

INS. CASE OWNER

CC 3 / AIG1801 2926, A

LJK  
IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

3/8/18

Date / Time:

21/8/18

Registered in Merimen:

21/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SL7 6299L

Name of Insured:

PREMIUM AUTOMOBILES PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

22/8/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

KEON ming. TAN LARVIN

Driver Tel No.:

9821-2777

(V/L: YES/ NO)

Claim No.:

581920108056

Policy No.:

Make / Model:

RAU1

Place of Accident:

UPEMS MILITARY

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLV 2467B



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

1/8/18  
TIA

SLV 2467B

SL7 6299L

3 vehicle chain collision of 2nd vehicle.

1) Pending Police

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

> THIN By Email.  
16/8

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(00

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28. Ass. Lia : 0%

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

250

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC BY: Abena Long

REF:

11

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop in/s

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLV2463B. Yr Regn: 2017 / Dec.Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1984.Colour: Black A/C: Insured / Std / NI / NASp. Reading: 16232 TiRadio: Insured / Std / NI / NA

Eng/No:

C/No: WAU222F42JA063198Gen. Cond: Good / Fair / Poor / BurntSteering: In Order / Jammed / Leaked / Burnt orBrake: In Order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. \_\_\_\_\_ D.O.I. 03/08/18Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP A4.

PIP: 73,719.50 (RED: 72,669.50 42% EXCLUDE CHECK ITEM 7317)

Date/Time: File Pass in?

☐

: Prel. Report

11

☐

: Final Report

Date/Time: File Return in?

12

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 = R/S 14

Parker

Cham

10/11

Report Format

Lump Sum / L.B.: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18013936/ub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 31-07-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLZ 6299L	Veh. Inspected	SLV 2463B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	31/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	27/07/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0869/2018/KS  
Date : 31-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : **SLZ 6299 L**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : M/S PREMIUM AUTOMOBILES PTD LTD  
Address : 55 UBI ROAD 1  
Singapore 408699  
Telephone : HP +65 87770600  
Type of Claim : Third Party Claim  
Policy No. : 100834113  
Vehicle No : **SLV 2463 B**  
Model Code : Audi A4 SEDAN 2.0 TFSI  
Model / Year : Dec-17  
Engine No : CVK 049196  
Chassis No : WAUZZZF42JA063198  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Jul-18  
Place of Accident : CHERAS HIGHWAY

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLV 2463 B.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor.	S/N \$ 360.00 ✓	
2	To dismantle and renew rear bumper. Re-organise front crash management components. Reinstall parts removed.	\$ <del>900.00</del> 500	
3	To respray front bumper.	\$ <del>800.00</del> 550	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>2,252.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLV 2463 B.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>2x 1m d</i>	S 1,907.00	✓
2	FIXING PARTS FOR BUMPER	S 63.00	*
3	REAR BUMPER SECURING PLATE	S 56.00	*
4	REAR BUMPER SECURING STRIP	S 191.00	*
5	REAR BUMPER SPOILER	S 216.00	↓
6	REAR LIGHT REFLECTOR LH / RH	2 S 70.00	✓
7	REAR BUMPER CARRIER	S 786.00	*
8	UPPER GUIDE SECTION LH / RH	2 S 38.00	↓
9	LOWER GUIDE SECTION LH / RH	S 75.00	↓
10	REAR PARKING AID SENSOR <i>1 piece damaged</i>	S <del>421.00</del>	210.50
11	REAR PARKING AID SENSOR SEAL ?	S 14.00	?
12	SUNDRIES ?	S 300.00	?
<b>TOTAL SPARE PARTS</b>		<b>\$ 4,137.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,252.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 6,389.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim -  
Surveyed Date : 03/08/18.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 Pags

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Thin Thin (LKKAUTO)

---

**From:** Thin Thin (LKKAUTO)  
**Sent:** Thursday, 16 August 2018 6:16 PM  
**To:** 'Claims'; 'calvin.cheong@hotmail.com'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLZ 6299L / SLV 2463B AND OTHERS ON 27/07/2018



Auto  
Consultants  
Pte Ltd

---

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18013936/ub3

16 AUGUST 2018

**PREMIUM AUTOMOBILES PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLZ 6299L / SLV 2463B AND OTHERS ON 27/07/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
Fax: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

---

From: Claims <claims@premiumauto.com.sg>  
Sent: Tuesday, 31 July 2018 6:44 PM  
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>



Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>  
Subject: RE: ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018 - CLAIMING AGAINST AIG  
\*\*\*\*LKK REF:CC3/AIG18013936/ub3

Hi Shu Pei / Thin Thin,

Attached your insured report. Pls revert can proceed with direct settlement ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199802271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Shu Pei (LKKAuto) <shupe@lkkauto.com>

**Sent:** Tuesday, July 31, 2018 6:39 PM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

**Subject:** FW: ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018 - CLAIMING AGAINST AIG  
\*\*\*\*LKK REF:CC3/AIG18013936/ub3

Dear Kee Siang,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 31 July 2018 4:55 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018 - CLAIMING AGAINST AIG

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favor.

We herein attached our clients GIA report ,estimate repair and your insured GIA report for your easy reference.

Claiming against AIG.

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902273W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



---

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## Hsiao Tong (LKKAUTO)

---

**From:** Thin Thin (LKKAUTO)  
**Sent:** Friday, 3 August 2018 2:02 PM  
**To:** Claims; Shu Pei (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018  
- CLAIMING AGAINST AIG \*\*\*\*LKK REF:CC3/AIG18013936/ub3

"Without Prejudice"

Dear Kee Siang,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident and subject to our Principal approval.

And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 31 July 2018 6:44 PM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** RE: ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018 - CLAIMING AGAINST AIG  
\*\*\*\*LKK REF:CC3/AIG18013936/ub3

Hi Shu Pei / Thin Thin,

Attached your insured report. Pls revert can proceed with direct settlement ?

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>

**Sent:** Tuesday, July 31, 2018 6:39 PM

**To:** claims@premiumauto.com.sg

**Cc:** Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

**Subject:** FW: ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018 - CLAIMING AGAINST AIG  
\*\*\*\*LKK REF:CC3/AIG18013936/ub3

Dear Kee Siang,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims <claims@premiumauto.com.sg>

**Sent:** Tuesday, 31 July 2018 4:55 PM

**To:** Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

Subject: ACCIDENT AGAINST SLV 2463 B AND YOUR INSURED SLZ 6299 L on 27/7/2018 - CLAIMING AGAINST AIG

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favor.

We herein attached our clients GIA report ,estimate repair and your insured GIA report for your easy reference.

Claiming against AIG.

Thank you

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. [e-mail@premiumauto.com.sg](mailto:e-mail@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



---

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 21 October 2019 3:04 PM  
**To:** Lee, Ming-Yao  
**Subject:** RE: Our Ref : 5819301080SG-003 | Accident Involving SLZ6299L & SLV2463B on 27/07/2018  
**Attachments:** WITHDRAW CLAIM - SLV2463B

Hi Geroge,

We refer to the above matter.

Third party claimant inform that they have withdraw the claim.

In view on above we will submit our w/p report.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 4 September 2019 2:20 PM  
**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref : 5819301080SG-003 | Accident Involving SLZ6299L & SLV2463B on 27/07/2018

Hi Geroge,

We refer to the email below.

We are still pending finalize from third party repairer.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Tuesday, 3 September 2019 8:59 AM  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Our Ref : 58193010805G-003 | Accident Involving SLZ6299L & SLV2463B on 27/07/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18013936/Aeb3	Asher

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Sent:** Friday, 30 August 2019 4:30 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Our Ref : 58193010805G-003 | Accident Involving SLZ6299L & SLV2463B on 27/07/2018

Hi,

Referring accident above and PD claim from TP – owner of SLV2463B. We understand case has been idle for more than a year, kindly let us know the latest status of the claim.

If TP did not revert over 12 months, may send reminder to TP to revert within 10 days.

Regards,  
Lee Ming Yao, George  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yap.Lee@AIG.com](mailto:Ming-Yap.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



## Asher Sng (LKKAuto)

---

**From:** jiajee.yap@premiumauto.com.sg  
**Sent:** Wednesday, 9 October 2019 3:47 PM  
**To:** Asher Sng (LKKAuto)  
**Subject:** WITHDRAW CLAIM - SLV2463B

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher,

As spoken with you.

Withdraw claim for this vehicle SLV2463B.

Thanks & Best Regard  
JiaYee Yap  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No: 200902370N)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



### Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jul 2018 <a href="#">Edit Reg</a>		03 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,719.50</b> <a href="#">Edit Estimates</a>	<b>S\$3,719.50</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	PREMIUM AUTOMOBILES PTE LTD, Co. Reg. No.: 199902271W		
Main Claimant:	PREMIUM AUTOMOBILES PTE LTD, Co. Reg. No.: 199902271W		
Vehicle Reg. No.:	SLV2463B	Date of Loss:	27/07/2018 16:00 - :59 [7 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5819301080SG	Policy/Cover Note No.:	0999994635
Vehicle Reg. No. (Insured):	SLZ6299L	Policy No. (Claimant):	
		Excess:	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/08/2018]		
ASSOCIATED MAIL RECEIVED		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.			
ALL ASSOCIATED TASKS		<a href="#">View All</a>	<a href="#">Search Tasks</a>
<a href="#">Due Date</a>	<a href="#">Priority</a>	<a href="#">Type</a>	<a href="#">Task Group</a>
<a href="#">Subject</a>	<a href="#">Handler</a>	<a href="#">Assigned By</a>	<a href="#">Completed On</a>
<a href="#">Created On</a>	<a href="#">Done?</a>		
No results.			

## Claim Documents

\*SLV2463B (5819301080SG)  
[SLZ6299L]  
TP  
PREMIUM AUTOMOBILES PTE LTD  
Jul 27 2018 4:00PM  
[PREMIUM AUTOMOBILES PTE LTD]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	Assessment Report	Thumbnail	Print
1	01/08/18 09:23	<b>Accident Statement</b> <small>From: SC - Reg. No: SLZ6299L, Claimant: PREMIUM AUTOMOBILES PTE LTD</small>	Load HTM	
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	Photo/Description	Thumbnail	Print
1	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
2	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
3	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
4	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
5	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
6	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
7	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
8	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
9	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
10	10/04/19 11:34	General View	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	Document/Description	Thumbnail	Print
1	31/07/18 18:34	TP ESTIMATE	Load PDF	
2	31/07/18 18:34	TP GIA REPORT	Load PDF	
3	31/07/18 18:34	OI GIA REPORT	Load PDF	
4	06/08/18 16:46	TP ESTIMATE- MARKED	Load PDF	
5	21/10/19 15:06	EMAIL FROM WSP DD 091019	Load PDF	
6	21/10/19 15:06	EMAIL TO AIG DD 211019	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013936/AEB3Q2

Date: 30/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994635  
 Claimant: SLV2463B Insured Vehicle No: SLZ6299L  
 Vehicle No: SLV2463B  
 Date of Loss: 27/07/2018 Nature of Claim: TP Claim No: 5819301080SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLV2463B  
 Make & Model: AUDI A4, 1.8 TFSI (A) Engine No: CVK049196  
 Reg. Date: 01/12/2017 (Man. Year: 2017) Chassis No: WAUZZZF42JA063198  
 Colour: Black Odometer: 16232 km  
 Engine Capacity: 1984 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,137.00	2,117.50	2,019.50	48.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,389.00</b>	<b>3,719.50</b>	<b>2,669.50</b>	<b>41.78</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>447.23</b>	<b>260.37</b>	<b>186.86</b>	<b>41.78</b>
<b>Nett Amount (S\$)</b>	<b>6,836.23</b>	<b>3,979.87</b>	<b>2,856.36</b>	<b>41.78</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 03/08/2018  
 Date Inspected: 03/08/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
 55 Ubi Road 1  
 Singapore 408699  
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,907.00 FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	63.00 FS	*- FS
3	1		*REAR BUMPER SECURING PLATE	Not Necessary	56.00 FS	*- FS
4	1		*REAR BUMPER SECURING STRIP	Not Necessary	191.00 FS	*- FS
5	1		*REAR BUMPER SPOILER	Not Necessary	216.00 FS	*- FS
6	2		*REAR LIGHT REFLECTOR LH/RH	Not Necessary	70.00 FS	*- FS
7	1		*REAR BUMPER CARRIER	Not Necessary	786.00 FS	*- FS
8	2		*UPPER GUIDE SECTION LH/RH	Not Necessary	38.00 FS	*- FS
9	2		*LOWER GUIDE SECTION LH/RH	Not Necessary	75.00 FS	*- FS
10	1		*REAR PARKING AID SENSOR	Damaged (1 PCS ONLY)	421.00 FS	*210.50 FS
11	1		*REAR PARKING AID SENSOR SEAL	*Check	14.00 FS	*- FS
12	1		*SUNDRIES	*Check	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)    4,137.00    2,117.50**

Report was unsubmitted during this print-out.
---

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			2,252.00	1,602.00

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;