Menu



RE: Re:RE: FILE REVIEW-PLS ADVISE STATUS-VO

Type

Question

Message

Hi Vale, third party did not submit any claims document till date after reminder send to them. In view of no development till date we will process to submit our report and temp close off the matter at our end. Shall seek for reopen if third party revert. Thank you. -LKK Asher

Reply

ACCIDENT INVOLVING SLB 6865D AND SLU 4345B ALONG JURONG ISLAND **CHECKPOINT ON 06/07/2018**

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Thu 1/14/2021 2:49 PM

To: TIONG_SEE@YAHOO.COM.SG <TIONG_SEE@YAHOO.COM.SG>

14 JAN 2021

SEE SIEW TIONG

Dear Sir/ Mdm

OUR REF : CC4/ASM18013841/Gea3

: SLB 6865D YOUR REF

ACCIDENT INVOLVING SLB 6865D AND SLU ALONG **JURONG ISLAND** 4345B

CHECKPOINT ON 06/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s KAN FOOK SING MOTOR WORKSHOP acting on behalf of the owner of SLU 4345B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLU 4345B. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

AXA Insurance Pte Ltd (AXA) C.C. (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.