

(1/5/2011)

INS. CASE OWNER:

CC3 /AIG1801

LKK:

IDAC:

Surveyor:

Tantiah

DOI:

ASSIGNMENT

18/18

Date / Time:

21/7/18

Registered in Merimen:

21/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJK 21724

Claim No.:

688694177056

Name of Insured:

BLAKE DEBBY SIKHEDY

Policy No.:

200009884

Insured Tel No.:

HP:

Make / Model:

TAYOTIN

Excess Sec II :SS

D.O.A:

21/7/18

Place of Accident:

TAN LIA PAVON LK 6 K

Is driver the owner?

(YES / NO)

Nature of Accident:

UA PAVON LK 6 K

If NO. Driver Name / Age:

KUDY MMLYNDI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SLX 829T



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

1/8/18  
204

SLX 829T - X

7/En/24 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

JULY 28-8-18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup) X

After call ltr to OI:

Authorisation Tu Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice X

LTA / GIA:

Medical Bill X

PIR: X

Mandate/Reject Instruction X

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

5-16-18 confirm with STEVEN

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

Repair Cost:

S\$

6,874.25

Loss of Rental (LOR):

S\$

214

(S 50 x 2 days) 100

Loss of Use (LOU):

S\$

250

(S 50 x 5 days)

Loss of Income (LOI):

S\$

-

(S x days)

LOR only

LOU only

S\$

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

2. x x

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

7,340.25

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

S\$

7,340.25

Name 1:

VOLKSWAGEN GROUP SINGAPORE PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

WVW/ACC

Tanpin

REF:

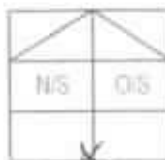
ALH J

WVW/ACC

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OO / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? Yes or No  
 Est. Repairs: 5 days Res: Yes or No  
 Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time Action / Instruction

101 \$6,424.53

Veh No: 2LY 825T Regn: 2018 March  
 Type: ☒ M / Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Volkswagen Golf cc: 997  
 Colour: Red A/C Insured / Std / NI / NA  
 Sp Reading: 326 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WVW 267 4423W 1504 #60  
 Gen Cond: ☒ Good / Fair / Poor / Burnt  
 Steering: ☒ In order / Jammed / Leaked / Burnt or  
 Brake: ☒ In order / Jammed / Leaked / Burnt or  
 Mod: ☒ Nil / STD A/Rim / STD A/Rim or  
 Tyre Size: F: 205 / 15K66 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIP / SUMI /  
 TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: 0 mm R/Bal: 0 mm  
 L/Bal: 6 mm L/Bal: 6 mm  
 D.O.A: \_\_\_\_\_ D.O.I: 2/8/18  
 Survey held at: VW Rg Ampang  
 Des of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision

Date/Time: File Pass to: ☐ Preli. Report

to: ☐ Final Report

Date/Time: File Return to:

to:

Report Format:

Lump Sum / LB /

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1.3450000

1.20000

1.20000

1.20000

1.20000

Add Fee: ☐ Site Insp: \$

☐ Interview: \$

☐ Tech. Insp: \$

☐ Workshop: \$

R (\$2,903.28 / 317.)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18013929/jb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 31-07-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJK 2172Y	Veh. Inspected	SLX 825T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	31/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	29/07/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



PDI TUAS

PDI TUAS

LEE JYH YEONG  
(LI ZHIYONG)  
169 LORONG 1 TOA PAYOH  
#10-1070  
Singapore, 310169  
Singapore

Tan Hin 97495749  
- WP  
2/8/2018  
05 days  
sun@lkk.com  
\* Running before paint

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV040194  
Quote No. SER/QUO/1801207  
Quote Date 30/07/18  
Salesperson Jacqueline Yong  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLX825T	WVWZZZAUZJW150460	15/03/18	Jacqueline Yong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 638139	BQ12AZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT	1680 ✓	840 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT	1600 ✓	800 2,400.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80 80.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400 400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC	1	Time Un		280 280.00
	CHECK WIRE HARNESS, ECU, S				
	Nett				
	Sum Labor				6,160.00
P 5G0807305D	REINFORCEMENT	1	Pieces		748.02
	Use Predecessor 5G0807305B				
P 5G6807393	LHR BUMPER BRACKET	1	Pieces		36.45
P 5G6807393A	LHR TAILLIGHT BRACKET	1	Pieces		36.45
P 5G6807394	RHR BUMPER BRACKET	1	Pieces		36.45
P 5G6807394A	RHR TAILLIGHT BRACKET	1	Pieces		36.45
P 5G6807417BQGRU	REAR BUMPER	1	Pieces		1,149.75
P 5G6807568Q 9B9	SPOILER	1	Pieces		401.46
P 5G6807863C	REAR BUMPER CENTRE BRACK	1	Pieces		105.79
P WHT005263	POP-RIVET	4	Pieces		6.76
Sum carried forward					8,717.58

Payments to: - BBN: - Acc.-No.:



PDI TUAS

PDI TUAS

LEE JYH YEONG  
(LI ZHIYONG)  
169 LORONG 1 TOA PAYOH  
#10-1070  
Singapore, 310169  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV040194  
Quote No. SER/QUO/1801207  
QuoteDate 30/07/18  
Salesperson Jacqueline Yong  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline
<b>License No.</b>	<b>VIN</b>
SLX825T	WVWZZZAUZJW150460
<b>Engine Code</b>	<b>Labor Type</b>
	1T

<b>Mileage</b>
0
<b>Initial Registration</b>
15/03/18
<b>Engine No.</b>
CHZ 638139

<b>Service Advisor</b>
Tang Shu Shi
<b>Sales Advisor</b>
Jacqueline Yong
<b>Model Code</b>
BQ12AZ

Continued	8,717.58
Sum Item	2,557.58

Sum Labor	6,160.00
Sum Item	2,557.58

<b>Total</b>	<b>SGD</b>	8,717.58
7% GST	8,717.58	610.23
<b>Total SGD Incl. GST</b>		<b>9,327.81</b>

### Explanations

P = Proportionately Charged

**Payment Terms** No Credit

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Payments to: - BBN: - Acc.-No.:

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. \_ \_ \_ \_ \_

Claimant's Vehicle No. \_ \_ \_ \_ \_

Accident on \_ \_ \_ \_ \_ involving vehicle/s No. \_ \_ \_ \_ \_

\_ \_ \_ \_ \_ along/at \_ \_ \_ \_ \_

\_ \_ \_ \_ \_

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 6,874.25 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/ \$60 x 5 days = \$300 Volkswagen Group Singapore Pte Ltd  
Car Rental S\$ \$120 x 2 days = \$240 Payable to \_ \_ \_ \_ \_

3. Medical and 2 Payable to Volkswagen Group Singapore Pte Ltd  
Search Fees S\$ \_ \_ \_ \_ \_

Remarks : \_ \_ \_ \_ \_

\_ \_ \_ \_ \_

Service Adviser Tang Shu Shi

Contact No.H/P. 89223502

**Joy Irene (LKKAuto)**

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Tuesday, 28 August 2018 2:13 PM  
**To:** 'rudym\_yyh@yahoo.com.sg'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SJK 2172Y AND SLX 825T ON 29/07/2018

OUR REF: LKK: CC3/AIG18013929/T1jb3

**GRACE DEBBY SUHAEDY**

Policy Holder

Dear Madam,

**ACCIDENT INVOLVING SJK 2172Y AND SLX 825T ON 29/07/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## **AUTHORIZATION TO ACT**


### **(AIG Asia Pacific - Express Third Party Claim)**


I, Lee Jyh Yeang (Li Zhi Yong) S8014688D (the third party claimant")  
of Apt Blk 169, Lorong 1 Toa Payoh #10-1070 (address), owner  
of SLX825T (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SLX825T that was damaged pursuant to the accident which occurred  
on 29/7/18 (date) along Toa Payoh Lorong 6 Twds Braddie CTE (location)  
involving vehicle no/s SJK272Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 02 (day) of 08 (month) 2018 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 6,874.25 (Repair Cost), SS 464.00 (Loss of Use/Rental), SS 2.00 (Disbursement) for vehicle no. SLX 8251 that was damaged pursuant to the accident which occurred on 29/7/18 (date) along Toa Payoh Lorong 6 Tundi Braddell CTE (location) involving vehicle no/s SLX 277Y. This is pursuant to the inspection conducted on 07/08/18 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner Lee Jyh Yeang S8014688D ("the third party claimant") of vehicle no. SLX 8251 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLX 8251 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of 10 (month) 2018 (year)

 MTK  
Signed by appointed surveyor

 7/9/18  
Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P38247

Siz Reg. No. 531030698  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2223

SERVICE CUSTOMER NO.: P01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-15 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SLX825T

DATE: 31/08/18

Pickup:

VIN NO.: WVVZZZAUJW150480

KM : 3,419

GEARBOX CODE:

Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA : Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b>					
<b>TP VEHICLE NO: SJK2172Y</b>					
<b>DOA : 29/07/2018</b>					
<b>SURVEY BY TAUFIK</b>					
Labor					
1	LABOUR + 1 Day to repair end panel	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT + 1 panel end panel	2.00	UNIT	800.00	1,600.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item:					
9	REINFORCEMENT	1.00	PCS	748.02	748.02
10	REAR BUMPER	1.00	PCS	1,148.75	1,148.75
11	POP-RIVET	4.00	PCS	1.69	6.76

GST (7%) AMOUNT: 449.72

TOTAL AMOUNT: 5,874.25

For Volkswagen Group Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd. Bank Account: 2528214002 Swift Code: DEUT30SG Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

# Volkswagen Centre Singapore

03 SEP 2018

BY: .....



Service Tax Invoice No. SV18P38554

Siz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2290

SERVICE CUSTOMER NO.: CV040194

SERVICE CUSTOMER NAME: LEE JYH YEONG

TELEPHONE NO.:

ADDRESS: 169 LORONG 1 TOA PAYOH

#10-107G

Singapore

Post Code: 310169

VEH NO.: SLX825T

DATE: 03/09/18

Pickup:

VIN NO.: WVVZZZAUJW150480

KM: 3,419

GEARBOX CODE:

Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>Rental Charges From:</b>					
<b>01/09/2018 - 03/09/2018</b>					
<b>Replacement Vehicle: SLV2806X</b>					
	Labor				
1	PROVIDE CAR RENTAL SERVICE	2.00	TU	112.15	224.30

GST (7%) AMOUNT: 15.70

TOTAL AMOUNT: 240.00

For Volkswagen Group Singapore Pte Ltd

Customer

Authorised Signature  
81030002

## NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUTSG33 Please indicate

Customer Name and Invoice Number in the payment.

Phone : Fax :



Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road, Singapore 159934

## REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SLX 8257
Model:	Golf
Name:	Lee Jyh Hong (Li Zhi Yong)
Address:	APT B1K 169, Lorong 1 Toa Payoh #10-1070-8g, 310169.
Office Tel:	Residence Tel:
Occupation:	Hq: 97983793.
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hq:
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hq:
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:

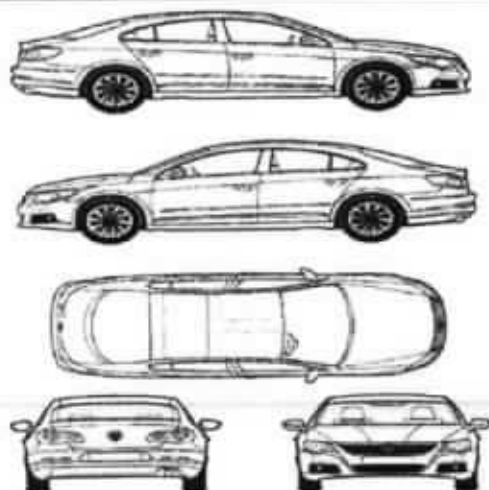
*[Signature]*

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV 2806X	
Model:	Sportvan	
Collection Out	Date & Time	Mileage Out
	1/9/2018 @ 12:17	9789
Return In	Date & Time	Mileage In
	13/11 @ 14:13	9824
OUT		IN
EMPTY	FULL	EMPTY FULL

REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$ 120 Per Day	2	240.
ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
TOTAL CHARGES (incl TN GST)		

Remark:

Atk Direct.



CHECKED IN BY:

*[Signature]*

## Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of **\$50 per day** for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
  - ☒ **\$2,500** excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
    - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
    - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
  - ☐ **\$5,000** excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
  - ☐ **\$5000** Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out, when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.

17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :

  
\_\_\_\_\_



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-115933

Date of Request: 30/07/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/07/2018

Enquiry By Chee Tiow Chuan

TP Vehicle No. SJK2172Y

Accident Date 29/07/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJK2172Y	AIG Asia Pacific Insurance Pte. Ltd.	13/10/2017-12/10/2018	65-6419-3000

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

8 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-115933

Date of Request: 30/07/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/07/2018

Enquiry By Chee Tiow Chuan

TP Vehicle No. SJK2172Y

Accident Date 29/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2018 <a href="#">Edit Reg</a>		02 Aug 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,424.53</b> <a href="#">Edit Estimates</a>	<b>S\$6,424.53</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>GRACE DEBBY SUHAEDY</b> , ID: S7481197C									
Main Claimant: <b>LEE JYH YEONG</b> , ID: S8014688D									
Vehicle Reg. No.: <b>SLX825T</b>		Date of Loss: 29/07/2018 12:00 - :59 [4 Months and 14 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 6884991770SG</b>		Policy/Cover Note No.: 2100099884 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SJK2172Y</b>		Policy No. (Claimant): A29076193AVW							
		Excess:							
Repairer: <b>Volkswagen Group Singapore Pte Ltd (-)</b> 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Kesaval, Jaclyn-M</b> ] jaclyn-M.Kesaval@aig.com									
Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 10/08/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLX825T (6884991770SG)  
[SJK2172Y]  
TP  
LEE JYH YEONG  
Jul 29 2018 12:00PM  
[GRACE DEBBY SUHAEDY]  
Volkswagen Group Singapore Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Letters/Correspondences</b>				
			1 per page <input type="checkbox"/>	
No	Finalized On		Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) <b>Third Party Express Settlement - Payment Breakdown</b>		<a href="#">Edit</a>
<b>Assessment Reports</b>				
			1 per page <input type="checkbox"/>	
No	Finalized On		Thumbnail	Print
1	01/08/18 10:38	AIG Asia Pacific Insurance Pte. Ltd. (SG) <b>Accident Statement</b> <small>From: SC - Reg. No: SJK2172Y, Claimant: GRACE DEBBY SUHAEDY</small>		<a href="#">Load HTML</a>
<b>Photos/Images</b>				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder		Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)				
1	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
2	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
3	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
4	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
5	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
6	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
7	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
8	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
9	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
10	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
11	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
12	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
13	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
14	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
15	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
16	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
17	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
18	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
19	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
20	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
21	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
22	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
23	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
24	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
25	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
26	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
27	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
28	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>
29	28/08/18 14:17	<b>General View</b>		<a href="#">Load JPG</a> <input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/07/18 18:00	TP EST & GIA REPORT		Load PDF
2	03/08/18 09:11	TP ESTIMATE- MARKED		Load PDF
3	28/08/18 14:15	LETTER TO INSURED		Load PDF
4	15/10/18 08:56	WORKSHOP INVOICE		Load PDF
5	15/10/18 08:56	AUTHORISATION TO ACT FORM		Load PDF
6	15/10/18 08:56	Release Voucher		Load PDF
7	15/10/18 08:56	RENTAL RECEIPT		Load PDF
8	15/10/18 08:56	GIA SEARCH		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJK2172Y (Insd veh)	Model:	VOLKSWAGEN GOLF 1.2
	SLX825T (TP veh)		(A7) TSI (A)
Date of Accident:	29/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,327.81
Final Repair Cost	:	\$	6,874.25
Loss of Use	:	\$	250.00
Rental (if any)	:	\$	214.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,340.25

5.00 days at \$50.00 per day  
2 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 7,340.25
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

15 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013929/T1JB3Q2

Date: 15/10/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100099884

Claimant Vehicle No: SLX825T

Insured Vehicle No: SJK2172Y

Date of Loss: 29/07/2018

Nature of Claim: TP

Claim No: 6884991770SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLX825T

Make &amp; Model: VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)

Engine No: CHZ638139

Reg. Date: 15/03/2018 (Man. Year: 2018)

Chassis No: WWWZZZAUZJW150460

Colour: Red

Odometer: 316 km

Engine Capacity: 999 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,037.58	2,384.53	653.05	21.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	4,040.00	1,640.00	28.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,717.58</b>	<b>6,424.53</b>	<b>2,293.05</b>	<b>26.30</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>610.23</b>	<b>449.72</b>	<b>160.51</b>	<b>26.30</b>
<b>Nett Amount (S\$)</b>	<b>9,327.81</b>	<b>6,874.25</b>	<b>2,453.56</b>	<b>26.30</b>
<b>+ Loss of Use (5.0 x S\$50.00/day) (S\$)</b>		<b>250.00</b>		
<b>+ Car Rental (2.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>214.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>7,340.25</b>		

## INSPECTION

Date of Assignment: 02/08/2018

Date Inspected: 02/08/2018 Inspected At:

Volkswagen Group Singapore Pte Ltd (-)  
247 ALEXANDRA ROAD  
Singapore 159934

Estimated Period of Repair: 5.0 days

---

**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*SUPPLY & INSTALL REVERSE SE	Not Working	400.00 FS	*400.00 FS
3	1		*REINFORCEMENT	Bent	748.02 FS	*748.02 FS
4	1		*LHR BUMPER BRACKET	Not Necessary	36.45 FS	*- FS
5	1		*LHR TAILLIGHT BRACKET	Not Necessary	36.45 FS	*- FS
6	1		*RHR BUMPER BRACKET	Not Necessary	36.45 FS	*- FS
7	1		*RHR TAILLIGHT BRACKET	Not Necessary	36.45 FS	*- FS
8	1		*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
9	1		*SPOILER	Not Necessary	401.46 FS	*- FS
10	1		*REAR BUMPER CENTRE BRACK	Not Necessary	105.79 FS	*- FS
11	4		*POP-RIVET	Necessary	6.76 FS	*6.76 FS
Total Parts (S\$)					3,037.58	2,384.53

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	1,680.00
2	SPRAY PAINT	New	2,400.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >