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Report Format : DD : Interview (\$) Photos Tech Invs (\$) Others	Interview (\$) Photos Tech Invs (\$) Others (B): (\$ 4,463,69) Weekend (\$)		
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	(B): (\$ H,H63.cfl Weekend (\$: Interview (\$) Photos
	(B): (\$ 4,463,09) Weekend (\$	Report Format : 50	Tech Invs (\$)) Others
Lump sum (D.1.)	The state of the s		Weekend (\$

Menu



Service Request Details

Claim

58M00Q5B

Reference

None 🧳

Loss Date

July 26, 2018

Request Date

July 30, 2018

Due Date

August 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions Next Step Agree to perform service Decline Work Accept Work

Vehicle Information

Incident Vehicle Registration #

SLG9427P

Make

MERCEDES

Model

E200 AVANT GARDE

Service Address

188 Pandan Loop Service Center, , , 128378

Primary Contact/Insured

INSIYA TYEBALLY TYEBALLY 18 PARBURY AVENUE, 467293, Singapore 98502612

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Wkshop: C&C @ Pandan Excess: \$500 Pending owner authorization letter & full letter from traffic pol...

(expand)

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	A INDUDANCE DE	Affiliated to Federation Internation	All the Control of th	DESCRIPTION OF THE PARTY OF THE		
AX	A INSURANCE PT	ELTD	Ref : CS/ASM18013	3870/R1rd3		
	HENTON WAY #2 A TOWERSINGAP		Date: 31-07-2018 Code: ASM			
1.		Policy Particula	ars :- OWN DAMAGE			
	Insured Veh.		Veh. Inspected	SLG 9427P		
	Policy No.		Coverage (\$)	0.00		
	Claim No.	S8M00Q5B	Excess (\$)	500.00		
	Assign From	SMARTCLAIM (PETER WANG)	Assign Date	31/07/2018		
2.		Vehicle Partie	culars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.	173		
	Chassis No.		Colour			
	Odometer	i.	Steering			
	Brakes		Modification			
	General					
3.		Condition	ons of Tyres	And the latest and the		
		Size	Make	Balance		
_	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
_	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
		Description	n of Damages			
j.						
	Accident Date		Information			
_	Survey held at		Inspection Date	31/07/2018		
	Survey neid at	CYCLE & CARRIAGE INDUSTRI 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)	ES (1986) PL			
a.		Re	marks	CONT. II A SECURITION OF		
	A)THE MARKET V	ALUE IS S\$(EST. AVERA E TO YOUR INSTRUCTIONS, WE	GE)			

Janice Lee (LKKAuto)

From:

Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>

Sent:

Monday, August 13, 2018 5:44 PM

To:

Janice Lee (LKKAuto)

Cc:

assignments; SUR

Subject:

RE: SLG9427P

Dear Janice,

Please to inform the customer would like to appeal the excess, as upon the accident there was no driver in the car.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Monday, 13 August, 2018 5:41 PM

To: Kerlyn Ong Kai Li Cc: assignments; SUR Subject: RE: SLG9427P

Hi Kerlyn,

The excess is \$5,400 (for less than 1 year driving experience), the OIC is Mr. Peter Wang.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Monday, August 13, 2018 5:24 PM

To: Janice Lee (LKKAuto) < Janice Lee @ Ikkauto.com >

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLG9427P

Dear Janice,

Can I have the confirmation of the excess and the officer in charge for AXA.

Your Sincerely,

Kerlyn Ong Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Tuesday, 7 August, 2018 4:11 PM

To: Kerlyn Ong Kai Li Cc: assignments; SUR Subject: RE: SLG9427P

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SLG 9427P (excess \$TBA/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Tuesday, August 07, 2018 3:04 PM

To: Janice Lee (LKKAuto) < JaniceLee@lkkauto.com >; Admin-D (LKKAuto) < admin-d@lkkauto.com >; SUR

<sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLG9427P

Dear Janice,

Please advise if authorised?

Your Sincerely,

Kerlyn Ong Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Kerlyn Ong Kai Li

Sent: Monday, 6 August, 2018 2:00 PM

To: 'Janice Lee (LKKAuto)'; Admin-D (LKKAuto); SUR

Cc: Eric Lee Ming Hui; Yik Chan Hoe; assignments; Admin A

Subject: RE: SLG9427P

Dear Janice,

Please refer to the attachment

Your Sincerely,

Kerlyn Ong Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Monday, 6 August, 2018 1:47 PM

To: Kerlyn Ong Kai Li; Admin-D (LKKAuto); SUR

Cc: Eric Lee Ming Hui; Yik Chan Hoe; assignments; Admin A

Subject: RE: SLG9427P

Hi Kerlyn,

Please refer to the attachment.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>ianicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Monday, August 06, 2018 1:15 PM

To: Admin-D (LKKAuto) admin-d@lkkauto.com; SUR <sur@lkkauto.com>

Cc: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLG9427P

Dear Officer,

Any update if authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Kerlyn Ong Kai Li

Sent: Friday, 3 August, 2018 3:29 PM

To: Catherine Chong (LKK Auto); sur@lkkauto.com

Cc: Eric Lee Ming Hui; Yik Chan Hoe; 'assignments'; Admin A

Subject: RE: SLG9427P

Dear Officer,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 1 August, 2018 5:13 PM To: Kerlyn Ong Kai Li; sur@lkkauto.com

Cc: Eric Lee Ming Hui; Yik Chan Hoe; 'assignments'; Admin A

Subject: RE: SLG9427P

Dear Kerlyn,

Thank you for your email.

Dear Janice,

FYNA. Our Ref: CS/ASM18013870/R1rd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>

Sent: Wednesday, 1 August 2018 4:54 PM To: Admin A <admin-a@lkkauto.com>

Cc: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Subject: SLG9427P

Dear Officer,

Please advise if is authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

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views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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Authorized - Excess amended to \$400

Type

Q Question

Message

Hi Janice, as spoken, in view that OI driver was outside the vehicle when the accident happened, we have agreed to waive off the inexperienced driver excess of \$5000, and only basic excess of \$400 applies. Please proceed to authorize repair.

Reply

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Tuesday, August 14, 2018 3:11 PM

To: Cc: Kerlyn Ong Kai Li

Subject:

assignments; SUR RE: SLG9427P

Hi Kerlyn,

Excess amend \$400

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Monday, August 13, 2018 5:56 PM

To: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLG9427P

Dear Kerlyn,

Noted. Will inform insurance accordingly.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Monday, August 13, 2018 5:44 PM

To: Janice Lee (LKKAuto) < JaniceLee@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLG9427P

Dear Janice,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	2859E
Vehicle No.:	SLG9427P
Vehicle to be Exported:	No
Intended De-registration Date:	31 Jul 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 AVG (R18 LED)
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	27492030696051
Chassis No.:	WDD2130422A060357
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$52,106.00
Original Registration Date:	19 Oct 2016
First Registration Date:	19 Oct 2016
Transfer Count:	0.
Actual ARF Paid: Intended PARF Rebate Details	\$65,791.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Oct 2026
PARF Rebate Amount: Intended COE Rebate Details	\$49,343.00
COE Expiry Date:	18 Oct 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,500.00
COE Rebate Amount:	\$46,415.00
Total Rebate Amount:	\$95,758.00

The information contained herein is correct as at 31 Jul 2018

\$1 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX; (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 31.07.2018

Survey Details:

Date of loss	26.07.2018
Date of appointment	31.07.2018
Date of survey	31.04.2018
Location of survey	CYCLE & CARRIAGE INDUSTRIES PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SLG 9427P
Make and Model	MERCEDES BENZ E200
Date of registration	19-Oct-16
Excess	\$500.00
Market Value	\$192,000.00
Parf Rebate	\$95,758.00
Nett Loss	\$96,242.00

Repair details:

Initial Estimate	\$5,303.09

Proposed/Revised repair cost:

Parts	\$2,603.09	
Check items (estimate)		
Labour	\$1,860.00	
Total	\$4,463.09	
Lump Sum(if applicable)		

Number of days for repair	3
---------------------------	---

51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX ((065) 62564315 Remarks:

ehicle sustained damages at n/s front portion. Pending authorization
etter. Pending full traffic police report. We have not authorize repair.

Mandate:

Liability(TP)	%		
Proposed repair cost	\$		
Loss of use	\$	no. of days	
Loss of rental	\$	no. of days	
Loss of income	\$	no. of days	
LTA search fees	\$		
Others	\$		
Proposed Total	#VALUE!		

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Tuesday, August 07, 2018 4:11 PM

To:

Kerlyn Ong Kai Li assignments; SUR

Cc: Subject:

RE: SLG9427P

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SLG 9427P (excess \$TBA/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Tuesday, August 07, 2018 3:04 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLG9427P

Dear Janice,

Please advise if authorised?

Your Sincerely,

Kerlyn Ong Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center



Authorized - to check DL passing date

Type

Question

Message

Hi Janice, pls proceed to authorize repair. However, pls get docs to show the passing date, as there would be a difference in excess: \$400+\$500 for >1yr DE, or \$400+\$5000 for <1yr DE.

Reply



INSIYA TYEBALLY TYEBALLY 18 PARBURY AVENUE SINGAPORE 467293

Policy Schedule

Your SmartDrive Comprehensive Flexi+

AXA Insurance Pte Ltd

2 1800 880 4888 (Within Singapore) (65) 6880 4888 (International)

(65) 6880 4740

customer,care@axa.com.sg

www.axa.com.sg

New business

date

19/10/2017

your servicing distributor

CHARTERED MOTOR PTE LTD / 04482

your servicing distributor contact.

64400811

Your policy snapshot

Policyholder name

Cover

INSIYA TYEBALLY TYEBALLY

Comprehensive

Policy number FIN / NRIC

VA1 / GA281310 \$2222859E

Period of Insurance

from 19/10/2017 to 18/10/2018 (both dates inclusive)

Premium breakdown

Gross Premium after 50% NCD

Total Discounts 7% GST

Final Premium

SGD 1,150,37

- SGD 161.81 SGD 69.20

SGD 1,057,76

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Flexi + Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Delivery of repaired car to your preferred location
- Daily Transport Allowance of \$100 for a maximum of ten (10) days
- Reimbursement of 110% of your car's market value in the event of total loss (without Basic Own Damage Excess)

Add-on Benefits

- Courtesy car Standard in Singapore up to ten (10) days
- No Claim Discount Protector

Vehicle details

Make & Model of Vehicle Vehicle registration number

Body type

Seating capacity (excl driver)

MERCEDES E200 AVANT GARDE

SLG9427P

SALOON

Year of manufacture

Type of Use

Engine capacity (c.c.) Engine number

2016

Private use

1991

27492030696051

Off-Peak car

Chassis number

WDD2130422A060357

Insured's Estimated Market Value

Limitation to use

Finance Loan Company

Market Value at the time of Loss (including accessories and spare parts)

As per Certificate of Insurance

MERCEDES-BENZ FINANCIAL SERVICES SINGAPORE LTD

Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess

SGD 400.00



TRAFFIC POLICE DEPARTMENT SINGAPORE POLICE FORCE

SINGAPORE 408865 10, UBI AVENUE 3

Private & Confidential

FARHAN TYEBALLY TYEBALLY

18 PARBURY AVENUE SINGAPORE 467283

to collect at Traffic Police Department at time You will receive your photocard icence by requirement must write 1 month from date of Applicables piges you must a special request.

0001320405

3501

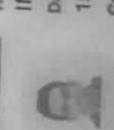
(Phoase do not districted pressure) pressures of Your Processor

REPUBLIC OF SINGAPORE



Name

FARHAN TYEBALLY TYEBALLY



Race
INDIAN
Date of birth
15-10-1990
Country/Place of bir
SINGAPORE

April 18 Apr

CO COCUSE OFF

5176151

Date of legue

NEIG No. S9038085J

29-05-2013

18 PARBURY AVENUE SINGAPORE 467293

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S9038085J

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3A

Expiry Date

Valid for life unless revoked, suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S9038085J

Status of Provisional Driving Licence

Expired (Click here for explanation)

Class(es) of Provisional Driving Licence

3

Expiry Date

15/02/2018

Letter of Authorisation

I, Insiya Tyebally (NRIC No. S22220859E), the owner of motorcar bearing the registration number SLG 9427P, acknowledge that I had hereby authorised my son, Farhan Tyebally Tyebally (NRIC No. S9038085J), to drive the said motorcar on 26th July 2018.

Yours faithfully,

Insiya Tyebally

Nric No. S22220859E

06.08.2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	2	~		-	o.	7.7	-		
А	ы	u	u		o			NEN	ш

Date Of Report

27/07/2018 14:53 26/07/2018 18:50

Date Of Accident Exact Location Of Accident

ESSO PETROL KIOSK @ UPP EAST COAST RD

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SLG9427P

Insured/Policyholder

Name Of Registered Owner

INSIYA TYEBALLY TYEBALLY

NRIC No

S2222859E

Email Address

NOEMAIL

Mobile Phone No

(LOCAL) +65-98502612

Alternative Phone No.

OFFICE-98502612

Vehicle Particulars

Manufacturer

MERCEDES-BENZ

Model

E200

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

If No. Please state action to be taken

....

for repair to your vehicle?

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

AXA INSURANCE PTE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

GA267195/1

Cover Note Number

Driver

Name of Driver

FARHAN TYEBALLY TYEBALLY

NRIC No Date Of Birth S9038085J

Date Of Birth Occupation 15/10/1990 INDOOR

Date Of Driving Pass Driving Experience 27/07/2010 7 YEARS AND 11 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-98502612

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

18 PARBURY AVENUE

Postcode

467293

Was driver an employee of the insured's Company NO

If No, Relationship of the Driver with the Insured

CHILDREN

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: INSIYA TYEBALLY TYEBALLY

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I STOPPED MY CAR AT ESSO PETROL KIOSK @ UPP EAST COAST RD. THERE WAS BARRIAGE ON THE LEFT AS THERE WAS SOME CONSTRUCTION WHICH ONLY ALLOW ONE CAR TO PASS THROUGH. AS I ALIGHT MY CAR, MY MUM SITTING NEXT TO ME HAD ALSO OPENED THE DOOR TO ALIGHT WHILE WAITING TO PUMP THE PETROL. CAR B (SKA174X) CAME FROM THE REAR MOVED OFF AND SUDDENLY TRIED TO SQUEEZE IN BETWEEN MY CAR AND THE BARRIER WHICH CAUSED HIS CAR TO HIT ONTO MY CAR.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons;

REFER CSE KO

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number Vehicle Make/Model/Colour

SKA174X

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

MUSTAFFA BIN MOHAMMED

NRIC/Passport Number

S8031045E

Contact Number

84981015

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Driver's Signature

(If driver is not the policyholder)

Date & Time

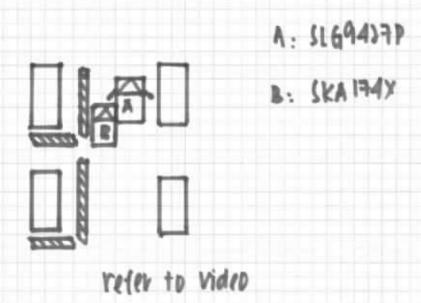
Kerlyn Ong Kai Li DID: 6771 4420 HP: 9186 5113

DID: 67/1 4420 Hr . stood DID: 67/1 4420 Hr

Cycle & Carriage Industry

Name: KERLYN NRIC/FIN No.:

Policyholder's Signature Date & Time 27/07/2018 1324



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I STOPPED MY CAR (SLG9427P) AT ESSO PETROL KIOSK @ UPP EAST COAST ROAD. THERE WAS BARRIAGE ON THE LEFT AS THERE WAS SOME CONSTRUCTION WHICH ONLY ALONE ONE CAR TO PASS THROUGH.

AS I ALIGHT MY CAR, MY MUM SITTING NEXT TO ME HAD ALSO OPENED THE DOOR TO ALIGHT WHILE WAITING TO PUMP THE PETROL.

VEHICLE B () CAME FROM THE REAR MOVED OFF AND SUDDENLY TRIED TO SQUEEZE IN BETWEEN MY CAR AND THE BARRIER WHICH CAUSED HIS VEHICLE TO HIT ONTO MY VEHICLE.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature Date & Time 27/07/2018 1324 Driver's Signature (If driver is not the policyholder) Date & Time Cycle & Beporting Centre-Personnel's

Customer Sparmer RERLYNPandan Loop

NRIC/FIN No.:

Kerlyn Ong Kai Li DID: 6771 4420 HP: 9186 5113



ESTIMATE FOR SLG9427P

Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W GST Reg No. MR-8500111-X

Vehicle & Document Information

WIP No

25612

18 Parbury Avenue

97315255

Insiya Tyebally Tyebally

Reg No/Reg Date

SLG9427P / 19/10/2016

Date In/Mileage Singapore 467293

Chassis No

1 0 WDD2130422A060357

Engine No

27492030696051

Make/Model

MB/MB E 200 2.0 SEDAN (W213) "AVANTGARDE

027 796 Citrine Bro/ 042 214 Leather - J

Colour/Trim Date/Time Printed Operator Account No Terms CSE WCV27253 CRDVCH 27/07/2018/ 14:43 301 / Kerlyn Ong K0 Description of Goods / Services Qty Unit Price Disc% Amount Z REQUEST Customer Request POLICY NO/ACC DATE : GA267195/1 // 26/07/2018 DRIVE IN/EXCESS 27/07/2018 // \$400 DATE IN/DATE SURVEY: BY/AUTHRIZED ON A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. A BPIRES RESPRAY LH/ FRONT DOOR 0.10 A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNET RESET MEMORY IDENTIFICATION STANDARD, NETT 0.19 400.00 A BPILAB REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT 1954.96**M**/ 1954.96 00.00 LH/ FRONT DOOR 1.00 280.72 LH/ FRONT DOOR WEATHERSTRIP 1.00 280.72 00.00 32.68 1.00 32.68 00.00 LH/ FRONT DOOR INSULATION 89.01 LH/ FRONT DOOR ORNAMENTAL MOULDING 1.00 89.01 00.00 95.90ce/ LH/ FRONT DOOR SEALING RAIL 1.00 95.90 00.00 LH/ FRONT DOOR TOP ORNAMENTAL TRIM 1.00 149.82 00.00 149.82 AC -Kerlyn Ong Kai Li DID: 6771 4420 HP: 9186 5113 Emmil: kerlyn.ong@cyclecarriage.com.sg LKK Auto Consultants hence notify Cycle & Carriage Industries Pie Ltd. the Repairer of the following: Customer Service Centre - Pandan Loop . To resurvey before/after spray painting To display damaged part(s) fluring resurvey . Parts prices are subject to confirmillion RHHET Third party survey is on a "Without Prejudice" tissis. Confirmed & accepted by 1 is allowed Remy by part . Supplementary item(s) must be resurveyed and Nett 5.303.09 is subject to final approval front Insurance Company 7% GST on 5303.09 371.22 Acknowledged by Repairer Total Payable 5,674.31 Authorized signatory and company stamp

validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occar, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or chaque. You must also agree to pay full amount for remewal of the windscreen in the event of inadvertent breakage in the course of remewing the rubber seel or other repair requiring the runnyal of the windscreen.



WE DRIVE FIRST CLASS

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fee: 6779 5383 www.mercedes-benz.com.sz



TAX INVOICE

Cycle & Carriage Industries Pte Limited Authorised Desier Company No. 196400367W GST Reg No. MR-8500111-X

Invoice Name & Address					Owner Name & Vehicle Info			
19	AXA INSURA	ANCE PTE LTD	Cust No/Name	/In	/Insiya Tyebally Tyebally			
			Reg No/Reg Date	SLG9427P / 19/10/2016				
	8 SHENTON WAY #24-01				07/08/2018/ 18353			
SINGAPORE 068811				Chassis No	WDD2130422A060357			
				Engine No				
Contact No *Mobile: 98502612				5 H 34	27492030696051			
				Make/Model	MB/MB E 200 2.0 SEDAN (WZ13) "AVANTGARDE			
			Colour/Trim		027 796 Citrine Bro/ 042 214 Leather - J			
Account No.	Terms	Date/Time Printed	CSE	Operator		WIP No	Involce/Cre	edit Note No
CS100001	Cash	14/02/2019/ 11:22	ко	301 / Kerlyn Ong	100	25612	28150628	
		Description of Good	s / Services	E SILVE DE COM	Qty	Unit Price S\$		Amount S
Z REQUEST					7.6	1000000	174 9 4 7 7 7	Printed it G
Customer M BPNSUN	Request							2010210
	D/ACC DATE	E : GA267195/1 // 26/0	7/2018					F.0.C.
DRIVE IN	/EXCESS	: 27/07/2018 // \$900	E TOURS OF THE PARTY OF THE PAR					
DATE IN/	DATE SURVE	EY: 31/07/2018 1500 //	LKK - RAS	JL-				
DIRECT S	ETTLEMENT	: 07/08/2018 // LKK	- JANICE					
A BPILAB DISASSEM	RIF AND RE	PLACE ATTACHED DAMACE	D DADTE &	SEETHTON				480.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH. A BPIRES								600.00
RESPRAY LH/ FRONT DOOR								000.00
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO							0.10	380.00
DENTIFIC	AK DIAGNUS CATION STA	STIC TO CHECK ON CONTR	OL UNIT RES	SET MEMORY TO			00100	
IDENTIFICATION STANDARD. NETT A BPILAS							0.10	400.00
REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT							0.19	400.00
X BPNEXC INSURANCE EXCESS								-400.00
X LH/ FRONT					2002			
X LH/ FRONT DOOR WEATHERSTRIP					1.00	1954.96 280.72		1954.96
X LH/ FRONT DOOR INSULATION					1.00	32.68		280.72 32.68
X LH/ FRONT DOOR ORNAMENTAL MOULDING					1.00	89.01		89.01
X SEALING R X LH/ FRONT		ADMANENTAL TOTAL		1.00	95.90		95.90	
A LH/ PRUKI	DOOR TOP	ORNAMENTAL TRIM			1.00	149.82		149.82
				prates 120 years. pm/120 for more info!				
Parts		2,603.0		The for more eight		2022		
Labour		1,860.0			7% GST on	Nett 4063.09		4,063.09 284.42
Standard Menu 0.00					7. 401 011 4003.03 204.42			
Specialist Job 0.00					Total Payable			4,347.51
Diagnostics Job 0.00					Paid			0.00
Example 1000	115	-400.0	U			Total Due		4,347.51
Sundry/Othe Total(w/o G		4,063.0	Ö.					41044.107

Pandan Loop Service Center 186 Pandan Loop Singapore 128376 Tel: 6777 6388 Fax: 6779 5383 www.mercedes-benz.com.sg