

ASS. REC. BY: Adrian King

REF:

03 / ALH18013891 / AHBSZ

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 98K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 03 / 18/3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLJ 9060Y. Yr Regn: 2016 / Dec.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A3 C.C. 999.

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 28916. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228V4H1016366.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16.

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 31/07/18.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front N/S.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

09 A/G.

SLJ 9060Y - X

Part by Part \$5762.40 (Red: 9090.60 :61%)

RECEIVED 27 SEP 2018

Date/Time: File Pass to?

: Preli. Report

1) 23/9 Typst

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: -

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

Transportation:

) S + RS. \$

) Photo

) Other

0021

Report Format: OD

Lump Sum / L.B.F. (\$ 5762.40)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/07/2018 17:17
Date Of Accident	28/07/2018 13:45
Exact Location Of Accident	ALONG THOMSON ROAD/ OUTSIDE THOMSON MEDICAL CENTRE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ9060Y
Insured/Policyholder	
Name Of Registered Owner	NGOH HUI HIAN
NRIC No	S1766245G
Email Address	HUIHIANNNGOH@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97847970
Alternative Phone No	OFFICE-97847970

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100495300-01
Cover Note Number	

Driver

Name of Driver	NGOH HUI HIAN
NRIC No	S1766245G
Date Of Birth	27/08/1966
Occupation	INDOOR
Date Of Driving Pass	05/02/1986
Driving Experience	32 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97847970
Fax Number	
Contact Number	OFFICE-97847970
EMail Address	HUIHIANNNGOH@YAHOO.COM.SG

Sketch Plan

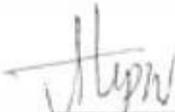
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
20/07/18
17:00

Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Wong Kwanly Seng, Sng
NRIC/FIN No: G2927142



REPUBLIC OF SINGAPORE **DRIVING LICENCE**



NGOH LINA IBAN

Issue Date: 27 Aug 1996
Expiry Date: 16 Jan 2005

001089694H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	06 Feb 1986

NP 428A

Licence No: S1766245G

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1766245G



Name

NGOH HUI HIAN



吴慧娴

Race

CHINESE

Date of Birth

27-08-1966

Sex

F

Country of Birth

SINGAPORE



2374105



NRIC No. S1766245G



Blood Group

O+

Date of issue

12-09-1994

53 JALAN SAJAK
SINGAPORE 769591

NRIC No: S1766245G

Date: 09/07/2009

No: 6026510



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NGOH HUI HIAN
 Period of Insurance : 29 Dec 2017 To 28 Dec 2018
 Engine No. : CHZ142479
 Chassis No. : WAUZZZ8V4H1016366

Vehicle No. : SLJ9060Y
 Policy No. : 2100495300-01
 Endorsement No. :
 Issued Date : 21 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2016
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia); are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NGOH HUI HIAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SBCD5K

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown services
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, make and address, insurance company and policy number of the other driver(s) and get details
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run cases:

- Report the incident to the police, providing the details of the circumstances of the accident
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and witnesses, if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident
- Submit the evidence of compensation claims from third party(ies) also via our approved AIG

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

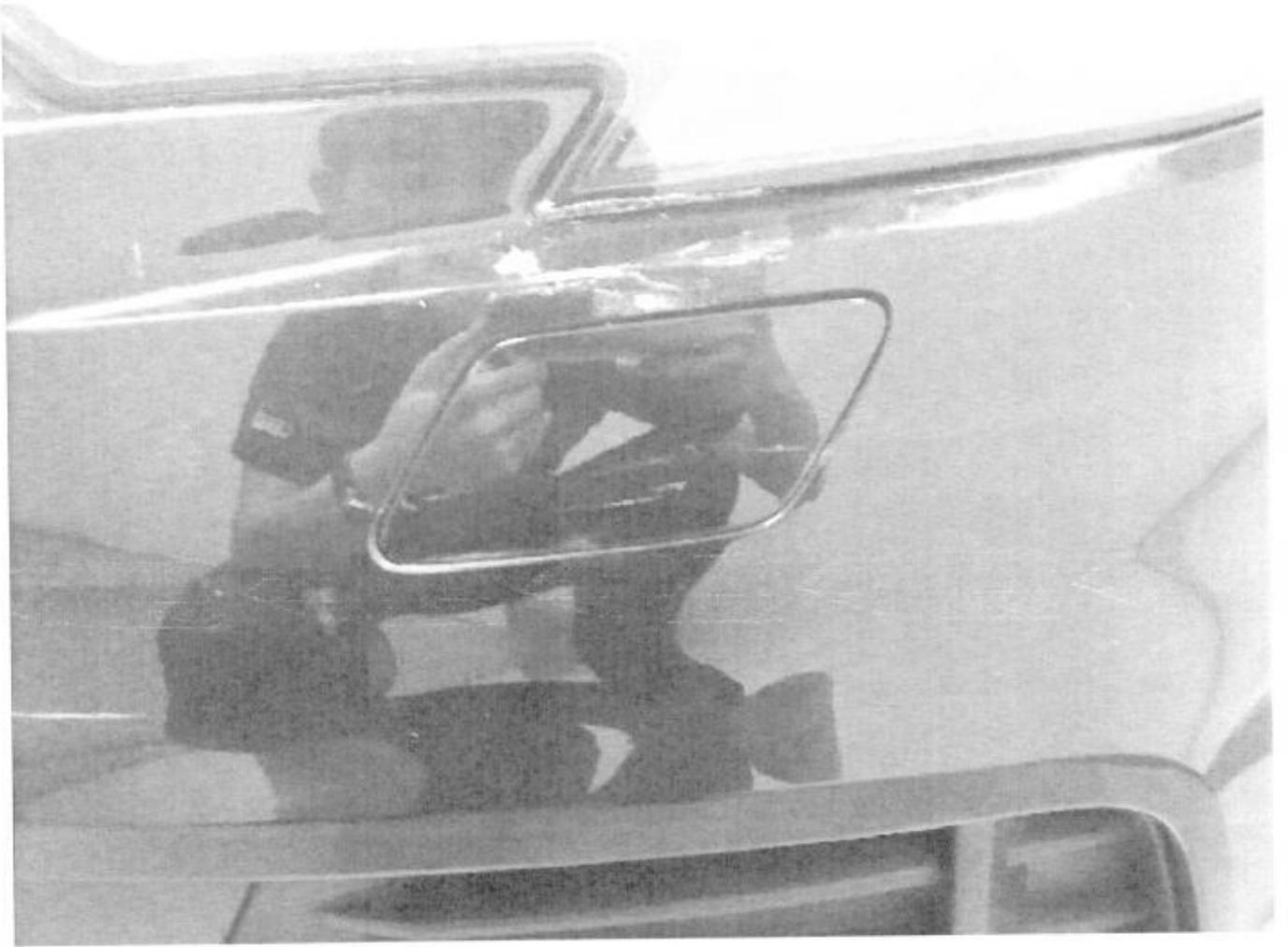
Accident Photo



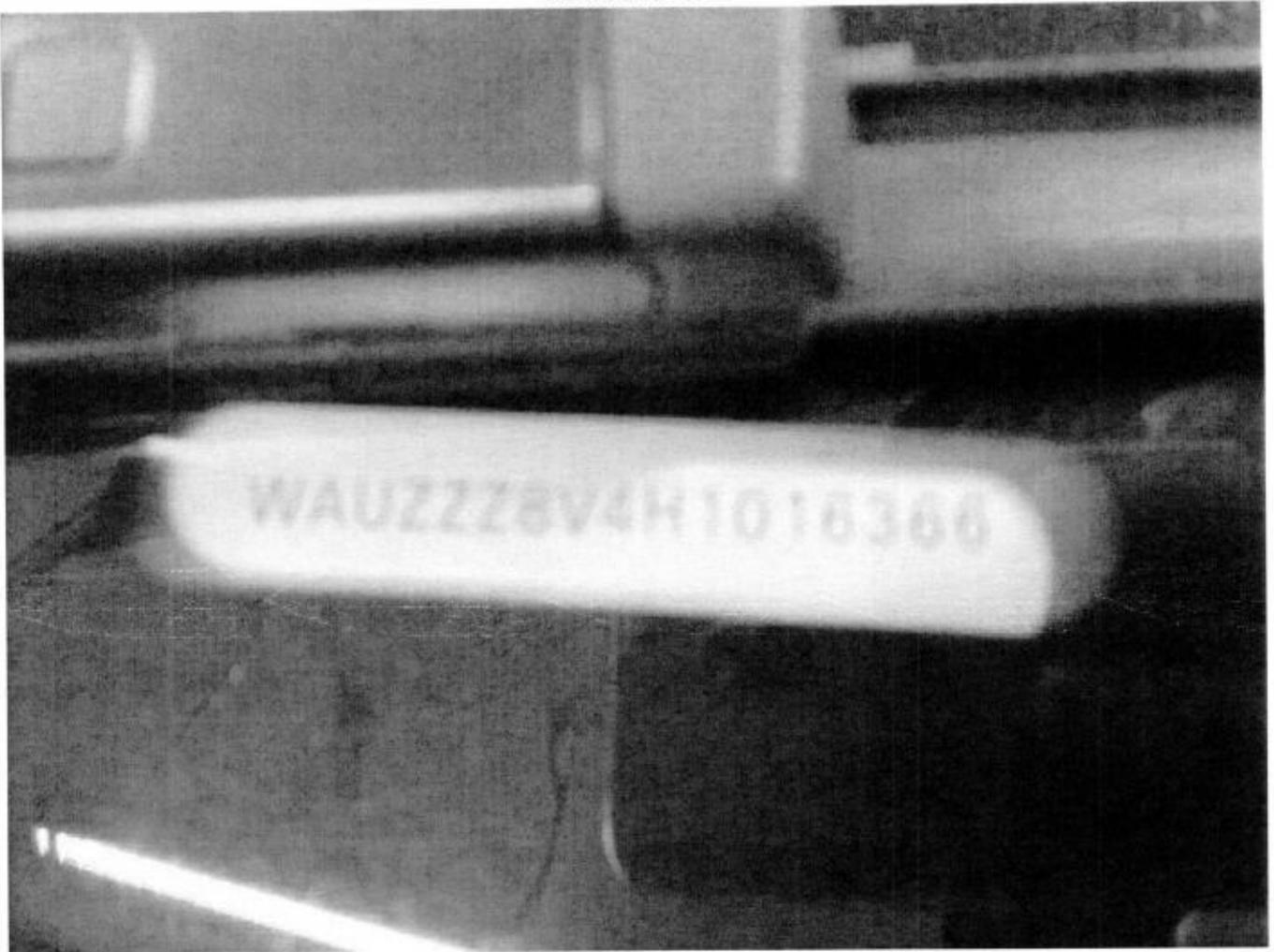
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0867/2018/PH
Date : 27-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Miss Ngoh Hui Hiang
Address : 53 Jalan Sajak
Singapore 769591
Telephone : HP +65 97847970
Type of Claim : Own Damage claims
Policy No. : 2100495300-01
Vehicle No : **SLJ 9060 Y**
Model Code : Audi A3 1.0 TFSI
Model / Year : Dec-16
Engine No : CHZ 142479
Chassis No : WAUZZZ8V4H1016366
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Jul-18
Place of Accident : Along Thomson Road/outside Thomson Medical Centre

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 9060 Y.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle front bumper, lhs headlight and lhs front fender. Renew front bumper and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	750 ✓
3	To respray front bumper and lhs front fender.	\$ 1,400.00	550 ✓
5	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 4,052.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9060 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	BUMPER COVER <i>Repis</i>	\$ 1,739.00	X
2	FIXING PARTS FOR BUMPER <i>Not nec</i>	\$ 161.00	X
3	GUIDE SECTION - LH <i>not nec</i>	\$ 33.00	X
4	GRILLE - CENTRE	\$ 140.00	X
5	CLOSING ELEMENT - LOWER CENTRE	\$ 460.00	X
6	CLOSING ELEMENT - LH	\$ 254.00	X
7	COVER TRIM - LH / RH	2 \$ 280.00	X
8	ADAPTER HOUSING LINER - LH	\$ 32.00	X
9	RADIATOR GRILLE <i>Not nec</i>	\$ 1,239.00	X
10	CLOSING ELEMENT	\$ 167.00	X
11	AIR GUIDE GRILLE	\$ 165.00	X
12	FOAM FILLER PIECE	\$ 162.00	X
13	SIDE REINFORCEMENT	\$ 633.00	X
14	LED HEADLIGHT - LH <i>cut</i>	\$ 4,888.00	X
15	LIFT CYLINDER FOR HEADLIGHT - LH <i>Not nec</i>	\$ 123.00	?
16	CAR PLATE <i>Not nec</i>	S/N \$ 25.00	X
17	SUNDRIES <i>Not nec</i>	\$ 300.00	?
TOTAL SPARE PARTS		\$ 10,801.00	
TOTAL LABOUR CHARGES		\$ 4,052.00	
GRAND TOTAL		\$ 14,853.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Handwritten notes:
A large bracket on the right side of the table groups items 1 through 13, with an 'X' next to it.
An arrow points from the handwritten number '3010.40' to the 'LED HEADLIGHT - LH' row.
A '3X' is written next to the 'LIFT CYLINDER FOR HEADLIGHT - LH' row.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 31/08/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 03Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0867/2018/PH
Date : 27-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 6 Sep 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Miss Ngoh Hui Hiang
Address : 53 Jalan Sajak
Singapore 769591
Telephone : HP +65 97847970
Type of Claim : Own Damage claims
Policy No. : 2100495300-01
Vehicle No : **SLJ 9060 Y**
Model Code : Audi A3 1.0 TFSI
Model / Year : Dec-16
Engine No : CHZ 142479
Chassis No : WAUZZZ8V4H1016366
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Jul-18
Place of Accident : Along Thomson Road/outside Thomson Medical Centre

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 9060 Y.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle front bumper, lhs headlight and lhs front fender. Renew front bumper and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 750.00
3	To respray front bumper and lhs front fender.	\$ 1,400.00	\$ 550.00
5	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,052.00	\$ 1,852.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9060 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	BUMPER COVER	\$ 1,739.00	
2	FIXING PARTS FOR BUMPER	\$ 161.00	
3	GUIDE SECTION - LH	\$ 33.00	
4	GRILLE - CENTRE	\$ 140.00	
5	CLOSING ELEMENT - LOWER CENTRE	\$ 460.00	
6	CLOSING ELEMENT - LH	\$ 254.00	
7	COVER TRIM - LH / RH	2 \$ 280.00	
8	ADAPTER HOUSING LINER - LH	\$ 32.00	
9	RADIATOR GRILLE	\$ 1,239.00	
10	CLOSING ELEMENT	\$ 167.00	
11	AIR GUIDE GRILLE	\$ 165.00	
12	FOAM FILLER PIECE	\$ 162.00	
13	SIDE REINFORCEMENT	\$ 633.00	
14	LED HEADLIGHT - LH	\$ 4,888.00	\$ 3,910.40
15	LIFT CYLINDER FOR HEADLIGHT - LH	\$ 123.00	
16	CAR PLATE	S/N \$ 25.00	
17	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 10,801.00	\$ 3,910.40
TOTAL LABOUR CHARGES		\$ 4,052.00	\$ 1,852.00
GRAND TOTAL		\$ 14,853.00	\$ 5,762.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLJ 9060 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0867/2018/MAS

22 Sept 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLJ 9060 Y, Audi A3 1.0 TFSI

With reference to the above-mentioned vehicle, no **SLJ 9060 Y**, claimant, **Ms. Ngoh Hui Hian** please find the related document per attached.

1. A copy of the Original invoice no. 85012948 – S\$5,523.77
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLJ 9060 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLJ 9060 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0867/2018/GW
8 August 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V4H1016366
Vehicle Regn No. : **SLJ 9060 Y**
Vehicle Mileage : 29397 KM
Vehicle Owner : Ms. Ngoh Hui Hian
Certificate No : 2100495300-01
Policy Excess : **S\$642.00 (Inclusive GST)**
Accident Date : 28/07/2018
Place : Along Thomson Rd/Outside Thomson Medical Centre
Repair Cost : \$ 5,523.77
WIP No. : **19289**
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

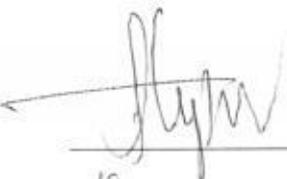
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



1900

8/8/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2018		31 Jul 2018 14:36 Edit Adj Rpt	S\$5,762.40 Edit Estimates	S\$5,762.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	NGOH HUI HIAN , ID: S1766245G, Tel: +6597847970, Email: HUIHIANNGOH@YAHOO.COM.SG								
Vehicle Reg. No.:	SLJ9060Y	Date of Loss:	28/07/2018 13:00 - :59 [18 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8006748581SG	Policy/Cover Note No.:	2100495300 (Comprehensive) Coverage: 29/12/2017 - 28/12/2018						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/08/2018]								
Driver/Custodian:	NGOH HUI HIAN (51 / Female), NRIC: S1766245G, Tel: +6597847970								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
• AIG_SG (01/08/2018): SLJ9060Y / OD / 28/07/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS <input type="checkbox"/>			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLJ9060Y (8006748581SG)**
OD
Jul 28 2018 1:00PM
[NGOH HUI HIAN]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
2	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
3	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
4	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
5	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
6	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
7	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
8	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
9	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
10	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
11	11/09/18 17:41	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/08/18 14:56	ESTIMATE	Load PDF	
2	02/08/18 14:56	Singapore Accident Statement	Load PDF	
3	28/09/18 11:49	DISCHARGE VOUCHER	Load PDF	
4	28/09/18 11:49	WORKSHOP INVOICE	Load PDF	

Linked Accident Report Documents

			View View in Browser ▼	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	28/07/18 18:07	Accident Statement	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Autocare Centre (Alexandra)	Thumbnail	Print
1	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	28/07/18 18:02	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▾	✓
No	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail Print
No	Finalized On	Premium Autocare Centre (Alexandra)		Thumbnail Print
1	28/07/18 18:05	Sketch Plan	ⓘ	Load JPG ✓
2	28/07/18 18:05	Sketch Plan #2	ⓘ	Load JPG ✓

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18013891/ATBS2
Date: 28/09/2018

REFERENCE

Insured/Claimant: NGOH HUI HIAN Policy No: 2100495300
Date of Loss: 28/07/2018 Nature of Claim: OD Claim No: 8006748581SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ9060Y**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ142479
Reg. Date: 29/12/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V4H1016366
Colour: Black Odometer: 28916 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$98,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,801.00	3,910.40	6,890.60	63.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,052.00	1,852.00	2,200.00	54.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,853.00	5,762.40	9,090.60	61.20
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	14,253.00	5,162.40	9,090.60	63.78
+ GST 7.00/7.00% (S\$)	997.71	361.37	636.34	63.78
Nett Amount (S\$)	15,250.71	5,523.77	9,726.94	63.78

INSPECTION

Date of Assignment: 31/07/2018
Date Inspected: 31/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Repair	1,739.00 FS	*- FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	161.00 FS	*- FS
3	1		*GUIDE SECTION - LH	Not Necessary	33.00 FS	*- FS
4	1		*GRILLE - CENTRE	Not Necessary	140.00 FS	*- FS
5	1		*CLOSING ELEMENT - LOWER CENTRE	Not Necessary	460.00 FS	*- FS
6	1		*CLOSING ELEMENT - LH	Not Necessary	254.00 FS	*- FS
7	2		*COVER TRIM - LH / RH	Not Necessary	280.00 FS	*- FS
8	1		*ADAPTER HOUSING LINER - LH	Not Necessary	32.00 FS	*- FS
9	1		*RADIATOR GRILLE	Not Necessary	1,239.00 FS	*- FS
10	1		*CLOSING ELEMENT	Not Necessary	167.00 FS	*- FS
11	1		*AIR GUIDE GRILLE	Not Necessary	165.00 FS	*- FS
12	1		*FOAM FILLER PIECE	Not Necessary	162.00 FS	*- FS
13	1		*SIDE REINFORCEMENT	Not Necessary	633.00 FS	*- FS
14	1		*LED HEADLIGHT - LH	Cut	4,888.00 FS	*3,910.40 FS
15	1		*LIFT CYLINDER FOR HEADLIGHT - LH	Not Necessary	123.00 FS	*- FS
16	1		*CAR PLATE	Not Necessary	25.00 FS	*- FS
17	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	10,801.00	3,910.40
---------------------------	------------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE FRONT BUMPER, LHS HEADLIGHT AND LHS FRONT FENDER. RENEW FRONT BUMPER AND LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	750.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	New	1,400.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (S\$)			4,052.00	1,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >