

Vic (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 27 September, 2018 10:57 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: LOD of SFR8831A Your ref: CC4/AIG18013899/Khb3 Our ref: SFR8831A D.O.A 26/07/2018
Attachments: Letter of Demand - SFR8831A.pdf

Dear Vic,

Please see attached LOD of above-mentioned claim.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 2 August, 2018 5:43 PM
To: City Auto
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Liability of SFR8831A Your ref: SLG9514X Our ref: SFR8831A D.O.A 26/07/2018

WITHOUT PREJUDICE

Dear Vronica,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Please advise your client to amend the timing of the accident to 8PM instead on the GIA report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Thursday, 2 August, 2018 5:16 PM

To: City Auto

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Liability of SFR8831A Your ref: SLG9514X Our ref: SFR8831A D.O.A 26/07/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18013899/Khb3	Vic

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 2 August 2018 4:37 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability of SFR8831A Your ref: SLG9514X Our ref: SFR8831A D.O.A 26/07/2018

Dear Sir,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944