

ASS. REC. BY:

REF: CS/ASM18013870/R1cd3cb

Special Instruction:

Surveyor

Rousil

ASSIGNMENT (Office)

From (Person)

Peter Wang

of

ASM(CAXA)

Date/Time: 30/07/2018

Estimated Cost:

Bill to:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV / ☐ CS

To Inspect Vehicle No:

SLG 9427P

Insured:

at Workshop m/s

Ayle & Cammidge Ind.

Tel:

67714420 / 9186 5113

of

188 pender loop

Policy No:

Claim No:

S8M00Q5B

Sum Insured:

Excess:

\$400.00

Make of Veh:

(Client's Record)

D.O.A. 26/7/2018

CA ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

31/7/18 @

Person Contacted:

Kerlyn

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction
	(✓) Estimate Pending owner authorization letter & full letter from traffic police on loss of DL
	SLG 9427P-X
31/7/18	Report to Peter; Pending DL & Traffic police report
1/8/18	According repairer, the owner is a new driver. Therefore he use temporary licence. Pending authorisation letter (already inform Peter)
6/8/18	Informed Peter authorisation letter uploaded. Pending authorise repair.

Signature: *[Signature]*

REF:

2855E

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SLG 9427P**

at Workshop m/s: **CBC**

of **196 Panamera Coup**

Insured: **AXA**

Policy No:

Claims No:

Sum Insured

Excess:

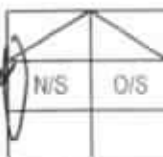
\$500

(Client's Record)

Make of Veh:

Remarks: Pending owner
(Policy Condition) *authorisation letter & full letter*

Remark: The veh had commenced its repair at the time of inspection. *bon*



Bal. or Market Value:

192K TP

Kerlyn

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs

3

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / **REV** / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLG 9427P

Yr Regn:

2016 / OCT

Type: **M.Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MERCEDES Benz E200

c.c

1991

Colour:

Brown

A/C:

Insured / Std / NI / NA

Sp.Reading

18353

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD 2130422A U60357

Gen. Cond: Good / Fair / Poor / Burnt

Steering: **Inorder** / Jammed / Leaked / Burnt or

Brake: **Inorder** / Jammed / Leaked / Burnt or

Mod: Nil / **S/Rim** / STD A/Rim or

Tyre Size:

F:

245/45R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / **PIR** / SUMI /

TOYO / YOKO or

Front

R/Bal:

6

mm

Rear

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

26/01/18

D.O.I.

31/07/18

Survey held at

CBC (PL)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S FR

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7/8/18

Inform Kerlyn authorise repair Excess 10A

14/8/18

Excess waived \$400

14/2/19

Confirmed final by \$24,463.09 with Kerlyn. (Red. 840f, 15%)

RECEIVED 15 FEB 2019

15/2/2019

Date/Time: File Pass to?

☐

Preli. Report

11

☐

Final Report

Date/Time: File Return to?

21

Days Of Repair:

3

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

S + RS

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

OD

Lump Sum / (B): (\$

4,463.09

200

200




Service Request Details

Claim

S8M00Q5B

Reference

None 

Loss Date

July 26, 2018

Request Date

July 30, 2018

Due Date

August 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLG9427P

Make

MERCEDES

Model

E200 AVANT GARDE

Service Address

188 Pandan Loop Service Center, , , 128378

Primary Contact/Insured

INSIYA TYEBALLY TYEBALLY

18 PARBURY AVENUE, 467293, Singapore

98502612

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Wkshop: C&C @ Pandan Excess: \$500 Pending owner authorization letter & full letter from traffic pol...
(expand)

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CSI/ASM18013870/R1rd3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 31-07-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLG 9427P
Policy No.	Coverage (\$)	0.00
Claim No. S8M00Q5B	Excess (\$)	500.00
Assign From SMARTCLAIM (PETER WANG)	Assign Date	31/07/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	26/07/2018	Inspection Date	31/07/2018
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Janice Lee (LKKAUTO)

From: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>
Sent: Monday, August 13, 2018 5:44 PM
To: Janice Lee (LKKAUTO)
Cc: assignments; SUR
Subject: RE: SLG9427P

Dear Janice,

Please to inform the customer would like to appeal the excess, as upon the accident there was no driver in the car.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Janice Lee (LKKAUTO) [mailto:JaniceLee@lkkauto.com]
Sent: Monday, 13 August, 2018 5:41 PM
To: Kerlyn Ong Kai Li
Cc: assignments; SUR
Subject: RE: SLG9427P

Hi Kerlyn,

The excess is \$5,400 (for less than 1 year driving experience) , the OIC is Mr. Peter Wang.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Monday, August 13, 2018 5:24 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLG9427P

Dear Janice,

Can I have the confirmation of the excess and the officer in charge for AXA.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Janice Lee (LKKAUTO) [<mailto:JaniceLee@lkkauto.com>]
Sent: Tuesday, 7 August, 2018 4:11 PM
To: Kerlyn Ong Kai Li
Cc: assignments; SUR
Subject: RE: SLG9427P

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLG 9427P (excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]
Sent: Tuesday, August 07, 2018 3:04 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLG9427P

Dear Janice,

Please advise if authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Kerlyn Ong Kai Li
Sent: Monday, 6 August, 2018 2:00 PM
To: 'Janice Lee (LKKAUTO)'; Admin-D (LKKAUTO); SUR
Cc: Eric Lee Ming Hui; Yik Chan Hoe; assignments; Admin A
Subject: RE: SLG9427P

Dear Janice,

Please refer to the attachment

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Janice Lee (LKKAUTO) [<mailto:JaniceLee@lkkauto.com>]
Sent: Monday, 6 August, 2018 1:47 PM
To: Kerlyn Ong Kai Li; Admin-D (LKKAUTO); SUR
Cc: Eric Lee Ming Hui; Yik Chan Hoe; assignments; Admin A
Subject: RE: SLG9427P

Hi Kerlyn,

Please refer to the attachment.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]

Sent: Monday, August 06, 2018 1:15 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLG9427P

Dear Officer,

Any update if authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Kerlyn Ong Kai Li

Sent: Friday, 3 August, 2018 3:29 PM

To: Catherine Chong (LKK Auto); sur@lkkauto.com

Cc: Eric Lee Ming Hui; Yik Chan Hoe; 'assignments'; Admin A

Subject: RE: SLG9427P

Dear Officer,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 1 August, 2018 5:13 PM
To: Kerlyn Ong Kai Li; sur@lkkauto.com
Cc: Eric Lee Ming Hui; Yik Chan Hoe; 'assignments'; Admin A
Subject: RE: SLG9427P

Dear Kerlyn,

Thank you for your email.

Dear Janice,

FYNA. Our Ref: C5/ASM18013870/R1rd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>
Sent: Wednesday, 1 August 2018 4:54 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Subject: SLG9427P

Dear Officer,

Please advise if is authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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Authorized - Excess amended to \$400

Type

🔔 Question

Message

Hi Janice, as spoken, in view that OI driver was outside the vehicle when the accident happened, we have agreed to waive off the inexperienced driver excess of \$5000, and only basic excess of \$400 applies. Please proceed to authorize repair.

Reply

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, August 14, 2018 3:11 PM
To: Kerlyn Ong Kai Li
Cc: assignments; SUR
Subject: RE: SLG9427P

Hi Kerlyn,

Excess amend \$400

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Monday, August 13, 2018 5:56 PM
To: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLG9427P

Dear Kerlyn,

Noted. Will inform insurance accordingly.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]
Sent: Monday, August 13, 2018 5:44 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SLG9427P

Dear Janice,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2859E
Vehicle Details	
Vehicle No.:	SLG9427P
Vehicle to be Exported:	No
Intended De-registration Date:	31 Jul 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 AVG (R18 LED)
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	27492030696051
Chassis No.:	WDD2130422A060357
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$52,106.00
Original Registration Date:	19 Oct 2016
First Registration Date:	19 Oct 2016
Transfer Count:	0
Actual ARF Paid:	\$65,791.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Oct 2026
PARF Rebate Amount:	\$49,343.00
Intended COE Rebate Details	
COE Expiry Date:	18 Oct 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,500.00
COE Rebate Amount:	\$46,415.00
Total Rebate Amount:	\$95,758.00

The information contained herein is correct as at 31 Jul 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 31.07.2018

Survey Details:

Date of loss	26.07.2018
Date of appointment	31.07.2018
Date of survey	31.04.2018
Location of survey	CYCLE & CARRIAGE INDUSTRIES PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SLG 9427P
Make and Model	MERCEDES BENZ E200
Date of registration	19-Oct-16
Excess	\$500.00
Market Value	\$192,000.00
Part Rebate	\$95,758.00
Nett Loss	\$96,242.00

Repair details:

Initial Estimate	\$5,303.09
------------------	------------

Proposed/Revised repair cost:

Parts	\$2,603.09
Check items (estimate)	
Labour	\$1,860.00
Total	\$4,463.09
Lump Sum(if applicable)	\$

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Vehicle sustained damages at n/s front portion. Pending authorization letter. Pending full traffic police report. We have not authorize repair.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Tuesday, August 07, 2018 4:11 PM
To: Kerlyn Ong Kai Li
Cc: assignments; SUR
Subject: RE: SLG9427P

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLG 9427P (excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Tuesday, August 07, 2018 3:04 PM

To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLG9427P

Dear Janice,

Please advise if authorised?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center



Authorized - to check DL passing date

Type

🔔 Question

Message

Hi Janice, pls proceed to authorize repair. However, pls get docs to show the passing date, as there would be a difference in excess: \$400+\$500 for >1yr DE, or \$400+\$5000 for <1yr DE.

Reply



redefining / insurance

AXA Insurance Pte Ltd
 ☎ 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 ✉ customer.care@axa.com.sg
 🌐 www.axa.com.sg

INSIYA TYEBALLY TYEBALLY
 18 PARBURY AVENUE
 SINGAPORE 467293

New business

date
19/10/2017

your servicing distributor
CHARTERED MOTOR PTE LTD / 04482

your servicing distributor contact
64400811

Policy Schedule

Your SmartDrive Comprehensive Flexi+

Your policy snapshot

Policyholder name	INSIYA TYEBALLY TYEBALLY	Policy number	VA1 / GA281310
Cover	Comprehensive	FIN / NRIC	S2222859E
Period of Insurance	from 19/10/2017 to 18/10/2018 (both dates inclusive)		

Premium breakdown

Gross Premium after 50% NCD	SGD 1,150.37
Total Discounts	- SGD 161.81
7% GST	SGD 69.20
Final Premium	SGD 1,057.76

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Flexi+ Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Delivery of repaired car to your preferred location
- Daily Transport Allowance of \$100 for a maximum of ten (10) days
- Reimbursement of 110% of your car's market value in the event of total loss (without Basic Own Damage Excess)

Add-on Benefits

- Courtesy car Standard in Singapore up to ten (10) days
- No Claim Discount Protector

Vehicle details

Make & Model of Vehicle	MERCEDES E200 AVANT GARDE	Year of manufacture	2016
Vehicle registration number	SLG9427P	Type of Use	Private use
Body type	SALOON	Engine capacity (c.c.)	1991
Seating capacity (excl driver)	4	Engine number	27492030696051
Off-Peak car	No	Chassis number	WDD2130422A060357
Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)		
Limitation to use	As per Certificate of Insurance		
Finance Loan Company	MERCEDES-BENZ FINANCIAL SERVICES SINGAPORE LTD		

Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess	SGD 400.00
-------------------------	------------



Private & Confidential

FARHAN TYEBALLY TYEBALLY

18 PARBURY AVENUE
SINGAPORE 467263

59038366J
(3A)

0001320405

*\$50/-

TRAFFIC POLICE DEPARTMENT
SINGAPORE POLICE FORCE
10, UBI AVENUE 3
SINGAPORE 408865

You will receive your photocard licence by registered mail within 1 month from date of application unless you make a special request to collect at Traffic Police Department at time of application

YOU CAN DRIVE WHILE AWAITING THE
DELIVERY OF YOUR PHOTOCARD

(Please do not detach) SINGAPORE POLICE

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S9038085J



Name

FARHAN TYEBALLY TYEBALLY

Race

INDIAN

Date of birth

15-10-1990

Country/Place of birth

SINGAPORE

Sex

M



FOR CAC USE ONLY

51760351



NRIC No S9038085J



Date of issue

29-05-2013

Address

18 PARBURY AVENUE
SINGAPORE 467293

FOR CAC USE ONLY

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S9038085J

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3A

Expiry Date

Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S9038085J

Status of Provisional Driving LicenceExpired ([Click here for explanation](#))**Class(es) of Provisional Driving Licence**

3


Expiry Date

15/02/2018

Letter of Authorisation

I, **Insiya Tyebally** (NRIC No. S22220859E), the owner of motorcar bearing the registration number SLG 9427P, acknowledge that I had hereby authorised my son, **Farhan Tyebally Tyebally** (NRIC No. S9038085J), to drive the said motorcar on 26th July 2018.

Yours faithfully,

 06.08.2018.

Insiya Tyebally
Nric No. S22220859E

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	27/07/2018 14:53
Date Of Accident	26/07/2018 18:50
Exact Location Of Accident	ESSO PETROL KIOSK @ UPP EAST COAST RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLG9427P
Insured/Policyholder	
Name Of Registered Owner	INSIYA TYEBALLY TYEBALLY
NRIC No	S2222859E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98502612
Alternative Phone No	OFFICE-98502612
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	E200
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA267195/1
Cover Note Number	
Driver	
Name of Driver	FARHAN TYEBALLY TYEBALLY
NRIC No	S9038085J
Date Of Birth	15/10/1990
Occupation	INDOOR
Date Of Driving Pass	27/07/2010
Driving Experience	7 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98502612
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	18 PARBURY AVENUE
Postcode	467293
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : INSIYA TYEBALLY TYEBALLY
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I STOPPED MY CAR AT ESSO PETROL KIOSK @ UPP EAST COAST RD. THERE WAS BARRIAGE ON THE LEFT AS THERE WAS SOME CONSTRUCTION WHICH ONLY ALLOW ONE CAR TO PASS THROUGH. AS I ALIGHT MY CAR, MY MUM SITTING NEXT TO ME HAD ALSO OPENED THE DOOR TO ALIGHT WHILE WAITING TO PUMP THE PETROL. CAR B (SKA174X) CAME FROM THE REAR MOVED OFF AND SUDDENLY TRIED TO SQUEEZE IN BETWEEN MY CAR AND THE BARRIER WHICH CAUSED HIS CAR TO HIT ONTO MY CAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REFER CSE KO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKA174X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUSTAFA BIN MOHAMMED
NRIC/Passport Number	S8031045E
Contact Number	84981015
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

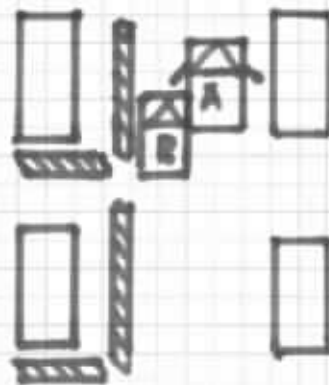


Policyholder's Signature
Date & Time 27/07/2018 1324

Driver's Signature
(If driver is not the policyholder)
Date & Time

Kerlyn Ong Kai Li
DID: 6771 4420 HP: 9186 5113
Email: kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Reporting Centre Personnel
Customer Service
Name: KERLYN
NRIC/FIN No.:

SKETCH PLAN



A: SLG9427P

B: SKA174X

refer to video

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I STOPPED MY CAR (SLG9427P) AT ESSO PETROL KIOSK @ UPP EAST COAST ROAD. THERE WAS BARRIAGE ON THE LEFT AS THERE WAS SOME CONSTRUCTION WHICH ONLY ALONE ONE CAR TO PASS THROUGH.

AS I ALIGHT MY CAR, MY MUM SITTING NEXT TO ME HAD ALSO OPENED THE DOOR TO ALIGHT WHILE WAITING TO PUMP THE PETROL.

VEHICLE B () CAME FROM THE REAR MOVED OFF AND SUDDENLY TRIED TO SQUEEZE IN BETWEEN MY CAR AND THE BARRIER WHICH CAUSED HIS VEHICLE TO HIT ONTO MY VEHICLE.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time 27/07/2018 1324

Driver's Signature

(If driver is not the policyholder)

Date & Time

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Reporting Centre: Personnel's

Customer Service: KERLYN Pandan Loop

NRIC/FIN No.:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No: 195400367W
GST Reg No: MR-8500111-X

ESTIMATE FOR SLG9427P

Insiya Tyebally Tyebally

18 Parbury Avenue
Singapore 467293

97315255

Vehicle & Document Information

WIP No **25612**
Reg No/Reg Date **SLG9427P / 19/10/2016**
Date In/Mileage **/ 0**
Chassis No **WDD2130422A060357**
Engine No **27492030696051**
Make/Model **MB/MB E 200 2.0 SEDAN (W213) "AVANTGARDE**
Colour/Trim **027 796 Citrine Bro/ 042 214 Leather - J**

Account No	Terms	Date/Time Printed	CSE	Operator
WCV27253	CRDVCH	27/07/2018/ 14:43	K0	301 / Kerlyn Ong

Description of Goods / Services

Qty Unit Price Disc% Amount

Z REQUEST

Customer Request

M BPNSUN

POLICY NO/ACC DATE : GA267195/1 // 26/07/2018

DRIVE IN/EXCESS : 27/07/2018 // \$400

DATE IN/DATE SURVEY:

BY/AUTHORIZED ON :

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPIRES

RESPRAY LH/ FRONT DOOR

A BPILAB

USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT

A BPILAB

REMOVE & TRANSFER DOOR MECHANICAL & ELECTRICAL INSTALL TO NEW DOOR.NETT

M LH/ FRONT DOOR

1.00 1954.96 00.00

1954.96

M LH/ FRONT DOOR WEATHERSTRIP

1.00 280.72 00.00

280.72

M LH/ FRONT DOOR INSULATION

1.00 32.68 00.00

32.68

M LH/ FRONT DOOR ORNAMENTAL MOLDING

1.00 89.01 00.00

89.01

M LH/ FRONT DOOR SEALING RAIL

1.00 95.90 00.00

95.90

M LH/ FRONT DOOR TOP ORNAMENTAL TRIM

1.00 149.82 00.00

149.82

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis

Confirmed & accepted by: is allowed

- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

Date:

RASUL
Hp 90010068
3 days
EXCESS: 500
REPAIR

14/8/18

Revy by part

31/07/18 @ 1500

Nett 5,303.09
7% GST on 371.22

Total Payable 5,674.31

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany


Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 SINGAPORE 068811	Cust No/Name /Insiya Tyebally Tyebally Reg No/Reg Date SLG9427P / 19/10/2016 Date In/Mileage 07/08/2018/ 18353 Chassis No WDD2130422A060357 Engine No 27492030696051 Make/Model MB/MB E 200 2.0 SEDAN (W213) *AVANTGARDE Colour/Trim 027 796 Citrine Bro/ 042 214 Leather - J
Contact No *Mobile: 98502612 	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CS100001	Cash	14/02/2019/ 11:22	KO	301 / Kerlyn Ong	25612	28150628

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST Customer Request			
M BPNSUN			F.O.C.
POLICY NO/ACC DATE : GA267195/1 // 26/07/2018			
DRIVE IN/EXCESS : 27/07/2018 // \$900			
DATE IN/DATE SURVEY: 31/07/2018 1500 // LKK - RASUL			
DIRECT SETTLEMENT : 07/08/2018 // LKK - JANICE			
A BPILAB			480.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			
A BPIRES			600.00
RESPRAY LH/ FRONT DOOR			
A BPILAB		0.10	380.00
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			
A BPILAB		0.19	400.00
REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT			
X BPNECX			-400.00
INSURANCE EXCESS			
X LH/ FRONT DOOR	1.00	1954.96	1954.96
X LH/ FRONT DOOR WEATHERSTRIP	1.00	280.72	280.72
X LH/ FRONT DOOR INSULATION	1.00	32.68	32.68
X LH/ FRONT DOOR ORNAMENTAL MOULDING	1.00	89.01	89.01
X SEALING RAIL	1.00	95.90	95.90
X LH/ FRONT DOOR TOP ORNAMENTAL TRIM	1.00	149.82	149.82

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	2,603.09		Nett	4,063.09
Labour	1,860.00	7% GST on	4063.09	284.42
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	4,347.51
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	-400.00		Total Due	4,347.51
Total(w/o GST)	4,063.09			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 6388
Fax: 6779 5383
www.mercedes-benz.com.sg