

10000001

ASS. REC. BY:

REF: C1/118013921/12

Special Instructions:

Surveyor

ASSIGNMENT (Office)

From (Person): Allan Saw

of 111

Date/Time: 31/7/2018

Estimated Cost:

Bill to:

OD/TP+WS+TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: 8JW5555T

Insured:

at Workshop m/s

Tel:

of

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time	Action/Instruction () Estimate
	8JW5555T-X
FF/10	Bryan said temporary close site. Close FF/10/2019.

Celine Fong (LKKAuto)

From: Allan Saw <allan@iii.com.sg>
Sent: Tuesday, 31 July 2018 3:03 PM
To: Olivia Lau (LKKAuto); assignments
Cc: Kenny Yip Kok Seng; 'Hong Heng Kum'; Bobby Koh; Geraldine Ang; Grace Yeo
Subject: FW: Damage to TP vehicle SJW5555T alleged to be due to inspection by Vicom on 30/07/2018.
Attachments: SJW5555T Liability.pdf

Importance: High

Dear Olivia,

Further to our telephone conversation, we would like you to conduct an investigation and do without prejudice survey on the TP's car **SJW5555T (Ferrari)**; which is at Exquisite Marques, 1010 Bukit Merah Lane 3, S 159724- (workshop telephone 65421151); on an urgent basis please.

We enclose the e-mail of 31/7/2018 from brokers "Corporate Risk Solutions ComfortDelGro Insurance Brokers Pte Ltd" and its enclosures which are self explanatory.

For your site inspection and interview with insured's staff please contact and liaise with Kenny Yip of "Corporate Risk Solutions ComfortDelGro Insurance Brokers Pte Ltd" at 63837436 to ascertain the Insured's contact person particulars.

Please acknowledge receipt and confirm you are attending to the needful.

Best Regards

Allan Saw
P & C Claims Department
India International Insurance Pte Ltd
#05-00 IOB Building
Singapore 049711
Tel: 63476100 extn 265

From: Kenny Yip Kok Seng [mailto:kennyyip@comfortdelgro.com.sg]
Sent: Tuesday, July 31, 2018 10:06 AM
To: Allan Saw <allan@iii.com.sg>
Cc: Geraldine Ang <Geraldine@iii.com.sg>; Hong Heng Kum <honghk@comfortdelgro.com.sg>
Subject: Damage to TP vehicle alleged to be due to inspection by Vicom

Hello Allan,
We forward the below loss notification from the client under CGL policy A047205/01 and duly completed claim form.

Due to urgency, please arrange for LKK to contact the TP workshop for investigation and survey.

Thank you.

Rgds,
Kenny Yip
Corporate Risk Solutions

ComfortDelGro Insurance Brokers Pte Ltd
Co. Reg No. 200308690C
DID: (65) 63837436
Mobile: (65) 94750606
Fax: (65) 62862112
Email: kennyyip@comfortdelgro.com.sg

From: Greg Low Chung Chye
Sent: Tuesday, 31 July 2018 9:41 AM
To: Hong Heng Kum
Cc: Kenny Yip Kok Seng; Yip Chun Wah; Toh Beng Seng; Vern Ng Shi Ying; Yong Li Ling; Ng Koon Hoo
Subject: Fw: SJW5555T

Hi HK,

Please see below email from Mr. Ng,
and attach Liability claim form

Thanks and best regards
Gregory Low
Executive Officer | Administration Department
SETSCO Services Pte Ltd
18 Teban Gardens Crescent Singapore 608925
Tel: +65-6566 7777 / Fax: +65-6566 7718 / Website: www.setsco.com
DID: +65-6895 2265 / Email: greglow@setsco.com

From: Ng Koon Hoo
Sent: Monday, 30 July 2018 7:22 PM
To: Greg Low Chung Chye
Cc: Yip Chun Wah; Toh Beng Seng; Vern Ng Shi Ying; Yong Li Ling
Subject: Re: SJW5555T

Dear Greg,

Another new case for your investigation.

The vehicle of SJW5555T (Ferrari) call to our customer's service hot line and claim that his vehicle was inspected 10 mins along and now he cannot engage his reverse gear. The reverse gear button stuck. The vehicle stuck at Blk 273 Bishan St 24 near the open space car park. I and one of the inspector go to the scene and cannot manage to reverse the vehicle. Finally, I ask the owner to tow his vehicle to his workshop at Exquisite Marques, 1010 Bukit Merah Lane 3, S 159724.
Workshop telephone 65421151.

Owner's Name: Sherman
HP: 90055237
Mail: sherman5555@gmail.com

With Regards,
Ng Koon Hoo

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India International Insurance Pte Ltd.

Registration No. 198703792-K


LIABILITY CLAIM FORM

The issue and acceptance of this form is not an admission of liability on the part of the company.

Policy Number	A047205/01		
Name of Insured	Vicom Inspection Centre		
Address of Insured	18 Teban Gardens Crescent S060895		
Occupation of Insured	Vehicle Inspection Services		
Contact Number	68952265	Email	Greglowsetsco.com
Date of Accident	30/07/2018	Time of Accident	19.22
Place of Accident	Blk 273 Bishan St 24 (10mins from Vicom Sim Ming)		
Full description of circumstances / cause surrounding the accident	<p>The vehicle of SJW555T (Ferrari) call to our customer's service hot line and claim that his vehicle was impacted 10 mins along and now he cannot engage his reverse gear. The reverse gear button stuck.</p> <p>The vehicle stuck at Blk 273 Bishan St 24 near the open space car park. Mr. Ng and one of the inspector go to the scene and cannot manage to reverse the vehicle.</p> <p>Mr. Ng ask the owner to tow his vehicle to his workshop at Exquisite Marques, 1010 Bukit Merah Lane 3, S 159724.</p> <p>Workshop telephone 65421151.</p>		
When and By Whom was the accident reported to you?	30/07/2018, Mr. Ng Koon Hoo		
Was the accident due to negligence/carelessness on your part or that of your employee?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Have you in anyway admitted liability?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Which Police Officer / Police Station did you report the accident?	NA		
Name & Address of witnesses of accident	Name	Address	
Particulars of Damage / Injury to other Persons or Property (Any communication received regarding the accident should be sent to the Insurer immediately)			
Name & Address of other Party or Parties	Name	Address	
	Sherman (Owner)	Mail: sherman5555@gmail.com	
	HP: 90055237		
Nature of Personal injuries if any, sustained by any person as a result of the accident	Name	Age	Injuries
Extent of the damage to Property	Cannot engage reverse gear. The reverse gear button stuck on SJW555T		
Has any Claim been made against you?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
If YES was the amount of such Claim specified?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Please give any additional information which you consider would help the Insurer in dealing with any Claim that may be made	His vehicle was tow to his workshop at Exquisite Marques, 1010 Bukit Merah Lane 3, S 159724. Workshop telephone 65421151.		

We declare that to the best of my/our knowledge and belief, the above statements are fully and truly made.

Name of Insured: Low Chung, CHYE

Signature of Insured: 

Date: 31/7/2018