3 invertor		REF: CS3/GA	116037416/7/08 ² 3	Commence of the second	Instructions
rom (Person);			IGNMENT (Office M Date/Time: 30012	.0(8 Third	Parties:
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	ection)/ Evalua le No:		Insured: St	Work	strop: ACE Automobile
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olicy No: C	F. 449.jq. 0943	.17 - GGi	Claim No. O	m0mvp0000000142	
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Dans (2) - N	44.87				
Para(3) : No	ett Value				
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(Client's Record)		Brake Inqu	er / Jamn	ned / Leaked	I/Burnt or		
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		Tyre Size:	F:	235	40 R19		
(Policy Condition)			R:	7651	35 mil.		
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CA / REV / REP. / 24 HRS	/ehicle: IN / OUT						
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Lump Sum / I.B.I: (\$		Wes					

Catherine Chong (LKK Auto)

From: Jolene Quah on behalf of Low Huai Pin <jolenequah@tkqp.com.sg>

Sent: Monday, 30 July, 2018 11:27 AM

To: admin-d@lkkauto.com

Cc: Low Huai Pin

Subject: LKK Ref: CS3/GAI16022416/Dgh3s2-1 | TKQP Ref: CF.LHP.jq.0943.17-gai | AIG Ref:

CLMOMVP000000142

Attachments: SKM_C30817060212560.pdf; SKM_C30817060212571.pdf;

SKM_C30817060212572.pdf; SBT 5H Aciddent Statement.pdf; SBK 2333U Accident

Statement.pdf

Dear Celine,

We refer to the above matter.

We write on behalf of Great American Insurance Company to engage you to conduct a physical re-inspection on motor vehicle no. SBT 5H.

We attach the following documents for your attention:-

- i) Repair bill of the Plaintiff's vehicle by Hoe Heng RICAS Pivate Limited;
- Survey report by Ace Automobile Appraisal Services;
- iii) Accident Statement for SBK 2333U; and
- iv) Accident Statement for SBT 5H.

Please note that the physical re-inspection is schedule as follows: -

Date	:	Friday, 3 August 2018				
Time		10.00 a.m.				
Venue	023	Hoe Heng Pte Ltd at 7 Pioneer Road Singapore 627824				

Please let us have your invoice billed to "Great American Insurance Company" care of our office address and also let us have the re-inspection report.

Please let us have your confirmation that the aforesaid date and time is suitable to you as soon as possible.

Thank you.

Best Regards

Jolene Quah
For and on behalf of Low Huai Pin
Associate



Tan Kok Quan Partnership Advocates & Solicitors, Singapore 1 Wallich Street #07-02 Guoco Tower Singapore 078881 T (65) 6225 9333

D (65) 6496 9543

F (65) 6225 0111

E jolenequah@tkqp.com.sg

W www.tkqp.com.sg

This email is intended solely for the abovenamed addressee(s). It may contain confidential and/or legally privileged information. If this email has reached you in error, please delete it immediately and inform us of the error. Thank you for your co-operation.

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23/03/2017. - To submit ? | P 5721.29. - in 5 das y repair. (Red: 917.50, 15%).

Regains were carned and in a gest by good basis.

note phass to support (D4 gents).

Record only!

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Owner probably paid for rozios the

	ASSIGNMENT
	1 00
From: Date: Estimated Cost:	
OD TP/ WS / TP RES / OD RES / EVA / INV / MV	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
	Truck/Trailer or
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at Workshop m/s	Colour While A/C: Insured / Std / NI / NA
	Sp.Reading 45 +50 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No: 3THKF 156405006067.
Policy No.	
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inarder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil (S/Rim / STD A/Rim or
	Tyre Size: F: 2354011.
(Policy Condition)	R: ~ ~
	O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR SUMI /
repair at the time of inspection.	TOYO/YOKO or
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IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 6 mm R/Bal. 6 mm
GIA / PR Seen: Consistent?: Yes or No	L/Bal. 6 mm L/Bal. (mm
Est Repairs: days Res.: Yes or No	D.O.A. D.O.I. 24/11/600 of
Lum Sum: % 3 Val.: Yes or No	survey held at thee there you and consent
CA / REV / REP. / 24 HRS	S In the Contract of the Contr
Vehicle: IN /	OUT Part ofis
Date: Person Contacted: Now	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction 6	8045566
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2/12/16 dismantle photo.	/ / \V
19/11/14 CHARL OBE	wesp never arrange.
MILLIO SULMAT TKS	2/12/2016
tange \$ 7000 - 9 8010	
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
i) : Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation:
Add Add	Fee:: Site Insp (\$)s - RSSi
	: Interview (\$) Photos
	TOTAL STATE OF THE
Report Format : PRS - Lump Sum / I.B.I: (\$: Tech. Invs (\$) Others

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCI	DEN	TETAT	441	CMIT
ACC			- 11/1	

 Date Of Report
 22/11/2016 14:48

 Date Of Accident
 21/11/2016 14:00

Exact Location Of Accident PASIR PANJANG ROAD

Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SBT5H

Insured/Policyholder

Name Of Registered Owner CHIA BOON KIONG JASON

NRIC No S6940775G Email Address NOEMAIL

 Mobile Phone No
 (LOCAL) +65-97333335

 Alternative Phone No
 Others-97333335

Vehicle Particulars

Manufacturer LEXUS
Model GS350

Exact Purpose for which vehicle was being used

at time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

No

If No, Please state action to be taken Third Party
Vehicle Category Private Car

Insurance Company

Name of Insurance Company NTUC Income Insurance Co-operative Ltd

Type Of Coverage Comprehensive

Fleet Policy No.

Policy Number 5060532082-03

Cover Note Number

Driver

 Name of Driver
 CHIA JOON CHYE

 NRIC No
 \$0900812H

 Date Of Birth
 11/08/1938

 Occupation
 Indoor

Date Of Driving Pass 14/09/1983
Driving Experience 33 Years And 2 Months

Gender Male

Mobile Number (Local) +65-97333335

Fax Number

Contact Number Others-97333335

EMail Address NOEMAIL

Address

5 ZEHNDER ROAD

Postcode

117689

Was driver an employee of the Insured's Company No

If No, Relationship of the Driver with the Insured

Parent

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

Collision- Head to Side

Weather Conditions

Clear

Road Surface

Dry

Other Information

Was any foreign vehicle involved in this accident?

No

Was any body injured in the Accident?

Was any other material or property damaged?

Yes

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

No

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

No

If Yes, Please state which Police Station

Was notice of Intended Prosecution given?

No

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

Yes

Was there any video captured by Car Camera?

No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SBK2333U

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

CHAN SIW HONG

NRIC/Passport Number

S2114317J

Contact Number

97761568

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any willul misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that :

- (a) My insurer . Ty workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (I) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (III) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the malling of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mall packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the 'Purposes')

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Parsonal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their key yers/law firms), which may be sited outside of Singapore, for one or more of the above Purgoses.

Policyholder's Signature / Date & Driver's Signature (if driver is not the policyholder) / Date Personnel

Sketch Plan

Pasice Pannance AD

Bus Sip

Land Ridgs

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xder's Sign	asture / Date & Driver's Signature (if driver is not the policyholder) / Date Witnessed by Reporting Centre & Time Personnel

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.

By the lodgement of this report to the insurers, you hereby con aforesaid,	sent to the archiving of this report at the centre and to copies of the report being made available
DESCRIPTION OF THE PROPERTY OF	ACCIDENT STATEMENT
Date Of Report	22/11/2016 10:25
Date Of Accident	21/11/2016 14:00
Exact Location Of Accident	PASIR PANJANG ROAD(INFRONT OF LANDRIDGE CONDO)
Country/State of Loss	Singapore
Market Statement of the second	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SBK2333U
Insured/Policyholder	
Name Of Registered Owner	TAN GEOK PIAN
NRIC No	S1821385J
Em'ail Address	vlckytgp@singnet.com.sg
Mobile Phone No	(LOCAL) +65-97359949
Alternative Phone No	Office-97557173
Vehicle Particulars	
Manufacturer	TOYOTA
Model	LEXUS NX200T
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	Yes
If No, Please state action to be taken	
Vehicle Category	Private Car
Insurance Company	
Name of Insurance Company	Great American Insurance Company
Type Of Coverage	Comprehensive
Fleet Policy	No

Policy Number MOMVP000000105-00-000

Cover Note Number

Driver

Name of Driver CHAN SIW HONG

NRIC No S2114317J

12/09/1941 (75 45011). Date Of Birth

Occupation Indoor Date Of Driving Pass 18/11/1963

Driving Experience 53 Years And 0 Months

Gender Female

Mobile Number (Local) +65-97359949

Fax Number

Contact Number Office-97557173

EMail Address vickytgp@singnet.com.sg Address

49 CHWEE CHIAN ROAD

Postcode

119758

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

No Parent

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

Side Swipe- Same Direction

Weather Conditions

Clear

Road Surface

Dry

Other Information

Was any foreign vehicle involved in this accident?

Was any body injured in the Accident?

No

No Yes

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

No

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

No

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

No

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? Was there any video captured by Car Camera? Yes

Vehicle Make/Model/Colour

No

Vehicle Registration Number

SBT5H LEXUS

Details Of Properties

Name of Driver

CHIA JOON CHYE

DETAILS OF OTHER VEHICLE PROPERTY 1

NRIC/Passport Number

S0900812H

Contact Number

97333335

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

2

Details of Witness

Name

Phone Number

Email Address

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmist be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>fruthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance communies to repudiate bolicy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- a Any false reporting may be referred to the Police for investigation.
- d. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
- of Singapore (GIA) for archiving and that copies of this report wisfor a fee be made available upon application by interested parties.
- 7. By the loggement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (POPA)

Lunderstand, acknow ledge, agree and consent that

- (8) My insurer, my workshop and the General insurance Association of Srigapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me of possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers; who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law fams, the Monetary Authority of Srigapore and any relevant government agency/authority (such as the police), for the purpose(s) of
- (it processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
- (ii) investigating the accident and/or my clama:
- (ii) carrying out and/or dealing with my instructions or responding to any enquines by me,
- (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could envolve disclosure of certain personal data about ne to bring about desvery of the same as wield as on the external cover of envelopes/med packages), and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(colectively the 'Purposes')

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service provides or agents/ (including their law yers flaw tirms), which may be sited outside of Singapore, for one or more of the above Purposas.

Policyholder's Signalure / Date & Time Sketch Plan # (UNG)	Divers Signature (# det & Time GELK PRAJTING	ED (INTERON)	Date Wijnessed by Re Personnel 0F UNDPIDG/	. 1
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	43			
And the second s		SPERO UP		
11) JBK : B/S131 S	333U 341	FROM MITA BUOUN MITA ROND	NEW	
			South	LIB PEAD

Sketch Plan #2

Describe Circumstances of the Accident
ON DITIONS AT ABOUT 14:00 HE'S I WAS TRAVALLING ALONG
Para Douglaste Pour d martin of mark a record again of the
HOLLE POWDANT ROND & WATERD TO MAKE B U-TURN BACK HOME
47 CHWEST CHIAN ROBD I STOP MY COR BEFORE THE WILL-THEN
To Confiden that There is no one come my coft side
3
SO WHEN THE KOAD WILL CLAAR I MOUR MY CAR SLOWLY.
SUDDIFFULLY FROM SCOTH BUREAU VILLE A WHITE LAXUE CHANGE OF
417 My FROM CAPT HOND SIDE BUMPER 9 THE DAMAGE
OF THE LAYES IS FROM THE RIGHT FROM DODD WATER THE
KKAD BOOK & WK CHINK DEWE & PHOTOGRED PHOTICALINE
THAT ALC.
eclaration
/ / /
Ne declara the foregoing particulars are frue in every respect.
oscyholder's Bignature / Date 8. Driver's Signature (If driver is not the policyholder) / Date Witnessed by Reportatio Centre

Ace Automobile Appraisal Services

Our Ref: AA/C/D11410

Vehicle No : SBT 0005 H

04.	Part Part data	o			Repairer's		Revised
Qty	Parts Descriptions	Conditions			Estimate SS		Amount SS
	LIST ITEMS:						
1	right front door panel	sheared / dente	d	SS	1,170,40	SS	1,170.40
1	right front door glass regulator	refit	•	-	228.40	34	1,170.40
1	front door trim board clip - (set)	necessary			40.00		30.00 9 / 4
1	door speaker rivets - (set)	necessary			28.00		
1	centre pillar trim garnish clip - (set)	necessary					28.00
1	right rear door panel	sheared / dente			38.00		30.00 30
- 4	right rear door upper hinge	twisted	a .		1,044.50		1,044.50
- 1	right rear door lower hinge				82.30		82.30
4		twisted			91.20		91.20
- 1	right rear door rubber seal	torn			70.00		70.00
1	right rear door upper frame garnish	refit			216.00		
1	right rear door glass outer moulding	warped	3/6	8.10	162.00		162.00
1	right rear door glass midg extension	warped	500		252.00		252.00
1	right rear door upper seal	refit			141.70		
1	right rear door glass regulator	refit	22.	1.7.9	270.00		
1	right rear door trim board	refit	366	100	320.00		
1	rear door trim board clip - (set)	necessary			40.00		30.00 9
1	right lower sill trim	chafed			767.70		767.70
1	right lower sill trim clip - (set)	necessary			60.00		45.00 SVC
1	boot interior trim clip - (set)	necessary			50.00		40.00 91-
1	right rear alloy wheel rim - (set)	repair / polish			6,400.00		
		100			11,470.20	_	3,843.10
			LESS	0%		10%	384.31
				-		_	
		Par	ts Total	S\$	11,470.20	SS	3,458.79
	Labour Charges						
	To remove damaged parts and attachm	ente nanal hant au	d ranale		0.400.00		
	right centre pillar, right rear fender, low	erits, pariel beat ar	lacios the		2,100.00		1,200.00
	above-mentioned parts.	or our paner and rep	nacing ine			200	
	assistantia parta.						
	To remove / refit cabin's interior trimmin	or compliant and for	ont saats		220.00		450.00 12 . La
	facilitate repair of right centre pillar.	ig, carpening and in	All scars		220.00		150.00 80 -
	recentate repair of right certife pilar.						
	To remove / refit boot's interior trimming	cometing and rea	r annia		100.00		100 no. 0.1-
	facilitate repair of right rear fender.	, carpenny and rea	i sears		180.00		150.00 80 -
	racilitate repair or right real render.						
	To town for both John down to be a		27446233				/ 11
	To transfer both right door's internal me	chanism and comp	onents.		280.00		240:00 160
			oraco orazonia		alaye AM		AND
	To transfer wiring harness, check wiring	and central locking	g function		80.00		50.00
	T		-9		232023		113
	To set up diagnostic programme module		nd re-		280.00		250.00 150 -
	programme central locking, air-bag and						034A117014001 - 1470. [
			14201	-			A 40 11 14 10 10 10 10 10 10 10 10 10 10 10 10 10
	Rustproofing and under-sealing.	0	+1,-	1	120.00		90,00
		720 171 371					60
	To putty, apply primer and spray paint the	ne affected areas.			1,050.00		950.00 Can -
	2. Down Surveys - placement over 1 on 1 on 1 on 1 on 1 on 1 on 1						0001
	To separate rim and tyre. Polish up rim	and refit same. Bal	ance tyre.		80.00		40:00 301-15
			- 5				
8	To reset wheel alignment and conduct n	oad test.			150.00	200	120.00-601-
				0.5352		BO.	
		7	OTAL	5\$	16,010.20	8\$	6,698.79

5721-29

5 days



Ace Automobile Appraisal Services Tol: 67411383 Fax: 67422138 Mobile: 97980686

Regn. No. 5288 9133B

770 Bedok Reservoir View #16-179 Singapore 470770

Mailing Address: Towner Road P.O. Box 327 Singapore 913231

Mr. Chia Boon Kiong Jason 5 Zehnder Road Singapore 117689

23rd Dec 2016

Invoice No. : AA/C/D11410

Description		Amount \$
Vehicle No. ; SBT 0005 H		
Your Ref. : Not Advised		
Policy No. : Not Applicable		
Vehicle Inspection Report - SBT 0005 H		
Being inspection fees and transport charges.		635.00
2. Follow-Up Inspection.		80.00
3. Photographs (64 pcs).		64.00
(Dollars: Seven Hundred And Seventy-Nine Only)	Total	779.00

Please cross cheque and make payable to: Ace Automobile Appraisal Services Towner Post Office PO Box 327 Singapore 913231

Ace Automobile Appraisal Services

Authorised Signature

Ace Automobile Appraisal Services

Tel: 67411383 Fax: 67422138 Mobile: 97980686

Regn. No. 5288 9133B

770 Bedok Reservoir View #16-179 Singapore 470770

Mailing Address: Towner Road P.O. Box 327 Singapore 913231

Mr. Chia Boon Klong Jason 5 Zehnder Road Singapore 117889 Our Ref : AA/C/D11410 Your Ref : Not Advised

WITHOUT PREJUDICE

Dear Sir,

23rd Dec 2016

RE:

Vehicle Inspection Services

Vehicle Regn. No.:

SBT 0005 H

We refer to your instructions to appraise the above-mentioned vehicle on 28th Nov 2016.

A static inspection was carried out and our report is enclosed for your perusal.

The estimated repair costs submitted by M/s. Hoe Heng RICAS Pte Ltd for \$\$ 16,010.20 have been scrutinized and revised by us against the actual damages found on the vehicle and we recommend the replacements and rectification accordingly.

The repairer had agreed to carry out the repairs at the revised amount of \$\$ 6,698.79 nett corresponding to supply of parts, labour and spray painting charges.

However, we have not given instructions to authorise the repairs.

Photographs (64 pcs) of the damaged vehicle taken by us during our inspection are enclosed.

Under normal circumstances the estimated period of repairs is EIGHT (8) working days.

We are reverting the matter to you for your decision.

Please feel free to contact us if you need any clarification.

Yours Truly

ACE AUTOMOBILE APPRAISAL SERVICES

B. H. Chod CAE MIMI MSAAA

Automotive Appraiser

End.

Ace Automobile Appraisal Services

VEHICLE INSPECTION REPORT

To:

Mr. Chia Boon Kiong Jason

5 Zehnder Road Singapore 117689 Reference No.

AA/C/D11410

Policy No. N/A Your Ref. No. Not Advised

Sum Insured N/A

Excess Date

Third Party : 23rd Dec 2016

Assigned By

: Mr. Jason Chia

Name of workshop

Hoe Heng RICAS Pte Ltd

Place of Inspection

50 Gul Crescent

Date of Assignment

Singapore 629543 : 28 Nov 2016

Date of Accident Date of Inspection

: 21 Nov 2016

: 28 Nov 2018

PARTICULARS OF VEHICLE

Vehicle Regn. No.

: SBT 0005 H

Odometer / km : 45.750

Make / Model

: Lexus GS350 - 3456cc

Year of Regn.

2012

Type Chassis No.

