

## Vivian Lau (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 16 October, 2018 10:58 AM  
**To:** Vivian Lau (LKKAUTO); Admin A  
**Cc:** Catherine Thia; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; ivy.limls@ssgroup.sg; xiaosi.tanss@ssgroup.sg; ryan.pohlk@ssgroup.sg  
**Subject:** Direct Settlement - Accident Involving YN7282L (OI: SNM18D03754C02/2) and SHC968Y (TP : LKK REF - CC3/CTI18013923/K1wb3 ) on 27.07.2018  
**Attachments:** SHC 968Y.mov; MSAT18098957-YN7282L.pdf

**LKK REF - CC3/CTI18013923/K1wb3**  
**CTI REF – SNM18D03754C02/2 (YN7282L)**

Dear Vivian

We refer to your emails pertaining to the above matter.

Please proceed to negotiate the third party property damage claim at best possible terms.

Aside to Catherine, please assist to keep track on the matter.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**DID: +65 6389 6183**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Tuesday, October 16, 2018 10:39 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** Direct Settlement - Accident Involving YN7282L (OI: SNM18D03754C02/2) and SHC968Y (TP : LKK REF - CC3/CTI18013923/K1wb3 ) on 27.07.2018

Dear Alfred,

We refer to the email below.

Enclosed is TP video for your perusal.

Based on TP video, OID cut into TP lane. BOLA 15 applies

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAuto)

**Sent:** Tuesday, 4 September, 2018 2:57 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving YN7282L (OI : CTI - TBA) and SHC968Y (TP : LKK REF - CC3/CTI18013923/K1wb3 ) on 27.07.2018

Dear Alfred,

We refer to the email below.

Enclosed is TP video for your perusal.

Based on TP video, OID cut into TP lane. BOLA 15 applies

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 31 July, 2018 6:59 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YN7282L (OI : CTI - TBA) and SHC968Y (TP : LKK REF - CC3/CTI18013923/K1wb3 ) on 27.07.2018

**WITHOUT PREJUDICE**

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 968Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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