

Shu Pei (LKKAUTO)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
<ChanSiauChin@smrt.com.sg>
Sent: Friday, 1 November 2019 2:40 PM
To: Shu Pei (LKKAUTO)
Cc: Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: LETTER OF DEMAND : ACCIDENT INVOLVING SMB45G AND PC418Z ON 25.07.2018
Our Ref : BUS/07/18/1020/PT
Attachments: 10200718_Tax Invoice.pdf
Importance: High

WITHOUT PREJUDICE

Dear Sir / Madam

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No : **SMB45G**

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses : -

Cost of Repair	\$ 2,125.00
Loss of Use (5 DAYS @ \$275.00/DAY)	\$ 1,375.00
Survey Fee	\$ 7.00
Total	\$ 3,507.00

We enclose the followings documents for your perusal and look forward to your confirmation to settle our claims within 15 days from the date of this email.

1. SAS Report
2. Tax Invoice
3. LTA Search

Please issue your payment made in favour of **SMRT BUSES LTD**
Hope to hear from you soon, thanks.

Regards,

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523

AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 45G** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 45G** that was damaged pursuant to the accident which occurred on **25/07/2018** (date) along **HOUGANG AVE 2 JUNCTION WITH YIO CHU KANG ROAD** (location) involving vehicle no/s **PC 418Z** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MC2018/2653
Claimant Ref: BUS/07/18/1020/PT

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,062.50 (repair cost), S\$ 500.00 (loss of use), S\$ 7.00 (search fee), vehicle no. SMB45G that was damaged pursuant to the accident which occurred on 25/07/2018 (date) at HOUGANG AVE 2 JUNCTION WITH YIO CHU KANG ROAD (location) involving vehicle no. PC418Z (insured vehicle). This is pursuant to the inspection conducted on 02/08/2018 (date) at "the workshop".

We/I confirm that we/I am/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB45G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMB45G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,569.50 to SMRT BUSES LTD

Dated this 17 day of Feb 20 20

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

SMRT Automotive Services Pte Ltd

NRIC:

199004280Z

Address:

SMRT Buses Ltd
6 Ang Mo Kio Street 62
Singapore 569140

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

Tax Invoice

 GST Reg No. : MR-8500001-7
 CRN : 1990042802
 Invoice No. : IV191000469
 Date : 25.10.2019
 Vehicle No. : SMB45G
 Your Ref No. : BUS/07/18/1020
 Our Ref No. : 24097371
 Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

 Block Unit
 STREET 62
 6 ANG MO KIO
 SINGAPORE 569140


Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REPAIR RH PORTION	1.00	\$1325.00	0.00	\$ 0.00	\$ 1325.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 800.00	0.00	\$ 0.00	\$ 800.00

GRAND TOTAL \$ 2,125.00

Remark :

 Make/Model : MBOC500
 Accident Date : 25.07.2018

 N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
 No receipt will be issued unless requested.



 Authorised Signature
 for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	26 Jul 2018 / 09:12:48	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	PC418Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No:	20180726091248299487

Search Date / Time: 25 Jul 2018 08:10:00

Insurance Company: INDIA INT'L INS PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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