: 4 Door Saloon - Auto : JTHBE1BL405006067

Color Radio / CD

Pearl White : Factory Fitted

Engine No.

: Hidden

Air-Cond.

: Fitted

Carrying Capacity

: 4 Passengers

Insurer

: NTUC income

TYRES CONDITION

Size

N/s - Tread Depth/Make

O/s - Tread Depth/Make

Front Rear

235/40 - ZR19

5mm - Pirelli

5mm - Pirelli 5mm - Pirelli

265/35 - ZR19 5mm - Pirelli The above represent an estimated remaining life of the tyre treads in mm.

PRE-ACCIDENT CONDITION (Static tests only)

Handbrake

: Serviceable

Body Work

: Good

Market Value

Footbrake

: Serviceable

Paint Work

Good

Scrap Value

Steering

: Serviceable

Modifications

: None

Others

POINT OF IMPACT/GENERAL DESCRIPTION OF DAMAGES

The vehicle sustained damages along the right mid bodyworks.

Both right side doors were dented / sheared.

Right centre pillar was shifted and dented.

Right rear fender was buckled and dented. Right side lower sill trim was chafed.

Right rear alloy wheel rim was grazed.

For details of damages please refer to our schedule attached.

REMARKS :

This survey was conducted strictly without prejudice.

This report is strictly confidential and is given for the use of clients and their authorised assigned agents and any disclosure or publication of it in part or whole shall be the responsibility of such person and no liability shall be attached to us thereof.



Ace Automobile Appraisal Services

Our Ref: AA/C/D11410

Vehicle No: SBT 0005 H

Note: The repairer had agreed to carry out the repairs at the revised amount of \$ 6,698.79 nett corresponding to supply of all parts, labour and spray painting charges.

The estimated period of repairs is EIGHT (8) working days.

In accordance to your instructions, we have not authorised repairs on your behalf.

Ace Automobile Appraisal Services

B. H./Choo CAE MIMI MSAAA Automotive Appraiser



Hoe Heng RICAS Private Limited 50 Gul Crescent Singapore 629543

Tel: 6325 5566 Fax: 6325 6565

Website: www.hoeheng.com.sg

Biz Reg: 201626658W GST Reg: 201626658W

PAGE: 1 of 2

TAX INVOICE: HHRI17-000001

CHIA BOON KIONG JASON

5 Zehnder Road Singapore 117689

Contact No :

Fax : Attn :

Date : 03/01/2017

Quotation No. :

Work Order No. :

Vehicle No. : SBT5H

Model / Make :

Terms : C.O.D.

S/N	Descriptions	Unit Price	Qty	UOM	Disc	Amount
1.	RH Side Front Door	1,170.40	1			1,170.40
2.	Front Door trim board clip - (set)	30.00	1			30.00
3.	Door Speaker river - (set)	28.00	1			28.00
4.	Centre pillar trim garnish clip - (set)	30.00	1			30.00
5.	RH Rear Door Panel	1,044.50	1			1,044.50
6.	RH Rear Door Upper Hinge	82.30	1			82.30
7.	RH Rear Door Upper Hinge	91.20	1			91.20
В.	RH Reae Door Rubber Seal	70.00	1			70.00
9.	RH Rear Door Glass Outer Moulding	162.00	1			162.00
10.	RH Rear Door Glass Mldg extension	252.00	1			252.00
11.	Rear Door Trim Board Clip - (Set	30.00	1			30.00
12.	RH Lower Sill trim	767.70	1			767.70
13.	RH Lower Sill trim clip - (set)	45.00	1			45.00
14.	Boot Interior trim clip - set	40.00	1			40.00
15.	Less Discount	-384.31	1			-384.31
	Labour Charge					
16.	To Remove danaged parts & attachment,	1,200.00	1			1,200.00
	panel beating and repitalr rh side ctr pillar, lower sill panel and replacing the above-mentioned parts					
17.	To remove/refit cabin's nterior trimming	150.00	1			150.00
	carpeting and front seats facilitate repair parts of right centre pillar					
18.	To remove / refit boot's interior trimming, carpeting and rer seats	150.00	1			150.00
	carpeting and rear seats facilitate repair of righ rear fender	00000000				
19.	To Transfer both rh door's internal mechanism and components	240.00	1			240.00
20.	To transfer wiring harness, check and central locking function	50.00	1			50.00
21.	To set up dianostic programme module.	250.00	1			250.00
	Reset, analysis and re-programme central locking, air-bag and ECU					
22,	Rustproofing and under-sealing	90.00	1			90,00
23.	To putty, apply and spray paint the affected areas	950.00	1			950.00
24.	To separate rim nd tyre. Polish up rim and	40.00	1			40.00



Hoe Heng RICAS Private Limited

50 Gul Crescent Singapore 629543 Tel: 6325 5566 Fax: 6325 6565

Website: www.hoeheng.com.sg

Biz Reg: 201628658W GST Reg: 201626658W

PAGE: 2 of 2

TAX INVOICE: HHRI17-000001

CHIA BOON KIONG JASON

5 Zehnder Road Singapore 117689

Contact No :

Fax :

Attn :

Descriptions

Date : 03/01/2017 Quotation No. :

Work Order No. :

Vehicle No. : SBT5H

Model / Make :

Terms : C.O.D.

Qty UOM Disc S/N Unit Price Amount refit same, Balance tyre 120.00 25. To reset wheel alignment and conduct road test 120.00 1

Sub-Total : S\$

Less Deposit : S\$

6,698.79

GST 7% : S\$ Total : 8\$

Balance : 3\$

468.92 7,167.71

7,167.71

0.00

SINGAPORE DOLLAR SEVEN THOUSAND ONE HUNDRED SIXTY SEVEN

AND CENTS SEVENTY ONE ONLY

Remarks:

- Please verify the details and notify us of any discrepancies within 7 days. Unless otherwise notified, this invoice is deemed correct.

- Cheques should be crossed and made payable to "Hoe Heng RICAS Pte Ltd".

- Interest at the rate of 1.5% may be imposed on overdue accounts.

HOE HENG RICAS PRIVATE LIMITED

E& O.E

Ace Automobile Appraisal Services

Tel: 67411383 Fax: 67422138 Mobile: 97980686

Regn. No. 5288 9133B

770 Bedok Reservoir View #16-179 Singapore 470770

Malling Address: Towner Road P.O. Box 327 Singapore 913231

Our Ref : AA/C/D11410 Your Ref : Not Advised

WITHOUT PREJUDICE

23rd Dec 2016

Mr. Chia Boon Kiong Jason 5 Zehnder Road Singapore 117689

Dear Sir,

RE:

Vehicle Inspection Services

Vehicle Regn. No.:

SBT 0005 H

We refer to your instructions to appraise the above-mentioned vehicle on 28th Nov 2016.

A static inspection was carried out and our report is enclosed for your perusal.

The estimated repair costs submitted by M/s. Hoe Heng RICAS Pte Ltd for \$\$ 16,010.20 have been scrutinized and revised by us against the actual damages found on the vehicle and we recommend the replacements and rectification accordingly.

The repairer had agreed to carry out the repairs at the revised amount of **S\$ 6,698.79** nett corresponding to supply of parts, labour and spray painting charges.

However, we have not given instructions to authorise the repairs.

Photographs (64 pcs) of the damaged vehicle taken by us during our inspection are enclosed.

Under normal circumstances the estimated period of repairs is EIGHT (8) working days.

We are reverting the matter to you for your decision.

Please feel free to contact us if you need any clarification.

Yours Truly

ACE AUTOMOBILE APPRAISAL SERVICES

B. H. Chog CAE MIMI MSAAA

Automotive Appraiser

End.

Ace Automobile Appraisal Services

VEHICLE INSPECTION REPORT

To:

Mr. Chia Boon Klong Jason

5 Zehnder Road Singapore 117689 Reference No.

: AA/C/D11410

Policy No. : N/A

Your Ref. No. : Not Advised Sum Insured : N/A

Excess Third Party Date 23rd Dec 2016

Assigned By

Name of workshop

Mr. Jason Chia

: Hoe Heng RICAS Pte Ltd

Place of Inspection

: 50 Gul Crescent Singapore 629543

Date of Assignment

: 28 Nov 2016

Date of Accident Date of Inspection

: 21 Nov 2016 : 28 Nov 2016

PARTICULARS OF VEHICLE

Vehicle Regn. No. : SBT 0005 H

Odometer / km : 45,750

Make / Model

: Lexus GS350 - 3456cc

Year of Regn. : 2012

: Pearl White

Туре Chassis No.

: 4 Door Saloon - Auto : JTHBE1BL405006067

Color Air-Cond.

Radio / CD : Factory Fitted

Engine No.

: Hidden : 4 Passengers

Insurer

: Fitted : NTUC Income

Carrying Capacity TYRES CONDITION

N/s - Tread Depth/Make

O/s - Tread Depth/Make

235/40 - ZR19

5mm - Pirelli

5mm - Pirelli

Rear

: 265/35 - ZR19

5mm - Pirelli

5mm - Pirelli

The above represent an estimated remaining life of the tyre treads in mm.

PRE-ACCIDENT CONDITION (Static tests only)

Handbrake

Serviceable

Body Work

: Good

Market Value

Footbrake

Serviceable

Paint Work

Good

Steering

Scrap Value

: Serviceable

Modifications

Others

POINT OF IMPACT/GENERAL DESCRIPTION OF DAMAGES

The vehicle sustained damages along the right mid bodyworks.

Both right side doors were dented / sheared.

Right centre pillar was shifted and dented. Right rear fender was buckled and dented.

Right side lower sill trim was chafed. Right rear alloy wheel rim was grazed.

For details of damages please refer to our schedule attached.

REMARKS :

This survey was conducted strictly without prejudice.

This report is strictly confidential and is given for the use of clients and their authorised assigned agents and any disclosure or publication of it in part or whole shall be the responsibility of such person and no liability shall be attached to us thereof.



Ace Automobile Appraisal Services

Our Ref: AA/C/D11410

Vehicle	No:	SBT	0005	Н

Qty	Parts Descriptions	Conditions		Repairer's Estimate SS		Revised Amount S\$
.,		C15-8111-5111-5111-511				
Sam	LIST ITEMS:					
1	right front door panel	sheared / dented	S\$	1,170.40	S\$	1,170.40
1	right front door glass regulator	refit		228.40		
1	front door trim board clip - (set)	necessary		40.00		30.00
1	door speaker rivets - (set)	necessary		28.00		28.00
1	centre pillar trim garnish clip - (set)	necessary		36.00		30.00 1,044.50
1	right rear door panel	sheared / dented twisted		1,044.50 82.30		82.30
1	right rear door upper hinge	twisted		91.20		91.20
1	right rear door lower hinge			70.00		
1	right rear door rubber seal	tom				70.00
1	right rear door upper frame garnish	refit		216.00 162.00		162.00
1	right rear door glass outer moulding	warped		252.00		252,00
	right rear door glass mldg extension	warped		141.70		252.00
1	right rear door upper seal	refit refit		270.00		•
1	right rear door glass regulator right rear door trim board	refit		320.00		
1	rear door trim board clip - (set)	necessary		40.00		30.00
1	right lower sill trim	chafed		767.70		767.70
1	right lower sill trim clip - (set)	necessary		60.00		45.00
1	boot interior trim clip - (set)	necessary		50.00		40.00
1	right rear alloy wheel rim - (set)	repair / polish		6,400.00		40.00
1	right real alloy wheel fill - (set)	repair / polisir		11,470.20	_	3,843.10
		LESS	0%	11,470.20	10%	384.31
		LESS	076		10%_	304.31
		Parts Total	S\$	11,470.20	S\$	3,458.79
	Labour Charges					800
	To remove damaged parts and attachmright centre pillar, right rear fender, low above-mentioned parts.		•	2,100.00		1,200.00
	To remove / refit cabin's interior trimmir	ng carpeting and front seats		220.00		150.00
	facilitate repair of right centre pillar.	ig, carpoing and none scale		220.00		
						60
	To remove / refit boot's interior trimming facilitate repair of right rear fender.	g, carpeting and rear seats		180.00		150.00
	racilitate repair of right rear render.					120
	To transfer both right door's internal me	chanism and components.		280.00		240.00
	To transfer wiring harness, check wiring	and central locking function	١.	80.00		50.00
	A U			No. 2 (4.5 (4.5 (4.5 (4.5 (4.5 (4.5 (4.5 (4.5		200
	To set up diagnostic programme modul programme central locking, air-bag and			280.00		250.00
	Rustproofing and under-sealing.			120.00		90.00
	To putty, apply primer and spray paint t	he affected areas.		1,050.00		950.00
				80.00		40.00
	To separate rim and tyre. Polish up rim					80
	To reset wheel alignment and conduct	road test.		150.00		120.00
		TOTAL	S\$	16,010.20	S\$_	6,698.79

Ace Automobile Appraisal Services

Our Ref: AA/C/D11410

Vehicle No: SBT 0005 H

Note: The repairer had agreed to carry out the repairs at the revised amount of \$ 6,698.79 nett corresponding to supply of all parts, labour and spray painting charges.

The estimated period of repairs is EIGHT (8) working days.

In accordance to your instructions, we have not authorised repairs on your behalf.

Ace Automobile Appraisal Services

B. H. Choo CAE MIMI MSAAA Automotive Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Interna	ationale Des Experts En Autom	obile	
GREAT AMERICAN INSURANCE COMPANY Ref : CS3/GAI16022416/T1sbs2-2				
C/O: TAN KOK QUAN 1 WALLICH STREET #07-02 GUOCO TOV		Date: 30-08-2018 Code: GAI		
l. P	olicy Particulars :- THIRD P.	ARTY CLAIM (RESURVE	Y INSPECTION)	
Insured Veh.	SBK 2333U	Veh. Inspected	SBT 5H	
Policy No.	CF.LHP.jq.0943.17-gai	Coverage (\$)	0.00	
Claim No.	CLMOMVP000000142	Excess (\$)	0.00	
Assign From	JOLENE QUAH	Assign Date	30/07/2018	
2.	Vehicle Pa	articulars & Condition	新松子是多数数	
Make & Mode	TOYOTA LEXUS GS350	c.c	3456	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	JTHBE1BL405006067	Colour	WHITE	
Odometer	2	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3.	Con	ditions of Tyres		
	Size	Make	Balance	
R/H Front Tyr	e 235/40R19	PIRELLI	5 mm	
L/H Front Tyre	235/40R19	PIRELLI	5 mm	
R/H Rear Tyre	265/35R19	PIRELLI	5 mm	
L/H Rear Tyre		PIRELLI	5 mm	
4.	Descr	iption of Damages		
	HAD COMPLETED ITS REPAIR (TION SEE DETAILS.	WORKS.		
5.		eral Information		
Accident Date	21/11/2016	Inspection Date	24/11/2016	
Survey held a	t HOE HENG PTE LTD			
	7 PIONEER PLACE SINGAPORE 627824			
5a.		Remarks		
A)THE INSPEC B)IN ACCORDA	TION WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.	
5b.		ate Days of Repair		

7 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBT 5H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RIGHT FRONT DOOR PANEL	REPLACED	1,170.40	1,170.40
1	RIGHT FRONT DOOR GLASS REGULATOR	REFIT	228.40	-
1	SET FRONT DOOR TRIM BOARD CLIP	REPLACED	40.00	30.00
1	SET DOOR SPEAKER RIVETS	REPLACED	28.00	28.00
- 1	SET CENTRE PILLAR TRIM GARNISH CLIP	REPLACED	36.00	30.00
1	RIGHT REAR DOOR PILLAR	REPLACED	1,044.50	1,044.50
1	RIGHT REAR DOOR UPPER HINGE	REPLACED	82.30	82.30
1	RIGHT REAR DOOR LOWER HINGE	REPLACED	91.20	91.20
1	RIGHT REAR DOOR RUBBER SEAL	REPLACED	70.00	70.00
1	RIGHT REAR DOOR UPPER FRAME GARNISH	REFIT	216.00	-
1	RIGHT REAR DOOR GLASS OUTER MOULDING	REPLACED	162.00	162.00
1	RIGHT REAR DOOR GLASS MLDG EXTENSION	REPLACED	252.00	252.00
1	RIGHT REAR DOOR UPPER SEAL	REFIT	141.70	-
1	RIGHT REAR DOOR GLASS REGULATOR	REFIT	270.00	-
1	RIGHT REAR DOOR TRIM BOARD	REFIT	320.00	
1	SET REAR DOOR TRIM BOARD CLIP	REPLACED	40.00	30.00
1	RIGHT LOWER SILL TRIM	REPLACED	767.70	767.70
1	SET RIGHT LOWER SILL TRIM CLIP	REPLACED	60.00	45.00
1	SET BOOT INTERIOR TRIM CLIP	REPLACED	50.00	40.00
1	SET RIGHT REAR ALLOY WHEEL RIM	REPAIRED SEE LABOUR	6,400.00)
	LESS 10% DISCOUNT			-384.31
			11,470.20	3,458.79
	LABOUR			
	TO REMOVE DAMAGED PARTS AND ATTACHMENTS, PANEL BEAT AND REPAIR RIGHT CENTRE PILLAR, RIGHT REAR FENDER, LOWER SILL PANEL AND REPLACING THE ABOVE-MENTIONED PARTS. INCLUSIVE OF THE REPAIR OF RIGHT REAR ALLOY WHEEL RIM.		2,100.00	800.00
	TO REMOVE / REFIT CABIN'S INTERIOR TRIMMING, CARPETING AND FRONT SEATS FACILITATE REPAIR OF RIGHT CENTER PILLAR.		220.00	60.00
	TO REMOVE / REFIT BOOT'S INTERIOR TRIMMING, CARPETING AND REAR SEATS FACILITATE REPAIR OF RIFGHT REAR FENDER.		180.00	60.00

Report Ref No. CS3/GAI16022416/T1sbs2-2



RECOMMENDED COST OF REPAIRS

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

5,728.79

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER BOTH RIGHT DOOR'S INTERNAL MECHANISM AND COMPONENTS.		280.00	120.00
	TO TRANSFER WIRING HARNESS, CHECK WIRING AND CENTRAL LOCKING FUNCTION.		80.00	50.00
	TO SET UP DIAGNOSTIC PROGRAMME MODULE. RESET, ANALYSIS AND RE-PROGRAME CENTRAIL LOCKING, AIR -BAG AND ECU.		280.00	200.00
	RUSTPROOFING AND UNDER-SEALING.		120.00	60.00
	TO PUTTY, APPLY PRIMER AND SPRAY PAINT THE AFFECTED AREAS.		1,050.00	500000000
	TO SEPARATE RIM AND TYRE. POLISH UP RIM AND REFIT SAME. BALANCE TYRE.		80.00	40.00
	TO RESET WHEEL ALIGMENT AND CONDUCT ROAD TEST.		150.00	80.00
			4,540.00	2,270.00
	GRAND TOTAL		16,010.20	5,728.79

Report Ref No. CS3/GAI16022416/T1sbs2-2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A
Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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