD - PC4873R //LKK REF: CC4/ASM18006328/M1pa3

REMINDER DV



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Fri, Mar 22, 2019 at 11:30 AM Carmen Lim <carmen@esteemperf.com.sg> wrote:

Dear Hsiao Tong,

We are accept \$5000 to close case.

Kindly let us have your DV asap.

Thank you

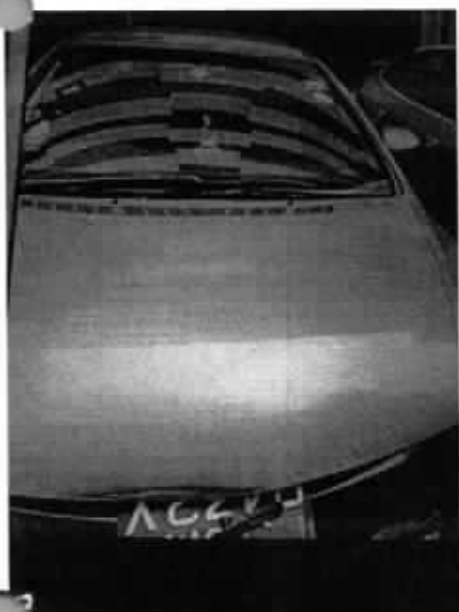
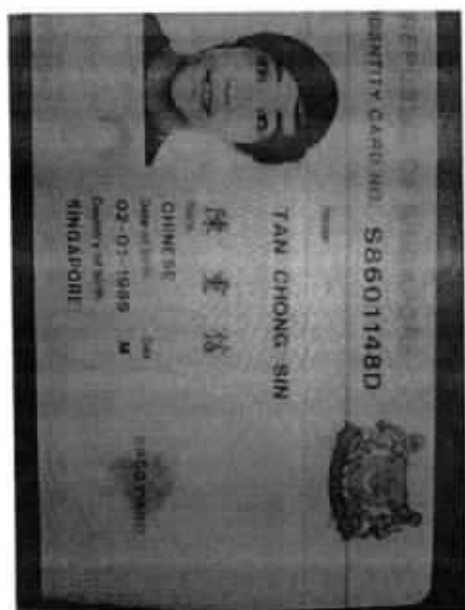


Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd



Our Ref : T 0718/ SH 8703K /WT(st)

Date : 16-Aug-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 198800000

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 8703K YOUR INSURED SJM8432Y
AND OTHER _____ ON 30.07.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 8703K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJM8432Y we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 6,050.35
2	<u>5</u> days Loss of Rental @ \$ 125.40 per day	\$ 627.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 6,684.84

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 7,084.84

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 9 pcs.
- b) LTA search slip/s of : SJM8432Y
- c) GIA / Police report/s of : SH 8703K
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18013977/K1pb3

17 DEC 2018

CAR4U
126A KIM TIAN ROAD
#31-507 KIM TIAN GREEN
SINGAPORE 161126
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 8432Y AND SH 8703K ON 30/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from SH 8703K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGTOYOTA PRIUS SH8703K , SJM8432Y
BLK 85 LENGKOK BAHRU - CARPARK

ON 30-Jul-18 10:00

I / We

BEH HOOI CHENG

(Hirer) NRIC No.:

S2602455B

and/or

(Relief) NRIC No.:

Taxi Number

SH8703K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-Jul-2018

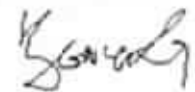
Name of Hirer

BEH HOOI CHENG

Hirer NRIC

S2602455B

Signature :



Address

945 JURONG WEST STREET 91 #05-...
640945

Contact No.

97564053

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : T 0718/ SH 8703K/ WT(st)
Our Reference : VC011708

I/We, **Comfort Transportation Pte Ltd** do hereby acknowledge the sum of Singapore Dollars: **Six Thousand Seven Hundred Fifty only (S\$6,750.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Car4U**', over damage to my/our vehicle **SH8703K** from an accident involving **SH8703K** and **SJM8432Y** at/along **BLK 85 Lengkok Bahru – Carpark**, which occurred on **30 July 2018** at about **10:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Car4U**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 16 of (month) April (year) 20 19

Signature [Signature]

Witness's Signature [Signature]

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
85 LIOUANG DRIVE
SINGAPORE 511068

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
85 LIOUANG DRIVE
SINGAPORE 511068

FIN/NRIC No. _____

FIN/NRIC No. _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Address _____

Address _____

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Company stamp if applicable



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VC30/021055

DATE : 13 FEB 2019

DISCHARGE VOUCHER

I/We, ^{Hao} YanLiang confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of PA7693J the sum of Singapore Dollar Eight Thousand Six Hundred Sixty and Cents Twenty Nine Only (\$8,660.29) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SME4866L and PA7693J on 24 Oct 2018 along Junction of JLN Boon Lay and Boon Lay Way.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ROTARY ENGINEERING PTE LTD AND/OR JAMIL BIN MUSA) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to KAH MOTOR CO SDN BHD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



28/03/2019

.....
Signature of vehicle owner/Date

.....
HAO YANLIANG
Name of vehicle owner /Date

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SH 8703K

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
20.09.2016

CHASSIS CODE
JTDKR3FU803530679

INV. NO/DATE
91388806 08.08.2018

JOB NO.
305193919

ODMETER READING

DATE/TIME IN
30.07.2018 10:55

Description : 3P 30.07.2018

S/No	Part No.	Qty	Unit Price	WDisc	Net
PART REQUISITION					
0001	04-01-0302-0574 PRIG4 FENDER SUB-ASSY FRN	1	945.00	25.00	708.75
0002	04-01-0302-2297 PRIG4 REAR LHM SIDE PANEL (1	53.50	25.00	40.12
0003	04-01-0302-0593 PRIG4 PANEL SUB-ASSY FRON	1	1,264.00	25.00	948.00
0004	03-01-0302-2020 PRIG4 WHEEL DISC	2	1,555.11	25.00	2,332.66
0005	28-01-0103-0003 (140)FRF DOOR LOGO SONATA	1	75.00	0.00	75.00
0006	28-01-0103-2013 I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL				:	4,184.53

JOB NATURE

0001	I	PANEL BEATING	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	1,000.00	1,000.00

I/WE/IT TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS A RESPONSIBILITY FOR LOSS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE CHARGED AND CUSTODY A CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM DELIVERY, ADVISE THE COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT ISL AFTER 30 DAYS FROM THE INVOICE DATE IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY BALANCE DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT ISL AFTER 30 DAYS FROM THE INVOICE DATE IN GOOD ORDER.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91388806	6,050.35	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SH 8703K

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
20.09.2016

CHASSIS CODE
JTDKB3PU803530679

INV. NO/DATE
91388806 08.08.2018

JOB NO.
305193919

ODOMETER READING

DATE/TIME IN
30.07.2018 10:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00	
0004	20-02	REMOVE/REPAIR DOOR PARTS TO ASSIST REP	50.00			50.00
SUB-TOTAL:				:		1,470.00

Items total 5,654.53

Add GST @ 7.000 % 395.82

Invoice amount 6,050.35

Issued by : KATHERINETAN 08.08.2018 17:10:18

Repair type : CISO/57/57

Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROBLEMS RELATING TO CUSTOMERS' AND VEHICLES' NOT DRIVEN AND TOWNSHIP OWNERS' RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 5 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY BY THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE WHEN PAYMENT IS DUE. INTEREST SHALL BE PAID FROM THE DATE OF THE PERIOD OF DEFAULT.
4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY PROBLEMS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91388806	6,050.35	

Our Ref: CT18070861

Date: 08 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/07/2018 @ 10:00 hrs
ALONG	BLK 85 LENGKOK BAHRU - CARPARK
INVOLVING	SJM8432Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8703K** (the "Taxi"). The Taxi was hired to **BEH HOOI CHENG IC NO S2602455B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH 8703K

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (11)		DATE	NAME OF DRIVER
		30	7	3	2	5		FROM	TO		
27/7/18	Ben	30	7	3	2	5	5284	1900	0250		
28/7/18	Ben	20	7	5	5	9	232.3	0645	1350		
28/7/18	Ben	30	7	6	6	7	112.1	1430	1720		
29/7/18	Ben	30	7	9	3	5	209	1900	0310		
29/7/18	Ben	30	8	1	6	0	223.4	0645	1140		
30/7/18	Ben	30	8	2	9	4	125.1	0625	1055		
30/7	Accident						7M	1055	/		
3/8	repair						Cur	0900	/		

Handwritten signature/initials.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJM8432Y	30 Jul 2018 / 10:00:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

Previous OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 30 March 2019 9:47 AM
To: 'Jenny Toh'
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving SJM8432Y (OI : QBE - VC011708) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$6,750.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 18 March 2019 6:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: <Seek Mandate> Direct Settlement - Accident Involving SJM8432Y (OI : QBE - VC011708) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

Our ref: VC011708

Hi Hsia Tong

Kindly proceed.

Thank you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 10 March 2019 1:03 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving SJM8432Y (OI : QBE - VC011708) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

QBE REF : **VC011708**

LKK REF CC3/QBE18013977/K1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJM8432Y(QBE) AND SH8703K(TP) ON 30/07/2018

We refer to the above matter.

The accident occurred when our insured driver came out from parking lot and collided with third party who was driving straight on the main driveway. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,759.44(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,756.86	\$ 6,050.35
2. Loss of Rental (5days x \$125.40)	\$ 627.00	\$ 501.60(4days x \$125.40)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00(4days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 7,791.35	<u>\$ 6,759.44</u>

**03days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/Instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 August 2018 11:55 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJM8432Y (OI : QBE - TBA) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 1 August 2018 4:20 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM8432Y (OI : QBE - TBA) AND SH8703K (TP : LKK REF - CC3/QBE18013977/K1pb3) on 30.07.2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 8703K at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE18013977/K1pb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 09-05-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJM 8432Y	Veh. Inspected	SH 8703K
Policy No.	8-V0015980-MVA-E042	Coverage (\$)	0.00
Claim No.	VC011708	Excess (\$)	0.00
Assign From		Assign Date	31/07/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU803530679	Colour	BLUE
Odometer	308292	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	7 mm
L/H Front Tyre	195/65 R15	WEST LAKE	7 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	7 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	30/07/2018	Inspection Date	31/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 8703K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FENDER SUB-ASSY ,FRONT LH	DENTED	945.00	945.00
1	FRONT FENDER SHIELD ,LH	SERVICEABLE	196.60	-
1	FRONT FENDER SHIELD CLIP	NOT NECESSARY	3.80	-
1	FRONT FENDER HYBRID EMBLEM ,LH	NECESSARY	53.50	53.50
1	PANEL SUB-ASSY ,FRONT DOOR ,LH	DENTED	1,264.00	1,264.00
1	REAR DOOR (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR FENDER (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
1	FRONT BUMPER (NPA)	TO REPAIR SEE LABOUR	-	-
1	WHEEL RIM FRT/LH (ADDITIONAL)	CUT	1,555.10	1,555.10
1	WHEEL RIM REAR /LH (ADDITIONAL)	CUT	1,555.10	1,555.10
	LESS 25% DISCOUNT		-1,393.28	-1,343.17
			4,179.82	4,029.53
SPECIAL NETT ITEMS				
1	FRONT DOOR COMFORT LOGO (SN)	NECESSARY	75.00	75.00
1	REAR DOOR COMFORT & APPS STICKER (SN)	NECESSARY	80.00	80.00
			155.00	155.00
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR DOOR (LH) ,REAR FENDER (LH) AND FRONT BUMPER.		560.00	400.00
	SPRAY PAINTING CHARGE.		1,250.00	1,000.00
	TUFF KOTE.		50.00	20.00
	TRANSFER OF DOOR .		120.00	50.00
			-	-
			-	-
			-	-
			1,980.00	1,470.00
GRAND TOTAL			6,314.82	5,654.53

Report Ref No. CC3/QBE18013977/K1pb3q2

**RECOMMENDED COST OF REPAIRS****5,654.53**

Report Ref No. CC3/QBE18013977/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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