

**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer Lee Jyh Yeong  
NRIC S8014688D insured of vehicle SLX 8257 against  
your insured vehicle number SJK 2172Y ( AlG )  
On the accident dated on 29/7/2018 (ddmmyyy) along 70a Payoh  
Lorong 6 Twds Braddell Cte.

Dated this 30 (day) of 7 (month) 20 18.



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Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)



PDI TUAS

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LEE JYH YEONG  
(LI ZHIYONG)  
169 LORONG 1 TOA PAYOH  
#10-1070  
Singapore, 310169  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV040194  
Quote No. SER/QUO/1801207  
QuoteDate 30/07/18  
Salesperson Jacqueline Yong  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

| Make               | Model Description            | Mileage              | Service Advisor |
|--------------------|------------------------------|----------------------|-----------------|
| Volkswagen Passeng | Golf 1.0 TSI 81 kW Trendline | 0                    | Tang Shu Shi    |
| License No.        | VIN                          | Initial Registration | Sales Advisor   |
| SLX825T            | WVWZZZAUZJW150460            | 15/03/18             | Jacqueline Yong |
| Engine Code        | Labor Type                   | Engine No.           | Model Code      |
|                    | 1T                           | CHZ 638139           | BQ12AZ          |

| No.                | Description                 | Qty. | UoM     | Unit Price | Amount          |
|--------------------|-----------------------------|------|---------|------------|-----------------|
| P B&P MACP LABOUR  | LABOUR                      | 3    | UNIT    |            | 2,520.00        |
| P B&P MACP PAINT   | SPRAY PAINT                 | 3    | UNIT    |            | 2,400.00        |
| P B&P NUMBER PLATE | B&P NUMBER PLATE -NETT      | 1    | pcs     |            | 80.00           |
| P B&P SENSOR       | SUPPLY & INSTALL REVERSE SE | 1    | Pieces  |            | 400.00          |
| P B&P DIAG         | PROGRAMMING & CALIBRATION   | 1    | Time Un |            | 480.00          |
|                    | COMPULSORY TO DO AFTER AC   |      |         |            |                 |
| P B&P MECH         | CHECK WIRE HARNESS, ECU, S  | 1    | Time Un |            | 280.00          |
|                    | Nett                        |      |         |            |                 |
|                    | <b>Sum Labor</b>            |      |         |            | <b>6,160.00</b> |
| P 5G0807305D       | REINFORCEMENT               | 1    | Pieces  |            | 748.02          |
|                    | Use Predecessor 5G0807305B  |      |         |            |                 |
| P 5G6807393        | LHR BUMPER BRACKET          | 1    | Pieces  |            | 36.45           |
| P 5G6807393A       | LHR TAILLIGHT BRACKET       | 1    | Pieces  |            | 36.45           |
| P 5G6807394        | RHR BUMPER BRACKET          | 1    | Pieces  |            | 36.45           |
| P 5G6807394A       | RHR TAILLIGHT BRACKET       | 1    | Pieces  |            | 36.45           |
| P 5G6807417BQGRU   | REAR BUMPER                 | 1    | Pieces  |            | 1,149.75        |
| P 5G6807568Q 9B9   | SPOILER                     | 1    | Pieces  |            | 401.46          |
| P 5G6807863C       | REAR BUMPER CENTRE BRACK    | 1    | Pieces  |            | 105.79          |
| P WHT005263        | POP-RIVET                   | 4    | Pieces  |            | 6.76            |
|                    | <b>Sum carried forward</b>  |      |         |            | <b>8,717.58</b> |



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Singapore

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Fax No.  
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Quote No. SER/QUO/1801207  
QuoteDate 30/07/18  
Salesperson Jacqueline Yong  
Page 2

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|                    |                              |                             |                            |
|--------------------|------------------------------|-----------------------------|----------------------------|
| <b>Make</b>        | <b>Model Description</b>     | <b>Mileage</b>              | <b>Service Advisor</b>     |
| Volkswagen Passeng | Golf 1.0 TSI 81 kW Trendline | 0                           | Tang Shu Shi               |
| <b>License No.</b> | <b>VIN</b>                   | <b>Initial Registration</b> | <b>Sales Advisor</b>       |
| SLX825T            | WVWZZZAUZJW150460            | 15/03/18                    | Jacqueline Yong            |
| <b>Engine Code</b> | <b>Labor Type</b>            | <b>Engine No.</b>           | <b>Model Code</b>          |
|                    | 1T                           | CHZ 638139                  | BQ12AZ                     |
|                    |                              |                             | <b>Continued</b>           |
|                    |                              |                             | 8,717.58                   |
| <b>Sum Item</b>    |                              |                             | 2,557.58                   |
|                    |                              |                             | <b>Sum Labor</b>           |
|                    |                              |                             | 6,160.00                   |
|                    |                              |                             | <b>Sum Item</b>            |
|                    |                              |                             | 2,557.58                   |
|                    |                              |                             | <b>Total SGD</b>           |
|                    |                              |                             | 8,717.58                   |
|                    |                              |                             | 7% GST 8,717.58            |
|                    |                              |                             | 610.23                     |
|                    |                              |                             | <b>Total SGD Incl. GST</b> |
|                    |                              |                             | 9,327.81                   |

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                      |
|----------------------------|--------------------------------------|
| Date Of Report             | 30/07/2018 09:39                     |
| Date Of Accident           | 29/07/2018 12:30                     |
| Exact Location Of Accident | TOA PAYOH LORONG 6 TWDS BRADDELL CTE |
| Country/State of Loss      | SINGAPORE                            |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SLX825T              |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | LEE JYH YEONG        |
| NRIC No                     | S8014688D            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-97983793 |
| Alternative Phone No        | OTHERS-97983793      |

### Vehicle Particulars

|                                                                              |             |
|------------------------------------------------------------------------------|-------------|
| Manufacturer                                                                 | VOLKSWAGEN  |
| Model                                                                        | GOLF        |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO          |
| If No, Please state action to be taken                                       | THIRD PARTY |
| Vehicle Category                                                             | PRIVATE CAR |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | A29076193AVW (COMP)                  |
| Cover Note Number         |                                      |

### Driver

|                      |                      |
|----------------------|----------------------|
| Name of Driver       | LEE JYH YEONG        |
| NRIC No              | S8014688D            |
| Date Of Birth        | 23/05/1980           |
| Occupation           | INDOOR               |
| Date Of Driving Pass | 01/06/2004           |
| Driving Experience   | 14 YEARS AND 1 MONTH |
| Gender               | MALE                 |
| Mobile Number        | (LOCAL) +65-97983793 |
| Fax Number           |                      |
| Contact Number       | OTHERS-97983793      |
| Email Address        | NOEMAIL              |

|                                                     |                                     |
|-----------------------------------------------------|-------------------------------------|
| Address                                             | BLK 169 LORONG 1 TOA PAYOH #10-1070 |
| Postcode                                            | 310169                              |
| Was driver an employee of the Insured's Company     | NO                                  |
| If No, Relationship of the Driver with the Insured  | OWNER                               |
| Vehicle Registration Number of Driver's Own Vehicle | -                                   |
|                                                     | -                                   |
| Insurance Company of Driver's Own Vehicle           | -                                   |
|                                                     | -                                   |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|                                                                                             |                                                 |
|---------------------------------------------------------------------------------------------|-------------------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                              |
| Number of vehicles involved in the accident                                                 | 2                                               |
| Was any body injured in the Accident?                                                       | NO                                              |
| Was any injured conveyed to hospital by ambulance?                                          | NO                                              |
| Was any other material or property damaged?                                                 | YES                                             |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                              |
| Number of Passengers (Including Driver)                                                     | 4                                               |
| Passenger 1                                                                                 | NAME: : BEH AI LEEN<br>GENDER: : FEMALE         |
| Passenger 2                                                                                 | NAME: : BEH ENG BOON<br>GENDER: : MALE          |
| Passenger 3                                                                                 | NAME: : BEH ENG BOON'S WIFE<br>GENDER: : FEMALE |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER TO STATEMENT ATTACHED. (ATTENDED BY CHRISTINA)

#### Attachment(s)

|                                               |                                   |
|-----------------------------------------------|-----------------------------------|
| Are accident photos available for attachment? | YES                               |
| Was there any video captured by Car Camera?   | YES                               |
| Remarks/ Reasons:                             | UNABLE TO UPLOAD DUE TO FILE SIZE |
| Was there any audio recorded?                 | NO                                |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |              |
|-----------------------------|--------------|
| Vehicle Registration Number | SJK2172Y     |
| Vehicle Make/Model/Colour   | TOYOTA       |
| Details Of Properties       |              |
| Vehicle Category            | PRIVATE CAR  |
| Name of Driver              | RUDY MULYADI |
| NRIC/Passport Number        | S7382158D    |

Contact Number 96280871

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

3

Passenger 1

NAME: UNKNOWN

GENDER: MALE

Passenger 2

NAME: UNKNOWN

GENDER: FEMALE

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

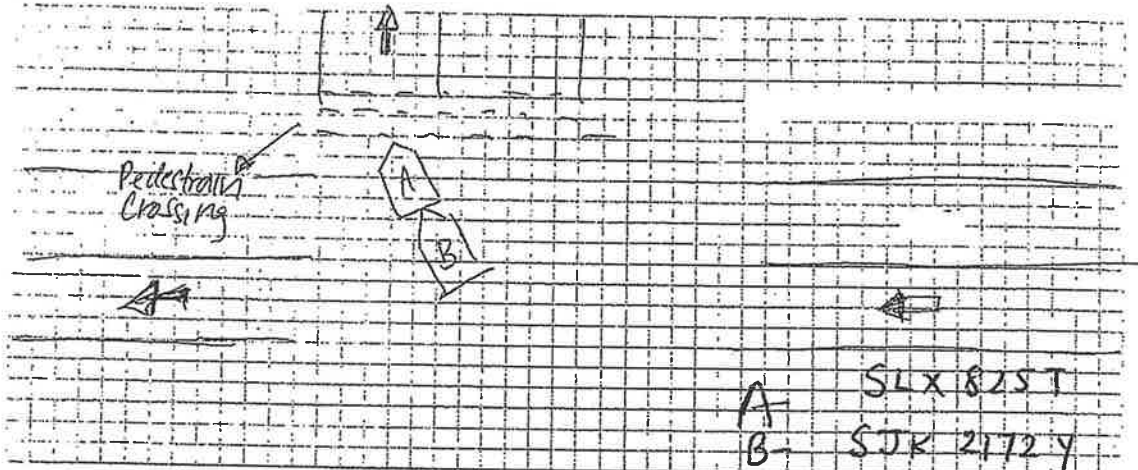
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS turning right, following the car in front.  
 The car in front moved off successfully. Suddenly, I saw  
 at the corner of my eye a young lady running across  
 the road. I had to brake to avoid crashing into her.  
 I managed to slow down the car enough to avoid crashing  
 into her, but the vehicle behind me crashed into me.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:





**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

**VW DRIVEEASY**

| Policy Number                                                              |           | Period of Insurance      | THE SCHEDULE   |
|----------------------------------------------------------------------------|-----------|--------------------------|----------------|
| A 29076193 AVW                                                             |           | 15/03/2018 to 14/03/2019 | Place of Issue |
|                                                                            |           |                          | SINGAPORE      |
| Name and Address of Insured                                                |           |                          | Date of Issue  |
| Lee Jyh Yeong<br>169<br>Lorong 1 Toa Payoh<br>#10-1070<br>Singapore 310169 |           |                          | 23/03/2018     |
|                                                                            |           |                          | Account Number |
|                                                                            |           |                          | 156346         |
| Premium                                                                    | GST       |                          | Total Due      |
| SGD1,578.56                                                                | SGD110.50 |                          | SGD1,689.06    |

**RISK NUMBER 1****VW DRIVEEASY****OCCUPATION**

Freelance Copywriter

**SCOPE OF COVER** Comprehensive**INTEREST INSURED**

REGISTRATION NO. SLX825T  
 MAKE/MODEL Volkswagen Golf TSI TL  
 ENGINE NUMBER CHZ638139  
 CHASSIS NUMBER WVWZZZAUZJW150460  
 YEAR OF MFG 2017  
 CAPACITY 999 C.C.  
 SEATING CAPACITY 5 (INCL. DRIVER)  
 WINDSCREEN UNLIMITED

SUM INSURED  
 INCL. COE/PARF YES  
 OFF-PEAK CAR NO  
 NO CLAIM DISCOUNT NIL  
 NCD PROTECTOR NOT COVERED  
 EXCESS SGD500  
 ANNUAL PREMIUM SGD1,578.56

**ACCESSORIES** Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

**AUTHORISED DRIVERS**

Lee Jyh Yeong

Any other person provided he is driving on the Insured's order or with the Insured's permission.

**LIMITATION AS TO USE**

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait photo of Lee Jyh Yeong

Licence Number: **S8014688D**

Name: **LEE JYH YEONG (LI ZHIYONG)**

Birth Date: **23 May 1980**

Issue Date: **19 Nov 2016**

Barcode: 002630541J

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S8014688D**

Portrait photo of Lee Jyh Yeong

Name: **LEE JYH YEONG (LI ZHIYONG)**  
**李智勇**

Race: **CHINESE**

Date of birth: **23-05-1980** Sex: **M**

Country of birth: **SINGAPORE**

Barcode: S8014688D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

| Class   | Description                                                                                                                                                          | Effective Date |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Class 3 | Motor cars with unladen weight $\leq 3000\text{kg}$ with $\leq 7$ passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ | 01 Jun 2004    |

NP 428A

Licence No: S8014688D

4962171

Barcode

NRIC No. **S8014688D**

Fingerprint

Date of issue: **16-04-2013**

Address: **APT BLK 169 LORONG 1 TOA PAYOH #10-1070 SINGAPORE 310169**