

INSURANCE

INS. CASE OWNER:

CC 4 / FWD1801

1806, Feb 2018

LISC

IDAC

Surveyor:

PSC

DOI:

ASSIGNMENT

7/8/18

Date / Time

7/8/18

Registered in Merimen:

7/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 2764

Name of Insured:

DANIEL HINGGINS

Insured Tel No.:

HP: 20603133

Excess Sec II :SS

D.O.A:

7/8/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HINGGINS SAMANTHA

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

120150009974

Policy No.:

PMPU 2017-0006998

Make / Model:

746UNE

Place of Accident:

LEMERTE ST 13

OIGIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SJP 3775A



INSRS:
WSP:
Tel:
Liability:
RMKS:

King's
Auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

7/8/18
Hsing

SJP 3775A - X

SLG 2764 - X

STAGE	DATE / PIC
Non-Reporting hr (1st):	
Non-Reporting hr (2nd):	
Non-Reporting hr (Final):	
Notification hr (if non-pickup):	
Call OI:	
After call hr to OI:	
Documentation Check List: Handler Typist	
Notification hr (if non-pickup):	
After call hr to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

7.9.18

FINAL VSP LIBRARY CASE

3.9.18

THE PMS TO TYPER TO PREPARE REPORT.

RECEIVED 13 SEP 2018

RECEIVED 31 OCT 2018

PRELIMINARY ADVICE Date/Time:

Sent by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

4/3 \$59,500

5 days Reduction:

49 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 11-10-18

Confirm with: Hsing

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

3+

If NO or B 28, Ass. Lia:

Repair Cost:

\$59,500.00

GID EXT PARKING LOT INT TP.

Loss of Rental (LOR):

\$5 1,050.00

7 days x +100

Loss of Use (LOU):

\$5 -

(5 x 5 days)

Loss of Income (LOI):

\$5 -

(5 x 5 days)

LOR only ☒

LOU only ☐

LOR + LOU ☐

LOR + LII ☐

[Tick only one]

GIA/LTA Search

\$5 -

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/Independent)

Legal Cost

\$5 -

Total:

\$510,550.00

Global Sum \$5:

FINAL PAYMENT

Date/Time: 11-10-18

Confirm with: Hsing

Email ☒ Call ☐

Payee 1:

\$510,550.00

Name 1: KING'S AUTO SPARE PARTS LTD

Payee 2 (Strike if N.A.):

\$5

Name 2:

Payee 3 (Strike if N.A.):

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle
2) Report Form: TY
3) Survey fee: +500

COPY SENT

7/10/18

ASS. REC. BY:

REF: FWD/

Henneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop n/s _____ King's Ave Prag

of _____

Insured: _____

Policy No. _____

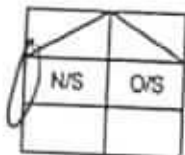
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5-6 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: STP 3775A Yr Regn: 08, 98

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: M E220 c.c. 2199

Colour: M. P. White A/C: Insured / Std / NI / NA

Sp. Reading: 240750 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WOB 1240226 C 288 427

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / Rlm or

Tyre Size: F: 205/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front: _____ Rear: _____

R/Bal: 9 mm R/Bal: 9 mm

L/Bal: 9 mm L/Bal: 9 mm

D.O.A. 25/7/18 D.O.I. 31/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/8 File pass to Catherine

45: +9.500 (RED: +9.009 49%)

M.V: +53,000.00

HIS: +43,485.00

NAT: +9,515.00

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18013806/Keb3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986			Date : 30-07-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 2726Y	Veh. Inspected	SJP 3775A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/07/2018	Inspection Date	31/07/2018	
Survey held at	KING'S AUTO SPRAY PAINT PTE. LTD 160 SIN MING DRIVE #05-10 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0561D
Vehicle Details	
Vehicle No.:	5JP3775A
Vehicle to be Exported:	No
Intended De-registration Date:	01 Aug 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E220 AUTO
Primary Colour:	Blue
Manufacturing Year:	1997
Engine No.:	11196022104028
Chassis No.:	WDB1240226C288427
Maximum Power Output:	-
Open Market Value:	\$23,072.00
Original Registration Date:	13 Aug 1998
First Registration Date:	13 Aug 1998
Transfer Count:	2
Actual ARF Paid:	\$32,301.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Mar 2028
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$44,998.00
COE Rebate Amount:	\$43,485.00
Total Rebate Amount:	\$43,485.00

The information contained herein is correct as at 01 Aug 2018

OK

27-7-18

Ke

King's Auto Spray Paint Pte Ltd
 81K 160 sin ming Drive #05-10
 sin ming Autocity singapore 575722

Not Authorized
 61 Lany #95001
 Repair After Paint
 5-6 days

Re: Estimate cost for SJP 3775A MERCEDES

SUPPLY OF PARTS:

1pc front door	Rt \$2050 ✓
1pc front door rubber inner	Qnt 6 Pcs 493 50lin
1pc front door handle outer	Ln 78 X
1pc front door outer garnish	B-111 1133 ✓
1pc front garnish mldg	Ln 148 ✓
14pc front garnish clips @ 8.00	Ln 112 ✓
1pc front door lock inner	N 546 X
1pc front door hinges	N 55 X
1pc front door hinges lower	N 132 X
1pc front door regulator	D-1 529 ✓
1pc front door power window motor	Tn 970 ✓
1pc front door center lock motor	N 1218 X
1pc rear door	Rt 1765 ✓
1pc rear door garnish outer	nd/lt 1004 ✓
1pc rear door garnish mldg	Ln 112 ✓
14pc rear door garnish clips @ 8.00	Ln 112 ✓
1pc rear door hinges	N 120 X
1pc rear door hinges lower	N 132 X
1pc rear door power window motor	N 875 X
1pc rear door center lock motor	N 87 X
1pc rear door rubber inner	GRAY N 594 50lin
1pc rear fender garnish side	N 150 X
1pc rear bumper	D-1/111 2900 ✓
1pc rear bumper center garnish	nd/lt 518 ✓
1pc front 1/4 rocker panel outer garnish	Ln 1133 X
18pc front rocker panel garnish clips @ 8.00	N 144 X
1pc front fender garnish side	nd/lt \$ 500 ✓
	\$17.610
	1761
	\$15.849

Less 10%

King's Auto Spray Paint Pte Ltd
160 Sin Ming Drive #05-10
Sin Ming Autocity Singapore 57522

Balance b/f

\$15.849

LABOUR:

To check wiring

\$ 80 20c

To transfer front & rear doors
mechanisms. Power window &
central locking system to new doors

\$ 300 120c

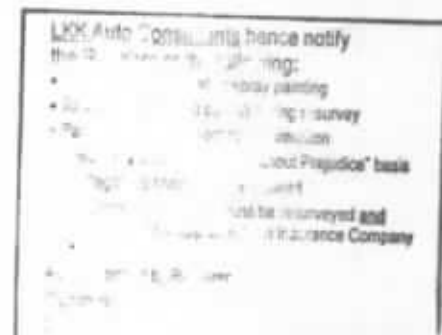
To renew the above mentioned parts
knocking, cutting, welding & straighten
damaged parts

\$ 780 650c

Respray painting

\$1500 1100c

\$18.509



27-7-18

King's Auto Spray Paint Pte Ltd
 Blk 160 sin ming Drive #05-10
 sin ming Autocity singapore 575722

Not Authorised

11 Aug @ 7

Recovery After Paint
 5-6 days

Re: Estimate cost for SJP 3775A MERCEDES

SUPPLY OF PARTS:

1pc front door	RM	\$2050	✓
1pc front door rubber inner	QW6	493	50% in
1pc front door handle outer	RM	78	X
1pc front door outer garnish	BRON	1133	✓
1pc front garnish mldg	RM	148	✓
14pc front garnish clips @ 8.00	RM	112	✓
1pc front door lock inner	RM	546	X
1pc front door hinges	RM	55	X
1pc front door hinges lower	RM	132	X
1pc front door regulator		529	?
1pc front door power window motor		970	?
1pc front door center lock motor		1218	?
1pc rear door	RM	1765	✓
1pc rear door garnish outer	RM/GR	1004	✓
1pc rear door garnish mldg	RM	112	✓
14pc rear door garnish clips @ 8.00	RM	112	✓
1pc rear door hinges	RM	120	X
1pc rear door hinges lower	RM	132	X
1pc rear door power window motor	RM	875	X
1pc rear door center lock motor	RM	87	X
1pc rear door rubber inner	@ GRX	594	50% in
1pc rear fender garnish side	RM	150	X
1pc rear bumper	DIS/UM	2900	✓
1pc rear bumper center garnish	RM/GR	518	✓
1pc front 1/4 rocker panel outer garnish	RM	1133	X
18pc front rocker panel garnish clips @ 8.00	RM	144	X
1pc front fender garnish side	RM/GR	\$500	✓
		\$17,610	
		1761	
		\$15,849	

Less 10%

King's Auto Spray Paint Pte Ltd
160 Sin Ming Drive #05-10
Sin Ming Autocity Singapore 575722

Balance b/f

\$15.849

LABOUR:

To check wiring

\$ 80 20c

To transfer front & rear doors
mechanisms. Power window &
central locking system to new doors

\$ 300 120c

To renew the above mentioned parts
knocking, cutting, welding & straighten
damaged parts

\$ 780 650c

Respray painting

\$1500 1100c

\$18.509

LKK Auto Consultants hence notify
the relevant parties regarding:

- Respray painting
- Knocking, cutting, welding & straightening survey
- Transfer of door mechanisms

on a "Without Prejudice" basis
regarding the above mentioned items.

The vehicle must be surveyed and
approved by the Insurance Company.

As per the R. 100/100

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 7 August 2018 9:54 AM
To: 'yenking13@hotmail.com'
Subject: RE: Accident involving SLG2726Y & SJP3775A on 25/07/2018 (FWD Ref: 1201800009514)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ALEX QUEK [<mailto:yenking13@hotmail.com>]
Sent: Saturday, 28 July, 2018 10:09 AM
To: Josey Loh Kah Wai - SGUser
Subject: Sjp3775a

Sent from my Samsung Galaxy smartphone.

ATTENTION:

- The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	30 Jul 2018 14:55	Cim Veh Model Changed	(205120) MERCEDES-BENZ E220 2.0 (A).	[A] Lau Shu Pei
2	30 Jul 2018 14:55	Cim Created	Reg No: SJP3775A, Acct Date: 2018/07/25, Claim Type: TP, Insurer: FWD Singapore Pt e. Ltd. (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: King's Auto Spray Pal nt Pte Ltd (HQ)	[A] Lau Shu Pei
3	30 Jul 2018 14:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Sugg ested Adj. : VICOM Ltd.	[A] Lau Shu Pei
4	30 Jul 2018 14:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/08/08	[A] Lau Shu Pei
5	30 Jul 2018 14:55	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	30 Jul 2018 14:56	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
7	31 Jul 2018 16:21	Cim Registration Modified	Poj No:->PNPV2017-00006998.	[I] Josey Loh
8	31 Jul 2018 16:21	Cim Registration Modified	Excess: -> 1000.00.	[I] Josey Loh
9	01 Aug 2018 12:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/08/08	[A] Lau Shu Pei
10	21 Sep 2018 09:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Sep 2018 09:30	Cim Dtl Modified	JPJ Reg. Date: -> 1998/08/13.	[A] JOANNE LEE KHANG MIN
12	21 Sep 2018 09:30	Cim Details Notified		[A] JOANNE LEE KHANG MIN
13	21 Sep 2018 14:36	Label Added	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
14	21 Sep 2018 14:43	Adj Mandate Request	Cur.Reg:10550.00;LIABILITY: 100% B:24 OID EXIT PARKING LOT HIT TP QUANTUM: (a) COR : \$9,500.00 + (b) LOR : \$1,050.00 (7days x \$150) Total: a+b = \$10,550.00 P LEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1876652	01/08/2018 12:50	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJP3775A	SLG2726Y	10.70

Print Received Message

This mail is associated with :

*SJP3775A (1201800009514)
[SLG2726Y]

TP

YAP SUEN MEI CELESTIAL THERESE

Jul 25 2018 4:00PM

[Daniel Higgins]

King's Auto Spray Paint Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 16/10/2018 10:47 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10550.00) - SJP3775A - Claim Handler: Clara Li Zi Rong

Approved:10550.00.

e

FWD SINGAPORE PTE. LTD.
6 TEMASEK BOULEVARD,
#18-01 SUNTEC TOWER FOUR,
SINGAPORE 038986
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SJP 3775A & SLG 2726Y ALONG
CLEMENTI ST 13 ON 25/07/2018**

We are authorized by the owner of SJP 3775A their above claims.

I/We therefore propose to claim from your as follows:

1.	Cost of Repairs	S\$ 9,500.00
2.	Loss of Use/Rental (S\$200 x 7 days)	S\$ 1,400.00
3.	LTA Search Fee/GIA Reports	S\$ -
TOTAL		<u>S\$ 10,900.00</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



AUTHORISATION TO ACT

With regard to the accident involving my/our motor vehicle SJP 3775A and other(s) SLG 2726Y on 25/07/2018 at/along CLEMENTI ST 13, I/We, YAP SUEN MEI CELESTIAL THERESE, NRIC/Company Reg. No. S6940561D hereby authorize and appoint KING'S AUTO SPRAY PAINT PTE. LTD. ("Workshop") to act for me/us for the purpose of making a third party claim.

I/We further authorize the Workshop to settle my/our above mentioned claim in any manner that they deem fit and the Workshop is also authorized to receive any payment on my behalf for the settlement of my/our claim with the cheque or payment to be made in favor of the Workshop.

I / We also knowledge that any settlement the Workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the drivers/owners/ insurers of the other vehicles are concerned.

Dated this 22 day of oct 2018

Interpreted and/or witnessed by

Signature

Name

NRIC



Signature

Name

NRIC

Chap.

CELESTIAL YAP SUEN MEI

S6940561D

RELEASE

Claim Reference:	1201800009514
Surveyor's Reference:	CC4/FWD18013806/Keb3
TP Reference:	SJP 3775A

We, KING'S AUTO SPRAY PAINT PTE. LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SJP 3775A ("Vehicle") to accept the sum of \$10,550.00, being the amount claimed for \$9,500.00 (repair costs), \$1,050.00 (loss of rental/ use), \$ - (loss of income), \$ - (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 25/07/2018 (date of accident) at / along CLEMENTI ST 13 (location) involving vehicle no/s. SJP 3775A and SLG 2726Y.

This is pursuant to the inspection conducted on 31/07/2018 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SLG 2726Y be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 22 day of OCT 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



KSC

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



Blk 15 Sin Ming Industrial Estate Sector A #01-103
Singapore 575673 Tel: 6451 4450 Fax: 6451 4402
(Co. Reg. No. 201535359D)

OFFICIAL RECEIPT

No. 10214

Date: 7/8/18

Received from Yap Suen Mei

the sum of Dollars One Thousand Four Hundred Only -

Being payment for SKL 8204H (31/7/18 - 7/8/18)

for RENT & DRIVE PTE LTD

\$

1,400/-

☒ Cash ☐ Nets

☐ Cheque / Visa / Master

A handwritten signature in black ink, appearing to be 'Sue' or similar, is written over a horizontal line.

VEHICLE RENTAL AGREEMENT

NO. 10500

HIRER'S PARTICULAR		Veh No <u>SKL 8204H</u>	Replace Veh No:
Name: (as in I/C) <u>YAP RUEN MEI CELESTIAL THEATRE</u>		Mileage Out:	Mileage Out:
NRIC / PASSPORT No: <u>S6940561D</u>		Make & Model <u>Toyota</u>	Make & Model
Address (Res): <u>BLOCK 115, CLEMENTI STREET 13</u>		Auto / Manual <u>Camry</u>	Auto / Manual
<u>#10-66, SINGAPORE 12015</u>		OUT: Date <u>31/7/18</u>	OUT: Date
Name & Address of Employer: <u>NUS</u>		OUT: Time <u>12:00pm</u>	OUT: Time
CHARGES			
Occupation: <u>LECTURER</u> Driving Exp: <u>20+ YEARS</u>		Daily <u>7 @ \$ 200</u>	<u>1,400</u>
D/L No: <u>S6940561D</u> D/L Type: <u>Local</u> / International		Weekly @ \$	
Pass Date: <u>21 NOV 2005</u> Date of Birth: <u>15/11/1969</u>		Monthly @ \$	
Tel: (O) <u>HAWAII SINGAPORE</u> (R) <u>Singapore</u> HP: <u>90560468</u>		Hours @ \$	
Email: <u>zhshyap@nus.edu.sg</u>		Others @ \$	
ADDITIONAL DRIVER'S PARTICULARS		CDW @ \$	
Name: (as in I/C) <u>GOH YAW CHONG</u>		PAI @ \$	
NRIC / PASSPORT No: <u>S2616624A</u>		Delivery Service	
D/L No: <u>S2616624A</u> D/L Type: <u>Local</u> / International		SUB-TOTAL \$ <u>1,400</u>	
Pass Date: <u>21 NOV 2005</u> Date of Birth: <u>22/3/1961</u>		OUT IN	
Occupation: <u>DR.</u> Driving Exp: <u>20+ YEARS</u>		EXTENSION	
Refundable Deposit:		Collection Service	
Cash/Nets/Cheque/VISA/MC Cards No:		Misc.	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		ESTIMATED TOTAL RENTAL \$ <u>1,400</u>	
FRONT LEFT RIGHT		Rented out by:	
REAR		Hirer is responsible for the first \$ <u>2000</u> excess for collision / damage to first party. (i.e.) RENT & DRIVE PTE LTD. Vehicle (including windscreen) and also first \$ <u>1500</u> excess for collision / damage to third party's vehicle for each and every accident / damage.	
ACCESSORIES CHECK		NO SMOKING, NO ILLEGAL ACTIVITIES	
☐ Ashtray ☐ Cig Lighter ☐ S / Tyre		Hirer's Signature <u>[Signature]</u>	
☐ STD Tools ☐ Jack ☐ Hub Caps		Addition Driver's Signature <u>[Signature]</u>	
☐ Radio / Cass ☐ CD/Cartridges ☐ S / RIM			

I/We agreed to the terms and conditions above, overleaf and that all information given in true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RENT & DRIVE PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately.
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the 'NON INJURY MOTOR ACCIDENT REPORT SCHEME' (the form will be made available when the accident is reported to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - Injury case;
 - non-injury case involving a Government vehicle or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RENT & DRIVE PTE. LTD. AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>7/8/18</u>	<u>0500hr.</u>					<u>[Signature]</u>

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Jul 2018 Edit Reg		30 Jul 2018 00:00 Edit Adj Rpt	\$9,500.00 Edit Estimates	\$9,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Daniel Higgins, ID: G5000434T								
Main Claimant:	YAP SUEN MEI CELESTIAL THERESE, ID: S6940561D								
Vehicle Reg. No.:	SJP3775A	Date of Loss:	25/07/2018 16:00 - :59 [239 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800009514	Policy/Cover Note No.:	PNPV2017-00006998 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG2726Y	Policy No. (Claimant):							
		Excess:	S\$1,000.00						
Repairer:	King's Auto Spray Paint Pte Ltd (HQ) BLK 160 SIN MING DRIVE #05-10 SIN MING AUTOCARE, 575722 Sin Ming - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/08/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- FWD_SG (16/10/2018): Alert - Adj Mandate Approved (S\$10550.00) - SJP3775A - Claim Handler: Clara Li Z... - FWD_SG (10/10/2018): Alert - Adj Mandate Maintained - SJP3775A - Claim Handler: Clara Li Zi Rong - FWD_SG (25/09/2018): Alert - Adj Mandate Maintained - SJP3775A - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJP3775A (1201800009514)
[SLG2726Y]
TP
YAP SUEN MEI CELESTIAL THERESE
Jul 25 2018 4:00PM
[Daniel Higgins]
King's Auto Spray Paint Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/08/18 12:50	Adjuster Immediate Advice	1	Load HTML	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/09/18 14:37	General View	1	Load JPG	☒
2	21/09/18 14:37	General View	1	Load JPG	☒
3	21/09/18 14:37	General View	1	Load JPG	☒
4	21/09/18 14:37	General View	1	Load JPG	☒
5	21/09/18 14:37	General View	1	Load JPG	☒
6	21/09/18 14:37	General View	1	Load JPG	☒
7	21/09/18 14:37	General View	1	Load JPG	☒
8	21/09/18 14:37	General View	1	Load JPG	☒
9	21/09/18 14:37	General View	1	Load JPG	☒
10	21/09/18 14:37	General View	1	Load JPG	☒
11	21/09/18 14:37	General View	1	Load JPG	☒
12	21/09/18 14:37	General View	1	Load JPG	☒
13	21/09/18 14:37	General View	1	Load JPG	☒
14	21/09/18 14:37	General View	1	Load JPG	☒
15	21/09/18 14:37	General View	1	Load JPG	☒
16	21/09/18 14:37	General View	1	Load JPG	☒
17	21/09/18 14:37	General View	1	Load JPG	☒
18	21/09/18 14:37	Odometer Reading	1	Load JPG	☒
19	21/09/18 14:37	General View	1	Load JPG	☒
20	21/09/18 14:37	General View	1	Load JPG	☒
21	21/09/18 14:37	General View	1	Load JPG	☒
22	21/09/18 14:38	Reinspection Photo	1	Load JPG	☒
23	21/09/18 14:38	Reinspection Photo	1	Load JPG	☒
24	21/09/18 14:38	Reinspection Photo	1	Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/07/18 14:57	EMAIL FROM FWD DD 30072018	1	Load PDF	
2	30/07/18 14:57	TP ESTIMATE	1	Load PDF	
3	30/07/18 14:57	TP GIA REPORT	1	Load PDF	
4	30/07/18 14:57	WKSP NOTICE	1	Load JPG	☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
5	01/08/18 16:36	TP ESTIMATE- MARKED	 Load PDF	
6	21/09/18 10:42	WORKSHOP INVOICE	 Load PDF	
7	21/09/18 10:42	RENTAL RECEIPT	 Load PDF	
8	11/10/18 16:26	LTA PARF COE Rebate Details	 Load PDF	
9	01/11/18 07:37	AUTHORISATION TO ACT FORM	 Load PDF	
10	01/11/18 07:37	Release Voucher	 Load PDF	
11	01/11/18 07:37	LOD	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	31/07/18 16:21	Insured GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG2726Y (Insd veh)	Model:	MERCEDES-BENZ E220 2.0
	SJP3775A (TP veh)		(A)
Date of Accident:	25/07/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		18,509.00
Final Repair Cost	: \$		9,500.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		1,050.00 7 days
LTA / GIA Search Fee	: \$		0.00
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		10,550.00

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	King's Auto Spray Paint Pte Ltd	: \$	10,550.00
2)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

01 Nov
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18013806/KEB3Q2

Date: 01/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00006998

Claimant Vehicle No: SJP3775A Insured Vehicle No: SLG2726Y

Date of Loss: 25/07/2018 Nature of Claim: TP Claim No: 1201800009514

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJP3775A**
 Make & Model: MERCEDES-BENZ E220, 2.0 (A) Engine No: 11196022104028
 Reg. Date: 13/08/1998 (Man. Year: 1997) Chassis No: WDB1240226C288427
 Colour: Metallic Pearl White Odometer: 240750 km
 Engine Capacity: 2199 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Hankook 9 mm Rear Left Side: Hankook 9 mm
 Front Right Side: Hankook 9 mm Rear Right Side: Hankook 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,849.00	11,211.20	4,637.80	29.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,660.00	1,890.00	770.00	28.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,509.00	13,101.20	5,407.80	29.22
Approved Total (Overridden) (S\$)		9,500.00		
Nett Amount (S\$)	18,509.00	9,500.00	9,009.00	48.67
+ Car Rental (7.0 x S\$150.00/day) (S\$)		1,050.00		
Nett Liability (S\$)		10,550.00		

INSPECTION

Date of Assignment: 30/07/2018

Date Inspected: 31/07/2018 Inspected At:

King's Auto Spray Paint Pte Ltd (HQ)
 BLK 160 SIN MING DRIVE #05-10 SIN
 MING AUTOCARE
 Singapore 575722

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 21 Sep 2018)
Parts: 143	MERCEDES-BENZ E220 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJP3775A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR	Bent	2,050.00 FL	*2,050.00 FL
2	1		*FRONT DOOR RUBBER INNER (50%)	Necessary	443.70 FS	*246.50 FS
3	1		*FRONT DOOR HANDLE OUTER	Serviceable	78.00 FL	*- FL
4	1		*FRONT DOOR OUTER GARNISH	Bent / Dented	1,133.00 FL	*1,133.00 FL
5	1		*FRONT GARNISH MLDG	Necessary	148.00 FL	*148.00 FL
6	14		*FRONT GARNISH CLIPS	Necessary	112.00 FL	*112.00 FL
7	1		*FRONT DOOR LOCK INNER	Repair	546.00 FL	*- FL
8	1		*FRONT DOOR HINGES	Repair	55.00 FL	*- FL
9	1		*FRONT DOOR HINGES LOWER	Repair	132.00 FL	*- FL
10	1		*FRONT DOOR REGULATOR	Distorted	529.00 FL	*529.00 FL
11	1		*FRONT DOOR POWER WINDOW MOTOR	Jammed	970.00 FL	*970.00 FL
12	1		*FRONT DOOR CENTER LOCK MOTOR	Serviceable	1,218.00 FL	*- FL
13	1		*REAR DOOR	Bent	1,765.00 FL	*1,765.00 FL
14	1		*REAR DOOR GARNISH OUTER	Dented / Cut	1,004.00 FL	*1,004.00 FL
15	1		*REAR DOOR GARNISH MLDG	Necessary	112.00 FL	*112.00 FL
16	14		*REAR DOOR GARNISH CLIPS	Necessary	112.00 FL	*112.00 FL
17	1		*REAR DOOR HINGES	Repair	120.00 FL	*- FL
18	1		*REAR DOOR HINGES LOWER	Repair	132.00 FL	*- FL
19	1		*REAR DOOR POWER WINDOW MOTOR	Serviceable	875.00 FL	*- FL
20	1		*REAR DOOR CENTER LOCK MOTOR	Serviceable	87.00 FL	*- FL
21	1		*REAR DOOR RUBBER INNER (50%)	Necessary	534.60 FS	*297.00 FS
22	1		*REAR FENDER GARNISH SIDE	Serviceable	150.00 FL	*- FL
23	1		*REAR BUMPER	Distorted / Cracked	2,900.00 FL	*2,900.00 FL
24	1		*REAR BUMPER CENTER GARNISH	Dented / Cut	518.00 FL	*518.00 FL
25	1		*FRONT L/H ROCKER PANEL OUTER GARNISH	Serviceable	1,133.00 FL	*- FL
26	18		*FRONT ROCKER PANEL GARNISH CLIPS	Not Necessary	144.00 FL	*- FL
27	1		*FRONT FENDER GARNISH SIDE	Dented / Cut	500.00 FL	*500.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	17,501.30	12,396.50
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,652.30	1,185.30
Total Parts (\$\$)	15,849.00	11,211.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	80.00	20.00
2	TO TRANSFER FRONT & REAR DOORS MECHANISMS ,POWER WINDOW & CENTRAL LOCKNG SYSTEM TO NEW DOORS	New	300.00	120.00
3	TO RENEW THE ABOVE MENTIONED PARTS KNOCKING ,CUTTING,WELDING & STRAIGHTEN DAMAGED PARTS	New	780.00	650.00
4	RESPRAY PAINTING	New	1,500.00	1,100.00
Gross Labour Cost (S\$)			2,660.00	1,890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >