

(00000)

INS. CASE OWNER:

Lynthia

CC 4/18/18 AXA1801

3917, 12, 16/18

LKK:

IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

20/3/18

Date / Time:

21/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGS 5467X

Name of Insured:

LHEW T H WAT

Insured Tel No.:

HP: 87016909

Excess Sec II :SS

D.O.A:

17/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SGM00K01 / 60423

Policy No.:

GA 17408/1

Make / Model:

MITSUBISHI

Place of Accident:

UBI ARE 3

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLH 395B



INSRS:

WSP:

Tel:

Liability:

RMKS:

world auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/3/18

704

SLH 395B - X

SGS 5467X - X

Smart claim

31-7-18 @ 11AM NO. NOT IN USE.

15-8-18 @ 2PM OI NO - NOT IN USE.

15-11-18 @ 112PM OI NO - NOT IN USE.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

30-11-18

Confirm with:

GCHALPINE

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

(111)

SS

2,728.50

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

240

(S

60 x 4

days)

Loss of Income (LOI):

SS

(S

60 x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.2 x

Medical:

SS

X

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

2,970.50

Total:

SS

2,970.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,970.50

Name 1:

WORLD AUTO PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

V

Payee 3: (Strike if N.A.)

SS

X

Name 3:

V

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013917/T1jb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 31-07-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGS 5467X	Veh. Inspected	SLH 395B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	31/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	13/07/2018	Inspection Date		
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**WORLD AUTO PTE LTD**

47 Jalan Perampin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

**AXA INSURANCE SINGAPORE PTE LTD**

143 Cecil Street #01-01 GB Building

069542

Attention : Motor Claim Department

Contact : 338 7288 Fax No. : 880 4838

**Estimate : ES000254**

Date : 28/07/2018

Vehicle Num. : SLH 395B (LCR)

Make/Model : HONDA VEZEL HYBRID

Chassis/Eng# :

Accident Date : 13/06/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
<b>LIST ITEMS :</b>				
1.	1	REAR BOOT LID		1,300.00 <i>bt</i>
2.	1	REAR BOOT HYBRID EMBLEM (VEZEL)		89.00 <i>na</i>
3.	1	REAR BOOT VEZEL EMBLEM (VEZEL)		89.00 <i>na</i>
4.	1	REAR BOOT INNER TRIM BOARD		345.00 <i>x/m</i>
5.	1	REAR BOOT WEATHER STRIP		188.00 <i>x</i>
6.	1	REAR WINDSCREEN GLASS MOULDING		250.00 <i>na</i>
7.	2/LH RH	REAR BOOT REFLECTOR LAMP	700.00	1,400.00 <i>x/m</i>
8.	1	REAR BUMPER		900.00 <i>de</i>
9.	2/LH RH	REAR TAIL LAMP	700.00	1,400.00 <i>x</i>
10.	1	REAR END PANEL		860.00 <i>x</i>
11.	1	REAR END PANEL TOP GARNISH		260.00 <i>x/m</i>
12.	1	REAR COMPARTMENT BOX		280.00 <i>x</i>
13.	1	REAR COMPARTMENT BOX BACK COVER		160.00 <i>x</i>
List Total S\$ :				7,521.00
20.00% Discount S\$ :				1,504.20
				6,016.80
<b>SPECIAL NETT ITEMS :</b>				
1.	1	REAR BOOT INNER TRIM BOARD CLIP		40.00 <i>x/v</i>
2.	1	REAR WINDSCREEN SEALANT		100.00 <i>na 40</i>
3.	1	REAR BUMPER CLIP		40.00 <i>na 30</i>
4.	1	REAR END PANEL TOP GARNISH CLIPS		40.00 <i>x/m</i>
5.	1	REVERSE SENSOR		280.00 <i>200 ?/N/V</i>
Special Nett Total S\$ :				500.00
<b>LABOUR :</b>				
TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES				180.00 <i>60</i>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Approved by: \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

CONTINUE / ...

Taufik 97495749  
WP  
30/7/18 e 1730  
3-4 days

See @ lkkauto.com  
\* Resurvey before paint

# WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03  
 Halcyon 2, S'pore 577200  
 Tel No. : 6451 3933 Fax No. : 6455 7576  
 E-Mail : worldaut@singnet.com.sg  
 Website : www.worldauto.com.sg  
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

## AXA INSURANCE SINGAPORE PTE LTD

143 Cecil Street #01-01 GB Building  
 069542

Attention : Motor Claim Department  
 Contact : 338 7288 Fax No. : 880 4838

## Estimate : ES000254

Date : 28/07/2018  
 Vehicle Num. : SLH 395B (LCR)  
 Make/Model : HONDA VEZEL HYBRID  
 Chassis/Eng# :  
 Accident Date : 13/06/2018  
 Claim No. :  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REMOVE & REFIT REAR WINDSCREEN GLASS	180.00	120
		LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.	1,200.00	400
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)	1,000.00	400
		Labour Total S\$ :		2,560.00

E. & O.E.

Total S\$ : 9,076.80

=====

for WORLD AUTO PTE LTD

## << Service Request Details

Claim

S8M00K0I

Reference

None 

Loss Date

June 13, 2018

Request Date

July 30, 2018

Due Date

August 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

30/7 2018 @ 1.47pm  
Ameer veh in  
Tanjah

### Actions

Next Step

Agree to perform service

Decline WorkAccept Work

### Vehicle Information

Incident Vehicle Registration #

SLH395B

Make

TPVD HONDA

Model

VEZEL-1.5 HYBRID (A)

Service Address

Primary Contact/Insured

CHEW TOH WAI

BLK 524 JELAPANG ROAD, #03-311, 670524, Singapore  
82016909

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## Re:REMINDER FOR MANDATE

Type

🔔 Question

Message

Mandate approved

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

33 UHI AVE 1, #02-25 PAYA UHI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564313

**Remarks:**

HEAD-TO-REAR;BOLA 27-100% AGAINST INSURED

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 2,728.50	GST
Loss of Rental	\$ -	
Loss of Use	\$ 240.00	\$60 x 4 days
LTA search fees	\$ 2.00	
<b>Proposed Total</b>	<b>\$ 2,970.50</b>	



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/11/2018

### Survey Details:

Date of loss	13.06.18
Date of appointment	31.07.18
Date of survey	30.07.18
Location of survey	WORLD AUTO PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SLH 395B
Make and Model	HONDA VEZEL
Date of registration	01.10.2016
Excess	
Market Value	\$ 75,000.00
Part Rebate	
Nett Loss	

### Repair details:

Initial Estimate	\$ 9,076.80
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,172.40
Check items (estimate)	\$ 200.00
Labour	\$ 980.00
<b>Total</b>	<b>\$ 3,152.40</b>
Lump Sum(if applicable)	2550

Number of days for repair	<u>4</u>
---------------------------	----------

## Joy Irene (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Friday, 30 November 2018 9:15 AM  
**To:** Joy Irene (LKKAuto)  
**Subject:** RE: New message for service request 60423, vehicle number SLH395B

SENT	FROM	SUBJECT	BODY
11/28/18 2:46 PM	LOH Cynthia	Re:REMINDER FOR MANDATE	Mandata approved 

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 28 November 2018 2:48 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: New message for service request 60423, vehicle number SLH395B

BEST REGARDS,  
G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]  
**Sent:** Wednesday, 28 November 2018 2:47 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 60423, vehicle number SLH395B

AXA Insurance has sent you a message for claim number S8M00K0I.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---  
This email has been checked for viruses by AVG.  
<https://www.avg.com>



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

07/11/2018

Your Ref :

Our Ref : TP/2143/2018

LKR

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY #24-01 AXA TOWER

SINGAPORE 06811

Attn : Motor Claim Dept – Third Party

Dear Sirs,

**ACCIDENT INVOLVING VEH.NO. SLH395B / SGS5467X ON 13/06/2018**

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$	2550.00	(already finalised)
GST 7%	\$	178.50	
Search Fee	\$	2.00	
Loss of Use (\$60x 4 days)	\$	240.00	

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Amount	\$	<u>2970.50</u>
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Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

A handwritten signature in black ink, appearing to be a stylized 'M' or 'W'.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

31 July 2018

**CHEW TOH WAI**  
BLK 524 JELAPANG ROAD  
#03-311  
SINGAPORE 670524

Dear Sir/Madam,

**OUR REF : CC4/ASM18013917/T1jb3**  
**YOUR REF : SGS 5467X**

**ACCIDENT INVOLVING SGS 5467X AND SLH 395B ALONG UBI AVE 3 SLIP ROAD  
ON 13.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s WORLD AUTO PTE LTD, acting on behalf of the owner of SLH 395B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had hit Third Party vehicle from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Joy Irene  
Case Handler  
DID: 6841 2409  
FAX: 6741 4108  
Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : **13/06/2018**

CLIENT'S VEHICLE NO : **SLH395B**

PLACE OF ACCIDENT : **UBI AVENUE 3 SLIP ROAD**

THIRD PARTY VEHICLE NO : **SGS5467X**

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. ( O ) \_\_\_\_\_ ( H ) \_\_\_\_\_ (MOBILE ) \_\_\_\_\_

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS **13<sup>TH</sup>** DAY OF **JUN** YEAR **2018**



A handwritten signature in black ink, consisting of a stylized 'L' and 'C' followed by a flourish.

Name: **LCRF PTE LTD**  
UEN No: **201624597K**



redefining / insurance

CLAIM REF : S8M00K0I  
INSURED : CHEW TOH WAI

**DISCHARGE VOUCHER**

We/I **LCRF PTE LTD** CO REG NO. **201624597K** hereby agree to accept the sum of dollars [ **TWO THOUSAND NINE HUNDRED SEVENTY AND CENTS FIFTY ONLY.** ] (\$**2,970.50** ) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **[SGS 5467X]** as a result of an accident along **[UBI AVE 3 SLIP ROAD]** on **[13/06/2018]** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **[SLH 395B]**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **[SGS 5467X]** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **[SGS 5467X]**

Dated this 4 day of December 2018

Claimant's Signature : **LCRF PTE LTD**  
NRIC no./ Company Stamp : **CO REG NO. 201624597K**  
Occupation/ Business : \_\_\_\_\_  
Address : \_\_\_\_\_  
Telephone No. : \_\_\_\_\_  
Witness's Name : Geraldine Foong  
Witness's Signature : [Signature]  
Witness's NRIC No. : \_\_\_\_\_





WORLD AUTO PTE LTD  
47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG  
S'PORE 577200  
Tel No. : 64513933 Fax No. : 64557576  
E-Mail : worldaut@singnet.com.sg  
Website : www.worldauto.com.sg  
Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY #24-01 AXA TOWER  
S'PORE 068811

Attention : Motor Claim Department  
Contact : 68804888 Fax No. : 68804838

### Tax Invoice : F188887

Date : 03/11/2018  
Vehicle Num. : SLH 395B  
Make/Model : HONDA VEZEL HYBRID  
Chassis/Eng# :  
Accident Date : 13/06/2018  
Claim No. : TP/2143/2018  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LUMP SUM REPAIRS		2,550.00
		Labour Total S\$ :		2,550.00

Total S\$ : 2,550.00  
GST 7% S\$ : 178.50  
Amount Due S\$ : 2,728.50  
=====

WORLD AUTO PTE LTD



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-18-091350

Date of Request: 14/06/2018

Your Ref No:

Online Purchase

World Auto Pte Ltd  
47 Jln Pemimpin  
#01-02/03 Halcyon 2  
Singapore 577200

Dear Sir/Madam,

Enquiry Date: 14/06/2018  
Enquiry By: Kalah Varatharajoo  
TP Vehicle No.: SGS5467X  
Accident Date: 13/06/2018

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGS5467X	AXA Insurance Pte Ltd	19/03/2018-18/03/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-091350

Date of Request: 14/06/2018

Your Ref No: Online Purchase

World Auto Pte Ltd  
47 Jln Pemimpin  
#01-02/03 Halcyon 2  
Singapore 577200

Dear Sir/Madam,

Enquiry Date 14/06/2018  
Enquiry By Kalah Varatharajoo  
Vehicle No. SGS5467X  
Accident Date 13/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGS 5467X (Insd veh)	Model:	HONDA VEZEL
	SLH 395B (TP veh)		
Date of Accident:	13/06/2018		

Global Sum Settlement	: [ ] Yes	[ X ] No
Repair Estimate	: \$	9,712.18
Final Repair Cost	: \$	2,728.50
Loss of Use	: \$	240.00
Rental (if any)	: \$	0.00
LTA / GIA Search Fee	: \$	2.00

Others:	: \$	0.00
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	: \$	
Final Settlement Sum	: \$	2,970.50

Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No:
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown	
1) WORLD AUTO PTE LTD	: \$ 2,970.50

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

17/12/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013917/T1jb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH		Date : 17-12-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGS 5467X	Veh. Inspected	SLH 395B	
Policy No.	GA173408/1	Coverage (\$)	0.00	
Claim No.	S8M00KOI	Excess (\$)	0.00	
Assign From		Assign Date	30/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	RU31215867	Colour	BLUE	
Odometer	94529	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	DUNLOP	6 mm	
L/H Front Tyre	215/60 R16	DUNLOP	6 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	13/06/2018	Inspection Date	30/07/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 395B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BOOT LID (CONSISTENT)	BENT	1,300.00	1,300.00
1	REAR BOOT HYBRID EMBLEM (VEZEL) (CONSISTENT)	NECESSARY	89.00	89.00
1	REAR BOOT VEZEL EMBLEM (VEZEL) (CONSISTENT)	NECESSARY	89.00	89.00
1	REAR BOOT INNER TRIM BOARD (CONSISTENT)	NOT NECESSARY	345.00	-
1	REAR BOOT WEATHER STRIP (CONSISTENT)	NOT NECESSARY	188.00	-
1	REAR WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	250.00	250.00
2	LH /RH REAR BOOT REFLECTOR LAMP @\$700.00 (CONSISTENT)	NOT NECESSARY	1,400.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	900.00	900.00
2	LH/RH REAR TAIL LAMP @\$700.00 (CONSISTENT)	NOT NECESSARY	1,400.00	-
1	REAR END PANEL (CONSISTENT)	NOT NECESSARY	860.00	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	260.00	-
1	REAR COMPARTMENT BOX (CONSISTENT)	NOT NECESSARY	280.00	-
1	REAR COMPARTMENT BOX BACK COVER (CONSISTENT)	NOT NECESSARY	160.00	-
	LESS 20% DISCOUNT		-1,504.20	-525.60
			6,016.80	2,102.40
<b>SPECIAL NETT ITEMS</b>				
1	REAR BOOT INNER TRIM BOARD CLIP (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	100.00	40.00
1	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	40.00	30.00
1	REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	REVERSE SENSOR (SN) (CONSISTENT)	NOT NECESSARY	280.00	-
			500.00	70.00
<b>LABOUR</b>				
	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES		180.00	60.00
	REMOVE & REFIX REAR WINDSCREEN GLASS		180.00	120.00

Report Ref No. CC4/ASM18013917/T1jb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER REPAIRS INCLUDING PANEL BEAT , CUT/WELD , STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.		1,200.00	400.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER).		1,000.00	400.00
			2,560.00	980.00
GRAND TOTAL			9,076.80	3,152.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,550.00

Report Ref No. CC4/ASM18013917/T1jb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	58M008201
Reference	CC4/ASM1B013917/T1/bdq2
Loss Date	13 June 2018
Request Date	30 July 2018
Date Date	
Vendor Name	LKK AUTO CONSULTANT'S PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

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graph TD
    A[Actions] --> B[Next Step]
    B --> C[Wait for Approve Invoice]
    C --> D[Add Invoice]
  
```















Vehicle Information	
Incident Vehicle Registration #	SL43958
Make	TPVD HONDA
Model	VEZEL-1.5 HYBRID (A)
Service Address	
...	
Primary Contact/Insured	
CHEW TOH WAI	
BLK 524 JELAPANG ROAD, #03-311, 670524, Singapore	
82016909	
Claim Handler	
LOH Cynthia	
6568804843	
cynthia.loh@aia.com.sg	

### Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LOCKInvoice1 (7).pdf			Invoice	Supervisor/ Assessor expense	LICK AUTO CONSULTANTS PTE LTD (TFP)	19 December 2018



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 GAA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 AUTHORIZATION TO ACT FORIM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Regular	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2018
 RESURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2018
 MANDATE IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2018
 MANDATE IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2018
 MANDATE IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2018

