

Vic (LKKAUTO)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
<TanWeiTeck@smrt.com.sg>
Sent: Tuesday, 20 August, 2019 3:32 PM
To: Vic (LKKAUTO)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018
ALONG SIXTH AVENUE LKK REF CC3/AIG18013890/Nhb3
Attachments: img-820152703-0001.pdf

WITHOUT PREJUDICE

Dear Vic

Attached herewith the duly signed DV for your necessary action.
Original copy will be post to your office shortly.
Kindly let us have your payment soonest possible. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 20/08/2019 15:03
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAUTO)
Subject: RE: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018 ALONG SIXTH AVENUE LKK
REF CC3/AIG18013890/Nhb3

WITHOUT PREJUDICE

Dear Patrick,

We refer to your below email and to the video footage.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we are prepared to accept your offer of **\$2,707.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]

Sent: Tuesday, 20 August, 2019 2:51 PM

To: Vic (LKKAuto)

Cc: Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018 ALONG SIXTH AVENUE LKK REF CC3/AIG18013890/Nhb3

WITHOUT PREJUDICE

Dear Vic

We refer to your email of 20/08/2019 and thank you for your offer.

However, we are unable to accept your 50% offer as your client was the main cause of this side swipe collision.

Video footage attached for your viewing and it shows that your client's vehicle form up at the right turn lane and my bus was stationary on his left along the on-going straight lane to comply with the red signal light.

When the signal light changed to green both vehicles proceeded straight into the junction. In the midst of crossing the junction, your client suddenly swerved left towards my bus direction.

As a result, the left front portion of your client's vehicle grazed against the right rear portion of my bus.

Your client proceeded straight along the right turn lane had resulted in his vehicle to graze against our bus in the process.

As your client is the main cause of this accident, kindly settle our claim in full soonest possible. Thanks.

Cost of repair	\$ 2,150.00
Loss of use (2 days @ \$275.00/day)	\$ 550.00

LTA search fee	\$ 7.00
Total	\$ 2,707.00

If you have any queries or clarification, please do not hesitate to contact Mr Patrick Tan at 6556 3522.

Regards,

Patrick Tan
Claims and Insurance Agency
Direct line +65 6556 3522 | tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: 20/08/2019 11:47
To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Cc: Admin A; Vic (LKKAuto)
Subject: RE: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018 ALONG SIXTH AVENUE LKK REF CC3/AIG18013890/Nhb3

WITHOUT PREJUDICE

Dear Patrick,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, in view of conflicting versions and without evidence from both parties, we offer a global sum of **\$1,330.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT BUSES LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Wednesday, 14 August, 2019 9:59 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A; CS A Team

Subject: FW: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018 ALONG SIXTH AVENUE

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18013890/Nhb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: Tuesday, 13 August 2019 5:32 PM

To: Admin A <admin-a@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018 ALONG SIXTH AVENUE

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)
Sent: 13/08/2019 17:31
To: 'admin-a@lkkauto.com'
Cc: 'cs-a@lkkauto.com'
Subject: LOD - ACCIDENT INVOLVING SMB1471C AND SFR2303Y ON 13/07/2018 ALONG SIXTH AVENUE

WITHOUT PREJUDICE

Dear Sir / Madam

We refer to the above matter and our email dated 15/03/2019.
To date we have not hear receive any respond from your end.
Kindly let us hear from you soonest possible. Thanks.

Regards,

Patrick Tan
Claims and Insurance Agency
Direct line +65 6556 3522| tanweiteck@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140