

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P38247

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2223

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLX825T

DATE: 31/08/18

Pickup:

VIN NO.: WVVZZZAUZJW150460

KM : 3,419

GEARBOX CODE:

Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA : Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
TP VEHICLE NO: SJK2172Y					
DOA : 29/07/2018					
SURVEY BY TAUFIK					
	Labor				
1	LABOUR + 1 Day to repair end panel	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT + 1 panel end panel	2.00	UNIT	800.00	1,600.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Item				
9	REINFORCEMENT	1.00	PCS	748.02	748.02
10	REAR BUMPER	1.00	PCS	1,149.75	1,149.75
11	POP-RIVET	4.00	PCS	1.69	6.76

GST (7%) AMOUNT: 449.72

TOTAL AMOUNT: 6,874.25

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to **Volkswagen Group Singapore Pte Ltd** Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate
Customer Name and Invoice Number in the payment

Phone : Fax :

Volkswagen Centre Singapore

PAID
03 SEP 2018

BY: _____



Service Tax Invoice No. SV18P38554

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2290

SERVICE CUSTOMER NO.: CV040194

SERVICE CUSTOMER NAME.: LEE JYH YEONG

TELEPHONE NO.:

ADDRESS: 169 LORONG 1 TOA PAYOH

#10-1070

Singapore

Post Code: 310169

VEH NO.: SLX825T

DATE: 03/09/18

Pickup:

VIN NO.: WVVZZZAUZJW150460

KM : 3,419

GEARBOX CODE:

Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA : Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>AMOUNT</u>
Rental Charges From:					
01/09/2018 - 03/09/2018					
Replacement Vehicle: SLV2806X					
	Labor				
1	PROVIDE CAR RENTAL SERVICE	2.00	TU	112.15	224.30

GST (7%) AMOUNT: 15.70

TOTAL AMOUNT: 240.00

For Volkswagen Group Singapore Pte Ltd

Customer

Authorised Signatory
81030002

NOTICE

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Phone : Fax :



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

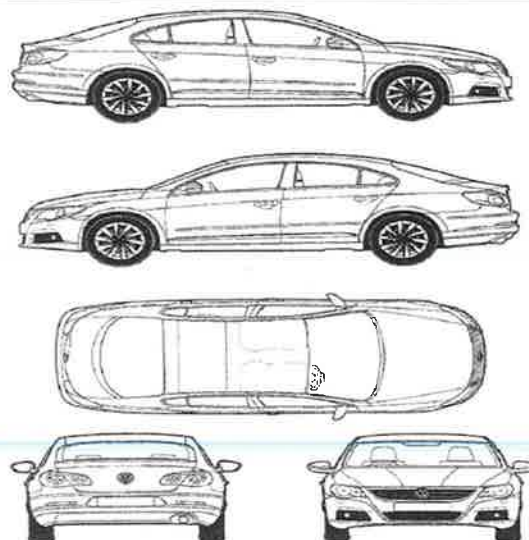
MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	SLX 825T
Model:	Golf
Name:	Lee Jyh Xiong (Li Zhi Yong)
Address:	APT Blk 169, Lorong 1 Toa Payoh #10-1070 - Sg, 310169.
Office Tel:	Residence Tel:
Occupation:	Hp: 97983793.
P.P/I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/I.C No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SLV 2806X	
Model:	Sportvan	
Collection Out	Date & Time	Mileage Out
	1/9/2018 @ 12:17	9789
Return In	Date & Time	Mileage In
	13/11/18 @ 14:13	9824
OUT		IN
EMPTY	FULL	EMPTY
	FULL	FULL
REPLACEMENT CAR CHARGES		
	Days	Total
Days @\$ 120	Per Day 2	240.

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	
Remark: All Direct.	



Kindly top up the petrol before you return us the replacement car: Otherwise, there will be charges added to your payment.

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:

CHECKED IN BY:

Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
 - (☒) \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
 - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
 - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
 - (☐) \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
 - (☐) \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out.when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.

17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-115933

Date of Request: 30/07/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/07/2018
Enquiry By Chee Tiow Chuan
TP Vehicle No. SJK2172Y
Accident Date 29/07/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJK2172Y	AIG Asia Pacific Insurance Pte. Ltd.	13/10/2017-12/10/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-115933

Date of Request: 30/07/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/07/2018

Enquiry By Chee Tiow Chuan

TP Vehicle No. SJK2172Y

Accident Date 29/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

AUTHORIZATION TO ACT

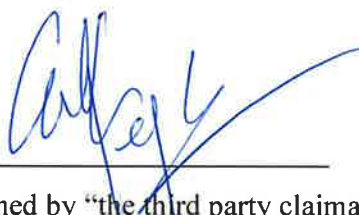
(AIG Asia Pacific - Express Third Party Claim)

I, Lee Jyh Yeang (Li Zhi Yong) ^{S8014688D} (the third party claimant")
of Apt Blk 169, Lorong 1 Toa Payoh #10-1070 (address), owner
of SLX825T (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLX825T that was damaged pursuant to the accident which occurred
on 30/7/18 (date) along Toa Payoh Lorong 6 Twds Brackley CTE (location)
involving vehicle no/s SJK272Y ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)


81030002 7/9/18

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ (Repair Cost), S\$ (Loss of Use/Rental), S\$ (Disbursement) for vehicle no. _____ that was damaged pursuant to the accident which occurred on 30/7/18 (date) along Toa Payoh Lorong 6 Towards Braddell CTE (location) involving vehicle no/s SJK 2172Y. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lee Jyh Yeong S80146880 ("the third party claimant") of vehicle no. _____ make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJK 2172Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor



Signed by "the workshop" (with chop)

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. _____

Claimant's Vehicle No. _____

Accident on _____ involving vehicle/s No. _____

_____ along/at _____

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 6,874.25 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/ \$60 x 5 days = \$300 Payable to Volkswagen Group Singapore Pte Ltd
Car Rental S\$ \$120 x 2 days = \$240

3. Medical and 2 Payable to Volkswagen Group Singapore Pte Ltd
Search Fees S\$ _____

Remarks : _____

Service Adviser Tang Shu Shi

Contact No.H/P. 69223502