

(EN201)

INS. CASE OWNER:

Stacy

CC

AXA1801

3974, A w677

LKK:

IDAC:

Surveyor:

WIP

DOI:

ASSIGNMENT

7/18/18

Date / Time:

1/8/18

Registered in Meriden:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFN 4500T

Name of Insured:

EURIANTOMOBILE LLC

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

2/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8M002G01 60825

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFN 4500T

SLU 24670

SLU 24670



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

2/8/18

12/4/19

15/4/19

SFN 4500T - 427/412/18013726/412/18013726/18

SFN 4500T - 4

* grant claim

OINK, SENT out 1st letter

sent 1st AR letter

1st AR - \$2.54

email from workshop 02 & TP prices settle.

No Survey Done could file.

TO WOVIE OFF \$2.54

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

1

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BCIA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

1

days

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Council PPA v/P

A20.00

REF:

W

ADJ. REC. BY: Adrian King

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 158K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lump Sum: 2.82% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLZ6299L. Yr Regn: 2018 / May.

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 C.C. 1984

Colour: Bronze A/C: Insured / Std / NI / NA

Sp. Reading: 8259. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222F45JA144728

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / Spon / STD A/Rim or

Tyre Size: F: 205/60 R16.

R: 205/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 03/08/18.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP A19. A19

24/1/19 Action: Submit 2 B.2 @ 6219.00 with 5 working days exclude deductions \$300.00

(red- for 4418
42.1.)

Date/Time, File Path to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

IS + RS. \$

Photos:

Other:

TOTAL

Report Format

Lump Sum / L.B.I. (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013974/wb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 01-08-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKN 4500T	Veh. Inspected	SLZ 6299L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/08/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/07/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0872/2018/KS
Date : 31-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : **SKN 4500 T**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Premium Automobiles Ptd Ltd
Address : 55 Ubi road 1
Singapore 408699
Telephone : (HP) +65 68365223
Type of Claim : Third Pary Claim
Policy No. : 100859740
Vehicle No : **SLZ 6299 L**
Model Code : Audi A4 SEDAN 2.0
Model / Year : May-18
Engine No : CVK 058544
Chassis No : WAUZZZF45JA144728
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Jul-18
Place of Accident : Cheras Higway

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 6299 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy and front parking aid.	S/N S 480.00	✓
2	To dismantle front bumper and renew radiator grille. Re-organise front crash management components. Reinstall all parts removed.	S 900.00	520
3	To respray front bumper.	S 800.00	550
TOTAL LABOUR CHARGES - FRONT		: S <u>2,180.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 6299 L.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	FRONT BUMPER LOWER CENTER GRILLE <i>new</i>	\$ 171.00	X
2	RADIATOR GRILLE <i>cracked</i>	\$ 1,155.00	✓
3	FRONT PARKING AID SENSOR <i>new</i>	\$ 211.00	✓
4	FRONT PARKING AID SENSOR SEAL	\$ 14.00	✓
5	SUNDRIES	\$ 300.00	✓
6	FRONT NO PLATE <i>new</i>	S/N \$ 25.00	✓
TOTAL SPARE PARTS CHARGES - FRONT		:	\$ 1,876.00
TOTAL LABOUR CHARGES - FRONT		:	\$ 2,180.00
GRAND TOTAL - FRONT		:	\$ 4,056.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 6299 L.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00	/
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 900.00	500
3	To respray rear bumper.	\$ 800.00	550
4	To carry out diagnostic check.	S/N \$ 384.00	192.
TOTAL LABOUR CHARGES - REAR		: \$ <u>2,444.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SLZ 6299 L.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>rehd</i>	\$	1,907.00 ✓
2	REAR BUMPER FIXING PARTS <i>2</i>	\$	63.00 ✗
3	SECURING PLATE <i>ne h</i>	\$	56.00 ✗
4	SECURING STRIP	\$	191.00 ✗
5	REAR BUMPER SPOILER	\$	216.00 ✗
6	REAR BUMPER REFLECTOR LH / RH <i>2</i>	2 \$	70.00 ✗
7	REAR BUMPER CARRIER	\$	786.00 ✗
8	UPPER GUIDE SECTION LH / RH	2 \$	75.00 ✗
9	LOWER GUIDE SECTION LH / RH <i>2</i>	2 \$	38.00 ✗
10	REAR PARKING AID SENSOR <i>the</i>	\$	421.00 ✗
11	REAR PARKING AID SEAL	\$	14.00 ✗
12	SUNDRIES <i>m</i>	\$	300.00 ✗
TOTAL SPARE PARTS - REAR		:	\$ 4,137.00
TOTAL LABOUR CHARGES - REAR		:	\$ 2,444.00
GRAND TOTAL - REAR		:	\$ 6,581.00
GRAND TOTAL - FRONT/REAR		:	\$ 10,637.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 03/08/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, OS Days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

**S8M00QGD**

Type

Question

Message

Please be informed that insured have done private settlement with TP's repairer. In view of above, we will submit W/P report to your office. Thank you Vivian Lau 23.4.19


[Reply](#)

Service Request Details

Claim

S8M00QGD

Reference

None 

Loss Date

July 27, 2018

Request Date

July 31, 2018

Due Date

August 7, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

31072018 @ 2.12pm
Kee Siang veh in
estimate not yet done. will call Adrian for survey

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SLZ6299L

Make

TPVD AUDI



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

01 August 2018

**EUROAUTOMOBILE PTE LTD
24 LENG KEE ROAD, #01-03 LENG KEE AUTOPOINT
Singapore 159096**

Dear Sir,

**OUR REF : CC4/ASM18013974/wb3
YOUR REF : SKN 4500T**

**ACCIDENT INVOLVING SKN 4500T & SLZ 6299L ALONG CHERAS HIGHWAY
ON 27/07/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vivianlau@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

10 APRIL 2019

1st Reminder

**EUROAUTOMOBILE PTE LTD
24 LENG KEE ROAD,
#01-03 LENG KEE AUTOPOINT
Singapore 159096**

Dear Sir / Madam,

OUR REF : CC4/ASM18013974/wb3

YOUR REF : SKN 4500T

**ACCIDENT INVOLVING SKN 4500T & SLZ 6299L ALONG CHERAS HIGHWAY
ON 27/07/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 18 APRIL 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLZ 6299L** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **18 APRIL 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Vivian Lau
Claims

Tel : 6841-8625

Fax: 6741 4108

Email : Vivianlau@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

*Zero-rated for GST
 *Exempt
 *Out of Scope
 **Supplier Item
 Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is
 visually good, functional & performed within
 expectation.

Thank you for visiting Singapore Post

Enjoy up to 3% cashback on eligible online
 and retail spend with the Spree Credit
 Card. No minimum spend required. &Gee apply.
 Sign up now at singpost.com/spreadcard
 Pay any bills on SAM and earn LinkPoints
 now! Terms & conditions apply

MOP: CASH : \$17.78
 TOTAL AMOUNT 17.78
 GST COLLECTED BY SINGPOST 1.16
 SUB TOTAL 17.78 1.16
 7 X 2.54 17.78 1.16
 LOCAL Postage Label
 Ref. No: PSL01/1927/09/0029
 Description Amount(\$\$) GST@7%
 Date: 09 Apr 2019 Time: 10:11:06
 GST Reg. No: M2-0105651-9
 SINGAPORE 408600
 10 EUNOS ROAD 8
 SINGAPORE POST
 MACPHERSON RD
 GST Reg. Add: SINGAPORE POST CENTRE

Singapore Post Limited
 (Reg. No. 100201822M)
 10 Canara Road &
 #01-30 Singapore Post Centre
 Singapore 408600

Tel: 1835
 Fax: 6942 5114
 To check delivery status or to raise an enquiry
 on your registered article, please visit
www.singpost.com

(Signature)

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES: a) Separate forms are to be used for Insured and Non-Insured Registered Article.
 b) Please provide all information required and produce this receipt for all enquiries.
 c) * Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
 d) Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
 e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee		AR*: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		BY*: <input type="checkbox"/> AIR <input type="checkbox"/> SUR		For Official Use Only (Item numbers are printed in order of posting at counter)	
NGIAM ZHENG WEI KELVIN BLK 490 JURONG WEST AVENUE 1 #10-05 SINGAPORE 640490 (SGN 5867)		Insurance*: <input type="checkbox"/> Y <input type="checkbox"/> N		Insurance*: <input type="checkbox"/> Y <input type="checkbox"/> N		RA TSN Ref: 1927/099/C0032 Date: 09 Apr 2019 RA No: RC11750782386 RC11750783786	
2. Name & Address of Addressee EUROAUTOMOBILE PTE LTD 24 LEND KEE ROAD #01-03 LEND KEE AUTOPART SINGAPORE 159096 (SKN 1500T)		Contents:		Contents:			

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

12/2012

Vivian Lau (LKKAUTO)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 12 April, 2019 2:44 PM
To: Vivian Lau (LKKAUTO); Admin A
Cc: 'PAL Claim'; 'NORA'; 'AoD Manager - Carine'
Subject: RE: ACCIDENT INVOLVING SLZ 6299 L AND YOUR INSURED SKN 4500 T on 27/7/2018

Dear Vivian and all,

Kindly be-informed we have proceeded private settlement with AXA insured SKN 4500 T directly.

We will withdraw the claim and close the case from our end.

Best regards,

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Sent: Monday, 6 August 2018 12:18 PM
To: Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLZ 6299 L AND YOUR INSURED SKN 4500 T on 27/7/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently pending for our OI GIA report.

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 6 August, 2018 12:16 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SLZ 6299 L AND YOUR INSURED SKN 4500 T on 27/7/2018

Dear Vivian,

Please assist check liability clearance status. (AXA case)

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 31 July, 2018 6:42 PM
To: cst@axa.com.sg; motor.survey@axa.com.sg; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; admin-b@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SLZ 6299 L AND YOUR INSURED SKN 4500 T

Hi all,

Attached repair estimate for your kind reference. Kindly advise can we proceed with direct settlement

Thank you

Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183
e. c-mail@premiumauto.com.sg w. www.audi.com.sg
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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, July 31, 2018 11:20 AM
To: cst@axa.com.sg; motor.survey@axa.com.sg
Cc: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SLZ 6299 L AND YOUR INSURED SKN 4500 T

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favor.

We herein attached the GIA for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Thank you

Kee Siang
Claims Advisor

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281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013974/Awb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 24-04-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKN 4500T	Veh. Inspected	SLZ 6299L
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00QGD	Excess (\$)	0.00
Assign From		Assign Date	01/08/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI A4	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WAUZZZF45JA144728	Colour	BRONZE
Odometer	8259	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	CONTINENTAL	6 mm
L/H Front Tyre	205/60 R16	CONTINENTAL	6 mm
R/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm
L/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT & REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	27/07/2018	Inspection Date	03/08/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 6299L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER LOWER CENTER GRILLE (SN) (CONSISTENT)	NOT NECESSARY	171.00	-
1	RADIATOR GRILLE (SN) (CONSISTENT)	CRACKED	1,155.00	1,155.00
1	FRONT PARKING AID SENSOR (SN) (CONSISTENT)	NOT NECESSARY	211.00	-
1	FRONT PARKING AID SENSOR SEAL (SN) (CONSISTENT)	NOT NECESSARY	14.00	-
1	SUNDRIES (SN) (CONSISTENT)	* CHECK	300.00	-
1	FRONT NO PLATE (SN) (CONSISTENT)	BENT	25.00	25.00
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	1,907.00	1,907.00
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	63.00	-
1	SECURING PLATE (SN) (CONSISTENT)	NOT NECESSARY	56.00	-
1	SECURING STRIP (SN) (CONSISTENT)	NOT NECESSARY	191.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	NOT NECESSARY	216.00	-
2	REAR BUMPER REFLECTOR LH/RH (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	786.00	-
2	UPPER GUIDE SECTION LH/RH (SN) (CONSISTENT)	NOT NECESSARY	75.00	-
2	LOWER GUIDE SECTION LH/RH (SN) (CONSISTENT)	NOT NECESSARY	38.00	-
1	REAR PARKING AID SENSOR (SN) (CONSISTENT)	NOT NECESSARY	421.00	-
1	REAR PARKING AID SEAL (SN) (CONSISTENT)	NOT NECESSARY	14.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	300.00	-
			6,013.00	3,087.00
LABOUR				
TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY AND FRONT PARKING AID .			480.00	480.00
TO DISMANTLE FRONT BUMPER AND RENEW RADIATOR GRILLE .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED .			900.00	500.00
TO RESPRAY FRONT BUMPER .			800.00	550.00
TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION.			360.00	360.00
TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS			900.00	500.00

Report Ref No. CC4/ASM18013974/Awb3q2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO RESPRAY REAR BUMPER.		800.00	550.00
	TO CARRY OUT DIAGNOSTIC CHECK .		384.00	192.00
			4,624.00	3,132.00
GRAND TOTAL			10,637.00	6,219.00
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$300.00)				6,219.00

Report Ref No. CC4/ASM18013974/Awb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBM00QGD
Reference	CCA/ASM18013974/Awb3ap2
Loss Date	27 July 2018
Report Date	31 Jul 2018 11:59:20 AM
Request Date	31 July 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Send Invoice

Vehicle Information	
Incident Vehicle Registration #	5LZA2998
Make	TPVO AUDI
Model	A4 1.4 TFSI S TRONIC
Service Address	

Primary Contact/Insured	
EUROAUTOMOBILE PTE LTD	
24 LENG KEE ROAD, #01-03 LENG KEE AUTOPOINT, 159096, Singapore	
68820857	
trisha.eu@euroautomobile.com.sg	

Claim Handler	
NG Stacey	
6568804351	
stacey.ng@axa.com.sg	

Additional InstructionsNON-REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Invoice 1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Adjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019
 LKK Inspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 May 2019
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 April 2019
 Email from TP private settlement with AXA insured SKN 4500 T directly.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 April 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	6 August 2018
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	2 August 2018
 EMAIL FROM WORKSHOP WITH TP GJA.mig	Forms / Claim Documents	Others	KUMAR Shalindra	31 July 2018