

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 8 August 2018 9:02 AM
To: Muhammad Zuhri
Cc: Admin A; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SJF6206J & GBG2295S ON 12/07/2018 REF NO: INS/IC/ZHR/0298/2018 DIRECT SETTLEMENT *** LKK REF: CC4/ASM18013832/R1eb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 7 August 2018 6:44 PM
To: Muhammad Zuhri <zuhri@tanchong.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJF6206J & GBG2295S ON 12/07/2018 REF NO: INS/IC/ZHR/0298/2018 DIRECT SETTLEMENT *** LKK REF: CC4/ASM18013832/R1eb3

Dear Sir /Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18013832/R1eb3	Asher – 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Zuhri <zuhri@tanchong.com>

Sent: Tuesday, 7 August, 2018 3:46 PM

To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SJF6206J & GBG2295S ON 12/07/2018 REF NO: INS/IC/ZHR/0298/2018 DIRECT SETTLEMENT

Dear Sir/Mdm ,

Kindly please advise liability

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri

Sent: 06 August 2018 10:29

To: 'assignments' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SJF6206J & GBG2295S ON 12/07/2018 REF NO: INS/IC/ZHR/0298/2018 DIRECT SETTLEMENT

Dear Sir/Mdm ,

Kindly please advise liability.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: CST <cst@axa.com.sg>

Sent: Friday, July 27, 2018 12:32 PM

To: Muhammad Zuhri <zuhri@tanchong.com>

Subject: RE: ACCIDENT INVOLVING SJF6206J & GBG2295S ON 12/07/2018 REF NO: INS/IC/ZHR/0298/2018 DIRECT SETTLEMENT

Dear Zuhri,

Thank you for your email.

This is a direct settlement case. Please contact our loss adjustor LKK AUTO CONSULTANTS PTE LTD at 6256 3561.

Thank you.

Should you require further assistance, please contact us at 1800 880 4888.

Regards,

Josephine Lim

Specialist, GI Call Centre

AXA Insurance Pte Ltd

8 Shenton Way #27-01 AXA Tower, Singapore 068811

customer.care@axa.com.sg

Tel: 1800-880-4888 (Within Singapore) / (65) 68804888 (International)

Fax: (65) 6880 4283

Website: www.axa.com.sg

Dear Office In charge ,

Kindly please advise liability .

Best Regards,

M.ZUHRI.

From: Muhammad Zuhri

Sent: Monday, July 23, 2018 10:49 AM

To: cst@axa.com.sg; motor.survey@axa.com.sg

Cc: Norsipah <norsipah@tanchong.com>

Subject: ACCIDENT INVOLVING SJF6206J & GBG2295S ON 12/07/2018 REF NO: INS/IC/ZHR/0298/2018 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, Mr ARUMUGAN SUNDARAM the owner of SJF6206J is insured with AIG INSURANCE at the material time of the accident. The 3rd party ,GBG2295S is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00. GIA Report / Estimate attached for your action.

Best Regards,

M.ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

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Website: www.tanchong.com :: www.nissan.com.sg

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