

INS. CASE OWNER: CC 3 /AIG1801 3812, 4 1/2 3/18 LKK: IDAC:

Surveyor: 462 DOI: 23/3/18 Date / Time: 24/3/18 Registered in Meriden: 30/3/18

Pre-assign / CCU / FTE: SCV 6683m. Claim No.: 77747493756
Insured Vehicle No.: 41M Tiana WAH Policy No.: 700265470
Name of Insured: HP: 70/3/18 Make / Model: MERCEDES
Insured Tel No.: I.O.A. 70/3/18 Place of Accident: FINNEYSON GREEN
Excess Sec II :SS Nature of Accident:
Is driver the owner? (Y/N) / NO :
If NO, Driver Name / Age :
Driver Tel No. : (V/L) YES / NO :
OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO :
Insured Liability: % Final ? Yes / No :

41M 1476T → → → →
INSRS: WSP: SMRT INSRS: WSP: INSRS: WSP: INSRS: WSP:
Tel: Tel: Tel: Tel:
Liability: Liability: Liability: Liability:
RMKS: RMKS: RMKS: RMKS:

Date / Time	STAGE	DATE / PIC
1/8/18	Non-Reporting Itr (1st)	
1/8/18	Non-Reporting Itr (2nd)	
29/10/18	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	29/10/18 - JLC
	Documentation Check List	Handler Typist
	Notification Itr (if non-pickup)	
	After call Itr to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA/GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: L15 \$5 1,000.00 3 days Reduction: 80 % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 19/06/19 Confirm with: 462 GBR Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: \$5 1,500.00

Loss of Rental (LOR): \$5 668.75 5 days X @ 133.75

Loss of Use (LOU): \$5 - (5 x days)

Loss of Income (LOI): \$5 - (5 x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR - LOI ☐ (Tick only one)

GLA/LTA Search: \$5 7.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Towing Independent)

Legal Cost: \$5 -

Total: \$5 2,175.75 Global Sum \$5: 2,175.00

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: \$5 2,175.00 Name 1: 6MRT TAXIS PTE LTD

Payee 2: (Strike if N/A) \$5 - Name 2: -

Payee 3: (Strike if N/A) \$5 - Name 3: -



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18013812/Gub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-07-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SCV 6683M	Veh. Inspected	SHB 1426T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/07/2018	Inspection Date	27/07/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SMRT Accident Vehicle Repair Estimates

G109

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1426T
 Ref. No : TAX/07/18/2124
 Reg. Date : 13/08/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : LIEW KIM POH
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 26/07/2018 02:30:00 PM
 Accident Reported Date / Time : 26/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024097236
 Special Instruction to ARC, if any :
 SCV6683M
 Prepared Date : 26/07/2018 04:20:56 PM



3 X 2 Days.

1 hour repair.

After repair photos.

Gue Qiap - 82880282

27/7/18

Auto Consultants hence notify the Repairer of the following:

- To resurvey, before after spray painting
- If a vehicle damaged (total) during resurvey
- Parts people are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36U005747560

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,872.00	0.00
Total Material Charges	: 3,585.54	3,585.54
Other Charges	: 1,185.00	0.00
TOTAL	: 7,656.54	0.00
Lum Sum Total	: 7,650.00	0.00
No. of Repair Days	: 6.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 27/07/2018 01:39:04 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/07/2018 01:38:11 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,014.00	0.00 <i>200</i> /
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	378.00	0.00 <i>200</i> /
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 <i>X NN</i>
TO RESPRAY REAR DOOR LH	378.00	0.00 <i>200</i> /
TO RESPRAY REAR FENDER LH	378.00	0.00 <i>200</i> /
TO RESPRAY RIM	180.00	0.00 <i>X NN</i>
TO REPSRAY REAR BUMPER	378.00	0.00 <i>200</i>
Total Spray Painting & Panel Beating	1,872.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <i>X</i>
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 <i>X</i>
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 <i>X</i>
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 <i>X</i>
TO TRANSFER DOOR MECHANISM	240.00	0.00 <i>X</i>
TO REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0.00 <i>X</i>
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET) <i>NN</i>	125.00	0.00 <i>X</i>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 <i>40</i> /
TO REPLACE SUNDRY PARTS	100.00	0.00 <i>X</i>
TO WASH AND VACUUM	60.00	0.00 <i>X NN</i>
Total Other Costs	1,185.00	0.00

1040

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
67002-47070		6505529	DOOR FRT/LH <i>X Repair</i>	1	894.40	25.00	670.80	Replace	Replace	No
			STICKER DECAL SMRT (DOOR) <i>/ del</i>	1	60.00	0.00	60.00 <i>/</i>	Replace	Replace	No
75852-47900			MOULDING BODY, LH <i>X NN</i>	1	673.60	25.00	505.20	Replace	Replace	No
65632-47041			SILL MEMBER PLATE RR/LH <i>X NN</i>	1	57.50	25.00	43.12	Replace	Replace	No
67004-47080		6505487	DOOR RR/LH <i>X Repair</i>	1	954.50	25.00	715.87	Replace	Replace	No
61602-47091		6505476	FENDER RR/LH <i>X Repair</i>	1	766.80	25.00	575.10	Replace	Replace	No
	COMMON		SMRT LOGO <i>/ del</i>	1	7.80	0.00	7.80 <i>/</i>	Replace	Replace	No
			STICKER DECAL 6555 8888 <i>/ del</i>	1	21.60	0.00	21.60 <i>/</i>	Replace	Replace	No
62720-47031			QUARTER GLASS RR/LH <i>X NN</i>	1	168.10	25.00	126.07	Replace	Replace	No
	COMMON		SEALANT W/SCREEN <i>X NN</i>	1	37.00	0.00	37.00	Replace	Replace	No
42611-47140		6505658	WHEEL, DISC <i>X NN</i>	1	1,490.20	25.00	1,117.65	Replace	Replace	No
52159-47905		6505548	BUMPER REAR <i>/ del</i>	1	458.60	25.00	343.95 <i>/</i>	Replace	Replace	No
52592-47021			BUMPER SEAL, RR LH <i>X NN</i>	1	88.90	25.00	66.67	Replace	Replace	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH <i>X NN</i>	1	94.80	25.00	71.10	Replace	Replace	No
			PIXEL STICKER <i>/ del</i>	2	60.00	0.00	120.00 <i>/</i>	Replace	Replace	No
TOTAL MATERIALS								4,481.95	4,481.93	
TOTAL MATERIALS(Discounted)								3,585.54	3,585.54	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

553.35

20%: 442.68

1482.68

31.7.18 / 12:49.

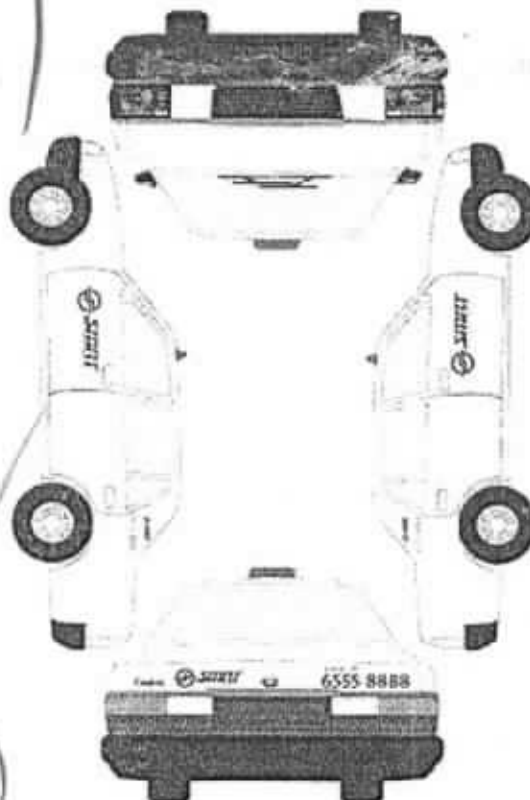
31.7.18 / 16:49.

27.7.18 / 16:49.

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1426T
Ref. No : TAX/07/18/2124
Reg. Date : 13/08/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : LIEW KIM POH
Type of Accident : SIDE SWIPE
Date / Time of Accident : 26/07/2018 02:30:00 PM
Accident Reported Date / Time : 26/07/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Guoqiang
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024097236
Special Instruction to ARC, if any :



SCV6683M ALK 45
BEFORE PAINT PHOTO, AFTER REPAIR PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR guoqiang (LKK) & Email : guoqiang@lkkauto.com HP:82880282
LUMPSUM REPAIR

Prepared Date : 26/07/2018 04:20:56 PM

15:00 31.7.18 reject repair wrong proportion,
16:00 1.8.18 estimate LH portion.
pass

E 12 F
KM 538286

Vehicle to Wagon Date In:	28/7	Towing:
Time In:	1055	Driver:
Wagon Job No:	07/04052	
Vehicle sent to SMRT Date In:	31.07.18	Towing:
Time In:	14/11	Driver:
Received by (SMRT):		

Recording Camera ☒ ☐

Radio Antenna ☐ ☒

1st witness ☒ Date 27.7.18

2nd witness ☐ Date

Chassis No : JTDKN36U005747560 Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,014.00	200.00
Total Spray Painting Charges :	1,872.00	800.00
Total Material Charges :	477.18	442.68
Other Charges :	1,185.00	40.00
TOTAL :	4,548.18	1,482.68
Sum Sum Total :	4,550.00	1,500.00
No. of Repair Days :	6.00	3.00
Prepared / Adjusted By :		GUO QIANG (LKK)
Prepared / Surveyor Sign Off Date :	27/07/2018 01:39:04 PM	27/07/2018 04:49:09 PM




Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/07/2018 01:38:11 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
 Quotation Date : Invoice Date :
 Invoice Amount : Prepared Date :

Part 1 - Labour Works

Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR LH PORTION ✓	1,014.00	200.00
Total Labour	1,014.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
RESPRAY FRONT DOOR LH ✓	378.00	200.00
RESPRAY ROCKER PANEL MOULDING	180.00	0.00
RESPRAY REAR DOOR LH ✓	378.00	200.00
RESPRAY REAR FENDER LH ✓	378.00	200.00
RESPRAY RIM	180.00	0.00
REPSRAY REAR BUMPER ✓	378.00	200.00
Total Spray Painting & Panel Beating	1,872.00	800.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00
REMOVE AND REFIT TYRE RIM (SPRAYING IRROPOSE)	120.00	0.00
TRANSFER DOOR MECHANISM	240.00	0.00
REMOVE & REFIT REAR QUARTER GLASS LH	120.00	0.00
PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	40.00
REPLACE SUNDRY PARTS	100.00	0.00
WASH AND VACUUM	60.00	0.00
Total Other Costs	1,185.00	40.00

ded Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
32-20		6505529	DOOR FRT/LH	R 1	894.40	100.00	0.00	Replace	Repair	No R
			STICKER DECAL SMRT (DOOR)	✓ 1	60.00	0.00	60.00	Replace	Replace	No /
52-00			MOULDING BODY, LH	X 0	673.60	25.00	0.00	Replace	Not given	No X
32-41			SILL MEMBER PLATE RR/LH	X 1	57.50	25.00	43.13	Replace	Check	No X
34-80		6505487	DOOR RR/LH	R 1	954.80	100.00	0.00	Replace	Repair	No R
02-91		6505476	FENDER RR/LH	R 1	766.80	100.00	0.00	Replace	Repair	No R
	COMMON		SMRT LOGO	/ 1	7.80	0.00	7.80	Replace	Replace	No /
			STICKER DECAL 6555 8888	/ 1	21.60	0.00	21.60	Replace	Replace	No /
20-31			QUARTER GLASS RR/LH	X 0	168.10	25.00	0.00	Replace	Not given	No X
	COMMON		SEALANT W/SCREEN	X 0	37.00	0.00	0.00	Replace	Not given	No X
11-40		6505658	WHEEL, DISC	X 0	1,490.20	25.00	0.00	Replace	Not given	No X
59-05		6505548	BUMPER REAR	/ 1	458.60	25.00	343.95	Replace	Replace	No /
52-121			BUMPER SEAL, RR LH	X 0	88.90	25.00	0.00	Replace	Not given	No X
176-120		6505550	BUMPER SIDE RETAINER RR/LH	X 0	94.80	25.00	0.00	Replace	Not given	No X
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No /
TOTAL MATERIALS								596.48	553.35	
TOTAL MATERIALS(Discounted)							477.18	442.68		

ded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

553.35
- 20%
442.68
+ 200.00
+ 840.00
1482.68
L/S \$1500/-

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 28 December, 2018 2:05 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 26/7/2018 involving SHB 1426T & SCV 6683M (AIG's insured)
Our Ref: TAX/07/18/2124/lg
Attachments: 07 18 2124.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1500.00
Loss of Rental	\$802.50 (6 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$2309.50

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) video footage (given to Vic on 29/11/18)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 NOVEMBER 2018

LIM TIANG WAH
5 JALAN HARUM
SINGAPORE 268478

Dear Sir/Madam,

OUR REF : CC3/AIG18013812/Ghb3
YOUR REF : SCV 6683M
ACCIDENT INVOLVING SCV 6683M AND SHB 1426T ALONG CECIL STREET ON
26.07.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 1426T against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 1426T** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 1426T** that was damaged pursuant to the accident which occurred on **26/07/2018** (date) along **CECIL STREET** (location) involving vehicle no/s **SCV 6683M** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of Aug (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,175.00** (Global Sum – all in) for vehicle no. **SHB 1426T** that was damaged pursuant to the accident which occurred on **26/07/2018** (date) along **CECIL STREET** (location) involving vehicle no/s **SCV 6683M**. This is pursuant to the inspection conducted on **27/07/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 1426T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1426T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of June (month) **2019** (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice


GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200034
Date : 03.12.2018
Vehicle No. : SHB1426T
Your Ref No. : TAX/07/18/2124
Our Ref No. : 24097236
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	1,500.00
GRAND TOTAL					\$ 1,500.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 26.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2124

From: SMRT Taxis Pte Ltd

Date: 30/07/2018

**ACCIDENT ON 26/07/2018 INVOLVING SHB 1426T & SCV 6683M
ALONG CECIL STREET**

This is to confirm that the daily rental rate for SHB 1426T is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB1426T	Accident Case No. : TAX/07/18/2124
Make / Model : TOYOTA PRIUS	Ref. No. : 24097236

Date and Time Vehicle off-road for Accident Repair : 26.07.2018 16:00:00

Date and Time Repair Completed : 02.08.2018 08:20:36

Remarks :

Generated by : POHSUAN

Printed on : 04.08.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	27 Jul 2018 / 08:22:09		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SCV6683M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180727082209641770

Search Date / Time: 26 Jul 2018 14:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING


Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2018 Edit Reg		27 Jul 2018 00:00 Edit Adj Rpt	S\$1,500.00 Edit Estimates	S\$1,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LIM TIANG WAH , ID: 50076113C								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB1426T	Date of Loss:	26/07/2018 12:00 - :59 [47 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7335741937SG	Policy/Cover Note No.:	2100425470 (Comprehensive)						
Vehicle Reg. No. (Insured):	SCV6683M	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (31/07/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB1426T (7335741937SG)
[SCV6683M]
TP
SMRT TAXIS PTE LTD
Jul 26 2018 12:00PM
[LIM TIANG WAH]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			<input type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	30/11/18 15:06	Video - Accident TP VIDEO FOOTAGE														Load MOV				
Letters/Correspondences															1 per page			<input type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit				
Assessment Reports															1 per page			<input type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	31/07/18 14:11	Accident Statement From: SC - Reg. No: SCV6683M, Claimant: LIM TIANG WAH														Load HTM				
Photos/Images															3 per page			<input type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
2	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
3	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
4	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
5	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
6	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
7	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
8	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
9	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
10	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
11	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
12	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
13	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
14	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
15	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
16	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
17	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
18	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
19	29/11/18 11:19	General View														Load JPG <input checked="" type="checkbox"/>				
20	29/11/18 11:19	Chassis Number														Load JPG <input checked="" type="checkbox"/>				
21	29/11/18 11:19	Odometer Reading														Load JPG <input checked="" type="checkbox"/>				
22	29/11/18 11:20	Photo After Spray														Load JPG <input checked="" type="checkbox"/>				
23	29/11/18 11:20	Photo After Spray														Load JPG <input checked="" type="checkbox"/>				
24	29/11/18 11:20	Photo After Spray														Load JPG <input checked="" type="checkbox"/>				
25	29/11/18 11:20	Photo After Spray														Load JPG <input checked="" type="checkbox"/>				
26	29/11/18 11:20	Photo After Spray														Load JPG <input checked="" type="checkbox"/>				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/07/18 18:59	TP ESTIMATE- MARKED	 Load PDF	
2	01/08/18 09:53	TP GIA REPORT	 Load PDF	
3	29/11/18 12:10	LETTER TO OI	 Load PDF	
4	01/07/19 14:34	WORKSHOP INVOICE	 Load PDF	
5	01/07/19 14:34	AUTHORISATION TO ACT FORM	 Load PDF	
6	01/07/19 14:34	Release Voucher	 Load PDF	
7	01/07/19 14:34	RENTAL RECEIPT	 Load PDF	
8	01/07/19 14:34	RENTAL MILEAGE	 Load PDF	
9	01/07/19 14:34	LTA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SCV6683M (Insd veh)	Model:	TOYOTA PRIUS 1.5 (A)
	SHB1426T (TP veh)		
Date of Accident:	26/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	: \$	9,964.80		
Final Repair Cost	: \$	2,175.00		
Loss of Use	: \$	days at \$0.00 per day		
Rental (if any)	: \$	5 days		
LTA / GIA Search Fee	: \$			
Others:	: \$			
	: \$			
Final Settlement Sum (Global Sum)	: \$	2,175.00		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	2,175.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

01 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013812/GHB3Q2

Date: 01/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100425470
Claimant Vehicle No : SHB1426T **Insured Vehicle No :** SCV6683M
 Date of Loss: 26/07/2018 Nature of Claim: TP Claim No: 7335741937SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB1426T**
 Make & Model: TOYOTA PRIUS, 1.5 (A) Engine No: 2ZR6106549
 Reg. Date: 13/08/2014 (Man. Year: 2014) Chassis No: JTDKN36U005747560
 Colour: Maroon Odometer: 338287 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,018.80	553.35	5,465.45	90.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,946.00	1,040.00	2,906.00	73.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,964.80	1,593.35	8,371.45	84.01
Approved Total (Overridden) (S\$)		1,500.00		
Nett Amount (S\$)	9,964.80	1,500.00	8,464.80	84.95
+ Car Rental (5.0 x S\$133.75/day) (S\$)		668.75		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,175.75		
Global Sum Settlement (S\$)		2,175.00		

INSPECTION

Date of Assignment: 27/07/2018
 Date Inspected: 27/07/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Cut	458.60 F	*343.95 F
2	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
3	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
4	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
5	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
6	1		*SOLAR FILM	Not Necessary	125.00 F	*- F
7	1		*MOLDING BODY ,LH	Not Necessary	673.60 F	*- F
8	1		*SILL MEMBER PLATE RR/LH	Not Necessary	57.50 F	*- F
9	1		*QUARTER GLASS RR/LH	Not Necessary	168.10 F	*- F
10	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
11	1		*WHEEL ,DISC	Not Necessary	1,490.20 F	*- F
12	1		*BUMPER SEAL ,RR LH	Not Necessary	88.90 F	*- F
13	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
14	1		*DOOR FRT/LH	Repair	894.40 F	*- F
15	1		*DOOR RR/LH	Repair	954.50 F	*- F
16	1		*FENDER RR/LH	Repair	766.80 F	*- F

F=Franchise part.

Total Parts (\$\$) **6,018.80** **553.35**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	1,014.00	200.00
2	SPRAY PAINT	New	1,872.00	800.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	0.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
7	TO TRANSFER DOOR MECHANISM	New	240.00	0.00
8	TO REMOVE & REFIT REAR QUARTER GLASS LH	New	120.00	0.00
9	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	40.00
10	TO REPLACE SUNDRY PARTS	New	100.00	0.00
11	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			3,946.00	1,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >