

Vic (LKKAUTO)

From: Cheryl Nicole <chernicole@gmail.com>
Sent: Friday, 31 May, 2019 9:32 AM
To: Vic (LKKAUTO)
Subject: Re: YOUR REF: SGF 78L_ACCIDENT INVOLVING SGF 78L AND SH 7117J ALONG
PAYA LEBAR EXIT ON 29.07.2018

Thanks for the prompt reply and clarification. Much appreciated.

Regards,
Cheryl

On Fri, 31 May 2019, 13:07 Vic (LKKAUTO), <vicalpeh@lkkauto.com> wrote:

Dear Cheryl,

We refer to your below email.

Please be informed that we had already settled and closed the matter.

The letter you received from our principal is for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cheryl Nicole [mailto:chernicole@gmail.com]

Sent: Friday, 31 May, 2019 6:34 AM

To: Vic (LKKAuto)

Subject: Re: YOUR REF: SGF 78L_ACCIDENT INVOLVING SGF 78L AND SH 7117J ALONG PAYA LEBAR EXIT ON 29.07.2018

Dear Vic,

Please refer to attached pic.

Hasn't the claim already been settled and closed?

Please advise.

Regards,

Cheryl

On Mon, 27 May 2019, 16:02 Vic (LKKAuto), <vicalpeh@lkkauto.com> wrote:

27 MAY 2019

CHERYL LIU JIAMEI
By Email

By Post &

BLOCK 163 SIMEI ROAD

#10-398

SINGAPORE 520163

Dear Sir/Madam,

OUR REF : CC3/AIG18013896/K1hb3

YOUR REF : SGF 78L

ACCIDENT INVOLVING SGF 78L AND SH 7117J ALONG PAYA LEBAR EXIT ON 29.07.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SH 7117J against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SH 7117J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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