

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 20 August, 2019 1:57 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: URGENT / FINAL REMINDER Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg LKK REF CC3.AIG18013814/Ghb3
Attachments: DV ATA.pdf

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose a global sum of **\$2,300.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]
Sent: Tuesday, 20 August, 2019 11:57 AM
To: CS A Team; Admin A
Cc: Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: URGENT / FINAL REMINDER Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured)
Our Ref: TAX/07/18/2126/lg

**URGENT
FINAL REMINDER**

Dear All,

Please let us have your offer by **25th August 2019** otherwise we will escalate the matter to GIA without any further reference to you.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Olivia Lau (LKKAUTO) [<mailto:olivialau@lkkauto.com>]

Sent: 08/03/2019 09:01

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Joy Irene (LKKAUTO)

Cc: CS A Team; Admin A

Subject: [AIG]: URGENT / 2nd REMINDER Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg

Without Prejudice

[LKK Ref: CC3/AIG18013814/Gwb3](#)

Hi Lee Gek,

Thank you for your email.

Joy – Please receive the re-assignment. TP video in Merimen. Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Begin forwarded message:

From: "Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)"
<LeeGek@smrt.com.sg>

Date: 7 March 2019 at 4:32:17 PM SGT

To: "lkkauto.photos@gmail.com" <lkkauto.photos@gmail.com>

Subject: URGENT / 2nd REMINDER Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg

Dear All,

Attached video footage of SHB 1811P.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: 07/03/2019 16:08

To: CS A Team; Team A

Cc: Olivia Lau (olivialau@lkkauto.com)

Subject: URGENT / 2nd REMINDER Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg

URGENT

2ND REMINDER

Dear All,

Despite our 1st reminder sent more than 3 months ago, there is no offer.

We have forwarded the video footage to lkkauto.photos@gmail.com.

Please let us have your offer by **15th March 2019** otherwise we will refer the matter to AIG. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 27/11/2018 09:46

To: Vivian Lau

Cc: CS A Team; Admin A

Subject: URGENT / REMINDER Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg

URGENT

REMINDER

Dear Vivian,

Please let us have your offer by **3rd December 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: 04/10/2018 18:49

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Admin A; CS A Team

Subject: FW: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.
Please note that: -

LKK ref	Officer in charge
CC3/AIG18013814/Gwb3	Vivian

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>

Sent: Thursday, 4 October 2018 12:39 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 26/7/2018 involving SHB 1811P & SKS 9082Z (AIG's insured) Our Ref: TAX/07/18/2126/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1459.40
Loss of Rental	\$567.36 (5.25 days x \$108.07)
Loss of Income	\$315.00 (5.25 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2348.76

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

[Click to Download](#)

SHB 1811P.MOV
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