

INSURANCE

INS. CASE OWNERS

CC 4/AIG1801 2822, Ueb3

LKK
IDAC

Surveyor:

hmmms

DOI:

ASSIGNMENT

20/7/18

Date / Time:

20/7/18

Registered in Merimen:

20/7/18

Pre-assign / CCU / FTE



Insured Vehicle No:

SKR 7914M

Claim No:

060887687556

Name of Insured:

melati oka mhsyany.

Policy No:

Insured Tel No:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

11/7/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

FBH 7927K



INSRS:
WSP:
Tel:
Liability:
RMKS:

T20
spray



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time:

15/8/18

Asker

20-8-18

FBH 7927K - X

SKR 7914M - Y

sent out 1st letter.

01 REPORTED

LIBRARY UNLOCK / REQUEST FOR PR.

5-8-18

RED PR FROM AIG AND TP WAS CHARGED FOR INCONVENIENCE DOWRY

SEEK APPROVAL TO REJECT CLAIM.

APPROVAL TO REJECT.

EMAIL WEP TO REJECT CLAIM.



STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorization To Act

Release Voucher

Final Repair Bill

Car Rental Invoice:

Towing Invoice

ETA / GIA:

Medical Bill

PRR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos

Others:

PRELIMINARY ADVICE: Date/Time:

Sent By:

29-8-18

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(days) Reduction:

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(5

x

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only

LOI only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GLA/TA Search

SS

Medical

SS

Disbursement

SS

(e.g. Travel Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

7

3) Survey fee:

320

COPIES SENT 11/4/19

(08/1/13) wef

ASS. REC. BY:

REF:

AIG

ASSIGNMENT

From: Date: 30/07/2018

Estimated Cost

OP ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

-

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^{up}

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

FBH/7937K

Yr Regn:

101 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Yamaha FZ16ST c.c 153

Colour:

Red/Black

A/C:

Insured / Std / NI / NA

Sp. Reading

92487

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ME14550B6D2010318

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

100/80-17

R:

130/70-17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

11/7/18

D.O.I.

30/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 3rd

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MA 881

MP-1339 (220:728.35 39%)

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS_ SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)



張 噴 漆 TEO SPRAY PAINTING

(INCORPORATED IN THE REPUBLIC OF SINGAPORE)
Reg. Address: BLOCK 6, DEFU LANE 10, DEFU INDUSTRIAL PARK C, #01-558
SINGAPORE 539187 TEL: 6283 5474 (2 LINES) FAX: 6287 2012
REG. NO. 275084 / 00X

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120
Tel: 64193000
Fax: 68357416

Dear Sir/Madam

27.07.2018

RE: THIRD PARTY CLAIMS FOR FBH7937K AGAINST YOUR
INSURED SKR7514M, ACCIDENT ON 11.07.2018 AT
JUNCTION OF ROCHOR ROAD AND BEACH ROAD

1 LAMP STAY	✓	\$ 67.50	X
2 EXHAUST COVER	cut	\$ 27.00	✓
3 EXHAUST BLACK COVER	cut	\$ 24.00	✓
4 SIDE COVER INNER	✓	\$ 72.00	X
5 SIDE COVER OUTER	cut	\$ 72.00	✓
6 HANDLE BAR	Set	\$ 87.00	✓
		\$ 349.50	
		\$ 34.95	
		\$ 314.55	

NETT ITEM			
1 LABOUR CHARGES		\$ 225.00	150
2 ENGINE OIL		\$ 18.00	X
	1-1	\$ 243.00	
		\$ 557.55	

Thanks
TSP

N. of Alhul
2pm
30/7/18
Chenghe. Alhul
P/P # 3391=

7-210
189



張 噴 漆 TEO SPRAY PAINTING

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SINGAPORE 539187 TEL: 6283 5474 (2 LINES) FAX: 6287 2012
REG. NO. 275084 / 00X

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120
Tel: 64193000
Fax: 68357416

*Not Attended
black
3 days
30/7/18
the photo attached*

Dear Sir/Madam

27.07.2018

RE: THIRD PARTY CLAIMS FOR FBH7937K AGAINST YOUR
INSURED SKR7514M, ACCIDENT ON 11.07.2018 AT
JUNCTION OF ROCHOR ROAD AND BEACH ROAD

1 LAMP STAY	<i>1</i>	\$ 67.50	<i>X</i>
2 EXHAUST COVER	<i>cu</i>	\$ 27.00	<i>✓</i>
3 EXHAUST BLACK COVER	<i>cu</i>	\$ 24.00	<i>✓</i>
4 SIDE COVER INNER		\$ 72.00	<i>?</i>
5 SIDE COVER OUTER	<i>cu</i>	\$ 72.00	<i>✓</i>
6 HANDLE BAR	<i>SM</i>	\$ 87.00	<i>✓</i>
		\$ 349.50	
		\$ 34.95	
		\$ 314.55	

Less 10%
Sub Total

NETT ITEM
1 LABOUR CHARGES
2 ENGINE OIL

Total

	\$ 25.00	<i>✓</i>
<i>17</i>	\$ 18.00	<i>X</i>
	\$ 43.00	

Sub Total

\$ 357.55

Thanks
TSP

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 1227A

Vehicle Details

Vehicle No.: FBH7937K
Vehicle to be Exported: No
Intended De-registration Date: 30 Jul 2018
Vehicle Make: YAMAHA
Vehicle Model: FZ16ST
Primary Colour: Black
Secondary Colour: Red
Manufacturing Year: 2013
Engine No.: 45SB010290
Chassis No.: ME145S0B6D2010318
Maximum Power Output: -
Open Market Value: \$2,417.00
Original Registration Date: 05 Oct 2013
First Registration Date: 05 Oct 2013
Transfer Count: 1
Actual ARF Paid: \$363.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 04 Oct 2023
COE Category: D - Motorcycle
COE Period(Years): 10
QP Paid: \$1,703.00
COE Rebate Amount: \$881.00
Total Rebate Amount: \$881.00

Message

The information contained herein is correct as at 30 Jul 2018

OK

- Pre repair inspection request - FBH7937K VS SKR7514M (OI) DOA: 11/07/2018

From: Mithoosingh, Aashweenjeetkaur

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chih, Lee-Ying, Abu Kassim, Noor Marisa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darshene, Allen, Syazirudin, Chan, Yoke B

Sent: 27/7/2018 4:17:05 PM

Attachments:  tmp48325

Hi,

Please refer to the enclosed request from **Teo Spray Painting**

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Irene Suan [mailto:irene@teospraytrading.com.sg]

Sent: Friday, July 27, 2018 4:08 PM

To: Mithoosingh, Aashweenjeetkaur

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKR7514M AND FBH7937K ON 11/07/2018

Good afternoon,

We choose Marcus Chua of LKK.

Thanks

Irene



On Fri, Jul 27, 2018 at 3:18 PM, Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com> wrote:
Without Prejudice

Your Reference : FBH7937K

Our Reference : SKR7514M

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

4.15pm @ 27/07/18
person @ here
vehicle not in
amway on 30/07/18

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Aashveerjeet Kaur (Aashveer)

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

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張 噴 漆
TEO SPRAY PAINTING

(INCORPORATED IN THE REPUBLIC OF SINGAPORE)
Reg. Address: BLOCK 6, DEFU LANE 10, DEFU INDUSTRIAL PARK C, #01-558
SINGAPORE 530187 TEL: 6283 5474 (2 LINES) FAX: 6287 2012
REG. NO.: 275084 / 00X

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120
Tel: 64193000
Fax: 68357416

27.07.2018

Attn : Motor Claims Dept

Dear Sir/Madam

RE: THIRD PARTY CLAIMS FOR FBH7937K AGAINST YOUR
INSURED SKR7514M, ACCIDENT ON 11.07.2018 AT
JUNCTION OF ROCHOR ROAD AND BEACH ROAD

With regards to the above, please kindly arrange for your surveyor to come to
TEO SPRAY PAINTING to inspect the damage on the vehicle on 30.07.2018.

I thank you.

Yours truly,
Teo Spray Painting
Tel: 62835474
Email: irene@teospraytrading.com.sg

Shuqi

View Received Message

This mail is associated with :

***FBH7937K (0608876815SG)
[SKR7514M]**

TP
AHMAD TARMIZI BIN ABDUL RAHIM
Jul 11 2018 8:25PM
[MELATI OKA MASAGUNG]
Teo Spray Painting

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/08/2018 10:10 AM.
To LKK_HQ
CC NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Syazairdina.Azlan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com
Subject Re: No OI GIA Report (SKR7514M VS FBH7937K)

Hi Shu Pei,

OI has not reported yet. Kindly find OI details sent in merimen.

Thanks and regards,

Syaza Irdina Azlan

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Syazairdina.Azlan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com
Sent On: 06/08/2018 09:54 AM
Subject: Re: No OI GIA Report (SKR7514M VS FBH7937K)

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei Admin
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 31/07/2018 01:22 PM
Subject: No OI GIA Report (SKR7514M VS FBH7937K)

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Melati Oka Masagung

Address :
25 Anderson Road
Avalon Apartment #10-05
Singapore 259986

Mobile No: 96288088

Thank you.

Regards,

Syaza Irdina Azlan

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18013822/Ueb3

14TH Aug 2018

Melati Oka Masagung
25 Anderson Road
Avalon Apartment #10-05
Singapore 259986

Dear Sirs,

**ACCIDENT INVOLVING SKR 7514M AND FBH 7937K ON 11/07/2018 ALONG/ AT
ROCHOR ROAD & BEACH ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 28 November 2018 10:24 AM
To: Asher Sng (LKKAuto)
Subject: RE: Our Ref: 0608876815SG-003 || Accident Involving SKR7514M / FBH7937K on 11/07/2018

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

You have my mandate to reject TP claim with the resultant PIR against TP for inconsiderate driving.

Please upload OI vehicle photos in merimem as well.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, November 08, 2018 2:50 PM
To: Tan, Bennie-WZ
Subject: RE: Our Ref: 0608876815SG-003 || Accident Involving SKR7514M / FBH7937K on 11/07/2018

Hi Bennie,

We refer to the email below.

TP reported that OI move forward and hit onto his stationary vehicle.

OI reported that TP make a right turn from OI left side and hit onto his vehicle.

We are of the opinion that liability is not in third party favour as TP committed an offence of Inconsiderate Driving.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Monday, 29 October 2018 2:59 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Our Ref: 06088768155G-003 || Accident Involving SKR7514M / FBH7937K on 11/07/2018

Hi Asher

Referring to the above matter handled by you.

Fyi, Injury claim received from TP rider and Insured has received PIR against TP rider. (See attached)

Fyna pls.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 9 April 2019 9:37 AM
To: irene@teospraytrading.com.sg
Subject: ACCIDENT INVOLVING FBH 7937K AND SKR 7514M ON 11/07/2018
Attachments: SKETCH PLAN.pdf; OI PIR.pdf

Your Ref: FBH 7937K
Our Ref: CC4/AIG18013822/Ueb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING FBH 7937K AND SKR 7514M ON 11/07/2018

We attached here with a copy of our insured's accident statement and our insured police investigation result for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn from left side of our insured and your client was charged by the traffic police for inconsiderate driving.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue
Singapore 408
Tel +65 6547 1
Fax +65 6547
www.police.gov.sg

Our Ref : TP/IP/41101/2018
Date : 24 OCTOBER 2018

ERWIN CIPUTRA
25 ANDERSON ROAD
#10-05
SINGAPORE 259986

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SKR 7514 M AND FBH 7937 K ALONG BEACH
ON 11/07/2018 AT ABOUT 8.30PM**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the rider of **FBH 7937 K** had committed an offence of **Inconsiderate Driving under Section 65(b) of the Traffic Act Chapter 276**. Action has been initiated against the rider for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 29 October 2018 2:59 PM
To: Asher Sng (LKKAUTO)
Subject: Our Ref: 0608876815SG-003 || Accident Involving SKR7514M / FBH7937K on 11/07/2018
Attachments: PIR.jpg
Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Referring to the above matter handled by you.

Fyi, Injury claim received from TP rider and Insured has received PIR against TP rider. (See attached)

Fyna pls.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2018 Edit Reg		30 Jul 2018 00:00 Edit Adj Rpt	S\$339.00 Edit Estimates	S\$339.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	MELATI OKA MASAGUNG , ID: F2262227R								
Main Claimant:	AHMAD TARMIZI BIN ABDUL RAHIM , ID: S8171227A								
Vehicle Reg. No.:	FBH7937K	Date of Loss:	11/07/2018 20:00 - :59 [57 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0608876815SG	Policy/Cover Note No.:	2100504262-01 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKR7514M	Policy No. (Claimant):							
		Excess:							
Repairer:	Teo Spray Painting (HQ) BLK 6 DEFU LANE 10, DEFU IND PARK C #01-558, 539187 Defu Lane - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 08/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (06/08/2018): Re: No OI GIA Report (SKR7514M VS FBH7937K) AIG_SG (31/07/2018): Request To Upload TP GIA Report AIG_SG (31/07/2018): No OI GIA Report (SKR7514M VS FBH7937K) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBH7937K (0608876815SG)
[SKR7514M]
TP
AHMAD TARMIZI BIN ABDUL RAHIM
Jul 11 2018 8:25PM
[MELATI OKA MASAGUNG]
Teo Spray Painting

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	20/08/18 11:51	Accident Statement From: SC - Reg. No: SKR7514M, Claimant: MELATI OKA MASAGUNG													Load HTM			
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	11/04/19 14:54	LKK INSPECTION PHOTOS													Load PDF			
2	11/04/19 14:54	LKK RE-INSPECTION PHOTOS													Load PDF			
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	31/07/18 19:22	EMAIL_FROM_AIG_DD_27072018													Load PDF			
2	31/07/18 19:22	WKSP_NOTICE													Load PDF			
3	14/08/18 20:56	TP POLICE REPORT													Load PDF			
4	14/08/18 20:56	TP GIA REPORT													Load PDF			
5	15/08/18 09:24	Non reporting letter													Load PDF			
6	09/04/19 09:28	APPROVAL TO REJECT TP CLAIM													Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	29/10/18 14:51	PIR against TP rider (ie FBH7937K)													Load JPG	<input checked="" type="checkbox"/>		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18013822/UEB3Q2

Date: 15/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100504262-01

Claimant Vehicle No : FBH7937K

Insured Vehicle No : SKR7514M

Date of Loss: 11/07/2018

Nature of Claim: TP

Claim No: 0608876815SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBH7937K

Make & Model: YAMAHA FZ16ST, 153cc (M)

Engine No: 45SB010290

Reg. Date: 05/10/2013 (Man. Year: 2013)

Chassis No: ME145S0B6D2010318

Colour: Red/Black

Odometer: 92487 km

Engine Capacity: 153 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 100/80-17 Rear Tyre Size: 130/70-17

Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm

Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	332.55	189.00	143.55	43.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	225.00	150.00	75.00	33.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	557.55	339.00	218.55	39.20
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 30/07/2018

Date Inspected: 30/07/2018 Inspected At:

Teo Spray Painting (HQ)
BLK 6 DEFU LANE 10, DEFU IND PARK
C #01-558
Singapore 539187

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LAMP STAY	Repair	67.50 FL	*- FL
2	1		*EXHAUST COVER	Cut	27.00 FL	*27.00 FL
3	1		*EXHAUST BLACK COVER	Cut	24.00 FL	*24.00 FL
4	1		*SIDE COVER INNER	Not Necessary	72.00 FL	*- FL
5	1		*SIDE COVER OUTER	Cut	72.00 FL	*72.00 FL
6	1		*HANDLE BAR	Bent	87.00 FL	*87.00 FL
7	1		*ENGINE OIL	Not Necessary	18.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	367.50	210.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	34.95	21.00
Total Parts (\$\$)	332.55	189.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES	New	225.00	150.00
Gross Labour Cost (S\$)			225.00	150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >